

# Virtual Lifetime Electronic Health Record (VLER) and the Veterans Health Information Exchange (VHIE): VLER Health Information Exchange helps Care Coordinator manage Veteran healthcare

Posted by [Sabrina Jacobs](#) May 25, 2016

Recently, a VA Maternity Care Coordinator shared how the benefits of using the Veterans Health Information Exchange (VHIE) which is hosted by the Virtual Lifetime Electronic Health Record (VLER) to receive medical records in a timely manner, helped her coordinate care for Veteran Patients.

In the first example, a Veteran called to discuss her maternity care and the Maternity Coordinator was able to view her encounter from the day before at her Community Care Obstetrics (OB) Office. The Coordinator was able to see her lab results and share them with her within 24 hours of completing them. Care coordination at its best, as described by the Maternity Care Coordinator!

In another example of an OB patient receiving prenatal care by way of special Letter of Agreement arrangement with Tri West, the Coordinator was able to view and access her hospital admission and discharge summary within a few days of her hospital admission. She was then able to communicate to TriWest, who manages health benefit for Veterans under VA, that the medical documentation was available. When claims are submitted for payment, payment will be made because the medical documentation has been made available using VLER.

For more information about the Veterans Health Information Exchange (VHIE) and other programs hosted by VLER Health, please visit us at [www.va.gov/vler](http://www.va.gov/vler). Participating Community Care Partners, who exchange Health Information with VA, can also be located [here](#).



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