Hello, I’m calling for a study that is being conducted for the U.S. Department of Veterans Affairs. We’re interested in talking to veterans about their program and benefit needs.

Are you a member of this household and at least 18 years old?

YES ..............................................  1
NO ..............................................  2
PROBABLE BUSINESS ..............................  3
ANSWERING MACHINE .............................. AM
RETRY AUTODIALER .............................. RT
NONWORKING, DISCONNECTED, CHANGED .......... NW
GO TO RESULT ...................................... GT

Is this phone number used for…

Home use, ..............................................  4 GO TO SC4
Home and business use, or ................................  5 GO TO SC4
Business use only? ........................................  6 GO TO THANK01

WE WILL DETERMINE THAT WE HAVE A HOUSEHOLD MEMBER WHO IS AT LEAST 18 YEARS OLD ON THE PHONE BEFORE CONTINUING TO SC4
PROGRAMMER NOTE:

DISPLAY SC4 IF = YES GO TO S6 (MATRIX), COLLECT FNAME/AGE/SEX/SCRESP AND
AUTOCODE VETERAN STATUS = 1 (DISPLAY “ARMED FORCES” IN MATRIX, ELSE GO TO
SC5.

DISPLAY SC5 IF = YES GO TO S6 (MATRIX), COLLECT FNAME/AGE/SEX/SCRESP AND
AUTOCODE VETERAN STATUS = 2 (DISPLAY “MERCHANT MARINE” IN MATRIX, ELSE GO TO
SC6.

DISPLAY SC6 IF = YES GO TO S6 (MATRIX), COLLECT FNAME/AGE/SEX/SCRESP AND
AUTOCODE VETERAN STATUS = 3 (DISPLAY “WOMEN’S SERVICES” IN MATRIX, ELSE GO TO
SC7.

DISPLAY SC7 IF = YES GO TO S6 (MATRIX), COLLECT FNAME/AGE/SEX/SCRESP AND
AUTOCODE VETERAN STATUS = 4 (DISPLAY “PUBLIC SERVICES” IN MATRIX, ELSE GO TO
SC11.

DISPLAY SC11 IF = YES GO TO S6 (MATRIX), COLLECT FNAME/AGE/SEX/SCRESP AND
AUTOCODE VETERAN STATUS = 5 (DISPLAY “RESERVES/NAT’L GUARD” IN MATRIX, ELSE GO TO S6VER.

SCRN.ACTDUTY
SC4. This study is being conducted for the Department of Veterans Affairs to assess future
program and benefit needs. Your participation is voluntary. Your answers will be kept
confidential and used only for the purpose of this study. My name is (INTERVIEWER
NAME) and I’ll be conducting the interview.

Including yourself, has anyone in your household ever served on active duty in the U. S.
Armed Forces?

[ARMY, NAVY, MARINES, AIR FORCE, COAST GUARD, NURSING CORPS,
WOMEN’S ARMED FORCES BRANCHES]

YES..............................  1  GO TO S6
NO..............................  2
REFUSED........................ -7
DON’T KNOW .................. -8

SCRN.MERCHMAR
SC5. Has anyone in your household ever served in the U.S. Merchant Marine on a ship under
U.S. flag, between December 1941 and August 1945?

YES..............................  1  GO TO S6
NO..............................  2
REFUSED........................ -7
DON’T KNOW .................. -8

SCRN.WOMSVC
SC6. Has anyone in your household ever served in the nursing corps, air transport corps, or
any of the women’s armed forces branches?
A-4

YES................................... 1  GO TO S6
NO...................................... 2
REFUSED............................... -7
DON’T KNOW ........................... -8

**SCRN.COMOFF**

SC7. Has anyone in your household ever served as a commissioned officer in the Public Health Service, the Environmental Services Administration, or the National Oceanic and Atmospheric Administration?

YES................................... 1  GO TO S6
NO...................................... 2
REFUSED............................... -7
DON’T KNOW ........................... -8

**SCRN.RESVNAT**

SC11. Not counting the {person/people} you’ve already mentioned, has anyone in your household ever served in the Reserves or National Guard?

YES................................... 1  GO TO S6
NO...................................... 2

**SCRN.VERLIST**

S6VER. I have recorded {N} {person/people}.

Have we missed anyone else who usually lives in this household who has ever served in the U.S. Armed Forces, including the National Guard, Reserves, on a U.S. Merchant Marine Ship, in the women’s armed forces, or as a commissioned officer in the Public Health Service, the Environmental Services Administration or the National Oceanic and Atmospheric Administration?

YES, RETURN TO MATRIX 1  RETURN TO MATRIX
NO, NUMBER OF HHMS IN MATRIX CORRECT 2

**PROGRAMMER NOTE:**

AT THE TOP OF S6 DISPLAY THE QUESTION CURRENTLY BEING REFERRED TO (SC4-SC11).

WHEN THE CURSOR IS IN THE CURRENT ACTIVE COLUMN REPLACE THE SC4-SC11 QUESTION AT THE TOP OF THE SCREEN WITH “Is {FNAME/AGE/SEX} CURRENTLY ON ACTIVE DUTY?”

AFTER ALL ENTRIES HAVE BEEN MADE FOR EACH QUESTION INTERVIEWERS MUST BE REQUIRED TO ESCAPE OUT OF THE MATRIX AND CATI SHOULD DISPLAY THE NEXT QUESTION IN THE SERIES.

ALLOW INTERVIEWERS TO CHANGE ALL INFORMATION IN MATRIX.

S6.  {INSERT QUESTION SC4 – SC11 AS APPROPRIATE.}

(Is {FNAME/AGE/SEX} CURRENTLY ON ACTIVE DUTY?)

Please give me the first name, age and sex of this person/these people.
PROGRAMMER NOTE:

WE WILL COME INTO THE MATRIX AS A RESULT OF AN ENTRY OF 1 (YES) ON SC4 –
SC11 OR 1 ON S6VER. THE CURSOR WILL BE IN AN EMPTY FIRST NAME FIELD AND
THE VET STATUS FIELD WILL BE BLANK. WHEN A FIRST NAME IS ENTERED, THE VET
STATUS WILL BE AUTOCODED AND THE COLUMN FILLED IN AS FOLLOWS.
IF WE CAME TO THE MATRIX AS A RESULT OF:
SC4 = 1, AUTOCODE 1 AND SHOW “ARMED FORCES”
SC5 = 1, AUTOCODE 2 AND SHOW “MERCHANT MARINES”
SC6 = 1, AUTOCODE 3 AND SHOW “WOMEN’S SERVICES”
SC7 = 1, AUTOCODE 4 AND SHOW “PUBLIC SERVICES”
SC11 = 1, AUTOCODE 5 AND SHOW “RESERVE/NAT’L GUARD”
ELSE, DO NOT AUTOCODE; ALLOW INTERVIEWER TO MAKE AN ENTRY.

THE CURSOR WILL MOVE THROUGH EACH OF THE FIELDS A THROUGH F. WHEN THE
CURSOR IS IN FIELDS A THROUGH D, THE QUESTION SHOWN IN DISPLAY i WILL BE
HIGHLIGHTED. WHEN THE CURSOR IS IN FIELD E OR F, THE APPROPRIATE QUESTION
AS SHOWN IN DISPLAY ii WILL BE HIGHLIGHTED. AFTER AN ENTRY IS MADE IN FIELD
F, GO TO THE FIRST NAME FIELD OF THE NEXT EMPTY PERSON LINE. DISPLAY ii
SHOULD NO LONGER APPEAR. AGAIN HIGHLIGHT THE QUESTION IN DISPLAY i.

FIELD D (SCRESP) DOES NOT REQUIRE AN ENTRY. ALLOW INTERVIEWER TO PRESS
ENTER.

ESC/ESC WILL GO TO S6VERF1.

IF ENUM.VETSTAT = 1, 2, 3, OR 4 AND ENUM.ACTVDUTY = 2 OR
ENUM.VETSTAT = 1, 2, 3, OR 4 AND ENUM.ACTVDUTY = -7, -8 AND ENUM.SCRESP
DOES NOT = X
SELECT THAT PERSNUM FOR EXTENDED INTERVIEW.
ELSE IF ENUM.VETSTAT = 5 SELECT PERSNUM FOR EXTENDED INTERVIEW.
OTHERWISE CODE ENUM.SELECTFG = 2 (PERSON IS INELIGIBLE).
ASK SCD9, SCD10, SCD11 OF ALL SELECTED RESPONDENTS.
**ENUM.ETHNIC**

SCD9. {Are you/Is NAME} Spanish, Hispanic, or Latino?

- YES ........................................................................ 1
- NO ........................................................................ 2
- REFUSED ......................................................... -7
- DON'T KNOW ................................................... -8

**PROGRAMMER NOTE:**

IN SCD10 ALLOW 8 RESPONSE FIELDS.

**ENUM.RACE01-RACE08**

**ENUM.RACEOS**

**ENUM.RACEARRY [1]-[8]**

SCD10. I'm going to read a list of racial categories. Please select one or more to describe {your/NAME’S} race. {Are you/Is NAME}…

**[CODE UP TO 8 RESPONSES. CTRL/P TO EXIT.]**

- WHITE White, ............................................... 1
- BLACK Black or African American, .............................. 2
- ALASKAN American Indian or Alaska Native, ............. 3
- HAWAII Asian, ..................................................... 4
- AMERIND Native Hawaiian, or.................................. 5
- ASIAN Other Pacific Islander? ................................. 6
- PACIFIC HISPANIC/MEXICAN.............................. 7
- HISPANIC OTHER [SPECIFY RACEOS] .................. 91
- RACEOTH REFUSED.............................................. -7
- DON'T KNOW .................................................. -8

**ENUM.GRADE**

SCD11. What is the highest grade or year of school {you have/NAME has} ever completed?

- NO FORMAL SCHOOLING ........................................... 0
- NURSERY SCHOOL TO 4th GRADE ......................... 1
- 5th, 6th, or 7th GRADE ............................................. 2
- 8th GRADE ............................................................. 3
- 9th, 10th, or 11th GRADE ......................................... 4
- 12th GRADE, NO DIPLOMA .................................... 5
- GED ........................................................................... 6
- HIGH SCHOOL GRADUATE ..................................... 7
- TRADE/TECHNICAL/VOCATIONAL AFTER HIGH SCHOOL .......... 8
- SOME COLLEGE BUT NO DEGREE ......................... 9
- ASSOCIATE'S DEGREE IN COLLEGE ...................... 10
- BACHELOR'S DEGREE ........................................... 11
- MASTER'S DEGREE ............................................... 12
- PROFESSIONAL SCHOOL DEGREE [MD, DDS, DVM, LLB, JD] .... 13
- DOCTORAL DEGREE [PHD, EDD] ............................ 14
- REFUSED............................................................... -7
SCRN.SADDPHON
SC1b. Are there any telephone numbers in your household in addition to {TELEPHONE NUMBER}?

YES............................. 1
NO............................... 2

TERMINATIONS:

READMSG [PLEASE READ THE FOLLOWING MESSAGE INTO THE ANSWERING MACHINE]

This is {INTERVIEWER’S NAME} calling for an important research study that is being conducted by the U.S. Department of Veterans Affairs. We’re interested in talking to veterans about their program and benefit needs. Your participation is extremely important to the success of this study. We will try to reach you again in the next few days.

THANK01. Thank you very much, but we are only interested in interviewing in private residences.