

**User Story Number:** US007.04

**User Story Name:** VSO Confirm Submission

**Priority:** High

**ClearQuest Number:** DAS\_CR303

**Author:** Michael Brown / Business Analyst

**Function Points:**

**Story Points:**

**Story:** As a Veteran Service Organization (VSO) Claims Management System (CMS), I want Virtual Lifetime Electronic Record (VLER) Data Access Services (DAS) to pass submission confirmation request / response to the Digits to Digits (D2D) System through Veterans Information/Eligibility Records System (VIERS) so that I can complete the submission of a claim on behalf of a Veteran.

#### Revision History

Date	Version	Description	Author
10/28/2012	v0.01	Original	Michael Brown
11/01/2012	v0.02	Analyst Review	Michael Brown
11/05/2012	v0.03	Analyst Review	Michael Brown
11/15/2012	v0.04	Business Review with D2D	Michael Brown
11/26/2012	v0.05	Peer Review / Testability	Michael Brown
11/27/2012	v0.06	Peer Review / Testability (second review)	Michael Brown
12/06/2012	v0.07	Technical Writer Review 1	Nancy Burak
12/13/2012	v0.08	DAS PM Review - Approved	Michael Brown
12/13/2012	v1.0	Formal Review - Approved	Michael Brown

#### Background

Currently, a large number of claims are submitted and managed by VSOs on behalf of the Veterans. All claims submitted are paper-based, incurring additional costs for the physical creation of the claim, mailing of the claim, and other miscellaneous costs associated with the paper submission. Implementing an electronic submission process will decrease the amount of time required for a claim to be processed and filed, and decrease the time for benefits to reach the veteran. The Veteran Relationship Management (VRM) Program Management Office (PMO), in partnership with the Compensation Service of the Veterans Benefits Administration

(VBA), requests the design and development of an enterprise Digits-to-Digits Electronic Claims Submission Service (D2D) that will provide a common access point to standardize, centralize, and integrate the universal collection of Benefits Claim Forms and supporting evidence data to produce a streamlined, paperless Veteran/Service member-centric claims process.

### Conversation

1. A VSO CMS sends a Confirm Submission request to VLER DAS.
2. VLER DAS sends the Confirm Submission request to D2D via VIERS.
3. D2D sends VLER DAS a Confirm Submission response via VIERS.
4. VLER DAS sends the Confirm Submission response to the VSO CMS which sent the original Confirm Submission request.
5. VLER DAS processes VSO CMS Confirm Submission request as high priority for request from the VSO CMS.

### Detailed Listing of Acceptance Criteria

Requirement ID	Description
US007.04.01	VLER DAS sends the Confirm Submission request to D2D via VIERS.
US007.04.02	VLER DAS sends the Confirm Submission response to the VSO CMS which sent the original Confirm Submission request.
US007.04.03	VLER DAS processes VSO CMS Submit Form requests as high priority for requests from the VSO CMS.

### Constraints

None at present.

### Assumptions

1. D2D will ensure the VSO CMS is currently accredited by Office of Government Council (OGC) to submit forms on behalf of Veterans.
2. D2D will ensure the VSO CMS has Power of Attorney (POA) in place for submitted Veteran claims.
3. D2D will ensure the VSO CMS has an image of the Veteran's signature.
4. D2D is responsible for form persistence.

5. D2D performs identity management.
6. Validation of all forms is performed by D2D.
7. D2D will ensure the VSO CMS has an active corporate record in order to submit forms on behalf of Veteran.

### Approval Signatures

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Steven Lee Green  
FIST Program Manager

X

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William G. (Dusty) Jackson  
Business Owner Representative

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