



## Department of Defense Department of Veterans Affairs



### ICP Requested Edits

The edits below have been collected from individual program interviews and from the May IC3 Comprehensive Plan Meeting

#	ICP Category	Program or Lockdown Group*	Requested Edit/Comment	Type of Edit/Comment
1.	General Comments	Comprehensive Plan Lockdown Attendees	For each category that is a benefit or service, add an activity for a general assessment of need related to the service/benefit	Addition of Generic Activity
2.	General Comments	Comprehensive Plan Lockdown Attendees	For each category that is a benefit or service, add a general activity for making referrals for a benefit/or service in the event that one has not been made	Addition of Generic Activity
3.	General Comments	Comprehensive Plan Lockdown Attendees	Wherever it says "refer to", for example, refer to enrollment official (line 216), specify SME resource	Revision to current activities - Add guidance
4.	General Comments	Comprehensive Plan Lockdown Attendees	"Determine Need" is not the same as "Determine Eligibility"; we recommend separating the two activities	Revision to current activities
5.	General Comments	Comprehensive Plan Lockdown Attendees	If the activity reads "Consider", there are a series of activities that follow if the warrior wants the service. Recommend mapping the extrapolation of those sub-activities	Revision to current activities
6.	General Comments	Comprehensive Plan Lockdown Attendees	Flag if action is required to be completed by SM/V or LC/CMT	Revision to current activities
7.	General Comments	Comprehensive Plan Lockdown Attendees	Cited an issue with sequencing; the activities listed are not always performed in a specific order, but rather based on patient needs and preference. Historically, the patient has prioritized the order of the activities.	Sequence Comment
8.	General Comments	Comprehensive Plan Lockdown Attendees	Activities within categories seem out of order or need to be validated. Examples: return to active duty (line 479) and receive and review NARSUM (480)	Sequence Comment
9.	General Comments	VHA Liaisons	The VHA liaisons would like to move "Meet with VHA liaison to establish health care location, enrollment and initial appointments" to the Transition to VA care category.	Sequence Comment
10.	General Comments	VHA OEF/OIF/OND	Cited an issue with sequencing; the activities listed are not always performed in a specific order, but rather based on patient needs and preference. Historically, the patient has prioritized the order of the activities.	General Comment - Sequence



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11.	General Comments	Comprehensive Plan Lockdown Attendees	Assume SM/V is educated on process and that activities within categories understandable to LCs (forward and rear facing)-link to potential business requirement	General guidance
12.	General Comments	Comprehensive Plan Lockdown Attendees	What does “monitor progress” mean? Does it refer to the previous four steps or a larger process? (example line 490)	Revision to current activities
13.	General Comments	Comprehensive Plan Lockdown Attendees	Include State Benefits	Addition of Activity
14.	General Comments	VBA Liaisons	Cited concerns about domain titles; suggest removing finance category as it is a benefit domain.	Revision to current activities
15.	General Comments	Blind Rehabilitation	All documents/technologies need to be 508 compliant and in a user friendly version for access technology users.	508 Compliance
16.	General Comments	Spinal Cord Injury	<p>Cited concerns about the detail around the health/impairment/function domains are not detailed enough.</p> <p>When ADSMs/Veterans have a new spinal cord injury or disorder, their initial goals typically include many health, function, daily living, and disability domains. For example, they identify goals in the areas of being able to walk, brush their teeth independently, manage their bladder/bowel independently, regain sexual function, leave the house and go to the corner store, regain use of their hands, turn on the television set, and use a cell phone independently.</p> <p>In the current draft of the DoD-VA Master Comprehensive Plan Document, there are some domains that are detailed (legal domain and finance domain); categories and details for many contingencies are explicated. Yet, in the area of health, function, daily living and disability – there are broad categories that will not necessarily have any meaning to the newly injured Veteran (for example, the discipline ‘physical therapy’ is identified and the setting of ‘rehabilitation’ is a category). If such a ‘discipline’ or ‘setting’ approach is taken, there needs to be further categorization and/or inclusion (physical, occupational, recreation therapies), an explanation of how that translates to meaningful goals and activities, and a sequence that mirrors what actually happens in the rehabilitation process.</p>	Revision to current activities



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17.	Life Insurance (TSGLI, VGLI, FGLI, SDVI, etc.)/ Obtain Line of Duty results/68	Comprehensive Plan Lockdown Attendees	Add VMLI (Veteran's Mortgage Life Insurance) to line item activities	Addition of Activity
18.	Life Insurance (TSGLI, VGLI, FGLI, SDVI, etc.)/Obtain Line of Duty results/68	VBA Insurance Service	<ul style="list-style-type: none"> <li>- Cited the need to consider adding SGLI death claim on behalf of the family</li> <li>- For any type of SGLI death claim or TSGLI they offer the following services:               <ul style="list-style-type: none"> <li>o Online Will preparation</li> <li>o Beneficiary financial counseling service</li> </ul> </li> <li>- Cited the need to change verbiage with reference to insurance; use consider at discharge or release from active duty"; for TSGLI- just state "consider TSGLI.</li> <li>- Cited the need to consider VMLI in consideration with a SAH grant; the SM/vet must have a SAH grant to get VMLI.</li> <li>- Cited the need to consider not using the word "retire" as related to insurance</li> <li>- Cited the need to add a caveat to the SDVI category- "honorable separation" ; anything but dishonorable or bad conduct is required in order to receive the benefit.</li> <li>- Cited the need to use the term "SGLI-extension" because SGLI is a pre-service consideration</li> </ul>	Addition of Activity and revision to current ICP language
19.	Non-Medical Bills/Debt/ Review bills/debt/83	Comprehensive Plan Lockdown Attendees	Specially adapted housing does specific financial assessment for access credit re: mortgage- should this be included in the description?	Clarification
20.	Physical Therapy /Discuss process and monitor progress/96	Comprehensive Plan Lockdown Attendees	Marine Corps would perform the "monitor progress" activity if these two activities (monitor and discuss) were broken out	Revision to current activity
21.	Physical Therapy/ Discuss process and monitor progress/96	Comprehensive Plan Lockdown Attendees	SOCOM would perform the "monitor progress" activity if these two activities (monitor and discuss) were broken out	Revision to current activity
22.	Financial Counseling and Plan of Action (POA)/Discuss process/199	Comprehensive Plan Lockdown Attendees	Depends in all cases; recommend providing guidance on this procedure. Varies based on which unit is giving care and type of financial counseling	General Guidance



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23.	Financial Counseling and Plan of Action (POA)/Identify counseling service/200	Comprehensive Plan Lockdown Attendees	POA typically indicates Power of Attorney, confusing with plan of action. Suggest removing the POA acronym from document	Revision to current activity
24.	Health Insurance (SSDI, CHAMPVA, Tricare, etc.) Discuss process/206	Comprehensive Plan Lockdown Attendees	VHA OEF/OIF/OND: Are not SMEs, but could provide referrals	Specific Program Comment
25.	Housing Adaptation (SAH/SHA/HISA)/Monitor progress/236	Vocational Rehabilitation and Employment	Monitoring progress for this activity is need-based; SM/V can draw on the service over the course of their lifetime based on ability to draw from grant; continual life-long care (quarterly/annually SCI)	Comment
26.	Rehabilitation /Discuss process/262	VHA OEF/OIF/OND	What type of rehabilitation? Has the SM/V been released from military?	Clarification
27.	Rehabilitation	Blind Rehabilitation	The current ICP document reflects Rehabilitation Services but does not include all the rehabilitative disciplines; Health Rehabilitation (Kinesiotherapy, Physical Therapy, Occupational Therapy, Speech Therapy, Blind/Vision Rehabilitation)	Revision to current activity
28.	Caregiver/Determine resources currently being utilized/288	Comprehensive Plan Lockdown Attendees	Care management/social work would do all work, but those in field would not complete work	Specific Program Comment
29.	Rehabilitation	Comprehensive Plan Lockdown Attendees	Does it apply to both DoD and VA? What point does this reference?	Clarification
30.	Vocational Rehabilitation and Employment	Comprehensive Plan Lockdown Attendees	Clarify if activity related to general assessment of VRE eligibility to make a referral to VRE, VBA, VHA, Compensated Work Therapy, etc./VRE; This is true for all benefits)	Clarification
31.	Adaptive Equipment/Discuss process/170	Consensus	Needs to be clarified that this is specific to a VBA/ Funded by VBA. Needs to be clarified if this is only for auto equipment	General guidance
32.	Adaptive Equipment/Discuss process/170	Comprehensive Plan Lockdown Attendees	Add activity to make referral to VBA if it hasn't already been done.	Addition of Activity
33.	Adaptive Equipment/Counseling for payment/174	Comprehensive Plan Lockdown Attendees	Need further clarification on what counseling for payment means. (they cannot purchase a car and then request payment)	General guidance



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34.	Fiduciary/Discussions process/193	Comprehensive Plan Lockdown Attendees	Specific to VBA only	General guidance
35.	Rehab/Discuss Process/262	Comprehensive Plan Lockdown Attendees	HISA is unique to VHA. Adaptive Housing SAH/SHA is a VBA benefit program.	Guidance Needed
36.	Auto grant/ 274	Comprehensive Plan Lockdown Attendees	Put auto equipment and auto grant together or next to each other	General Comment - Sequence
37.	Caregiver/Receive family support/295	Comprehensive Plan Lockdown Attendees	Need explanation or more detail for "receive family support"	General guidance
38.	Clothing Allowance/Discuss Process/297	Comprehensive Plan Lockdown Attendees	Need explanation that this is the specific VBA program; also need to determine if ICP accounts for military clothing allowance.	General guidance
39.	Homemaker and Home Health Aide/Discuss Process/353	Comprehensive Plan Lockdown Attendees	Need additional information about this category to be able to answer completely. Case manager function.	General guidance
40.	Housing (Permanent)/ Discuss Process/359	Comprehensive Plan Lockdown Attendees	Remove from category	Remove Category
41.	Independent Living/Discuss Process/375	Comprehensive Plan Lockdown Attendees	More explanation needed-specifically that it is a VRE program. Rehab program for service disabled veterans.	General guidance
42.	Nutrition/Discuss Process/395	Comprehensive Plan Lockdown Attendees	More information needed on the explanation; programs have no idea what this is. Food stamps? WIC?	General guidance
43.	Self-Care/Discuss process/ 407	Comprehensive Plan Lockdown Attendees	Activities do not clearly match category name.	Revision to current activities
44.	Dependent Care/ID appropriate school and register child	Comprehensive Plan Lockdown Attendees	No program will register child in school. Recommend suggest "parent register child"	Revision to current activity
45.	Dependent Care (all activities)	Comprehensive Plan Lockdown Attendees	Program responses are based on active client without regards to pre-discharge post disadvantage category. The use of "sequence" is overly restrictive	General Comment - Sequence
46.	Dependent Care	VHA Liaisons	Add new category on child abuse	Addition of Category
47.	FMLA	Polytrauma , VHA OEF/OIF/OND	No Care Coordinator determines eligibility	Revision to current activity
48.	Housing (Permanent)/ receive funding	Comprehensive Plan Lockdown Attendees	Monitored only if it's a VBA loan	General guidance
49.	Independent Living	Comprehensive Plan Lockdown	Is this a generic statement or does it specifically refer to VR&E?	Clarification



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		Attendees		
50.	Nutrition	VHA Liaison	Domain is larger than health	Revision to current ICP format
51.	Service Member orders	Comprehensive Plan Lockdown Attendees	Needed as input for other work	Comment
52.	Special VA Programs	Polytrauma	Too vague. Recommend Clarifying/extrapolating each program. Some Organizations engage is some programs and not others.	General guidance
53.	Transportation	VHA OEF/OIF/OND	Based on eligibility (Tricare authorization)	General guidance
54.	Transportation	Work Group C	Services are dependent on warrior service connection	General guidance
55.	Civilian Court	VHA Liaison	Consider more Veteran's Justice Outreach program (pursue this for information and clarity)	Addition
56.	Conservativeship	VHA Liaison	If there is a need, this Org communicates it, but it is not the job of this org to determine need	Remove Activity
57.	Advanced Directive Health Care Plan of Action	VHA Liaison	This office does not monitor this category, but needs to know if the warrior has this document	Specific Program Comment
58.	Clinical care and case management	VHA OEF/OIF/OND	This is where the referral to the VHA SHOULD occur, instead it is located under "Benefits>Finance". Recommend moving to CC&CM category	General Comment Sequence
59.	Spouse/Family Orders/Determine Family Member Health Issues	Navy BUMED	Active duty service member vs. veteran	Clarification
60.	Spouse/ Family Orders /Discuss VMA orders	Navy BUMED	What is the VMA?	Clarification
61.	Spouse/ Family Orders /Discuss VMA orders	Navy BUMED	Why is it flagged as "Monitor?"	Clarification
62.	Disability Evaluation/ Line of Duty results	Comprehensive Plan Lockdown Attendees	Caveat: line of Duty required for Reserve and Guard. Default for active duty is that they are in the line of duty unless something else happens. Line of duty has its own category which precedes Disability Evaluation. Take existing policy into account. Reference DODD 1241.01	General guidance
63.	Disability Evaluation/ Attend Appointments	VBA Compensation & Fiduciary Service	"Attend appointments" is too generic. Replace with "Attend appointments to build MEB packet."	Revision to Current Activity
64.	Disability Evaluation	Comprehensive Plan Lockdown	Add activity DD214 submitted to VBA because it closes disability evaluation	Addition of Activity



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		Attendees		
65.	Disability Evaluation/Return to active duty/479	Comprehensive Plan Lockdown Attendees	Replace with "return to duty"	Revision to Current Activity
66.	Family Court and Military Court categories	Comprehensive Plan Lockdown Attendees	Need clarity of what family court and military court categories apply to.	General Guidance
67.	Family Court and Military Court categories	Comprehensive Plan Lockdown Attendees	Leaving both categories blank for now, pending more info	Comment
68.	Non-Medical Retirement & Separation/Apply for combat related special compensation/525	Comprehensive Plan Lockdown Attendees	Doesn't fit in non- medical discharge, move under Finance. VBA business lines columns will need to be filled	General Comment - Sequence
69.	Property Taxes/monitor progress/540	Comprehensive Plan Lockdown Attendees	Command responsibility/active role; if case manager gets involved, it's only a one-shot referral. Description is unclear; from VA's perspective, consider/assess that response depends on state law re: property taxes	General Guidance
70.	Reserve/Guard/Line of Duty Determinations/546	Comprehensive Plan Lockdown Attendees	Line of duty benefit has different meaning in this section for Marines. Once Guard and Reserves leave active duty orders, a separate set of rules governs how they are managed and supported through RSCs, units, RCCs. VBA Compensation column Monitoring	Clarification
71.	Reserve/Guard/obtain support from Transition Assistance Advisors (TAA)/543	Comprehensive Plan Lockdown Attendees	TAA: group is unfamiliar with role; suggestion to define	Clarification
72.	Retreats/complete application/551	VBA Compensation & Fiduciary	Medical clearance required for retreat participation	General Guidance
73.	Chaplain/Religious Services	Comprehensive Plan Lockdown Attendees	Chaplains hold confidentiality.	Comment
74.	Chaplain/Religious Services/Discuss Process/560	VBA Employment	"Discuss process" unclear.	Change to current Activity
75.	Citizenship	Consensus	Add activity, verify citizenship of SM/V and spouse for federal employment	Addition of Activity
76.	Death	DoD	Referral to National Cemetery Administration	Add Guidance
77.	Death	Comprehensive Plan Lockdown Attendees	Refer to Casualty and Mortuary Affairs (CMA) or equivalent, CMA has an active role	Add Guidance



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78.	Death	Comprehensive Plan Lockdown Attendees	New category: receipt of terminal diagnosis	Addition of category
79.	Death/provide FRC contact info/577	Comprehensive Plan Lockdown Attendees	Why is FRC in this category?	Change to Category
80.	Counseling	Comprehensive Plan Lockdown Attendees	May not fit best in spirituality domain since description is not spiritual. Need clarity on kind of counseling.	General Comment Guidance
81.	Emergency Financial Relief	Comprehensive Plan Lockdown Attendees	Need JAG category	Addition of category
82.	Emergency Financial Relief	Comprehensive Plan Lockdown Attendees	Add activity: what about tangible items provided by nonprofits?	Addition of Activity
83.	Emergency Financial Relief/monitor progress/596	Comprehensive Plan Lockdown Attendees	What exactly is being monitored?	General Comment Guidance
84.	Emergency Financial Relief	Comprehensive Plan Lockdown Attendees	Each service has emergency financial relief programs. Veterans can be referred to VSOs	General Comment Guidance
85.	Support Groups	Comprehensive Plan Lockdown Attendees	Repetitive with Emotional Support	Change to current Activity
86.	Transition to VA care	Comprehensive Plan Lockdown Attendees	This is the heart and soul of checklist-why only 7 actions? Should be as detailed as IDES. Need longer conversation. Different than transition to Veteran status. Need to drill down and clarify assumptions.	Clarification
87.	Unemployment compensation	Comprehensive Plan Lockdown Attendees	Add VRAP	Change to current Activity
88.	Advance Directives/ Health Care Plan of Action (POA)/Submit form to medical facility/10	Spinal Cord Injury	Category applies to Veteran applying for benefits, not IDES. VBA will be active in Pension, Fiduciary, and Compensation once those columns are added.	Change to matrix
89.	Advance Directives/ Health Care Plan of Action (POA)/Verify MPA (medical power of attorney)/5	Navy BUMED	This category is too broad	General comment guidance



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90.	Advance Directives/ Health Care Plan of Action (POA)/	VHA	Add new category or activity on organ donation	Addition of category/ activity
91.				
92.				
93.				