



Recognition of Great Patient Experience

You Owned the Moment!

This is to recognize:

September 17, 2020

Dr. Thiajaragan, Dr. McGowen, and staff at Texas City VA Clinic

for Owning the Moment through demonstrating the guiding principle of ***Connect and Care***. You have exemplified what it means to own the moment by demonstrating warmth, empathy and genuineness and making a personal connection with our Veterans, families, caregivers, and circle of support.

Recently a Veteran complimented, stating:

“Dr. Thiajaragan (psychiatrist) at the Texas City, TX clinic is wonderful and caring. She has made my life better. Dr. McGowen (primary care dr) at the Texas City, TX clinic is an amazing man who cares very deeply for me as a patient. He is very involved in my healthcare. All the nurses like James Ware, at the Texas City, TX clinic go above and beyond the call of duty to give great healthcare.” (51-year-old male Veteran, Texas City VA Clinic, TX. September 7, 2020).

Connect & Care



Understand & Respond to Needs



Guide the Journey



Jennifer Purdy

Executive Director of VA PX