

Department of Veterans Affairs



Healthcare for Homeless Veterans Program (HCHV)

Presented 4/9/13

VA Desert Pacific Healthcare Network



- VA Desert Pacific Healthcare Network is one of 22 Healthcare Networks operated nationwide by the VA.
- Comprised of 5 hospitals and 29 community clinics serving 1.4 million Veterans in Southern California and Southern Nevada.
 - VA Greater Los Angeles Healthcare System
 - VA Loma Linda Healthcare System
 - VA Long Beach Healthcare System
 - VA San Diego Healthcare System
 - VA Southern Nevada Healthcare System

Five Year Plan to End Homelessness



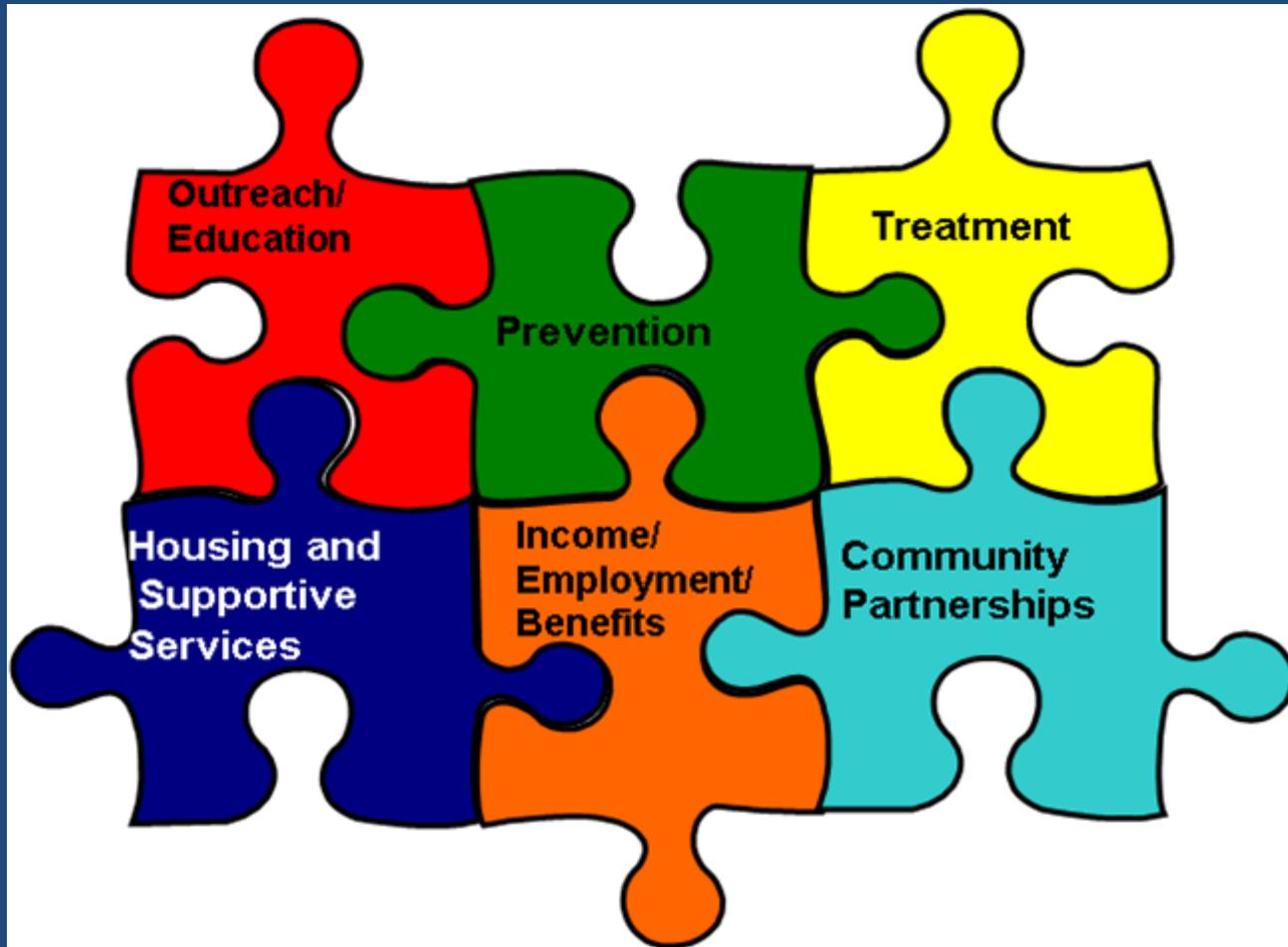
“...we will provide new help for homeless Veterans because those heroes have a home—it’s the country they served, the United States of America. And until we reach a day when not a single Veteran sleeps on our nation's streets, our work remains unfinished.”

- President Barack Obama, March 16, 2009

“Ending Homelessness among Veterans in five years is a national priority.”

- Secretary Shinseki, November 9, 2009

The Six Pillars of the Five Year Plan



Veterans
Justice
Outreach

Veterans
Homeless
Prevention
Demonstration

Supportive
Services for
Veteran
Families

Recuperative
Care
Program

Homeless
Patient
Aligned Care
Team

Healthcare for Homeless Veterans

VBA
Homeless
Veteran
Liaison

Grant and
Per Diem
Programs

National Call
Center for
Homeless
Veterans

HCHV
Outreach
Clinics

Homeless
Veterans
Supported
Employment
Program

VA
Supported
Housing

HCHV Community Outreach



Walk-in clinics and street outreach provide Veterans with referrals to VA services and linkages to community resources.

Outreach clinics are located at each Community Based Outpatient Clinic (CBOC) and at community shelters and programs.

Outreach includes assistance with accessing housing and benefits, healthcare, mental health and substance abuse treatment, employment and other resources.

Veterans Justice Outreach (VJO)



VJO aims to improve access to healthcare and benefits for Veterans involved in the criminal justice system.

- “Veterans Day” outreach in jail to provide incarcerated Veterans with direct access service representatives
- Assess and refer justice-involved Veterans to treatment
- Educate families, law enforcement, community members, and attorneys about Veteran-specific issues and services
- Provide linkage to the San Diego Homeless Court
- Facilitate treatment for the Veterans Treatment Court

VA National Call Center for Homeless Veterans (NCCHV)



24/7 phone access to trained VA responders who provide immediate housing resources to homeless Veterans or Veterans at-risk for homelessness

Short-term case management provided by VA responders, as needed, to ensure appropriate linkages are made to the resources provided

VA National Call Center for Homeless Veterans
877.4AID.VET (424.3838)

Veterans Benefits Administration

Homeless Veteran Liaison:

- Assists specifically with processing and expediting claims of homeless Veterans
- Holds bi-monthly informational sessions about VA benefits at the VA Grant and Per Diem facilities as well to VASH clientele
- Participates in O/O/O Transition Initiatives for recently (or soon to be) separated Active Duty Service Members
- Participates in jail outreach events to assist incarcerated Veterans with applying for benefits

Recuperative Care Program (RCP)



Short-term emergency, transitional housing for homeless Veterans who are medically fragile and/or severely mentally ill and in need of support services for stabilization

Veterans are provided with intensive case management and nursing assistance to aid with recuperation and securing appropriate transitional or permanent housing

Homeless Patient Aligned Care Team (H-PACT)



Aims to improve healthcare access and housing outcomes of chronically homeless Veterans

Eligible Veterans are not otherwise assigned to a Primary Care Provider

H-PACT team includes a LVN, RN, NP, and LCSW

Panel size has the capacity for 500 Veterans

Grant and Per Diem (GPD)



Transitional housing for homeless Veterans, with supportive services to Veterans aimed at achieving long-term residential stability

- Case management assistance provided to address the underlying issues contributing to homelessness
- Length of stay can be up to two years

VA Supported Housing (VASH)



Joint venture between the Housing and Urban Development (HUD) and the Department of Veterans Affairs

Case management program designed to assist chronically homeless Veterans in obtaining and maintaining permanent housing utilizing the Section 8 voucher program

Housing first model utilizing multi-disciplinary teams of housing specialists, psychiatric nurses, social work case managers, and addiction therapists

Homeless Veteran Supported Employment Program (HVSEP)



- Provides vocational assistance, job development and job placement
- Includes ongoing supports to improve employment outcomes among homeless Veterans and Veterans at-risk of homelessness
- Referrals are received from HCHV Outreach, GPD, and VASH

Supportive Services for Veteran Families (SSVF)



VA provides community-based grants aimed to assist very low-income Veteran families by providing a range of supportive services designed to promote housing stability

SSVF services may include:

- Outreach, case management, and assistance in obtaining other benefits
- Time-limited payments to third parties to help maintain or acquire permanent housing on a sustainable basis

Veterans Homeless Prevention Demonstration (VHPD)



VHPD is a pilot program serving Veterans and their families who are experiencing short-term homelessness (less than 90-days) or are at-risk of becoming homeless

VHPD partners with local agencies to provide temporary rental assistance and case management services to restore self-sufficiency among this Veteran population

HCHV Contacts



Greater LA	619.268.4690
Loma Linda	909.825.7084
Long Beach	562.826.8000
San Diego	619.400.5157
Southern Nevada	702.791.9000



Thank You