



FACT SHEET

Federal Recovery Consultant Office (FRCO)

<https://www.va.gov/VADODHEALTH/FRCO.asp>



Modernization

On February 27, 2018, the Executive in Charge, Veterans Health Administration, approved the modernization of the program formerly known as the Federal Recovery Coordination Program or FRCP in response to the Presidential Executive Order (EO), “Comprehensive Plan for Reorganizing the Executive Branch” which directed the federal government to improve the efficiency and effectiveness by eliminating redundancies and to reorganize governmental functions.



Key Points

- Federal Recovery Consultants (FRCs) serve the role as defined for the Joint Recovery Consultants in the overarching 2014 VA/DoD Interagency Complex Care Coordination Memorandum of Understanding (MOU).
- The 2014 VA/DoD MOU established the role of the Lead Coordinator (LC) which is assigned to a member of the Care Management Team (CMT) and serves as the primary point of contact for the Service members/Veterans (SM/V) and their caregiver. In VHA, the VHA Transition and Care Management (TCM) staffs serve as LCs for all transitioning SM/Vs in need of complex care coordination.
- FRCs provide enterprise-level longitudinal consultation and assistance to VA and DoD LCs and CMTs, providing clinical and non-clinical assistance and advice about DoD, VA, other Federal agencies, community, and other resources available to support the SM/V, and the family or caregiver.
- FRCs do not perform direct case management but may engage as early as the time of CMT establishment, as reflected in the Interagency Comprehensive Plan (ICP), at the discretion of the attending physician, and upon request of the LC, assigned military headquarters leadership, or senior VA official.
- FRCs continue to oversee a small subset of the population requiring high-intensity management, and provide a channel of communication for field level staff to assist Veteran Integrated Service Network (VISN), VHA Central Office leadership, and assigned military headquarters leadership in identifying, validating, and implementing improvements for care and benefits coordination and processes.



Primary Locations

There is one (1) FRC located at nine (9) key sites: select Military Treatment Facilities (Walter Reed National Military Medical Center and Naval Medical Center San Diego); headquarters for the military’s wounded warrior programs (Army, Navy, Air Force, Marine, and US Special Operations Command); and select VHA Polytrauma Rehabilitation Centers (Tampa and Richmond).