VA VLER Health Exchange Non-VA Partner On-Boarding

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What is U.S. Department of Veterans Affairs (VA) Virtual Lifetime Electronic Record (VLER) Health Exchange?

VLER Health Exchange (a Veterans Health Information Exchange) electronically shares Veterans' health information securely and privately between VA and non-VA partners through the eHealth Exchange using structured, standardized formats, and national specifications.

VLER Health Exchange enables Veterans who have signed a VLER Health Exchange authorization form to share their VA health records with non-VA providers to receive more coordinated care between their VA and non-VA health care providers.

How does VLER Health Exchange benefit Veterans?

- Provides VA and non-VA doctors a better picture and more complete summary of their health
- Their doctors can easily share medication prescriptions
- Eliminates unnecessary medical tests
- Improves their health by empowering them

More than 91,500 Veterans have agreed to share their VA health records via VLER Health Exchange

What is the criteria for your organization to connect with VLER Health Exchange?

To begin on-boarding as an eHealth Exchange partner with VA, your organization must meet the following criteria:

- Be an eHealth Exchange participant
- Certified on 2010 and/or 2011 eHealth Exchange Specifications
- Ability to exchange Summary of Care Document (C32) data and C-CDA CCD in the future

In addition, the below capabilities help support successful Veteran Health Information Exchange:

- Ability to send *available identity traits* in patient discovery message, such as: full legal name, date of birth, gender, Social Security Number (SSN), address, and phone number to improve patient matching.
- Populated Summary of Care Document (C32) data domains
- Populated Unstructured Document Component (C62) data domains, if applicable
- Populated C-CDA CCD in the future
- Plan to train your health care providers on how to access VA data
- Capability for Electronic Health Record (EHR) alerts informing clinicians that VA health data is available for viewing
- Single sign-on functionality between the clinician EHR interface and web portal, if applicable where VA health data will be available
- Ability for EHR to *"pre-fetch"* Veteran health data prior to patient encounter

For more information, email: *vaexchangeinformation@va.gov*

www.va.gov/VLER/

What are the on-boarding milestones for your organization to connect with VA VLER Health Exchange?

1. The non-VA partner completes eHealth Exchange on-boarding process
2. The non-VA partner completes the VLER Health Exchange Business Survey and submits for review to the VA
3. The non-VA Partner and VA begin VLER Health Exchange Partner Testing
4. The non-VA partner and the VA complete VLER Health Exchange Partner Testing
5. VA leadership reviews the non-VA Partner VLER Health Exchange Business Survey and Testing results, if required, and approves the non-VA Partner to move into production
6. The non-VA partner and VA move software capability to production
7. The non-VA partner and VA perform production software validation
8. The non-VA partner and VA leadership meet with local VA Medical Center leadership to introduce the non-VA partner
9. The non-VA partner and VA implement training, education and support programs
10. The non-VA partner and VA monitor performance while sustaining and maturing capabilities between the organizations

The majority of Veterans use non-VA health care providers in addition to their VA providers

Is your organization eligible for VLER Health Exchange FAST TRACK on-boarding?

VLER Health Exchange FAST TRACK on-boarding leverages a non-VA partner's testing with eHealth Exchange to bypass VA testing and move directly into production, thereby eliminating on-boarding milestones 3 and 4. You must meet the above on-boarding criteria and use an eligible Health Information Exchange (HIE) Gateway product.

With the FAST TRACK on-boarding process many of our non-VA partners report saving two to three months of valuable time and associated resources giving their providers access to Veteran health data sooner.

Start the process to become a VLER Health Exchange partner today!

To start the process to become a VLER Health Exchange partner, please contact the VLER Health Exchange team at **vaexchangeinformation@va.gov**

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