



and simplify your health care with



the Veterans Health Information Exchange

What is VLER Health and the Veterans Health Information Exchange?

The Veterans Health Information Exchange (VHIE) also known as VLER Health helps you “Connect Your Docs” safely, securely and electronically. When you sign a VA Exchange Authorization form you give your participating community care providers secure access to certain parts of your VA electronic health record.

Why should you sign up to share your Health Record and “Connect Your Docs”?

Many Veterans see VA and community health care providers. This can make it difficult for providers to access the records they need to manage a Veteran’s care. By sharing a Veteran’s health information electronically, VA and participating community care providers are better able to coordinate and improve the overall quality of care for our Veterans.

How do I benefit from “Connect Your Docs”?

Sharing certain parts of your electronic health record will help reduce the need for patients and families to carry records between health care providers.

By signing the authorization form to “Connect Your Docs,” both your VA and participating community care providers can securely access and share information about your allergies, chronic health problems, medications, some lab results and more.

What type of Information will be shared by using “Connect Your Docs”?

When you sign the VA Form 10-0485, your participating community care providers can securely view certain Veteran health information through the eHealth Exchange. VA health information shared with community health providers includes, but is not limited to the following:

- ◆ A list of health problems
- ◆ Allergies
- ◆ Medications
- ◆ Vital signs
- ◆ Immunizations
- ◆ Chemistry and hematology reports
- ◆ Discharge summaries
- ◆ Medical history
- ◆ Records of physicals
- ◆ Procedure results (e.g., X-ray reports)
- ◆ Progress notes

If enroll in this program can I choose to share only certain parts of my health information? No, not at this time.

What if I change my mind about joining after I have signed a consent form? If you change your mind, visit your local VA medical center’s Release of Information Office or call the toll free VHIE/VLER Health information line at: 1-877-771- VLER (8537) to request a form to stop sharing your health information.

Is the information secure? Yes. The information is sent securely through the Internet using the eHealth Exchange.

How often do I have to update my permission to share my health information? As of December 15, 2016, your signed authorization form is good for ten years.

Privacy and Security

Why do I have to sign a release of Information form? Veteran authorization is required before VA can release “confidential” health information. Your authorization allows VA to share your health information between VA and participating community health care providers.

To Get Started

Sign the Authorization Form

Participation is voluntary and free. Your permission is required before your VA health information can be shared with your participating community care providers. For more information and instructions to sign-up electronically, visit www.va.gov/vler. You may also print and sign VA Form 10-0485. Or, mail or fax it to your local VA medical center’s Release of Information Office.

Still need help?

For Tech Support call the toll-free VHIE/VLER Health Information line at 1-877-771-VLER (8537)