

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting	
1	Physician ID on the Claim Form	Based upon the DBQ Data Mapping document it is understood that the Physician ID is to be generated from the UserID until SEP Integration. There is a question as to what the user should enter into the Physician ID on the Claim form.	Heart Conditions - VA Form 21-0960A-4	Change Request	Low	Change Request	TRUE	2.0.0 (UAT 1)
2	Respiratory Conditions DBQ - Medical Conditions Question 3B	When opening the Medical History section of the Respiratory DBQ, for question 3B, according to the RED, all subordinate questions related to a Yes/No Boolean will remain visible until Yes or No is selected. For question 3B, none of the subordinate questions are visible until the Yes is selected.	Respiratory Conditions - VA Form 21-0960L-1	Closed	Low	Defect	FALSE	2.0.0 (UAT 1)
3	Respiratory Conditions DBQ - Medical History Question 3B number 2	When selecting the "Yes" radio button for question 3B, I was presented with subordinate questions. I then answered the subordinate questions, such as, "Requires intermittent courses or bursts of systemic (oral or parenteral) corticosteroids: " When answering this question I was presented with additional subordinate questions such as, "(If yes, indicate number of courses or bursts in past 12 months)." For this question I selected the number 2 from the dropdown. Before saving, I then went back to question 3B and selected the "No" radio button. The dropdown menu and the selected number 2 remain on the screen.	Respiratory Conditions - VA Form 21-0960L-1	Closed	Low	Could Not Reproduce	FALSE	2.0.0 (UAT 1)
4	Blood Pressure Reading Fields -- Issues with Character Limits	The system does not allow more than 3 characters in the BP reading fields (Reading #1, Reading #2, etc.) implying that the systolic and diastolic readings be entered in separate "Reading #" fields. In the PDF form, the intent is to display both the systolic and diastolic readings in one field, however the system does not allow more than 3 characters for each reading.	Hypertension - VA Form 21-0960A-3	Closed	Critical	Defect	FALSE	2.0.0 (UAT 1)
5	Request to Save Data Pages without Completing Required Fields	Users will need the ability to move from page to page without being forced to complete all required fields. Sometimes the doctors need to capture whatever information they can while the patient is in their office, and ALL data it is not always available at that time.	Heart Conditions - VA Form 21-0960A-4	Change Request	Low	Change Request	TRUE	2.0.0 (UAT 1)
6	Respiratory Conditions - Bronchiectasis Weights	Respiratory Conditions - Bronchiectasis Baseline and Current Weights allow Characters when it is specified in the Data Validation version 1.1 that these field should be Numeric.	Respiratory Conditions - VA Form 21-0960L-1	Closed	High	Defect	FALSE	2.0.0 (UAT 1)
7	Respiratory Conditions - SARCOIDOSIS Weights	Respiratory Conditions - Sarcoidosis Current and Baseline weights should be limited to 3 character Numeric fields but allows 3 character Strings.	Respiratory Conditions - VA Form 21-0960L-1	Closed	High	Defect	FALSE	2.0.0 (UAT 1)
8	Respiratory Conditions - Mycotic Weights	Respiratory Conditions - Mycotic Baseline and Current weights should be limited to 3 character Numeric fields but allow 3 character Strings	Respiratory Conditions - VA Form 21-0960L-1	Closed	High	Defect	FALSE	2.0.0 (UAT 1)
9	Respiratory Conditions Referral to Scars/Disfigurement DBQ	It appears that the followig requirement from the RED is not being followed in terms of the statement of providing a notification: <i>SELECT THE STATEMENT(S) THAT BEST DESCRIBE THE VETERAN'S GUNSHOT OR FRAGMENT WOUND OR THE PLEURAL CAVITY AND RESIDUALS, IF ANY</i> <i>Step 20:</i> <i>1. Actor selects one or more of items.</i> <i>a. If "Other" is selected then description is needed. System notifies Actor that "If any muscles (other than those which control respiration) are affected by this injury, ALSO, complete VA Form 21-0960M-10, Muscle Injury Disability Benefits Questionnaire)".</i> While the system does provide this notification, I am not sure what is generating it from the requirements. Workflow Messages Do want to load the "Scars/Disfigurement Questionnaire?? is required in this case. Where is the referral to the Muscle Injury Disability Benefits Questionnaire?	Respiratory Conditions - VA Form 21-0960L-1	Change Request	High	Change Request	FALSE	2.0.0 (UAT 1)

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10	Lost Data in Medical History	When filling out the Medical History section of the Heart Conditions, once it is saved and the Clinician goes back into the DBQ, the data in Medical History is lost.	Heart Conditions - VA Form 21-0960A-4	Closed	Low	Training Issue	FALSE	2.0.0 (UAT 1)
11	It is difficult to understand when it has Saved Successfully	When saving a portion of the DBQ it is difficult to determine whether it has saved correctly. Therefore I am assuming that if I do not receive errors then it has saved it successfully. Please have some indication on the screen that we have saved the form successfully.	General	Change Request	Enhancement	Change Request	TRUE	2.0.0 (UAT 1)
12	PDF DBQ Forms is cutting off data	When generating the DBQ Form in PDF format it is cutting content off in the fields of the form rather than expanding the form or reducing the font size.	General	Change Request	Enhancement	Change Request	TRUE	2.0.0 (UAT 1)
13	Submitted claims/DBQ forms can be edited	The system allows the user edit claim and DBQ data after a claim has been submitted. "After submitting, I was able to go back into the DBQ. I assume that after submission it should not be editable; it should not be."	General	Change Request	Enhancement	Change Request	TRUE	2.0.0 (UAT 1)
14	Losing data upon multiple SAVE attempts	I saved the history without completing all of the requires (ignoring the warnings—some of which were opaque—said only something like work flow requirement) and went to another section. When I came back, all my work had been lost.	General	Closed	Low	Training Issue	FALSE	2.0.0 (UAT 1)
15	Ability to uncheck a radio button/submitting DBQs w/o completing required fields	The system does not let you "uncheck" a radio box. The only option is to select one of the choices. It looks like radio boxes have only been used for required items, but per the work rules we should be able ultimately to submit a DBQ even without completing all required items. Therefore, we need to be able to uncheck radio boxes without checking another option.	General	Change Request	Enhancement	Change Request	FALSE	
16	Data/Business Rule Validation at Save vs. Submit	It let me submit the DBQ without any warning. In fact, I thought it was at the point of submit that the warnings were going to come per our business rules.	General	Closed	Low	Out of Scope	TRUE	
17	Spacing/formatting issues during data entry	At least some (maybe all) of the text entry fields do not expand as entering data that exceeds one line (even though data is allowed), which makes it very difficult to read what you are entering—have to move the pointer across to expose text.	General	Change Request	Enhancement	Change Request	TRUE	
18	Formatted date fields - need free text fields	Many date fields, including the diagnoses, appear to be requiring formatted dates—thought this was not going to be the case.	General	Change Request	Critical	Change Request		
19	Need ability to select ONLY relevant subordinates instead of having to answer "yes/no".	In many places where one or more choices are required (e.g., 1B Select Heart Conditions), it requires you to select No for all the choices not selected. This is cumbersome—one one choice is selected, any other choices Yes or NO. This is not required on the OMB DBQ—only need to select the ones that are applicable.	General	Closed	Medium	Defect	TRUE	
20	Need ability to save partial information	When I entered partial information in the diagnostic section (a very common clinical scenario is to have some test results but still be waiting for other test results to come back). It seems to me based on my limited experience so far that a section is not saved properly unless it is completely filled out which would be detrimental if that is indeed the case.	General	Closed	Low	Duplicate	FALSE	
21	System hanging issues when saving complex forms	I am not sure if anyone else experienced this but when I entered complex scenarios with many yes answers and subordinate questions I got a blank screen when I pressed save and the data was not saved.	General	Closed	Critical	Could Not Reproduce	FALSE	

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22	Need descriptive error messages/highlighted error fields	When not completing all the Required boxes in history section of heart I received a message when trying to save that said : workflow messages. Below that the words "make required" appeared at the top and were listed several times (on several lines) with no other explanation next to the majority of those lines as to what this was referring to. There were a couple that had further instruction and read "Make required – HC SB section 3 5b12" – that is not easy to understand or follow. We had asked if the missing information could be highlighted but it isn't and I had to look through the whole section to find out what the problem was (similar to the current CAPRI). When I entered another clinical scenario in the history (after having lost it the first time) I get warnings that appeared in red and were more descriptive in nature instead.	General	Change Request	Enhancement	Change Request	TRUE
23	System navigation takes too much time	When we proposed having tabs for History, PE, Diagnostic testing, Assessment/Functional Impact and Remarks we were hoping these tabs would simply help examiners navigate to the appropriate section of the questionnaire more efficiently. However these sections were compartmentalized to where you have to save each section before you can go to another which takes time. Not having to do this was one of the improvements we currently have over the legacy CAPRI templates which we seem to be losing again. Having to save and go to a new section within a DBQ takes up more time.	General	Change Request	Low	Change Request	
24	Subordinate data not save if Parent not answered	User inadvertently completed subordinate fields without answering the parent question(non-required fields). The system did not save the data that was entered. Users would like all data entered to be saved.	General	Closed	Critical	Could Not Reproduce	
25	"Add Heart Conditions" button does not work	The button in item 2C, "Add Heart Conditions" does not work. Nothing happens when it is clicked.	Heart Conditions - VA Form 21-0960A-4	Closed	Low	Defect	FALSE
26	Item #3C needs to be greater than 30 characters	Item #3C needs to be greater than 30 characters. User entered more than 30 characters and received errors when saving.	Ischemic Heart Disease - VA Form 21-0960A-1	Change Request	Enhancement	Change Request	FALSE
27	Data entered in system not exported to the PDF	Ischemic Heart Disease: In item 5C, "80%" was entered, "0.0%" appears on the PDF. Hypertension: Data entered in items 2C, 3A, and 3B, does not appear on the PDF	Ischemic Heart Disease - VA Form 21-0960A-1	Pending Retesting	Low	Defect	FALSE
28	Subordinates required for "No" response	After selecting "No" for 5B, subordinates are still required, and they should not be. In 9B, when the user selects "No" the subordinates should not be displayed	Heart Conditions - VA Form 21-0960A-4	Closed	High	Defect	FALSE
29	System needs to require 3 BP readings	The system should require the user to enter 3 blood pressure readings, 2C, 2D	Hypertension - VA Form 21-0960A-3	Change Request	Enhancement	Change Request	FALSE
30	Claim Form - Facility name not fully displayed in field	Choices are not fully visible in drop down, though enough information is given if you know answer	General	Pending Retesting	Low	Defect	FALSE
31	List of DBQ sections come up before it goes to the correct listing on the left	List of DBQ sections come up before it goes to the correct listing on the left More information: When entering a module or section of the DBQ, entellitrak as it is processing displays the original DBQ structure in the left navigation. As it continues to process it then shows the required modules (Medical History, Physical),	General	Pending Retesting	Low	Defect	TRUE
32	Physician ID should be auto-populated	The Physician ID field on the claim form should be auto-populated	General	Closed	Low	Duplicate	FALSE
33	MYOCARDIAL INFARCTION (MI) 2 should not be a required field.	In item 3A, subordinates, MYOCARDIAL INFARCTION (MI) 2 is required when I press yes; but there may not be a second incident and RED does NOT dictate that BOTH are requirements	Heart Conditions - VA Form 21-0960A-4	Closed	High	Defect	FALSE
34	Issues with saving when all required fields are met	Medical History module: Can't save the page and yet all required sections are filled in	Heart Conditions - VA Form 21-0960A-4	Closed	Critical	Could Not Reproduce	

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35	Initial PTSD Remarks field	<p>The <i>Remarks</i> section will need a large amount of allowed characters – I recommend 30,000 to be on the safe side. Since the DBQ form itself is rather cursory in terms of the information we need to put in a comprehensive forensic mental health evaluation report, we end up putting the bulk of our reports in the <i>Remarks</i> section.</p>	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	FALSE
36	Usability of single line text boxes	<p>The formatting of the <i>Assessment and Functional Impact</i> section needs some work to improve usability.</p> <p>It is hard to read because the text is squeezed into such a narrow space. It would be better to have the text above the box where we enter text instead of squeezing it into a narrow space to the left of the box. Having to scroll horizontally is a hassle.</p> <p>“Designers should never require users to scroll horizontally.”</p> <p>–http://www.usability.gov/pdfs/chapter8.pdf</p>	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
37	Physician ID accepts Random Numbers	<p>On the <i>Claim</i> section, the form did not automatically generate a Physician ID. However, it did accept a random number.</p>	General; Initial Posttraumatic Stress Disorder (PTSD)	Closed	High	Duplicate	
38	Social Security Number Formatting and Validation	<p>Also on the <i>Claim</i> section, include instructions for the Social Security Number, such as, “numbers only – no hyphens or dashes.” Otherwise, users receive an error: “Social Security Numbers must be nine digits,” which is confusing because if you type in “123-45-6789” you <i>have</i> included nine digits but the system will not accept it.</p>	General	Change Request	Low	Change Request	
39	Address and Phone number Requirement	<p>On the <i>Claim</i> form, if the address and phone number are not needed, perhaps they should simply be eliminated from the form.</p>	General; Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
40	Entering in the Clinician Name and Phone Number	<p>It would be nice if the system would pre-populate the Psychiatrist/Psychologist printed name and phone number</p>	General	Change Request	Low	Change Request	
41	Missing questions from Medical History	<p>In the Neck (Cervical Spine) Conditions DBQ, the test script states in step 24 that questions, 2A, 2B, and 2D would appear on the screen. In reality the system displayed 2A, 2B and 13A.</p>	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Closed	Low	Script Issue	
42	Inconsistent Data Errors - Medical History	<p>When filling out the Medical History section of the Neck (Cervical Spine) DBQ, I purposely added more than 4,000 characters in the description fields of questions 2A and 2B. The Error Messages for each were inconsistent while the questions were almost identical with the same error.</p> <p>Error Message for question 2A: 2A. DESCRIBE THE HISTORY (including onset and course) OF THE VETERAN'S CERVICAL SPINE (neck) CONDITION (brief summary): cannot be greater than 4000 characters.</p> <p>Error Message for question 2B: If "Yes," document the veteran's description of the impact of flare-ups in his or her own words: cannot be greater than 4000 characters.</p> <p><u>The error messages should be similar.</u></p>	General	Change Request	Low	Change Request	
43	The timing of the Timeout	<p>The timing of the timeout seems to be unrelated to the activity in the form. It seems to be related to the Save function. On a long form, it may take more than fifteen minutes to fill out the form, especially given the number of radio buttons you must fill out. Therefore it timesout while the form is active on my screen.</p> <p>The timing of the timeout should be related to activity in the form.</p>	General	Change Request	Low	Change Request	

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44	PDF Form does not Include Check	When answering question 13A of the DBQ Medical History, DOES THE VETERAN USE ANY ASSISTIVE DEVICE(S) AS A NORMAL MODE OF LOCOMOTION, ALTHOUGH OCCASIONAL LOCOMOTION BY OTHER METHODS MAY BE POSSIBLE? When selecting "Yes" for a particular Assistive Device, the Yes is not translated to a check in the checkbox on the PDF.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	Low	Defect	
45	Neck and Cervical Spine Script Errors	The Neck and Cervical Spine Test Script, step 33 states the following: The "Physical Exam" module appears displaying the questions/options from sections 7, 12, 5, 6, and 8 of the Neck (Cervical Spine) DBQ However when going into the Physical Exam module of the DBQ system questions, 3, 4, 9, & 14 are also listed.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Closed	Low	Script Issue	
46	Need ability to change certain "normal" values to abnormal values after "All Normal" is selected.	In Item 7A, after selecting "ALL Normal" the user would like the ability to de-select a few. The goal of the 'all normal' was to pick all the normal boxes (pick boxes indicating that patient is all normal when have several boxes that have to fill in) and then make changes to a few of them only (so change to the abnormal findings for the few boxes) – but it can't do that	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	Low	Defect	
47	"If yes" subordinate options are displayed when "No" is selected.	Item 10A, When "No" is selected, subordinate values for "Yes" are displayed and can be selected. This should not happen.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Change Request	Low	Change Request	FALSE
48	Item 1B- ICD Code and Date of Diagnosis should be required for the 2nd and 3rd diagnosis also.	In Item 1B, there are 3 sets of fields for Diagnosis, ICD Code, and Date of Diagnosis. for the first set, if a Diagnosis is enter, the system requires corresponding ICD Code and Date of Diagnosis values. However if a second or third diagnosis is entered, the system does not require corresponding ICD and Date values.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	Low	Defect	
49	Remarks should not be required if a positive diagnosis made	The system requires the user to enter remarks in item 17, and remarks should not be required. The user selected yes for Question 1A, and the requirement for 1A states: 3.If "No", Actor must enter descriptive text in Remarks.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	High	Defect	TRUE
50	Text mismatch on screen versus form	In item 4B, the text on the screen does not match the text on the form.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	FALSE
51	Cannot select extremities, must answer Yes or No	In item 6A, the script states: select the "NO FUNCTIONAL LOSS FOR RIGHT LOWER EXTREMITY" checkbox, AND the "WEAKENED MOVEMENT" checkbox. The system requires a Yes or No for each, no checkbox.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Script Issue	
52	Need "All Normal" options for Section VIII and Section IX	In sections VIII and Section IX, there is no option to select "All Normal"	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Change Request	Low	Change Request	
53	Typo on screen	In item 9A and 9B, there are typos on the screen.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	
54	Need option to select all that apply	Item 15A, should have the ability to select all that apply instead of "yes/no"	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	TRUE
55	Frequency of use drop down is displayed even if "NO" is selected	Section 15 - Frequency of use drop down appears and stays up even if select NO for that device but page Saves even if don't select anything. Further, can put in occasional in a device frequency even if say NO in terms of use - AND THEN not obvious how to undo it (have to pick a blank line - but not obvious that one has that choice)	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	
56	User has ability to answer subordinate choices meant for a "Yes" answer	Item 15 - When "No" is selected the user can still answer subordinate choices meant for a "Yes" answer. Clinicians are concerned about auditing -- need system to help with efficiency and error reduction.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Duplicate	

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57	Instruction Page	Upon saving a claim, the old DBQ list comes out and stayed up for a while - confusing. Further, though not in RED - an instruction page saying when VA won't pay for filling out this form comes up with several choices (save, submit, spell check, schema, delete) - not clear as to whether should save this page (and why would one save this page or do anything to it?)	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Duplicate	
58	If "No" is selected, subordinate choices meant for a "Yes" answer should not be displayed.	Items 11, 6C, 4A, and 4C - the user should not be able to enter text or make a selection for subordinate choices if "No" is selected.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	
59	"SSN/Claim Number" & "SSN" fields on claim should match	Claim form - Ffor future: Should there be a check to validate that the second use of patient SSN is same as first use of SSN	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Change Request	Low	Change Request	
60	Page refresh and Instruction Page Issues	When selected Physical Exam, received a screen that makes no sense. Eventually went to correct screen but incorrect screen was on for a while - was very confusing, disconcerting. When tried AGAIN (going back to pick Physical Exam) got the FIRST INSTRUCTION PAGE (different than the page I got when I picked it up previously)	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Duplicate	
61	6C is not displayed when 6A is "yes", and it should be	Item 6C should be displayed if EITHER 6A or 6B are "Yes". The system only displays 6C, if 6B is "Yes".	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Defect	
62	Data not correctly displayed on PDF	Error. Step 87. Verify that all data entered in this script, appears on the DBQ form. All data NOT correctly displayed on the DBQ.	General	Closed	Low	Could Not Reproduce	
63	In Section XV - All fields are marked required and should not be	In Section XV -All fields are marked required: Wheelchair, braces, crutches, cane, walker, other, and they should not be.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Duplicate	
64	Cannot de-select radio buttons	"Item 13A, if you happen to click two items (one by mistake) you can not remove that item".	General	Closed	Low	Duplicate	
65	Diagnosis not exported to PDF	the PDF did not copy over the diagnosis and then it wiped it away even though I entered it and saved it.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Closed	Low	Could Not Reproduce	
66	13C - limited to one selection	"In item 13C, select 'right upper' & 'bilateral upper' "----- --can only choose one or the other, not both	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	Low	Defect	FALSE
67	Question in script, not on DBQ	Comment: This is not a question in the neck DBQs template. 88-89 In item 15a subordinate question "IS ARTHRITIS (DEGENERATIVE JOINT DISEASE) DOCUMENTED, Select "yes".The system allows the user to select "yes" and the subordinate "percent loss" text box is displayed.	General; Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Closed	Low	Script Issue	
68	Script does not state that required fields should appear	Item 10A. DOES THE VETERAN HAVE RADICULAR PAIN OR ANY OTHER SIGNS OR SYMPTOMS DUE TO RADICULOPATHY?, select "yes" comment: Required fields for constant pain right and left extremity appears. Also in 10 c and D.: All fields are required.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Closed	Low	Script Issue	
69	Data not exported to PDF	Data is not correctly displayed on the DBQ. Missing fields:Section III 3A-G. SECTION IV 4 B-G; SECTION V 5A-C; SECTION VI 6AB; Section VII 7AB; Section VIII 8; SectionIX 9. I did repeat the template again and I did get missing fields.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Pending Retesting	Low	Defect	
70	Modules should be visible at all times -Breadcrumbs not user friendly	Suggestion: When you Click the "Neck (Cervical Spine)" link at the top of the page (from the "breadcrumb" links) to return to the list of modules on the left. The History, Physical Exam, diagnostic testing, etc. should be visible at all times so that you can toggle back and forth to history, physical exam, or diagnostic etc. After we save at each step, we should not have to click "Neck (Cervical Spine)" to go to the next module on the left (medical history, physical exam, diagnostic testing, assessment and functional impact, remarks, physician's certification and signature). This is not a user friendly.	Neck (Cervical Spine) Conditions - VA Form 21-0960M-13	Change Request	Low	Change Request	TRUE

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71	Medical History - missing fields for frequency, severity, and duration	Under <i>Medical History</i> , Number 4a (PTSD Diagnostic Criteria) and Number 5 (Symptoms) do not contain fields for symptom frequency, severity, and duration. Those symptom characteristics are specified in the federal regulations: 38 CFR § 4.126(a) states, "When evaluating a mental disorder, the rating agency shall consider the frequency, severity, and duration of psychiatric symptoms..."	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Enhancement	Change Request	
72	Increase width of field and remove drop-down menu	Under <i>Assessment and Functional Impact</i> , Item 1. <i>Diagnostic Summary</i> the drop down menu for "if no diagnosis of PTSD, check all that apply:" would not be necessary if the size of the field box were widened. o Drop-down menus are annoying if they are not really necessary.	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Defect	FALSE
73	Typo on screen	Under <i>Assessment and Functional Impact</i> , there is a typo in Number 4 (Occupational and social impairment): Veteran???'s	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Could Not Reproduce	
74	Error messages are confusing	Minor point: If the examiner forgets to fill in a required section, he/she receives a message like this one: o Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on today's evaluation? is business required. o The phrase "is business required" is a little confusing because it is not a common phrase used by medical professionals. A less confusing phrase would be, "is required."	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
75	Hard to review information entered, due to field width & height	Also under <i>Assessment and Functional Impact</i> , Number 2 (Current Diagnoses), the Comments boxes are hard to review if you type in more than a few words. You have to scroll back and forth horizontally within the box. This will drive examiners crazy. <i>This observation applies to many of the boxes in this section, e.g., 2b and 2c, and in other sections.</i>	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	FALSE
76	The "If no, provide reason ..." field should not be required	Also under <i>Assessment and Functional Impact</i> , Number 4c, if you select "No diagnosis of TBI," the program makes the box next to "If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis:" a <i>Required</i> field, which does not make sense.	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
77	Request for field length expansion from 2000 to 20000 chars	4. Occupational and social impairment, item C I received this message: o If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis: cannot be greater than 2000 characters. o 2000 characters is not enough for that field. I recommend 20,000 to be on the safe side.	General	Change Request	Low	Change Request	FALSE

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78	PDF issues - Diagnostic Summary	<p>When I printed out the PDF, this appeared:</p> <p>Diagnostic Summary</p> <p>This section should be completed based on the current examination and clinical findings. Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on today's evaluation? X Yes No ICD code: _____ If no diagnosis of PTSD, check all that apply: X Veteran's symptoms do not meet the diagnostic criteria for PTSD under DSM-IV criteria Veteran does not have a mental disorder that conforms with DSM-IV criteria X Veteran has another Axis I and/or II diagnosis. Continue to complete this Questionnaire and/or the Eating Disorder Questionnaire:</p> <p>There'd X's should not be there. Also there is a typo: "today's" should be "today's."</p>	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
79	Physician ID not saved on PDF	The Physician ID field (on the claim form) is not saved on the final PDF.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Training Issue	
80	System requires only 1 symptom; 3 should be required	4 PTSD Diagnostic Criteria, Criterion C, Entered only one symptom (3 required) with a diagnosis of PTSD did not hit an Alert. Possible to diagnosis PTSD without meeting DSM IV criteria	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
81	Hearing Loss and Tinnitus Screen Error	When saving the Diagnostic Testing section of the Hearing Loss and Tinnitus DBQ I received a strange screen that I cannot get away from. Attached are two screen shots. The first is the screen I received when I saved it. The second is the screen I got when I tried to navigate away from the first screen. HearingLoss and Tinnitus Screen Error.docx	Hearing Loss and Tinnitus	Closed	High	Defect	
82	System requires only 1 symptom; 2 should be required	4a, Criterion D - entering only one symptom (2 required) with a diagnosis of PTSD did not hit an Alert. Possible to diagnosis PTSD without meeting DSM IV criteria	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
83	See Item 80 & 82 --- Duration should not be allowed since DSM IV not met	4a, Criterion E - Can enter Duration even when DSM IV diagnosis of PTSD is not met. (see above)	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
84	See Item 80 & 82 --- Stressor should not be allowed since DSM IV not met	4b - Which stressor(s) contributed to the Veterans PTSD diagnosis Can enter Stressor for diagnosis of PTSD even when Criteria C and D not met. No Alert to deal with inconsistency	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
85	Need an option for "No symptoms found"	Item 5 - Symptoms No option for when No Symptoms are found. This is a required field that will not allow you to go forward if you do not find a symptom, even if none exist	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	FALSE
86	Item 6 not saved on PDF	The answer to Item 6. "Does the Veteran have any other symptoms attributable to PTSD (and other mental disorders) that are not listed above?" not printed on PDF	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Defect	
87	See Items 80 & 82 - Can Enter diagnosis of PTSD even when DSM IV not met	Can enter a diagnosis of PTSD even when DSM IV Criteria are not met on Medical History Page--- Need an Alert	Initial Posttraumatic Stress Disorder (PTSD)	Pending Retesting	Low	Defect	
88	Do not make the ICD Code field required.	Item 2b, Too cumbersome for mental health professionals to require Medical ICD codes and is outside the scope of practice to do so	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
89	System requires items 2c and 2d	Items 2c, Axis IV, and 2d Axis V Script states that the system should not require these fields System does require these to be filled out! As it should for the required full 5 Axis DSM IV diagnostic requirements.	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Script Issue	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
90	Data entered in item 7 does not appear on the PDF	Item 7. Is the Veteran capable of managing his or her financial affairs? Data enter in item 7 does not appear on the PDF.	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Could Not Reproduce	
91	Remarks should be required	Item 8. The script does not require the user to enter remarks, and the system did not enforce. I believe this is a conceptual error in the system, because without required Remarks, the basis of the opinions above are not recorded.	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
92	Need larger Remarks field to review text	Item 8. Remarks section does not allow you to open to a larger window to adequately review for accuracy. All Comments windows and History descriptions should do this as well as is the case with the current CAPRI DBQs	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	
93	Request to have the data on the "claim" form already in the system.	Question? Why are medical and mental health professionals wasting valuable time entering this information? Why is it not already in the system as it is for the CAPRI system	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
94	Asking for the stressor again is not required statutorily for Review PTSD exams	Item 3, Criterion A Stressor (s) were previously determined on the Initial PTSD examination and re-asking for the stressor is not required statutorily for Review PTSD exams. This is a problem with the CAPRI DBQ as well and should be addressed now that changes are more easily made.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
95	No error displayed for insufficient symptoms	Item 3, Criterion E (Duration of Symptoms) and F (Clinically significant distress or impairment), This system does not show an Alert when there are insufficient symptoms on Criteria B, C or D to meet DSM IV diagnostic requirements.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
96	Need option for "no symptoms found"	Item 5. FOR VA RATING PURPOSES, CHECK ALL SYMPTOMS THAT APPLY TO THE VETERAN'S DIAGNOSES This does not allow for a No Symptoms option, i.e. a flag requiring the listing of symptoms comes up, even if there are no symptoms of PTSD or mental disorder found on the examination. This is a flaw that needs to be fixed.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	FALSE
97	ICD Code not used for PTSD/mental disorder examinations	Item 2A ICD Code, and Item 2B ICD Code. By statute, we do not use ICD codes for PTSD/mental disorder examinations, but DSM IV. This is a problem with CAPRI as well and needs to be fixed on this iteration.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
98	Request to remove ICD Code	Item 2B. AXIS III - MEDICAL DIAGNOSES (TO INCLUDE TBI) COMMENTS IF ANY This requires entering an ICD code, but most C&P mental health examiners are not medical professionals and therefore are not qualified to make a medical diagnosis. I recommend an open text book instead of an ICD code. Also you cannot leave this blank if there are no Axis III disorders. You cannot save or navigate to the next section.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
99	Need larger text fields to review data	Text box for item 6. IS THE VETERAN CAPABLE OF MANAGING HIS OR HER FINANCIAL AFFAIRS? If no, explain", needs to be larger so that the user can review the information Like with the Initial PTSD, none of the Comment boxes, History Boxes and Remark section Boxes expand as they did with CAPRI making it extremely difficulty and time consuming to edit these boxes. I think this is a serious flaw that needs to be addressed. In fact, I believe I made these comments on the early draft of these DBQs. From my understanding, fixing this should be relatively simple.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Defect	TRUE
100	Cannot save if a second disorder is listed	Cannot save if there is no ICD code for Axis III, even if there is not disorder. Also, if a second disorder is listed and all boxes are completed, the module will not save and gives a Workflow message that is inaccurate. When I erased the second diagnosis and redit.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
101	Remarks text box needs to be expandable	Item 7. Remarks text box needs to be expandable.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Duplicate	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
102	Request to modify Certification page	Physician Certification - Too much information to fill in. This information (address, phone number, license number, etc.) was not required in CAPRI and again should be autofilled for VA examiners. This takes away valuable time. Should be prepopulated	General	Change Request	Low	Change Request	
103	Request to expand text and comment boxes on Mental Disorders DBQ	Item 1, 1A, 1B, 1C - As with all Text and Comment boxes, they are not expandable, which makes editing and viewing of them extremely cumbersome. We NEED expandable boxes like we had with CAPRI. Item 2A thru 2G - With Initial Mental Disorders exams, we are required to enter a fairly lengthy and complete history, so expandable Text and Comment boxes are critical. Needs more than 4000 characters - 20,000 would be good 3A - User has to scroll horizontally just to read the items 3B - 2000 characters isn't enough - I suggest 15000 Item 5-- will occasionally need more than 2000 characters - 10,000 to be safe Item 6, Remarks - Needs a lot of characters - I suggest 50,000	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	TRUE
104	Request for a "No Symptoms" option	Item 3 No option for No Symptoms. If at least one symptom is not endorsed than you get an error message.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	
105	Do not require ICD Codes (change request)	Mental health examiners do not use ICD codes for mental disorders, but rather DSM IV codes. This was a problem with CAPRI and should be changed on this edition.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	
106	Request to remove ICD code	In item 1B. AXIS III - MEDICAL DIAGNOSES (TO INCLUDE TBI), ICD CODE, This should be a text box and not a specific medical code. Most mental health examiners are not M.D./D.O./APN etc and providing a medical diagnosis is beyond the scope of their practice. We could enter text on CAPRI without being required to enter an ICD code.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	
107	Item 1D Axis V should be required	A GAF score is required statutorily for all PTSD/Mental disorders exams. This should be a required box.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Closed	Low	Script Issue	
108	Need to expand character limit for several fields	Item 2a thru 2e --4000 characters will not be enough in some cases - need at least 10,000	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
109	Physician Signature does not appear correctly on PDF	Physician Signature does not appear correctly on PDF	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
110	Request a field to list the "names" of the medical disorders	Item 1B Axis III - There is no field to list the "names" of the medical disorders.	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	
111	Item 7A does not print on PDF	Item 7A. PSYCHIATRIST/PSYCHOLOGIST/EXAMINER SIGNATURE & TITLE does not print on PDF	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Closed	Low	Duplicate	
112	Required to Enter 2c and 2D in Review PTSD DBQ	Though told to skip items 2C, Axis IV and 2D Axis V, both required an entry before I could save. Of note is that a GAF must always be provided so this should be a required field. (Both had little R's next to it after the errors Save - need to check if they originally had those R's)	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Script Issue	
113	Item 6 in Review PTSD DBQ did not provide for comments	In Review PTSD DBQ, question 6, selected "No" for is Veteran capable of managing his or her financial affairs and did not get a comments field. First time this was done, got a work flow message indicating this was not saved. Second time this was done, there were no messages on Save, indicating that the page was saved.	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Defect	TRUE
114	Problem with "Generate PDF report" link in Review PTSD DBQ	When clicked the "Generate PDF report" in Review PTSD DBQ I gsystem returned a adobe reader error message saying contents of original document were changed. Further, the pdf did not show all the information that was submitted - it only displayed the name and SSN	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Training Issue	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
115	Submit Button on Review PTSD generates error	<p>After clicking the Submit button on the Review PTSD DBQ I received the following error:</p> <p>xToolTipElementSkip Navigation My Account Password Change Role Loading ...Sign Out Help Home Tracking Inbox Claim New Search Claim Standard Search Reporting My Saved Reports Shared Reports Dashboard Options</p> <p>System Exception VA DBQ.2.0.0 - talmeysda (VA Clinician)</p> <p>A problem has occurred while processing your last request. If this problem continues please contact your system administrator.</p> <p>Contact Administrator</p> <p>Hide Error Report Thu Nov 15 11:02:59 EST 2012</p>	General	Pending Retesting	Critical	Defect	
116	Question 4A Review PTSD DBQ drop down is difficult to read	<p>The drop down menu for question 4A of the Review PTSD DBQ "which of the following best summarizes the Veteran's level of occupational and social impairment with regards to all mental diagnoses" is too long; one cannot read the choices in the drop down button</p>	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Out of Scope	TRUE
117	Initial PTSD Diagnostic Criteria Requirement	<p>Under <i>Medical History</i>, Number 4a (PTSD Diagnostic Criteria) and Number 5 (Symptoms) do not contain fields for symptom frequency, severity, and duration. Those symptom characteristics are specified in the federal regulations: 38 CFR § 4.126(a) states, "When evaluating a mental disorder, the rating agency shall consider the frequency, severity, and duration of psychiatric symptoms..."</p>	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
118	Cannot save Medical History in Hearing/Loss Tinnitus DBQ	<p>Received an error message stating that left ear entries was missing</p>	General	Closed	Low	Training Issue	
119	Lose Data in Medical History if it does not save (inconsistent)	<p>In reproducing Tamara Almeyda testing, when did not fill in left ear information, the page was not saved and all the information was lost. When attempted again to enter information and still left out some required fields (validity of puretone test, significant changes in hearing thresholds (both ears)), error messages appeared but the information entered to that point was saved. Thus saving information in error modes for this page appears inconsistent</p>	General	Closed	Low	Training Issue	
120	Etiology of Tinnitus has an additional required question	<p>Was required to select: "Cannot provide a medical opinion regarding the etiology of the Veteran's tinnitus without resorting to speculation". This is an additional required field in the DBQ AS and it should not be required.</p>	Hearing Loss and Tinnitus	Pending Retesting	Low	Defect	
121	Information transfer to pdf incomplete in Hearing Loss/Tinnitus DBQ (abnormal reflexes)	<p>When reading the pdf after following the script, the pdf did not convey the abnormal reflexes that were selected in question 1f. This was repeated and same issue found. It inaccurately appeared to imply that the abnormal buttons had not been selected</p>	Hearing Loss and Tinnitus	Closed	Low	Defect	FALSE
122	Incomplete transfer of information to pdf Tinnitus/Hearing Loss (remarks)	<p>The remarks section on the pdf form for Tinnitus Hearing loss DBQ does not show all of the remarks. They are cut off</p>	General	Change Request	Low	Change Request	FALSE
123	Initial PTSD - Assessment and Functional Impact, Question 1	<p>Under <i>Assessment and Functional Impact</i>, the drop down menu for "If no diagnosis of PTSD, check all that apply;" would not be necessary if the size of the field box were widened.</p> <p>Drop-down menus are annoying if they are not really necessary.</p> <p>Under the Assessment and Function Impact Question #1, Please expand the check box so that the drop-down list is not so cramped and scrolling is unnecessary.</p>	General	Closed	Low	Duplicate	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
124	Request to remove "yes/no" option, use text boxes only	<p>In item 1A, the examiner needs the ability to enter information in all Hz not just an average. Yes and no responses are not appropriate. There are other dropdowns that are not identified average Hz</p> <p>Skennedy wrote: In the Diagnostic testing module, item A right and left ear, the user has to select yes, then enter the decibels for each item. Request to remove the "Yes/No" options and have the user just enter text in each decibel field.</p>	Hearing Loss and Tinnitus	Change Request	Low	Change Request	
125	System errors	<p>I believe I have pinpointed the issue. In the Medical History Module, if you select the "STROKE" checkbox in 3B, OR if you select the "CARDIAC CONDITIONS" checkbox in 3C, a system error occurs upon save. "A problem has occurred while processing your last request. If this problem continues please contact your system administrator"</p>	Diabetes Mellitus - VA Form 21-0960E-1	Closed	High	Defect	
126	Initial PTSD Typo	<p>Also under <i>Assessment and Functional Impact</i>, there is a typo in Number 4 (Occupational and social impairment): Veteran????s</p>	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	
127	Error Messaging Confusion	<p>Minor point: If the examiner forgets to fill in a required section, he/she receives a message like this one:</p> <ul style="list-style-type: none"> o Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on today's evaluation? is business required. The phrase "is business required" is a little confusing because it is not a common phrase used by medical professionals. A less confusing phrase would be, "is required." 	General	Change Request	Low	Change Request	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
128	Change in Question Structure	<p>The users would like the interview style for entering the with the questions skipping around to the questions as needed by the Clinicians. The Testers would like to have another view where they could sort the scripts to align with the questions in order, similar to how the DBQ Forms are in the PDF.</p>	General	Closed	Medium	Script Issue	
129	Initial PTSD Assessment and Functional Impact Systems	<p>Also under Assessment and Functional Impact, Number 2 (Current Diagnoses), the Comments boxes are hard to review if you type in more than a few words. You have to scroll back and forth horizontally within the box. This will drive examiners crazy.</p> <p>This observation applies to many of the boxes in this section, e.g., 2b and 2c, and in other sections.</p>	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	
130	Initial PTSD Assessment and Functional Impact Number 4C	<p>Also under Assessment and Functional Impact, Number 4c, if you select "No diagnosis of TBI," the program makes the box next to "If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis:" a <i>Required</i> field, which does not make sense.</p>	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
131	Recommendation of 2,000 characters for fields	<p>When Saving I received this message: If no, provide reason that it is not possible to differentiate what portion of the indicated level of occupational and social impairment is attributable to each diagnosis: cannot be greater than 2000 characters.2000 characters is not enough for that field. I recommend 20,000 to be on the safe side.</p>	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	FALSE
132	Initial PTSD PDF not accurate	<p>When I printed out the PDF, this appeared:</p> <p>Diagnostic Summary This section should be completed based on the current examination and clinical findings. Does the Veteran have a diagnosis of PTSD that conforms to DSM-IV criteria based on todays evaluation? X Yes No ICD code: _____ If no diagnosis of PTSD, check all that apply: XVeteran's symptoms do not meet the diagnostic criteria for PTSD under DSM-IV criteria Veteran does not have a mental disorder that conforms with DSM-IV criteria XVeteran has another Axis I and/or II diagnosis, continue to complete this Questionnaire and/or the Eating Disorder Questionnaire: Thereed X's should not be there. Also there is a typo: "todays" should be "today's." Also on the PDF, the diagnoses do not appear (they do appear in the online version):</p> <p>2. Current Diagnoses a. Diagnosis #1: _____ ICD code: _____ Indicate the Axis category: Axis I Axis II</p>	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Duplicate	
133	Incorrect step in script	<p>Step 25, In item 2A. TREATMENT, select "Prescribed Oral Hypoglycemic Agent", does not belong in the Hearing Loss Tinnitus script. Step 52 - Instructions did not include to say no to provide rationale for reason speculation required (this was a required field). I chose No based on next instruction Step 58, instructions did not include to say no to provide rationale for reason speculation required (this was a required field). I chose No based on next instruction Step 64 - Not specific there are two remarks and only one listed here. I listed none to both.</p>	Hearing Loss and Tinnitus	Closed	Low	Script Issue	
135	Data not displayed on PDF	<p>The following fields do not transfer from the system to the PDF: Section I, Item 1F. AUDIOLOGIC FINDINGS, SUMMARY OF IMMITTANCE (TYMPANOMETRY) FINDINGS:, Acoustic immittance in Right Ear. ---> missing all data Section I, Item 1F. AUDIOLOGIC FINDINGS, SUMMARY OF IMMITTANCE (TYMPANOMETRY) FINDINGS:, Ipsilateral Acoustic Reflexes in Right Ear. ---> missing all data Section I, Item 4, "Rationale (Provide rationale for either a yes or no answer.) - ---> missing partial data (cutoff) Section I, in item 5 "If yes", enter - ---> missing partial data (cutoff) Section II, Item 4, ---> missing partial data (cutoff)</p>	Hearing Loss and Tinnitus	Pending Retesting	Low	Defect	FALSE

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
136	System displays "Yes/No"; Form displays "Abnormal/Normal"	Item 1F, instructions should be a yes or no; not abnormal or normal. I chose yes. I made the assumption that the left ear was all normal.	General	Closed	Low	Defect	FALSE
137	Confusing question in Medical History section.	Medical history section: evidence review – the other question does not make sense, nor does the box after the other question that says please describe. I think this is asking about whether other records were reviewed, but am not sure	Initial Posttraumatic Stress Disorder (PTSD)	Closed	Low	Training Issue	FALSE
138	Request field expansion and modified layout	Medical History Module, Item 3 - Stressors Stressor : it is hard to work with, as you can't see the text. Assessment and Functional Impact Module,4. Occupational and social impairment · Under diagnostic summary – current diagnosis, recommend making the comments boxes easier to work in · Under diagnostic summary 4 –. this is not a user friendly format. The questions should not be so left centered. You can't see the end of the responses	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Out of Scope	TRUE

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
139	Request to disable unselected text boxes.	<p>Item 4a</p> <ul style="list-style-type: none"> For criterion A – consider graying out the third box “no exposure to a traumatic event” if the first box is checked. You should not be able to check box 1 and 3 For criterion B- consider graying out the last box if something is checked above For criterion C- consider graying out the last box if something is checked above For criterion D- consider graying out the last box if something is checked above 	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
140	System usability issues	<ul style="list-style-type: none"> Was not sure what to put for physician ID assigning facility or assigning authority Was not sure what to put for physician ID Boxes – save, spell check, submit, schema, delete – not sure what “schema” box is for For all criterion, not sure what the R in a circle next to a certain symptom is referring to. I am assuming that it is meant that you need to complete the entire criterion section, but it is not clear, also, not sure why the same R is not next to E and F Was unclear how to get from the medical history section to the next section. Recommend that there be a box at the bottom that says “next” or once you hit save, it should automatically take you there 	General	Closed	Low	Training Issue	
141	Request to change “assessment and functional impact” to “diagnostic summary”	<p>Would reword “assessment and functional impact” as this should be diagnostic summary</p>	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
142	Request to hide fields in the diagnostic summary section	<p>4. Occupational and social impairment. 4b and 4c</p> <ul style="list-style-type: none"> Under diagnostic summary 4 – recommend that if you say no for b, the box for no opens up (and not the box for yes) and if you say yes, that the box for yes opens up (and not the box for no) Under diagnostic summary 4 – recommend that if you say no for c, the box for no opens up (and not the box for yes) and if you say yes, that the box for yes opens up (and not the box for no) 	Initial Posttraumatic Stress Disorder (PTSD)	Change Request	Low	Change Request	
143	Request to remove ability to upload documentation for Mental Health DBQs	<p>For mental health – don’t know why you would add an attachment. I think this is going to confuse people.</p>	General	Change Request	Low	Change Request	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
144	Request field expansion so that all data entered is displayed	<p>Evidence Review</p> <ul style="list-style-type: none"> Evidence review – recommend the box be larger 	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Defect	TRUE
145	System displays the same question twice	<p>Item 6. Competency</p> <ul style="list-style-type: none"> Not sure why competency is a separate category on the initial PTSD DBQ and not here. but for the question itself, if you click yes, the box opens up and it should say comments, not repeat "is the Veteran capable of managing his/her financial affairs" <p>6. COMPETENCY IS THE VETERAN CAPABLE OF MANAGING HIS OR HER FINANCIAL AFFAIRS? Yes No</p> <p>THE VETERAN CAPABLE OF MANAGING HIS OR HER FINANCIAL AFFAIRS?</p>	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Closed	Low	Defect	
146	Request to change format/display for "Symptoms"	<p>Item 4. Symptoms</p> <ul style="list-style-type: none"> For symptoms – I am afraid someone might not scroll down and see all of the symptoms that are listed 	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
147	Request change to the 8. PSYCHIATRIST/PSYCHOLOGIST CERTIFICATION AND SIGNATURE section	<ul style="list-style-type: none"> Not sure what would go in the box that says psychiatrist/psychologist send the completed form to These forms can be completed by other classes of practitioners (swr etc.) under supervision. While I understand the form should be signed by the psychologist/psychiatrist, there is not a place to document if someone else completed the DBQ 	Review Post Traumatic Stress Disorder (PTSD) - VA Form 21-0960P-3	Change Request	Low	Change Request	
148	Request to hide the description box if "not applicable" is selected.	<p>Item 2B. IS IT POSSIBLE TO DIFFERENTIATE WHAT SYMPTOM(S) IS/ARE ATTRIBUTABLE TO EACH DIAGNOSIS?</p> <ul style="list-style-type: none"> 2b. if you select "not applicable" no box should come up 	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Change Request	Low	Change Request	
149	Request field expansion so that all data entered is displayed	<p>2C. DOES THE VETERAN HAVE A DIAGNOSED TRAUMATIC BRAIN INJURY (TBI)? comments box is not user friendly</p> <p>2D. IS IT POSSIBLE TO DIFFERENTIATE WHAT SYMPTOM(S) IS/ARE ATTRIBUTABLE TO EACH DIAGNOSIS? if yes, comments box is not user friendly (but it is if you check no...)</p>	Mental Disorders (other than PTSD & Eating Disorders) - VA Form 21-0960P-2	Open	Low	Defect	FALSE
150	Request to display field only if "yes" is selected	<p>Item -- would only have the "select where obj evidence of painful motion" open if answer to "No objective evidence of painful motions" was yes.</p>	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Change Request	Low	Change Request	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
151	Test script issues in Knee and Lower Leg script	<p>Test Script</p> <p>Step 38. This is not worded correctly-you have to say yes or no. if yes then the next line should need answered</p> <p>Step 39. choice is yes or no; again, worded very strange-"no" objective evidence..sounds like an answer, not a question</p> <p>Step 40. the response is referring to 4a, but we are on 4c</p> <p>Step 41. choice is yes or no; again, worded very strange-"no" objective evidence..sounds like an answer, not a question</p> <p>Step 43. choice is yes or no; again, worded very strange-"no" objective evidence..sounds like an answer, not a question</p> <p>Step 54. These are worded very strangely-not as a question but requires a yes</p> <p>Step 55. The wording of this is as above-unclear to the examiner; 9B is listed as anterior stability, as is 9A-- duplicate questions</p> <p>Step 56. The wording of this is as above-unclear to the examiner</p> <p>Step 82. had to hit save and go back to knee lower leg breadcrumb to proceed to next task</p>	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Script Issue	FALSE
152	Received errors upon saving Physical Exam module	<p>received RED messages-initial ROM-all normal? Is business required, is there any limitation to extension? (0 or any degree of hyperextension) is business required-written twice; message at the bottom of screen, "done but with errors on the page; got a pop up box when i went to knee and lower leg, that i had to save again</p>	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Training Issue	
153	Module name is incorrect	<p>The title is assessment and functional impact-not Diagnosis and Functional Impact".</p>	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Script Issue	
154	Data not transferred to PDF	<p>only section XVI, XVII, XVIII, XIX kept information</p>	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Closed	Low	Could Not Reproduce	
155	Script issues for Diabetes Mellitus DBQ	<p>Step 3, SSN - should only be 9 digits but correction did show up which was nice</p> <p>Step 17, Facility Name - Bath VA MC didn't show up</p> <p>Step 24. This is nothing here to put a medical history in i.e. date of diagnosis etc.</p> <p>Step 37. CAN we automatically get a DBQ if we check "yes" I do not think you need to put if checked complete the VA form. I would just say must include DBQ</p> <p>Step 1: The system allows the user to login, but it does not displays the user's "Tracking Inbox" of claims created. After signing on, then the tracking in box is displayed.</p> <p>Step 22: The system only displays the Tracking Inbox >> Claim. The >> DBQ Listing page does not appear. In the column on the left of the the field, under claim I clicked DBQ and then select diabetes mellitus.</p> <p>Step 23: The system does not displays the Diabetes Mellitus DBQ Title page (Tracking Inbox >> Claim >> DBQ Listing >> (DBQ >> Diabetes Mellitus Listing >> Diabetes Mellitus) with a list of modules on the left).</p> <p>What it displayed is: Bread crumb area: Tracking Inbox >> Claim >> DBQ</p>	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Script Issue	
156	Item 2B - Text box for "If Yes" should not be displayed when "no" is selected	<p>In 2B- "Does the Veteran Require Regulation of Activities as Part of Medical Management of Diabetes Mellitus" --- Text box is there even if you say "no"</p> <p>Step 27: In 2B- Enter "YES" in "Does the Veteran Require Regulation of Activities as Part of Medical Management of Diabetes Mellitus". A text box appears. Comment: a text box is already present before I entered yes. What happened was the a required field symbol appeared next to the text box.</p>	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Defect	
157	Typo in item 3a --Do you want to load the Eye DBQ	<p>In item 3A, screen display "Do want to load the Eye Disability Benefits Questionnaire?" -----missing "you"</p>	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Defect	
158	Text box does not appear as it should	<p>In item 3B. DOES THE VETERAN HAVE ANY OF THE FOLLOWING CONDITIONS THAT ARE AT LEAST AS LIKELY AS NOT (at least a 50% probability) DUE TO DIABETES MELLITUS?, when "Other Complications" is checked, the "If Other Complications" checkbox is not displayed</p>	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Could Not Reproduce	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
159	Supplemental DBQs not loaded	When you select the box from the choices of conditions, system does not load XXXXX Disability DBQ. What is on the form next to the XXX Condition is (If checked also complete the VA Form xxxxxx, XXXX DBQ)	Diabetes Mellitus - VA Form 21-0960E-1	Pending Retesting	Low	Defect	
160	Esophageal Conditions script issues	Step 22: The system only displays the Tracking Inbox >> Claim . The >> DBQ Listing page does not appear. In the column on the left of the the field, under claim I clicked DBQ and then select Esophagus.	Esophageal Conditions - VA Form 21-0960G-1	Closed	Low	Script Issue	
161	The use of Yes/No versus checkboxes	In item 3. DOES THE VETERAN HAVE ANY OF THE FOLLOWING SIGNS OR SYMPTOMS DUE TO ANY ESOPHAGEAL CONDITIONS (including GERD)? Select "Yes". If "Yes", check all that apply) all the subordinate options appear as required field. It does not allow you to check only one. Also, you can not save unless you answer the required field. In item 6A. HAVE DIAGNOSTIC IMAGING STUDIES OR OTHER DIAGNOSTIC PROCEDURES BEEN PERFORMED? Select "Yes". If "Yes", check all that apply) all the subordinate options appear as required field. It does not allow you to check only one. Also, you can not save unless you answer the required field. In item 1B. DIAGNOSIS (Check all that apply), select "Esophageal Spasm". Select "Yes". If "Yes", check all that apply) all the subordinate options appear as required field. It does not allow you to check only one. Also, you can not save unless you answer the required field.	Esophageal Conditions - VA Form 21-0960G-1	Closed	Low	Defect	TRUE
162	PDF data issues for Esophageal Condition	Step 73: Verify that all data entered in this script, appears on the DBQ form. Comment: Missing data - Section VI-Diagnostic testing(all); Section IX-Physician's Certification and signature. 9a Physician's signature	Esophageal Conditions - VA Form 21-0960G-1	Closed	Low	Could Not Reproduce	
163	Remarks should not be required	Step 58: Do not enter any remarks in item 8. Remarks. Remarks has a required symbol, you can not save unless you answer the required field.	Esophageal Conditions - VA Form 21-0960G-1	Closed	Low	Duplicate	
164	Typo on screen - Diabetes Mellitus item 4a	ection 4, Question 4a. Subordinate question: Do ("You"-Missing) want to load the Scars/Disfigurement Questionnaire: Yes No	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Defect	
165	Date field not displayed	Section 5B: Current Test Results: Comment: after entering the lab value, the date field did not appear. The Date field only appeared after I clicked save.	Diabetes Mellitus - VA Form 21-0960E-1	Change Request	Low	Change Request	
166	Remarks should not be required - Diabetes Mellitus	Step 60: Remark text box show the required field symbol and does not allow you to save unless a remark is entered.	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Duplicate	
167	Physician signature does not display on PDF	Step 74:(Verify data on PDF) The only field missing is 8A Physician's signature.	Diabetes Mellitus - VA Form 21-0960E-1	Closed	Low	Duplicate	
168	Request ability to edit DBQ	Suggestions: On the left column, there should be an edit option for each link on the module for us to add more information.	General	Change Request	Low	Change Request	
169	Suggestion for "Save" notification	After saving the document, there should be a symbol on the module listing on the left column to identify that the document was successfully saved.	General	Closed	Low	Duplicate	
170	Request for system navigation changes - breadcrumbs	I am very concerned over the length of time it takes to complete this form. Why must the examiner constantly have to follow the breadcrumbs and select various modules especially since it takes 20-30 seconds for each screen to appear. This is a huge time waster.	General	Change Request	Low	Change Request	FALSE
171	Request for "yes/no" design changes	The examiner should not be required to select yes or no on every list of treatment options. This is another time waster. Only the pertinent yes's should be required unless it is a required field.	General	Change Request	Low	Change Request	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
172	Redundant subordinate fields	In item 3., SUBORDINATE FIELD "SURGERY", Subordinate field, "Prostatectomy". The "other" field for Prostatectomy" is redundant since the next selection is "other surgical procedures"	Prostate Cancer - VA Form 21-0960J-3	Pending Retesting	Low	Defect	FALSE
173	The required logo for 4B is not present.	The required logo for 4B is not present. Item 4. DOES THE VETERAN HAVE A VOIDING DYSFUNCTION? Item 4B. DOES THE VOIDING DYSFUNCTION REQUIRE THE USE OF AN APPLIANCE?	Prostate Cancer - VA Form 21-0960J-3	Closed	Low	Defect	
174	Nighttime voiding and daytime voiding are required answers.	there should also be a requirement to document nighttime voiding since both daytime and nighttime are required answers.	Prostate Cancer - VA Form 21-0960J-3	Change Request	Low	Change Request	
175	Can the user deselect a radio button?	Note: how does the examiner "deselect" a choice if they accidentally click on the wrong one?	General	Closed	Low	Training Issue	
176	The subordinate question is displayed for the wrong answer	If the user answers "No" to the following question: 6C. IF THE VETERAN HAS ERECTILE DYSFUNCTION, IS HE ABLE TO ACHIEVE AN ERECTION SUFFICIENT FOR PENETRATION AND EJACULATION (WITHOUT MEDICATION)? then, the following question should appear": (If "No," is the veteran able to achieve an erection sufficient for penetration and ejaculation (with medication)? This question incorrectly appears if 6C is "Yes", not "No"	Prostate Cancer - VA Form 21-0960J-3	Closed	Low	Defect	
177	ICD Code should not be required	Item 1B.Diagnosis #1, ICD CODE ICD code should not be a required field.	Prostate Cancer - VA Form 21-0960J-3	Change Request	Low	Change Request	
178	Request to populate Physician data from claim form to the Physician Certification module	why doesn't the name I entered at the beginning or my electronic signature populate this field? why do I have to enter an address when I gave you the facility name and location at the first screen?	General	Change Request	Low	Change Request	
179	PDF data issues for Prostate Cancer DBQ	Did not show our answer of "does not require appliance". Did not display answer to 4B which should be mandatory. Full remarks under section 11 not displayed. Should the examiners electronic signature display?	Prostate Cancer - VA Form 21-0960J-3	Change Request	Low	Change Request	
180	PDF issues - data not displayed - Scars and Disfigurements DBQ	At the very end upon "Generate PDF Report" The DBQ did not retain all entries. Data was lost - Medical History module.	Scars/Disfigurement - VA Form 21-0960F-1	Closed	Low	Training Issue	
181	Request for improved system performance	I timed stamped my pages to see how long it took. For the first page I started at 9:35 am and didn't get it "saved" correctly to advance until 10:50. 2. Saving each XML page with accurate "yes" or "no" required entries was tedious in order to advance to the next module. 3. Mentioned why can't information entered once auto-populate later.	Scars/Disfigurement - VA Form 21-0960F-1	Change Request	Low	Change Request	
182	Request system usability changes	DBQ and displays are not intuitive, such as, how to navigate and use the "blue bar" (breadcrumbs). Numbering sequence and letters a, b, c...is not clear. No roman numerals used but on the DBQ form they are clearly indicated. Requires a user to do additional clicks, rather than filter out and displaying only questions or text boxes, needed. Very frustrating...to use. These are not user friendly <u>nor</u> do they deliver a "high" value added for usability.	Scars/Disfigurement - VA Form 21-0960F-1	Change Request	Low	Change Request	
183	Request to modify field length	Item 2C Character limit of '30' is too narrow for 2, C. "Specify location of scars on right lower extremity and number them." Expand to '55' would be more reasonable.	Scars/Disfigurement - VA Form 21-0960F-1	Change Request	Low	Change Request	

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
184	Request ability to auto-save and save partial data	We require the need for the program to auto save, and to be able to pause / save input reliably, to allow for accurate completion of the report at a later time prior to submitting	General	Change Request	Low	Change Request	
185	Concerns about formatted date fields and pre-populated fields	The user raises the following concerns: the necessity to remember that the program will be of zero value if it forces examiners to enter fictitious dates / numbers / data / assumptions about diagnoses (i.e., indicating no diagnosis of "X", when in reality, the diagnosis was not considered).....These are forensic medical exams which have to be able to stand on their own in court, period....., and user friendliness.....if it isn't user friendly, NO ONE will use it.	General	Change Request	Low	Change Request	
186	The ROM should automatically populate from the original one	I thought that you were going to put 6 A and if we said "NO" (for change with repetition) then the ROM that would automatically populate from the original one.	Knee and Lower Leg Conditions - VA Form 21-0960M-9	Change Request	Low	Change Request	
187	Question regarding population of physician of fields	Can the physicians name and address be automatically filled in when the provider logs in? Why must the provider have to enter their name and address on two different screens.	General	Change Request	Low	Change Request	FALSE
188	How do we test accessing, completing and submitting multiple exam worksheets on the same veteran?	How do we test accessing, completing and submitting multiple exam worksheets on the same veteran? How will exam worksheets to be completed by other providers be added? For instance, the diabetes examiner wants to add an eye exam which must be completed by an Eye specialist.	General	Closed	Low	Training Issue	FALSE
189	Remarks Section not located where Test Script specifies	Not clear where to locate "Remarks" not on the left side. Needed to select the "Scar/Disfigurement Listing" in the top blue bar to continue. Now see the "Remarks" on the left. Modify the instructions here. Verify the requirements how it reads here.	Scars/Disfigurement - VA Form 21-0960F-1	Closed	Low	Script Issue	
190	Steps 68 & 69 of Scars and Disfigurement Test Script	Step 68 - Note: Again the numbering in column B is not accurate and can be confusing to continue along to be sure user is in the right field for the right action. Step 69 - Remainder of the options and questions had to indicate "no" - no instructions to do this but needed to as they are "R" = required.	Scars/Disfigurement - VA Form 21-0960F-1	Closed	Low	Script Issue	
191	System Slow in Scars and Disfigurement DBQ	Wrong information is appearing for diagnostic testing as this is not a test but questions appear asking if photos of the scars are provided or available. Selected "yes" for "photographs not indicated" - the first radio button option and "no" for remaining in order to be able to continue and save. Long duration on "saving" before it completes - 4 minutes approx. Not clear if it saved properly after a long delay but finally the spinning circle indicated and screen refreshed to seem it saved.	Scars/Disfigurement - VA Form 21-0960F-1	Closed	Low	Could Not Reproduce	
192	Hypertension DBQ Submission without required fields	Can submit even if required fields /sections are not completed.	General	Closed	Medium	Could Not Reproduce	FALSE
193	Requests for system navigational changes	When the DBQ first pulls up, why can't we go straight to the medical history instead of having to select this from the modules? Why can't modules be displayed on the left side to avoid having to go thru the bread crumbs?	General	Change Request	Low	Change Request	FALSE
194	Request to modify Shoulder DBQ template	On the shoulder DBQ, the Regional Office is requiring external and internal rotation as well for ROM. There is an error in the template and we have to "hand put" that information in for each shoulder exam. It is really needed if this is being done by private physicians. Again: 6A should really follow 5A so that we don't have to keep putting in the range of motion. It should automatically populate if we say (6a) there was no change. (see attachment)	Shoulder and Arm Condition - VA Form 21-0960M-12	Change Request	Low	Change Request	FALSE

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
195	Request change to Headache DBQ - Duplicate questions	<p>In 4C, NON-MIGRAINE - DOES THE VETERAN HAVE PROSTRATING ATTACKS OF NON-MIGRAINE HEADACHE PAIN? if you answer yes you are putting in the number of prostrating attacks.</p> <p>(If "Yes," indicate frequency, on average, of prostrating attacks over the last several months):</p> <p>This makes 4D,</p> <p>DOES THE VETERAN HAVE VERY FREQUENT PROSTRATING AND PROLONGED ATTACKS OF NON-MIGRAINE HEADACHE PAIN?</p> <p>a replica of the exact same question (just worded backwards)</p>	Headaches - VA Form 21-0960C- Change Request 8	Closed	Low	Change Request	FALSE
196	"System Exception" error occurs upon saving the Assessment and Functional Impact Module	When attempting to save the Assessment and Functional Impact Module, the following error occurs: "System exception A problem has occurred while processing your last request. If this problem continues please contact your system administrator. Contact administrator or view error report."	Shoulder and Arm Condition - VA Form 21-0960M-12	Closed	Low	Could Not Reproduce	FALSE
197	Item 7B, 7C, and 7D should NOT be displayed	Function logic problem. In item 7A, DOES THE VETERAN HAVE A BENIGN OR MALIGNANT NEOPLASM OR METASTASES RELATED TO ANY OF THE DIAGNOSES IN SECTION I, DIAGNOSIS, select "No". The system allows the user to select "No", and does display 7B, 7C (subordinate questions), 7D. Questions 7B& 7Csubordinate questions), and 7C should have been grayed out.	Kidney Conditions - VA Form 21-0960J-1	Closed	Low	Defect	
198	Item 9B should not be required field, based on the answer to 9A	<p>In item 9A, HAS THE VETERAN HAD LABORATORY OR OTHER DIAGNOSTIC STUDIES PERFORMED, select "Yes". The system allows the user to select "yes", and displays the (If yes, provide most recent results, (if available), text box; and items 9B, 9C, 9D, and 9E. Should be check all that apply. Only questions selected are required field.</p> <p>Currently when Item 9A is answered yes, 9B becomes a required field. This should not be a required field unless 9B is answered 'yes'</p>	Kidney Conditions - VA Form 21-0960J-1	Change Request	Low	Change Request	FALSE
199	Missing data in PDF	The PDF for the Kidney DBQ is missing the following data Section II Medical history-all missing; Section III -3d; Section IX - 9a,9d; Section XIII-12a.signature.	Kidney Conditions - VA Form 21-0960J-1	Closed	Low	Could Not Reproduce	FALSE
200	If "No" is selected for item 3, the "If yes..." text box should not be displayed	<p>In item 3, DOES THE VETERAN REPORT THAT FLARE-UPS IMPACT THE FUNCTION OF THE ANKLE, the user selected "No".</p> <p>The system allows the user to select "NO", and should NOT display the text box for IF YES, DOCUMENT THE VETERAN'S DESCRIPTION OF THE IMPACT OF FLARE-UPS IN HIS OR HER OWN WORDS. Comment: if you select 'no' the text box is present. This should be grayed out for better function logic.</p>	Ankle Conditions - VA Form 21-0960M-2	Closed	Low	Could Not Reproduce	FALSE
201	System should not display "if yes" options when "No" is selected	In item 11, DOES THE VETERAN NOW HAVE OR HAS HE OR SHE EVER HAD "SHIN SPLINTS", STRESS FRACTURES, ACHILLES TENDONITIS, ACHILLES TENDON RUPTURE, MALLUNION OF CALCANEUS (oscalcis) OR TALUS (astragalus), OR HAS THE VETERAN HAD A TALECTOMY (astragalectomy). The user selected "No." Comment: if 'no' is selected, the 'IF YES, INDICATE CONDITION AND COMPLETE THE APPROPRIATE SECTIONS BELOW.' is not grayed out. This should be grayed out for better function logic.	Ankle Conditions - VA Form 21-0960M-2	Pending Retesting	Low	Defect	TRUE
202	"AC 18_0B" is displayed as a required field in the Remarks section	In the Remarks section, "AC 18_0B" is displayed as a required field Comment: This field is Not on the DBQ-not required.	Ankle Conditions - VA Form 21-0960M-2	Pending Retesting	Low	Defect	
203	Missing "Physician Signature" field on Ankle PDF	After completing the DBQ and printing the PDF, noticed that the Physician Signature field is missing on the PDF	Ankle Conditions - VA Form 21-0960M-2	Closed	Low	Duplicate	FALSE

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
204	Items displayed on screen but not on PDF	In item 4, the "All Normal" checkbox was selected, and the system correctly selected and displayed the "[#] or greater" checkbox for sections 4A-4f, as well as the "No Objective Evidence of Painful Motion" selections for 4A-4f. However, for items 4A - 4F, the "No Objective Evidence of Painful Motion" checkboxes are NOT checked on the PDF.	Back (Thoracolumbar Spine) Conditions - VA Form 21-0960M-14	Closed	Low	Defect	FALSE
205	Erroneous information in PDF	In item 6C, when the user performs the following steps: 1. Select "YES" for 6C 2. Select the "Other" checkbox in the subordinate section 3. Enter text in the "Describe" field for "Other", 4. Change the answer in 6C from "YES" to "NO", the system correctly hides the subordinate "describe" text box for "6C, Other, describe", but does not remove the information upon save, and the information in "6C, Other, describe", erroneously appears on the PDF. See attached.Back Thoracolumbar Spine.pdf	Back (Thoracolumbar Spine) Conditions - VA Form 21-0960M-14	Closed	Critical	Defect	FALSE
206	Data validation requirement not met - 18.18.188.02	In the subordinate field for 18B, if yes, PROVIDE PERCENT OF LOSS OF VERTEBRAL BODY, the system allows non-numeric values AND values greater than 100. The data validation requirements for this field are: Element Type: Numeric Width: 3 Domain 0..100	Back (Thoracolumbar Spine) Conditions - VA Form 21-0960M-14	Closed	Low	Defect	FALSE
207	"System Exception" error received when clicking the "Submit" button	After successfully entering all information in the DBQ, and clicking the "Submit" button, a "System Exception" error occurred. Error MessageSourced file: inline evaluation of: <code>""include("Generate XML Data");static String CDATA_Escape="]]>"; Connection c...": Typed variable declaration : Method Invocation gXMLd.getOutput : at Line: 9 : in file: inline evaluation of: ""include("Generate XML Data");static String CDATA_Escape="]]>"; Connection c...": gXMLd.getOutput (format , trackingId , dataObjectKey) Target exception: Exception invoking imported object method. : at Line: 149 : in file: inline evaluation of: "/** * @author Timothy Ristau * @author TBD * @author Illia Romanenko ...": createAndStoreXml (conn , dataObjectKey , trackingId , out , hd , version) Target exception: java.lang.reflect.InvocationTargetExceptioncom.micropact.entellitrak.exception.DataAccessException</code>	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Critical	Defect	FALSE
208	The system does not require the user to select a subordinate option	For Item 3, the requirement states: 1. If "Yes" Actor is required to make subordinate selection a. For each subordinate selection Actor must choose one and only one of None, Mild, Moderate or Severe The subordinates are designed as Yes/No, and the system allows the user to enter "No" for all subs, so essentially, it does not require the user to make a subordinate option.	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE
209	The system does NOT require the user to complete a subordinate value	In item 4C, the system requires the user to select "Yes/No" for "All Normal". If the user selects "No" (not all normal), the system should require the user to enter information for at least one pair (Right/Left) of subordinate values. However the system does NOT require the user to enter any info for the subordinate values	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE
210	The system makes ALL subordinate values required instead of "at least one"	Item 4D, when the user selects "YES" for "Was POSITION SENSE tested?" the system makes ALL subordinate values required. The requirement states, "If "Not tested" is not selected then Actor must choose at least one from the subordinate selections.	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE
211	The system does not display the question to load the Scars DBQ.	In Item 6A, the system should display a question asking the user if they want to load the Scars/Disfigurement Questionnaire, if they answer "YES" to the question "If "Yes," are any of the scars painful and/or unstable, or is the total area of all related scars greater than 39 square cm (6 square inches?)" The system does NOT display the question "Do want to load the Scars/Disfigurement Questionnaire?", but it DOES load the DBQ when the user answers "YES" to "If "Yes," are any of the scars painful and/or unstable, or is the total area of all related scars greater than 39 square cm (6 square inches?)"	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE

ID	Test Observation Title	Description	DBQ Form	Status	Severity Level	Classification	Requires Scripting
212	The "If Abnormal, describe" fields should NOT be required if "Abnormal" is not selected.	In item 7A, the system requires the user to enter information in the "If abnormal, describe.." field, but the user did not select "Abnormal" for any of the extremities	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE
213	System should require the user to complete info for at least one nerve, not specifically the Radial nerve	In item 5A, the user can enter information for up to 3 nerves (Radial, Median, and Ulnar). The requirement states that the user must select at least one nerve and fill in the subordinate information. However, the system makes the Radial nerve, and all of its subordinates, REQUIRED.	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Closed	Low	Defect	FALSE
214	System should require the user to complete info for at least one nerve, not specifically the Sciatic nerve	In item 5B, the user can enter information for up to 2 nerves (Sciatic, and Femoral). The requirement states that the user must select at least one nerve and fill in the subordinate information. However, the system makes the Sciatic nerve, and all of its subordinates, REQUIRED.	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Pending Retesting	Low	Defect	FALSE
215	Information not correctly displayed on PDF	Item 4D System: The user selected "Yes" to the question 4D. Was POSITION SENSE tested?PDF: The "Not Tested" checkbox is checked Item 4F System: The user selected "Yes" to the question 4F. Was COLD SENSATION tested?PDF: The "Not Tested" checkbox is checked Item 7B System: No information was entered in text box PDF: "0" was displayed in text box Item 5A System: User answered yes to the first question and entered information for each nerve PDF: The corresponding Right/Left checkboxes are NOT checked Physician Signature System- user entered password PDF: signature field is blank	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Open	Critical	Defect	FALSE
216	The severity options should NOT be required, if Incomplete Paralysis is not selected	Item 5A, (each nerve) -- If user does not select "Incomplete Paralysis", then the options for "If incomplete paralysis is checked, indicate severity" should NOT be required, but they are.	Diabetic Sensory-Motor Peripheral Neuropathy - VA Form 21-0960C-4	Pending Retesting	Low	Defect	FALSE
217	System does not prompt the user to load the supplemental DBQs	The system should prompt the user to load the supplemental DBQs listed in the following items 3B. DOES THE VETERAN HAVE ANY OF THE FOLLOWING CONDITIONS THAT ARE AT LEAST AS LIKELY AS NOT (at least a 50% probability) DUE TO DIABETES MELLITUS? and 3C. HAS THE VETERAN'S DIABETES MELLITUS AT LEAST AS LIKELY AS NOT (at least 50% probability) PERMANENTLY AGGRAVATED (meaning that any worsening of the condition is not due to natural progress) ANY OF THE FOLLOWING CONDITIONS? Currently, DBQ RED states: "The System shall provide the means to access the DBQ(s) described in each selected item." This is a change request to update the requirement to include a prompt to the users to load the supplemental DBQs and for the system to load the designated DBQs. For any DBQs not available in any given release, the system should prompt the user to load each DBQ, load the DBQ to the claim, and display a DBQ "under construction" page for any DBQs if the user attempts to access the DBQ.	Diabetes Mellitus - VA Form 21-0960E-1	Change Request	Low	Change Request	