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### **The Honorable Robert Wilkie, Secretary of Veterans Affairs**



The Honorable Robert Wilkie was nominated by President Trump to serve as the tenth Secretary of Veterans Affairs. He was confirmed by the United States Senate on July 23, 2018, and sworn in on July 30, 2018. Mr. Wilkie previously served as the acting Secretary of VA from March 28 to May 29, 2018.

Before confirmation as VA Secretary, Mr. Wilkie served Secretary James Mattis as his Under Secretary of Defense for Personnel and Readiness—the principal advisor to the Secretary and Deputy Secretary of Defense for Total Force Management as it relates to readiness, National Guard and Reserve component affairs, health affairs, training, and personnel requirements and management, including equal opportunity, morale, welfare, recreation, and the quality of life for military families.

The son of an Army artillery commander, Mr. Wilkie spent his youth at Fort Bragg. Today, he is an officer in the United States Air Force Reserve assigned to the Office of the Chief of Staff. Before joining the Air Force, he served in the United States Navy Reserve with the Joint Forces Intelligence Command, Naval Special Warfare Group Two, and the Office of Naval Intelligence.

Mr. Wilkie has more than 20 years of federal service at the national and international levels. During the George W. Bush Administration, Mr. Wilkie served both Robert Gates and Donald Rumsfeld as Assistant Secretary of Defense from 2005–2009, and he was the youngest senior leader in the Department. Mr. Wilkie was Special Assistant to the President for National Security Affairs and a senior director of the National Security Council under Dr. Condoleezza Rice. He also has extensive experience in the United States Congress, including recent service as Senior Advisor to Senator Thom Tillis and service as Counsel and Advisor on International Security Affairs to the Majority Leader of the United States Senate, the Honorable Trent Lott. Mr. Wilkie shepherded the Senate confirmation process for James Mattis, Robert Gates, and Admiral Mike Mullen (CJCS), and he was responsible for the preparation of General David Petraeus and Ambassador Ryan Croker for their multiple appearances before the Congress in defense of the Iraqi Surge.

Mr. Wilkie was Vice President for Strategic Programs for CH2M HILL, one of the world's largest engineering and program management firms, where for five years he held program management and advisory assignments as diverse as the London 2012 Summer Olympics and the reform and reorganization of the United Kingdom Ministry of Defense Supply and Logistics System (DE&S).

Mr. Wilkie holds an Honors degree from Wake Forest University, a Juris Doctor from Loyola University College of Law in New Orleans, a Master of Laws in International and Comparative Law from Georgetown University, and a Masters in Strategic Studies from the United States Army War College. A graduate of the College of Naval Command and Staff, Air Command and Staff College, the United States Army War College, and the Joint Forces Staff College, Mr. Wilkie has published articles in the Naval War College Review, Parameters, Armed Forces Journal International, Air and Space Power Journal, and Proceedings. He holds personal and unit decorations, as well as the Defense Distinguished Public Service Medal, the highest non-career civilian award of the Department.

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### **Ajit Pai, Chairman, Federal Communications Commission**



Ajit Pai was nominated to the Federal Communications Commission by President Obama. He was unanimously confirmed by the U.S. Senate and took office in 2012 for a term concluding in 2016.

Chairman Pai has wide experience in the public and private sectors. His public-sector career spans all branches of the federal government. He served in the FCC's Office of General Counsel; at the U.S. Department of Justice's Antitrust Division and Office of Legal Policy; at the U.S. Senate Judiciary Committee; and as a law clerk to a federal judge.

With respect to the private sector, he was a Partner in the communications practice of the law firm Jenner & Block and worked as Associate General Counsel at Verizon Communications Inc.

Chairman Pai graduated with honors from Harvard University and from the University of Chicago Law School, where he served on the University of Chicago Law Review.

### **Robert Wah, MD, Global Chief Medical Officer, DXC Technology**



Dr. Robert Wah is DXC's Global Chief Medical Officer and former President of the American Medical Association (AMA). He has been lead Client Executive, ran P&L, and actively engaged in M&A pursuits at CSC before it became DXC.

He served over 23 years on Active Duty in the Navy and was the Associate CIO for the Military Health System where he led the requirements team of over 100 physicians, nurses, pharmacists and managed the portfolio of over \$900 million in annual spend on Health IT tools covering over 520 hospitals and clinics worldwide for 10 million patients.

At HHS, Dr. Wah served as the first Deputy National Coordinator for Health IT. He helped to set up the Office of the National Coordinator for Health IT (ONC) and was Chief Operating Officer. Dr. Wah was vice chairman of the Navy's largest Ob/Gyn department with over 200,000 patient visits and 4,000 annual deliveries and has served on the faculties of Harvard Medical School, University of California, San Diego, and the Uniformed Services University of Health Sciences.

Dr. Wah was elected Chair of the AMA Board of Trustees and served on the Board for 11 years. He also serves on the Board of Directors for the McKnight Brain Research Foundation and American Telemedicine Association. Dr. Wah did his training at the National Naval Medical Center Bethesda and Harvard Medical School and holds two board certifications. He is also a graduate of the Advanced Management Program at the Harvard Business School. Dr. Wah sees patients, does surgery, and trains residents and fellows at the National Institutes of Health (NIH) and Walter Reed National Military Medical Center at Bethesda, Maryland.

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### Daniel Kraft, MD, Faculty Chair for Medicine, Singularity University - Founder and Chair, Exponential Medicine



Daniel Kraft is a Stanford and Harvard trained physician-scientist, inventor, entrepreneur, and innovator. With over 25 years of experience in clinical practice, biomedical research and healthcare innovation, Kraft has chaired the Medicine for [Singularity University](#) since its inception in 2008, and is the Founder and Chair of [Exponential Medicine](#), a program that explores convergent, rapidly developing technologies and their potential in biomedicine and healthcare.

Daniel has given Ted Talks about how technology is affecting the future of healthcare and been a featured speaker at prominent international healthcare technology convenings. He serves as an adviser to several digital health, remote monitoring and AI in medicine related companies including Qualcomm Life and Nokia and has worked on developing AR/VR related platforms for use in clinical care. Daniel is a member of the [Kaufman Fellows Society](#) (Class 13) and member of the Inaugural (2015) class of the [Aspen Institute Health Innovators Fellowship](#).

Daniel is an avid pilot and served in the Air National Guard as an officer and flight surgeon from 1999-2011. As a resident at the Massachusetts General Hospital he joined the 104th Fighter Wing in the Massachusetts Air National Guard (where two of the F-15 pilots were the first scrambled over New York City on 9/11). After returning to Stanford for fellowships, Daniel transferred to the California Air National Guard's 144th Fighter Wing and its F-16 squadron. Deployments included Saudi Arabia and Nicaragua.

Following undergraduate degrees from Brown University and medical school at Stanford, Daniel was Board Certified in both Internal Medicine & Pediatrics after completing a Harvard residency at the Massachusetts General Hospital & Boston Children's Hospital, and fellowships in hematology, oncology and bone marrow transplantation at Stanford.

Daniel's academic research has focused on: stem cell biology and regenerative medicine, stem cell derived immunotherapies for cancer, bioengineering human T-cell differentiation, and humanized animal models. Clinical work focuses on: bone marrow / hematopoietic stem cell transplantation for malignant and non-malignant diseases in adults and children, medical devices to enable stem cell based regenerative medicine, including marrow derived stem cell harvesting, processing and delivery. He has multiple scientific publications and medical device, immunology and stem cell related patents. He also implemented the first text-paging system at Stanford Hospital.

He is also the inventor of the [MarrowMiner](#), an FDA approved device for the minimally invasive harvest of bone marrow, and founded [RegenMed Systems](#), a company developing technologies to enable adult stem cell based regenerative therapies. He has conducted research on aerospace medicine that was published with NASA, with whom he was a finalist for astronaut selection.

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### **Evan Albert, MPA, Management Analyst, OEI Office of Performance Management & Secretary's Center for Strategic Partnerships**



Evan Albert serves as a Management Analyst in the VA's Office of Enterprise Integration in its Performance Management office, responsible for developing department-level processes that are integral elements of the VA Strategic Management Process. Evan also provides performance management-related guidance and technical assistance to VA's top-priority Modernization effort where he assists in the development of cross-functional and inter-organizational efficiencies in program/organization structure, function, and operation.

He concurrently supports the Secretary's Center for Strategic Partnerships with project management of efforts related to rural Telehealth and bridging the "Digital Divide".

Evan previously served in the Department of Interior's Budget, Planning, and Integration Office, the Department of Homeland Security's National Protection and Programs Directorate, and served as State Director of the Michigan field office of the independent Federal agency the Corporation for National and Community Service.

He holds a M.P.A. degree from New York University in Public Management and a B.A. from the University of Michigan.

### **Teresa D. Boyd, DO, Assistant Deputy USH for Clinical Operations (10NC), VHA**



Dr. Teresa D. Boyd, D.O. assumed the role of Assistant Deputy Under Secretary for Health for Clinical Operations effective June 1, 2018. Dr. Boyd has been serving in the capacity of the Acting ADUSH since February 2018 and had previously been the Chief Medical Officer of the VA Northwest Health Network (VISN 20) since 2016. VISN 20 is comprised of two tertiary care hospitals, three facilities with acute care inpatient services, and more than 50 outpatient clinics, and serves more than 1 million Veterans in Alaska, Washington, Oregon, Idaho, California, and Montana.

Dr. Boyd has served in numerous roles of progressive responsibility across her career with the Veterans Health Administration, including Chief of Staff at the Boise VA Medical Center in Boise, Idaho and Physician/Systems Redesign Director at the VA Puget Sound Health Care System (HCS), Seattle, Washington. She also held a series of positions at the South Texas Veterans HCS, San Antonio, Texas, including Deputy Chief of Staff; Chief, Emergency Medicine/Department; Chief Medical Officer and Attending Staff Physician, Emergency Medicine/Department.

Dr. Boyd received her Doctor of Osteopathic Medicine degree from the Texas College of Osteopathic Medicine in Fort Worth, Texas. She completed an internship in Osteopathic Medicine at Brighton Medical Center in Portland, Maine. Prior to her career with VHA, Dr. Boyd worked as an Attending Staff Physician at the Brighton Medical Center and then became the Trauma Director and Medical Director of the Emergency Medical Service at the Concho County Hospital in Eden, Texas.

Dr. Boyd is a diplomat of the American Osteopathic Board of Family Physicians. She has attended various VA training seminars and received numerous certifications, including System Wide Ongoing Assessment

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& Review Strategy consultant training and Administrative Investigation Board Training. Dr. Boyd is a member of a variety of society memberships, including American College of Healthcare Executives, American Osteopathic Association, Texas Osteopathic Medical Association, American College of Osteopathic Family Physicians and Mensa.

### **Catherine Buck, RN, MS, GNP-BC, Clinical Nurse Analyst, VHA Telehealth Services**



Catherine Buck (Cathy) joined Office of Connected Care / Telehealth Services in October 2010 in the newly created position of Clinical Nurse Analyst. In 2013, her role was expanded to also serve as the national Home Telehealth (HT) Lead. As the national HT Lead, she manages operations to ensure that the highest quality, safe, and effective care is provided to the 75,000 HT enrolled Veterans on a daily basis across VA. She also leads project management activities including the implementation of innovative HT technologies to meet Veteran needs. The program consistently demonstrates high levels of Veteran satisfaction as well as improved clinical outcomes and reductions in admissions, bed days of care and emergency department visits.

Cathy joined VA in 2003. Prior to her current role, she served as a nurse practitioner in the Community Living Center in the Richmond, Virginia VA Medical Center in the Veterans Integrated Service Network (VISN) 6. In 2005, she became the first Home Telehealth Lead Care Coordinator in Richmond and implemented the highly-successful program there. Cathy was the VISN 6 representative for the national Technology User Group since the group's inception in 2005 and has since led that same group since 2010 in her current role. In 2009 she completed the national Master Preceptor program and continues to serve as an advocate, educator, and mentor in that role.

Cathy received her BS in Nursing from the University of Virginia and an MS in Nursing from Georgetown University and is a certified Gerontological Nurse Practitioner (GNP). She also currently works intermittently on weekends as a Nurse Practitioner for a local hospice agency.

### **Ethan M. Berke, MD, MPH, Chief Medical Officer, Population Health Solutions – Vice President, Clinical Innovation, Optum**



Ethan M. Berke, MD, MPH is the Chief Medical Officer, Population Health Solutions, and Vice President of Clinical Innovation at Optum. In this role, Ethan serves as the clinical lead for payer, provider, and health-system focused solutions that improve the care of patients in the context of their community. His work enables payers health systems provide the highest quality care, at the lowest cost, with an exemplary patient and provider experience, no matter what payment system is utilized.

He previously served as Medical Director of Clinical Design and Innovation for Dartmouth-Hitchcock Health System (D-HHS), an academic health system in New Hampshire. At D-HHS he was also Chief Medical Officer of ImagineCare, a 24/7 nurse-led, coordinated care model that leverages remote medical sensing and machine learning analytics to improve health and health care quality while reducing costs and empowering patients. Prior to leading these innovation groups. Dr. Berke was engaged in many operational initiatives, and formed and led the primary care service line at D-HHS. In his primary care leadership role, he focused on innovation in the provider practice, specifically developing and implementing value based compensation models for primary care physicians, an imbedded behavioral

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health clinician model, and multi-disciplinary team-based improvement projects to improve the patient experience.

Throughout his career, he has worked to innovate health care delivery. He developed novel roles in the health care workforce using apprenticeship models and leveraged technology to improve the quality of care and transform health systems from reactionary high-cost care models to a proactive, high-value models focused on health. To his work, Ethan has consistently, creatively crafted and leveraged powerful cross-disciplinary and cross-industry partnerships. He regularly contributes to the national health policy discussion pertaining to health transformation and consumerism in health and has contributed to health legislation.

He completed a BS degree in statistics at the University of Vermont, an MD degree at Albany Medical College, residency in Family Medicine at the University of Washington, and a Master's in Public Health of Epidemiology at the University of Washington. Ethan is an Associate Professor at The Dartmouth Institute for Health Policy and Clinical Practice. He is internationally known for his work in mobile health (mHealth) and remote medical sensing, and has researched the built environment to better understand how habitat and behavior affect individual and population health. He has taught population health in the Masters of Health Care Delivery Science program in the Tuck Business School at Dartmouth since its inception.

Ethan and his wife have 2 daughters, ages 12 and 14. They enjoy travel and many outdoor activities, including skiing and kayaking.

### **Michael B. Butchko, Senior Vice President and General Manager, Federal Sector - GE Healthcare**



Mike is currently the SVP and General Manager of the Federal Sector for GE Healthcare, based in Washington, DC.

In this role, Mike holds responsibility for strategy, commercial and clinical solution deployment, outcome-based partnerships, as well as policy, government relations, and industry affiliations.

Prior to assuming this role, Mike was the SVP and General Manager for GE Ultrasound in the USA & Canada.

He's also held several regional and national leadership positions over his 20-year career with General Electric.

Mike is a Veteran of the United States Air Force and is a graduate of the Georgetown University McDonough School of Business.

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### **James Byrne, Acting Deputy Secretary of Veterans Affairs, Office of Public and Intergovernmental Affairs**



The Honorable James Byrne was named the Acting Deputy Secretary of Veterans Affairs by President Donald Trump on August 28, 2018. As Deputy Secretary, Mr. Byrne works closely with the Secretary in leading the operations of the federal government's second-largest Cabinet department, with some 370,000 employees in VA medical centers, clinics, benefits offices, national cemeteries, and other facilities throughout the country.

Before his appointment as Deputy Secretary, Mr. Byrne served as VA's General Counsel, leading a nationwide team of attorneys, paralegals, and staff who support the mission and priorities of the Department of Veterans Affairs by providing sound legal expertise, representation, and as needed, critical problem-solving skills and risk-management advice to the Secretary and other senior VA leaders.

Before arriving at VA, Mr. Byrne served as Associate General Counsel and Chief Privacy Officer at Lockheed Martin Corporation where he was also the company's lead cyber and counterintelligence attorney. Prior to joining Lockheed Martin, Mr. Byrne served as the career Senior Executive Service Deputy Special Counsel with the Office of the United States Special Counsel, and both General Counsel and Assistant Inspector General for Investigations with the Office of the Special Inspector General for Iraq Reconstruction (SIGIR).

Prior to his service with SIGIR and soon after the invasion of Iraq in 2003, Mr. Byrne was recalled to active duty for 18 months with the U.S. Marine Corps in support of the Global War on Terrorism. Lieutenant Colonel James Byrne was assigned as the Officer-in-charge of the Marine Liaison Office at the then National Naval Medical Center, Bethesda, Maryland, leading teams of Marines in DC-Metro area military hospitals and Aberdeen Proving Grounds, Maryland, responsible for supporting injured and deceased Marines, Sailors, and their families.

Mr. Byrne has over 20 years of experience in the public sector, including service as a forward deployed Marine Infantry Officer and a U.S. Department of Justice (DOJ) international narcotics prosecutor. Mr. Byrne's professional honors include several DOJ awards and The Drug Enforcement Administration (DEA) Administrator's Award for Exceptional Service. He is also a recipient of the Secretary of Defense Medal for the Global War on Terrorism and several military decorations including the Meritorious Service Medal.

Mr. Byrne volunteers in his community, and has extensive experience on several non-profit and advisory boards. Until August 2017, his most recent professional engagements included service on the U.S. Department of Homeland Security Data Privacy and Integrity Advisory Board and the International Association of Privacy Professionals Board of Directors. For ten years, Mr. Byrne volunteered on the Executive Board of Give an Hour, a non-profit organization that has developed national networks of volunteer professionals capable of providing complimentary and confidential mental health services in response to both acute and chronic conditions that arise within our society, beginning with the mental health needs of post-9/11 veterans, service members and their families.

Mr. Byrne is a Distinguished Graduate of the U.S. Naval Academy, where he received an engineering degree and ultimately held the top leadership position of Brigade Commander. He later earned his J.D.

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from Stetson University College of Law, St. Petersburg, Florida and started his legal career as a judicial law clerk to the Honorable Malcolm J. Howard, U.S. District Court, Eastern District of North Carolina.

### **Douglas B. Carmon, Special Assistant to the Secretary for Strategic Partnerships Director, SCSP**



Mr. Carmon was appointed as Special Assistant to the Secretary on July 20, 2009. He is responsible for exploring, facilitating, and stewarding relationships between the U.S. Department of Veterans Affairs (VA) and external organizations. Mr. Carmon works in the Secretary's Center for Strategic Partnerships (SCSP), within the Office of the Secretary, to help lead the coordination of partnership activities that complement VA services and target new, urgent and emerging needs of Veterans, their families, caregivers, survivors, and other beneficiaries where gaps in services exist. As a senior liaison for VA, he interacts with leaders of government, business, civic, philanthropic, and other groups. Mr. Carmon also serves as an advisor to the Secretary and other VA leaders on matters related to partnership policies, programs, and initiatives.

Prior to being named to this position, Mr. Carmon served as the first-ever Assistant Vice President, Military and Veterans Initiative at Easter Seals Headquarters' Office of Public Affairs in Washington, D.C. During his 5 years in this position, he established and then led Easter Seals Military and Veterans Initiative (4th organizational pillar) where he was responsible for expanding services and outreach to America's service members, Veterans and their families through a network of 79 affiliates worldwide. Mr. Carmon served as a member of the Vietnam Veterans of America's Veterans Health Council, and The Consortium for Citizens with Disabilities Veterans Task Force.

Before joining Easter Seals, Mr. Carmon served in the U.S. Air Force Medical Services Corps for 11 years. He held positions in Emergency Medicine, Medical Education, and Family Practice. He provided Presidential medical support; training in Advance Cardiac Life Support, Basic Trauma Life Support, pre-hospital medicine, combat field medicine, mass casualty response, and bio-terrorism. Mr. Carmon sustained injuries while on active duty that prematurely ended his military career in 2001 and is now a service-connected disabled Veteran.

Mr. Carmon received a Bachelor of Science in Psychology from the University of Maryland University College. And in 2008, he testified before the U.S. Senate Committee on Veterans' Affairs where he shared his first-hand experience navigating public and private systems of care and support for Veterans with disabilities and their families.

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### **Vanessa Caruso, Major Account Manager, Dell Technologies**



Vanessa Rose Caruso is the Major Account Manager at Dell Technologies Company, overseeing all of Dell's Department of Veterans Affairs business. She has been within the Dell EMC family of businesses for more than 5 years, focusing on the Federal Government.

The majority of her career has been supporting the Federal government via technology solution provider companies (Dell EMC, Microsoft, Citrix). Vanessa's passion for solutions comes from making an impact and helping agencies move their mission forward.

She earned her Master of Science degree in Information Systems at George Washington University and has a Bachelor's degree in Business Administration from the University of Florida.

### **Grant Chamberlain, Managing Director, Ziegler Healthcare**



Grant Chamberlain joined Ziegler in 2015 as a managing director in the Corporate Finance Healthcare Practice. With over 20 years of investment banking experience, Grant has advised some of the leading healthcare systems, including Sharp Healthcare, Cedars-Sinai and Baylor Health, along with several of the most innovative telehealth companies, including IRIS, AirStrip, MDLIVE and Voalte.

Prior to Ziegler, Grant led the mHealth sector coverage at Raymond James – which included telehealth, remote monitoring and wireless healthcare solutions – after spending 15 years advising HCIT and tech-enabled outsourced services companies on a broad variety of M&A, joint ventures/partnerships and private financings. Additionally, Grant has completed dozens of transactions in the physician practice management space with a specific concentration in oncology, having closed over 15 deals in that sector in his career.

Prior to Raymond James, Grant was a principal at Shattuck Hammond Partners, which was acquired by Morgan Keegan. He was also a part of the corporate finance group of General Electric Capital Corporation and the financial services division of GE Medical Systems. In addition, Grant is on the Board of Directors for The MAVEN Project and is an elected Director of the American Telemedicine Association (ATA), the leading international advocate for the use of advanced remote medical technologies.

Grant earned a B.A. in finance and investment banking from University of Wisconsin-Madison.

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### Joe Clark, Federal Health Client Executive, IBM



Joseph Clark is currently the head of Federal Health for IBM.

He is a graduate of the U.S. Naval Academy, was a Naval Surface Warfare Officer for 10 years, and is also a Service-Disabled Veteran.

A law school graduate of the University of Maryland, he clerked for the US Court of Appeals for Veterans Claims after graduation and was a litigator before joining IBM 10 years ago.

He is proud to be the facilitator of Strategic Initiative Working Group 4, focused on the future of telehealth for the VA.

### Lynda C. Davis, PhD, Chief Experience Officer



Dr. Davis is nationally recognized for her leadership in the development and implementation of significant and sustainable programs that successfully support the full spectrum of quality of life support and services for military personnel, Veterans, their families, caregivers and survivors. A former Army Signal Officer and the mother of a Veteran, Dr. Davis serves as the Chief Veterans Experience Officer for VA.

Her previous government tenures included serving the Department of Defense as the Deputy Undersecretary of Defense for Military Community and Family Policy (MCFP), and at the Department of the Navy as the Deputy Assistant Secretary for Military Personnel Policy (DASN MPP). She also served as the designated lead for the joint Department of Defense (DoD) and VA response to the recommendations of Commission on Care for America's Returning Wounded Warriors. In that role, Dr. Davis promoted the consistent delivery of highest quality, comprehensive care and support by creating the DoD and VA Recovery Care Programs, initiating the use of comprehensive, family inclusive Recovery Care Plans and launching the National Resource Directory.

Prior to joining the VA, Dr. Davis served as the Executive Vice President at the Tragedy Assistance Program for Survivors (TAPS), where she was the Executive Director of the Military and Veteran Caregiver Network (MVCN), and as the CEO of a service disabled Veteran owned small business specializing in education, training and health and human services.

A former clinician at a VA Medical Center, Dr. Davis served on the faculty of the Departments of Psychiatry and Public Administration at the University of Southern California where she earned a Ph.D. and a Masters of Public Administration with a specialization in Human Services Administration; she also holds a Masters of Arts in Community Clinical Psychology.

Dr. Davis' voluntary service includes service on the Boards of the Veterans Advisory Council on Rehabilitation (VACOR), the Defense Advisory Committee on Women in the Military Service (DACOWITS), the Elizabeth Dole Foundation, Student Veterans of America, the Virginia Wounded Warrior Program, and the National Council for Adoption.

### Asif Dhar, MD, MBA, Principal and Chief Health Informatics Officer, Deloitte Consulting, LLP

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Dr. Dhar is a Deloitte Principal, Chief Health Informatics Officer, and Therapeutic Area Transformation Solutions Leader. He is responsible for developing integrated capabilities that bring together ecosystems, exponential technologies, data, and analytics, to transform health care. These highly innovative solutions in disease areas such as diabetes and oncology may provide the market with approaches to radically change the way therapies are developed, diseases diagnosed and consumers engaged. He advises some of the World's most innovative companies and Governmental agencies tackling disease and public health.

He is Deloitte's Lead Client Services Partner (LCSP) for the Firm's US Food and Drug Administration (FDA) account and responsible for all work Deloitte performs with and for the Agency. His perspectives on real world evidence, regulatory sciences, digital health, and innovation are sought by clients around the World.

Dr. Dhar led Deloitte's Cancer XPRIZE team from Visioneering through initial prize design and ecosystem activation. This XPRIZE seeks to diagnose cancer anywhere for everyone, making treatment affordable and avoiding suffering for thousands around the World.

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### Neil C. Evans, MD, Chief Officer, Office of Connected Care



Neil C. Evans, M.D. is the Chief Officer for the Office of Connected Care in the Veterans Health Administration (VHA) within the U.S. Department of Veterans Affairs. He is board-certified in both Internal Medicine and Clinical Informatics. In addition to his executive leadership role in Clinical Informatics within VHA, Dr. Evans is an active clinician, managing a panel of patients in the Primary Care clinic at the Washington, D.C. Veterans Affairs Medical Center (VAMC).

Under Dr. Evans' leadership, the Office of Connected Care is dedicated to improving services to Veterans, their families and Caregivers by increasing access, fostering continuity and promoting patient empowerment through digital health technologies. The Office of Connected Care manages VA's expansive telehealth program, VA's patient portal, My HealtheVet, the VA Mobile program, and VHA's Innovation initiatives.

Along with the rest of the Office of Connected Care leadership team, Dr. Evans oversees the development and implementation of enterprise-wide Veteran digital health strategies, transforming care delivery across the care continuum and geography, and facilitating alignment of health information technologies within VHA to produce a consistent experience for users and continuously improve based on user input, research and evaluation. Dr. Evans began his VA career after completing medical school at Johns Hopkins University and his subsequent training in Internal Medicine through the Osler Medical Residency, also at Johns Hopkins. He received a B.S. in chemical engineering from the University of Delaware. He holds a faculty appointment in Medicine at the Uniformed Services University of the Health Sciences.

### Vin Fabiani, Partner, HLM Venture Partners



Vin is a Partner at HLM Venture Partners, a leading health care venture capital firm focused on technology-enabled health care services, health care information technology and market-ready medical devices.

He is currently a director at ClearDATA Networks, Prism Education and Regroup Therapy and a board observer at Binary Fountain, Carevive Systems, mPulse Mobile, Persivia and RubiconMD. Vin is active with several health care accelerator programs as well as being a mentor/advisor to several entrepreneurs and their early stage health care technology companies.

HLM, with over \$500 million of assets under management, works with growth companies that are reducing costs, improving quality and enhancing the customer experience in health care. HLM has been a lead investor in some of health care's most innovative companies including: Change Healthcare, Teladoc, Nordic Consulting, ArroHealth, TYRX Medical, MedVentive, Trizetto and Healtheon.

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### **Kathleen L. Frisbee, PhD, MPH, Executive Director, Connected Health**



Kathleen L. Frisbee, PhD, MPH is the Executive Director of Connected Health, aligned under the Office of Connected Care in the Veterans Health Administration within the U.S. Department of Veterans Affairs. The Connected Health portfolio is comprised of My HealthVet, VA Mobile Health and the VHA Innovation Program. Dr. Frisbee is part of a leadership team charged with the effort to improve services to Veterans, their families and Caregivers by increasing access, fostering continuity and promoting patient empowerment through electronic health technologies.

Connected Care Leadership oversees the development and implementation of enterprise-wide Veteran digital health strategies, which will transform care delivery across the care continuum and geography, and facilitates alignment of health information technologies within VHA to produce a consistent experience for users and continuously improve based on user input, research and evaluation. Dr. Frisbee has worked for the Department of Veterans Affairs for more than 25 years. Prior to her current role, she served as the Director of Web and Mobile Solutions, where she led a number of mobile health initiatives including Veteran and clinician mobile applications focused on supporting VHA delivery of patient-centered care.

Dr. Frisbee received her Bachelor of Science in Pharmacy from Albany College of Pharmacy, earned a Master of Public Health from the University of Alabama at Birmingham and completed her PhD degree in Engineering Management at George Washington University.

### **Carlos U. Fuentes, Director, National Legislative Service, Veterans of Foreign Wars of the United States**



Carlos Fuentes is the Director of National Legislative Service for the Veterans of Foreign Wars of the U.S. It is his responsibility to plan, coordinate and implement the VFW's national legislative agenda with members of Congress, their staffs and committees, and with other federal departments, agencies and organizations.

His mission is to work with Congress to create and protect the Quality of Life programs and services provided by the federal government to veterans, service members and their families, and to help defeat proposals that are not beneficial to America's veteran and military communities. This includes executing the VFW's Priority Goals, as it pertains to budgets, appropriations, health care, veterans' benefits and national security issues, as well as working on The Independent Budget, which is a comprehensive budget recommendation and policy document created by veterans for veterans.

Carlos served six years in the United States Marine Corps Reserve as a Civil Affairs noncommissioned officer. In 2009, he deployed to Helmand, Afghanistan, where he helped develop governmental infrastructure and contributed to humanitarian relief efforts in the war-torn region.

Prior to joining the VFW, he helped develop and pass veterans' health care legislation as a staff member on the Senate Committee on Veterans' Affairs from 2011 to 2014.

In 2012, Carlos received a Bachelor of Arts in political science with a minor in international studies from The American University, Washington, D.C. He is a Life member of VFW Post 5627 in College Park, Md.

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He and his wife, Claudia Lainez, reside in Silver Spring, Md.

### **Kevin Galpin, MD, Executive Director, VHA Telehealth Services**



Dr. Kevin Galpin is the Executive Director of VHA Telehealth Services aligned under the Office of Connected Care.

He is responsible for overseeing the implementation and coordination of telehealth technologies throughout VA.

Dr. Galpin is a physician, board certified in Internal Medicine and Clinical Informatics.

He has worked in the Veterans Health Administration since 2003, serving in several positions at the Atlanta VA Medical Center and in the Southeast Network, including Primary Care Clinic Lead Physician, Assistant Chief of Medicine for Education, and VISN Chief of Health Informatics.

### **Jack Galvin, Associate Deputy Assistant Secretary, Office of Information and Technology (OI&T)**



Mr. Galvin was appointed to the position of Associate Deputy Assistant Secretary, OI&T, Information Technology Operations and Services of the Department of Veterans Affairs (VA) on August 19, 2018. Jack directs the operations of information systems, technology and telecommunications at all VA facilities, including VHA Medical Centers, VBA Regional Offices, and VA Field-Based Program Offices. He is responsible for IT Operations and Services encompassing all levels and on-site customer service support to over 140 VA Medical Centers, over 1200 VA community points of Veterans care and services, and 56 regional offices and leads a team of nearly 7,000 staff located throughout the nation.

Jack began his career as a Biomedical Engineer at the Providence VAMC. Prior to this appointment, he has held positions of increasing responsibility from facility, to regional to national levels, supporting technology for the betterment of Veterans services. For the past two years, Jack has focused on continuous service improvement of the end user experience, delivering innovation and advancement in IT Service Delivery including transforming end user operations into a unified accountability structure for delivering customer support across all administrations within VA.

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### **Shawn Graham, Communications and Portfolio Manager, Secretary's Center for Strategic Partnerships**



Shawn Graham was hired as a communications and portfolio manager with the Secretary's Center for Strategic Partnerships (SCSP) effective October 29, 2018. As a communications manager he is responsible for assisting the Director and Executive Advisor in developing and maintaining the SCSP communications program.

He previously served as a public affairs specialist with the National Cemetery Administration Communications and Community Outreach Division where he was responsible for assisting the Communications Director in developing and maintaining the NCA public affairs program. Prior to that assignment, he served as a newspaper editor and public affairs specialist at Naval Air Station Patuxent River, Maryland, and served as the installation's public affairs officer – a position he held for nearly four months. Prior to that, he served as the public affairs officer at the Center for Service Support, Newport, Rhode Island.

Shawn retired from the U.S. Navy at the rate of chief mass communication specialist with nearly 21 years of service. He has deployed several times to serve as a communication and public affairs asset in remote areas to include Afghanistan and Uganda. Shawn is a two-time recipient of the prestigious Russell Egnor Award for Navy Journalism. The Russell Egnor Navy Awards program recognizes quality in Navy Public Affairs and Visual Information and the excellence of those who create them.

He is a graduate of the Defense Information School. He has also earned a Bachelor's of Science degree in Multidisciplinary Sciences, a Master's of Science degree in Human Performance Improvement and a Master's of Science degree in Management and Leadership.

### **Sara N. Grimsgaard, Non-Clinical Whole Health Education Program Manager & Health Systems Specialist, Integrative Health Coordinating Center**



Sara N. Grimsgaard, MHMS, RYT 200, obtained her Bachelors of Science in Biology from Syracuse University and Master's Degree in Healthcare Management Systems, from Duquesne University.

She is a certified Lean Six Sigma Black Belt and has worked as a Patient Centered Care Coordinator, Patient Advocate Program Supervisor, Executive Assistant, Systems Redesign Coordinator and Telehealth Coordinator.

Currently, she serves as the Non-Clinical Whole Health Education Program Manager and Health Systems Specialist for the Integrative Health Coordinating Center, within the Office of Patient Centered Care & Cultural Transformation.

She completed her Yoga Teacher Training at the Mindfulness Center in Bethesda, Maryland and is certified with Yoga Alliance.

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### **Leonie Heyworth, MD, Director of Synchronous Telehealth, VHA Telehealth Service**



Dr. Leonie Heyworth is the Director of Synchronous Telehealth for VHA Telehealth Services aligned under the Office of Connected Care. She is responsible for overseeing the implementation and expansion of video telehealth at VA.

Dr. Heyworth earned her MD from Harvard Medical School and completed a residency in Internal Medicine and Primary Care at Brigham and Women's Hospital. She completed a MPH in Clinical Effectiveness from the Harvard School of Public Health in conjunction with a General Medicine Fellowship at Brigham and Women's Hospital and VA Advanced Fellowship at the Center for Healthcare Organization and Implementation Research (CHOIR) at VA Boston. Her peer-reviewed publications focus on integration of health information technology into clinical workflow and systems improvement.

In her role as Director of Synchronous Telehealth, Dr. Heyworth supports national telehealth programs, policies and initiatives to enable front-line care teams to deliver quality and accessible care through telehealth modalities. Dr. Heyworth has served as lead on the phased integration of video telehealth into Primary Care and Acting Telehealth Lead for the VHA Office of Primary Care. In these roles, she supported the expansion of Tele-Primary Care, growth of Video Telehealth and Mobile Application use in primary care and clinical call centers, and assisted in the enterprise wide roll out of VA Video Connect, VA's video telehealth platform. She co-led the VA Telehealth Emergency Management Team, established last year in response to Hurricanes Harvey and Maria.

Dr. Heyworth joined the VA Office of Primary Care in 2015, overseeing video telehealth adoption in Primary Care before joining the Office of Telehealth this year. She has worked in the Veterans Health Administration since 2010, and currently practices Primary Care at VA San Diego. She is board certified in Internal Medicine and is an Associate Professor at the University of California, San Diego.

### **Erica Hoffmann, PhD, Health Behavior Coordinator, Health Promotion Disease Prevention, NFSG VHS**

Dr. Erica Hoffmann obtained her B.A. in Psychology from University of Wisconsin-Madison and Ph.D. in Clinical Psychology from Bowling Green State University. She is a Licensed Clinical Psychologist and works as a Health Behavior Coordinator with the Health Promotion Disease Prevention program at North Florida South Georgia (NFSG) Veterans Health System (VHS).

Dr. Hoffmann is co-founder of The Mindful Warrior program with John Mikula, and Chair of NFSG Tele-Whole Health Committee. She has professional training in mindfulness-based interventions which she utilizes regularly with veterans during group and individual sessions. Dr. Hoffmann has practiced yoga and formal/informal mindfulness for many years.

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### Sean Hughes, Head of Design Consulting, Philips Design



“Successful design in the healthtech arena is underpinned by understanding people and their context; solutions that respond equally to the needs of the patient, the caregiver, clinician and provider are what we strive for. Ease of use, efficiency in workflow and seamless interoperability are the goals we set for ourselves.”

Sean Hughes leads the global Design Consulting practice for Philips; this team develops solutions for customers that encompass all touchpoint of the User Experience, including Architecture, Products and Digital applications. Engaging directly with Healthcare delivery organizations to transform care provision in innovative and meaningful ways

Over a 25-year career as a creative leader in business across 3 continents and in a variety business categories Sean has built and led multidisciplinary and multi award winning design organizations. Delivering business results whilst maximizing role of design as a key element of sustainable competitive advantage.

### Ann Mond Johnson, Executive Director, American Telemedicine Association



Ann Mond Johnson was named CEO of the American Telemedicine Association (ATA) in February 2018. With 25 years of healthcare leadership and entrepreneurial experience, Ann’s background includes launching, building and leading companies that have been innovators in using health care technology and data to improve consumer experience and maximize consumer benefit. Prior to her appointment as CEO of ATA, Ann served as CEO of Zest Health, a technology-enabled service that enables consumers to optimize their benefits by combining a mobile first solution with access to live support. Prior to joining Zest, she served as Board Chair and Advisor to ConnectedHealth, a leading provider of private insurance exchanges.

In 2000, Ann co-founded and served as CEO of Subimo, a pioneer in healthcare cost and quality transparency tools for consumers. Under her leadership, Subimo’s reach extended to major national and regional health plans (including a majority of the Blues plans) as well as Fortune 500 companies. Subimo was acquired by WebMD in 2006. Previously, Ann was Senior Vice President at Sachs Group (now part of IBM Watson/Truven Health). She led the product development and operations for the company, providing data and applications for hospital systems, payers and medical device companies. Ann drove the expansion of the company into new markets (including carriers) and the transition from a desktop software company to a data information company.

Ann maintains membership in the Healthcare Executive Leadership Network and Women Business Leaders of US Healthcare. In 2016 she was inducted in the Chicago Entrepreneurship Hall of Fame. Ann graduated from Carleton College and received both her Master’s in Business Administration and Health Care Administration from the University of Minnesota.

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### Mike Katz, Executive Vice President, T-Mobile for Business



Mike Katz launched his career with T-Mobile over 20 years ago and serves as Executive Vice President of the company's rapidly growing B2B division. Mike was one of the architects of the "Un-carrier" revolution, the radical change and relaunch of T-Mobile's brand and value proposition. Currently, Mike leads all marketing activities, sales, operations and business development for T-Mobile for Business.

Prior to his current role, Mike had responsibility for all brand and acquisition marketing activities for T-Mobile. He's most proud of where he started his career, on the front line, working in the third-party distribution/sales organization, where he supported launching and building distribution networks in some of the company's biggest markets, including Denver, Chicago and California.

When he's not working to empower T-Mobile's business customers, you can find him spending time with his wife and four kids, whom he's usually taxiing to soggy Seattle sports fields or birthday parties.

### Lauren Korshak, MS, RCEP, Health System Specialist, Translation Lead, VHA Office of Health Equity



Lauren Korshak is a Health System Specialist with the Office of Health Equity in the Veterans Health Administration where she leads translation efforts. Prior to joining OHE, Lauren worked within VHA to develop and expand VA's strategic partnerships with nongovernmental organizations that included Amazon, YMCA, United States Tennis Association, (USTA), and the Institute for Healthcare Improvement's 100 Million Healthier Lives Initiative, as well as with community Choice providers to ensure that Veterans were connected to treatment in their communities as well as within their VA Medical Centers.

Prior to transitioning to VA Central Office, Lauren spent a decade practicing as a physiologist at the Washington, DC VA Medical Center, and was engaged in clinical care, systems redesign, and epidemiology and clinical research.

Lauren holds a bachelor's and master's degree from George Washington University's Milken Institute School of Public Health, where she is a member of the teaching faculty. She is currently a doctoral candidate at the University of Bath and explores and has published on the relationships between chronic disease, exercise capacity and mortality. Lauren has been interviewed by television news and radio channels about the importance of engaging in healthy behaviors.

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### **Carla Kriwet, PhD, Chief Business Leader of Connected Care and Health Informatics, Royal Philips**



Dr. Carla Kriwet is Executive Vice President and Chief Business Leader of Connected Care and Health Informatics, and a member of the Royal Philips Executive Committee. With more than 20 years of experience in medical devices and other technology companies, Carla has a successful record of achieving ambitious targets, delivering double-digit growth and leading organizations through transformations. As Chief Business Leader of Connected Care and Health Informatics at Philips, Carla is responsible for patient monitoring and analytics, healthcare informatics, therapeutic care, and population health programs. She is also the executive sponsor for the Cardiology Solutions Business across all Philips divisions. A passionate

advocate for patients and caregivers, Carla cares deeply about how digital innovation can radically change care delivery inside and outside the hospital, improving clinical and operational outcomes.

Carla is member of the Supervisory Board of Zeiss AG and Save the Children, Germany. She holds a PhD in inter- and intra-organizational knowledge transfer from the University of St. Gallen. Carla won a Handelsblatt award for “Career of the Year” and Manager Magazine named her to its 2017 list of most influential German business women. A former aid worker in Burundi, Carla is dedicated to furthering the way connected health technologies are expanding global access to primary care. Married with three children, Carla is deeply committed to ensuring a healthy and sustainable future for our planet.

### **Zach Leverenz, Executive Chairman, EveryoneOn**



Zach Leverenz works at the intersection of education, technology, and social justice. He is the founder of EveryoneOn, a national digital inclusion organization that to date has connected over 600,000 low-income Americans to affordable high-speed broadband, devices, and free digital literacy training.

Previously, Zach served as the CEO of Middle East Education through Technology (MEET), a MIT-based technology education and social justice organization.

He began his career at PeacePlayers International, where he led programs and new expansions in Northern Ireland, South Africa, Cyprus, and New Orleans.

He is a graduate of Dickinson College and Harvard University, where he was a Reynolds Fellow in Social Entrepreneurship at the Harvard Center for Public Leadership.

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### **Ally Logsdon, Senior Portfolio Manager, Secretary's Center for Strategic Partnerships**



Ms. Ally Logsdon hails from Bowling Green, KY. She completed her Juris Doctor at the University of Kentucky College of Law in 2014 *Magna cum laude* and is licensed to practice law in Kentucky. Prior to entering public service, she was an associate attorney at Dolt, Thompson, Shepherd, and Kinney in Louisville, KY and her practice focused primarily on healthcare law.

Ms. Logsdon was admitted to the Presidential Management Fellows (PMF) program in June 2015 and joined the Department of Veterans Affairs. During her tenure as a PMF, she completed developmental rotations at the San Francisco VA Medical Center, the VA Secretary's Center for Strategic Partnerships, and the VHA Homeless Programs Office.

Ms. Logsdon currently serves as a Senior Portfolio Manager in the VA Secretary's Center for Strategic Partnerships. Her portfolio includes a variety of partnerships related to healthcare, with a focus on food security, oncology, and telemedicine.

Ms. Logsdon has authored several articles and text book chapters on healthcare and law related topics. Outside of work, she enjoys volunteering at local DC homeless shelters and traveling.

### **Jennifer E. MacDonald, MD, Director of Clinical Innovations and Education, VHA**



Dr. Jennifer MacDonald is a member of the Veterans Health Administration's Office of Connected Care team and is leading the charge for greater adoption of many VA-developed, clinical-facing mobile applications.

She is a practicing Family Medicine physician and U.S. Army Veteran experienced in leading complex system transformation and dedicated to patient, family, and provider empowerment through the strategic delivery of technology-enabled, high quality, equitable care.

Prior to joining VHA, Dr. MacDonald served as a White House Fellow and Advisor to the Secretary of the U.S. Department of Homeland Security, where she led efforts to advance global health security, immigration detention health system reform, community resilience to counter violent extremism, and non-traditional aviation technology policy.

She served 11 years in the Minnesota Army National Guard and deployed in support of Operation Iraqi Freedom, earning a Bronze Star for high profile mission achievement and volunteer humanitarian medical work. She completed her Family Medicine training at the University of California, Los Angeles, and medical school at the University of Minnesota.

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### **Adam McCalla, Healthcare Field Director, Dell Technologies Healthcare**



Adam McCalla is a Healthcare Field Director within the Dell Technologies Healthcare team specializing in the transformation of IT within provider institutions.

Adam comes to Dell from advisory and leadership roles within major healthcare providers. In his latest role, Adam performed IT leadership consulting focusing on planning and mentoring during IT transformations, holding the position of Interim Director of IT Infrastructure. As well Adam traveled internationally acting as the Director of IT Infrastructure during the build of a new state of the art hospital in Abu Dhabi.

Previously serving our country as a US Marine, Adam later supported the US Army in contingent operations performing enterprise project leadership and IT advisory services, including support of downrange field hospitals.

### **Skye McDougall, PhD, Network Director, South Central VA Health Care Network (VISN) 16**



Dr. McDougall was appointed Network Director of the South Central VA Health Care Network (VISN 16) in January 2016. As the Network Director, she oversees operations in all or portions of 8 states (Alabama, Florida, Mississippi, Louisiana, Texas, Arkansas, Missouri and Oklahoma). Care is being delivered to more than 582,000 enrolled Veterans through an integrated system of 8 medical centers, 59 clinics, and 2 mobile clinics. The healthcare facilities in VISN 16 range from highly affiliated complex tertiary care medical centers to less complex medical centers. The Network is rural to highly rural in a medically underserved area. VISN 16 facilities maintain active teaching programs and affiliations with local medical schools, and provide

training to students in nursing, social work, pharmacy, laboratory, radiology, and other allied health professions. Dr. McDougall is a champion for the use of Telehealth to increase access to care for Veterans and has advanced many telehealth initiatives within VISN 16 to benefit Veterans.

Dr. McDougall is an active member of the VHA National Leadership Council and co-chairs the Health Services Committee. She is also a member of the QUERI Strategic Advisory Group. She is also intimately involved in VA modernization efforts and has participated in integrated project teams to streamline VHA Headquarters, to standardize the VHA governance structure, and to establish a SAIL Governance Committee. She is the Region 3 Network Director Lead for implementation of the Community Care Network (CCN) and a VHA SME for the ERHM transition.

Prior to her appointment as VISN 16 Network Director, Dr. McDougall was the VISN 22 Network Chief Medical Officer/Senior Advisor. In that role she was the senior leader of the VISN leadership team and the principal advisor to the Network Director and Senior Management for all matters of clinical practice, clinical program deployment, facility credentialing and privileging actions, and the peer review of care delivery across the multiple medical centers and outpatient clinics in the network.

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### **Chris McFadden, Managing Director, Kohlberg Kravis Roberts (KKR)**



Christopher McFadden is a Managing Director with KKR in San Francisco where he focuses on cross-asset class healthcare investing.

Prior to joining KKR, Mr. McFadden founded Canyon Healthcare Partners, a healthcare private equity firm and was a Senior Advisor to Athyrium Capital Management. Previously, he was a Managing Partner at Health Evolution Partners and a Managing Director at Goldman Sachs, where he was a member of the Americas Special Situations Group (AmSSG) focused on healthcare investing.

Mr. McFadden serves on the boards of Mauna Kea Technologies (MKEA: Paris), ValueCentric and InnovaTel Telepsychiatry.

### **Steven McGrew, HealthSuite Labs Leader, North America, Philips Healthcare Transformation Services**



Steven has focused his career at the intersection of design and technology.

With a passion for working with mission-driven teams, he has had the opportunity to work on a wide range of innovations spanning education, technology and healthcare industries.

As the Lead for HealthSuite Labs in North America, Steven leads cross-functional teams focused on accelerating the development of meaningful innovations with our customers and partners. Applying design thinking to drive better collaboration, understanding and ultimately the design of solutions that result in better health and care.

### **Brett McMillen, Director, Federal Government, Amazon Web Services**



Brett joined Amazon Web Services (AWS) in May 2011 and is a General Manager on the Amazon Web Services Public Sector Team. He oversees customer relationships with the U.S. Federal Civilian Government and the Defense Health Agency.

Prior to AWS, Brett spent six years in sales and sales leadership positions at Qwest Communications in the U.S. Federal Government business. Most recently, Brett was leading Qwest's Federal Government Healthcare strategy. Prior to joining Qwest, he helped create and manage sales for Terverse, a wholesale VoIP start-up which was successfully sold to Level 3 Communications. He started his career as an engineer in the telecommunications industry shortly after the break-up of the Bell System. He has worked with both the large established telecommunications companies and multiple competitive start-ups

Brett graduated from Albright College in Reading, PA with a Bachelor of Science Degree in Biology.

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### **John Mikula, Recreation Therapy Supervisor, Malcom Randall VAMC**



John Mikula, MA, CTRS, CSCS, EP-C (ACSM), TRX, Tai Chi-C, obtained his Bachelor's Degree in Therapeutic Recreation from Southern Illinois University and his Master's degree in Physical Education from The University of South Florida. John is a certified Therapeutic Recreation Specialist as well as a certified Exercise Physiologist and Certified Tai Chi Instructor.

John has over 20 years professional experience working in medical fitness, aquatic therapy, spinal cord injury rehabilitation, military and NFL strength and conditioning. John is also an Army veteran having served with the 9th infantry.

John is currently the Recreation Therapy Supervisor at the Malcom Randall VAMC of the North Florida South Georgia (NMSG) Veterans Health System and is a co-founder of The Mindful Warrior program along with Dr. Erica Hoffmann. John regularly practices meditation, Tai Chi and mindful movement in his daily life.

### **Jenny Poth, Senior Analyst, Corporate Finance, Ziegler**



Jenny Poth joined the corporate finance team at Ziegler in 2016, where she is currently a senior analyst. She works with healthcare services and healthcare information technology companies, advising on various strategic and financial alternatives.

Prior to Ziegler, Jenny was a financial effectiveness intern at PricewaterhouseCoopers Advisory, where she supported an external quality assessment team overseeing acquisition activities at a large technology solutions firm. Before interning at PricewaterhouseCoopers, Jenny was also a summer analyst at Ringleader Ventures, where she identified, investigated, and acted as the primary contact for investment targets in the healthcare, insurance, energy, and education sectors.

Jenny graduated magna cum laude from the University of Notre Dame with a Bachelor of Business Administration in finance and a second major in theology.

### **Pamela J. Powers, Chief of Staff, Department of Veterans Affairs**



As Chief of Staff, Pamela Powers is the senior advisor to the Secretary and Deputy Secretary in the federal government's second-largest Cabinet department, with a budget of more than \$188 billion and over 357,000 employees serving in VA medical centers, clinics, benefits offices, and national cemeteries across the country.

Ms. Powers has nearly 30 years of service in the Air Force and the Department of Defense, with experience in executive-level management, policy development, strategic planning and programming, legislation, operations, and communications.

Before joining VA, Ms. Powers served as Chief of Staff to the Under Secretary of Defense for Personnel and Readiness. In that capacity, Ms. Powers was responsible for day-to-day operations of Department of

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Defense Total Force Management as it relates to readiness, National Guard and Reserve component affairs, health affairs, training, and personnel requirements and management, including equal opportunity, morale, welfare, recreation, and quality of life matters.

During her military service, Ms. Powers was assigned to posts in Arizona, Delaware, New Jersey, Kuwait, and Washington, D.C. She served as the Military Assistant to the Assistant Secretary of Defense, Legislative Affairs, where she managed operations of the Office of Legislative Affairs and led the Department of Defense Congressional Travel Program. Ms. Powers also served as the Executive Director for the Air Reserve Forces Policy Committee and as a Senior Advisor to the Assistant Secretary of the Air Force, Manpower and Reserve Affairs. In 2015, Ms. Powers deployed to Kuwait, where she served as Chief of Staff to the 9th Air Expeditionary Task Force-Levant, Combined Joint Task Force-Operation Inherent Resolve.

A graduate of the United States Air Force Academy with a Bachelor of Science degree in Organizational Psychology, Ms. Powers holds a Master of Strategic Studies from the United States Army War College and a Master of Organizational Management from the University of Phoenix. She also served as a Department of Defense Congressional Fellow in the Office of Senator Susan Collins of Maine.

Ms. Powers retired from the Air Force as a colonel on March 1, 2018, and her awards and decorations include the Legion of Merit and the Defense Meritorious Service Medal.

### **Brian Radford, Portfolio Manager, Secretary's Center for Strategic Partnerships**

Mr. Brian Radford is a Portfolio Manager in the Secretary's Center for Strategic Partnerships. He is responsible for building partnership with industry, foundations, and non-profits to enhance existing services and bring new bold cutting-edge ideas to the Veterans Administration. Mr. Radford's current portfolio includes partnerships to bring internet services to rural and low-income Veterans, telehealth, Veteran transportation, mental health programs, opioid addiction and suicide prevention.

Previously, Mr. Radford served as the Deputy Director for Community Engagement in the Veterans Health Administration where he managed the facility led National Mental Health Summits, developed and maintained national partnerships with community organizations, and assisted facilities in developing local partnerships. Additionally, he managed a contract to bring online Peer Support services to all Veterans.

He is an accomplished professional with over fourteen years of experience taking on and mastering new roles in the Department of Veterans Affairs. He possesses a comprehensive knowledge of the Department of Veterans Affairs and a variety of laws, policies, regulations, and legal precedents relevant to its programs. He is skilled in developing and leading teams in the execution of complex projects; proven ability to establish and nurture viable, constructive relationships and networks at all levels, from agency to White House to private industry. He holds a Bachelor of Science Degree in Psychology and a Master of Science degree in Rehabilitation Counseling with a concentration in Mental Health from Virginia Commonwealth University.

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### **Sherry Ross, Law Clerk, VA Board of Veterans' Appeals**



Sherry Ross is from Greensboro North Carolina. Sherry earned her Juris Doctor and Masters of Business Administration from North Carolina Central University School of Law in May 2018 and recently passed the July 2018 DC Bar.

While in law school, Sherry was the symposium editor for the North Carolina Central Law Review; a summer associate for the D.C. Office of Attorney General; legal research assistant for Civil Procedure Professor Lydia Lavelle; and a Public Policy Intern at CenturyLink in Monroe, Louisiana.

Sherry is currently a Law Clerk for the Department of Veterans Affairs Board of Veterans' Appeals. She enjoys spending time with her family, Duke Basketball, and reading.

### **David P. Ryan, General Manager, Health & Life Sciences, Internet of Things Group, Intel Corporation**



Dave leads the Health Sector business at Intel's IoT Group to help the global health & life sciences device industry transform care at the edge. His customers are the manufacturers who build life sciences research instruments as well as medical equipment, appliances and devices used in hospitals, clinics, residential care settings and the home. Dave is on the HIMSS' Personal Connected Health Alliance board of managers and the Governing Board of the Global Coalition on Aging.

Dave has spoken worldwide on the challenges and opportunities in an aging world – including United Nations, OECD, USA Capitol Hill, Asia HIMSS and national ministerial events across Asia. His call for a new social contract across ages was published in the AARP International Journal. He founded Intel's China HLS unit, was elected to the American Chamber of Commerce's China Health Cooperation Program Steering Committee. He also led the build-out of Intel's worldwide Age Friendly Initiative engagements on aging across APEC to OECD, WHO and G-20.

Dave holds a B.S. Electrical Engineering from Arizona State University, an M.B.A. from Pennsylvania State University and is a Wharton Fellow. He is Chairman of the Board for a worldwide non-profit dedicated to improving infant care ([www.RIE.org](http://www.RIE.org)).

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### Deborah Lafer Scher, Executive Advisor, Secretary's Center for Strategic Partnerships



Deborah currently serves as the Executive Advisor to the Secretary, leading the Center for Strategic Partnerships in the US Department of Veteran Affairs. In this role, she leads a team that negotiates and executes partnerships with industry to bring significant external resources and expertise to benefit the VA's highest priority programs for Veterans. She also provides guidance to the Secretary on public/private partnerships to enhance the organization's strategic mission. Current mission critical initiatives include driving best in class oncology care, suicide prevention programs and increasing the accessibility, capacity and quality of healthcare by expanding telehealth/virtual care services for Veterans and Caregivers.

Prior to joining the VA, Deborah built successful businesses in multiple healthcare sectors including senior care, academic medical centers, wellness, healthcare information and physician offices, serving as the organization's chief operating officer (COO), chief strategy officer (CSO), lead acquisitions executive and chief administrative officer (CAO). Her career includes positions at Weill Cornell Medical Center, Dun & Bradstreet, CareOne, Walsh International and Warburg Pincus. Her work has included improving operations to accelerate growth and increase value in the private equity sale of a wellness company, launching successful new service lines and turning around a forecasted operating loss at Weill Cornell, successful growth and sale of a venture backed prescription database competitor to IMS Health and building a network of relationships with senior leaders at 50+ health systems around innovation commercialization initiatives at Fitzroy Health. A quality driven leader, Deborah was selected to serve as a Malcolm Baldrige National Quality Award Examiner, evaluating US companies for performance excellence.

Deborah has an MBA in Finance from Columbia University and a BA in Sociology from Haverford College. Deborah has been a member of the Board of Trustees at Haverford College and President of its Alumni Association. She currently serves on the Board of Seeds of Peace and is an advisor to Venture for America. She recently finished terms on the Rice University and Washington University of St. Louis Parents Councils.

### Suzanne Snider, Program Analyst, VHA Telehealth Services



Suzanne Snider is a Program Analyst with the Office of Connected Care - Telehealth Services, she has been with the VA since 2000.

Suzanne is the Contracting Officer's Representative (COR) responsible for managing all three of the VA's National CEVN Technology Blanket Purchase Agreements (BPA) since 2010, these BPAs have been utilized to award over 1,500 task orders totaling more than \$640 million dollars. She also manages the VA's Clinical Enterprise Video Network (CEVN) consisting of more than 9,300 clinical videoconferencing units and associated peripheral devices used to provide clinical telehealth services in all VISN's.

Suzanne led the development of an online telehealth replacement tracking tool enabling the VISN and facility telehealth staff to actively collaborate in the management and replacement of obsolete telehealth equipment. She provides technical guidance and advice on clinical video telehealth (CVT) equipment and develops national requirements pertaining to new telehealth video applications.

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She successfully completed the VA's Federal Acquisition Certification for Program and Project Managers (FAC-P/PM) Fellows Program in June 2016. Prior to coming to the VA, Ms. Snider spent more than 15 years on Active Duty in the Navy as a Heavy Equipment Operator managing various projects and instructing over 5,000 Equipment Operator "A" school students, she retired from the Navy in December 1998.

Suzanne received her Bachelor's degree in Management Information Systems and Business Management from Augsburg College in 2002.

### **Kevin Vigilante, PhD, Executive Vice President, Booz Allen Hamilton**



Dr. Kevin Vigilante is a leader in Booz Allen's health business, advising government healthcare clients at the Departments of Health and Human Services, Veterans Affairs, and the Military Health System. He currently leads a portfolio of work at the Department of Veteran's Affairs.

Kevin is a physician who offers insights for health system planning and operational efficiency, biomedical informatics, life sciences and research management, public health, program evaluation, and preparedness.

Kevin is a former member of the National Committee for Vital and Health Statistics and a former National Kellogg fellow. His work is published in academic journals and top-tier media outlets including the New York Times on a broad range of topics, including research innovation and informatics, tax policy and healthcare reform, and care of underserved HIV populations.

Prior to joining Booz Allen, Kevin held appointments on the medical faculty at Yale and Brown Universities. At Brown, he was director of emergency and ambulatory services at the Miriam Hospital and held an appointment in the Department of Immunology and Infectious Diseases. He was also director of the Primary Care Clinic at the West Haven VA.

Kevin has a B.A. in philosophy from Johns Hopkins University, an M.D. from the Cornell University Medical College, and a M.P.H. from the Harvard School of Public Health. He did his residency in internal medicine at Yale New Haven Hospital.

### **Alison M. Whitehead, MPH, National Program Manager, Integrative Health Coordinating Center, VHA Office of Patient Centered Care & Cultural Transformation**



Ms. Whitehead began her work in public service in 2004 as a Peace Corps volunteer in the Dominican Republic, working with community health workers, training peer educators for the prevention of teen pregnancy and HIV/STIs, as well as coaching soccer for high risk youth. In graduate school while earning her Master's in Public Health from Columbia University, Alison taught health education sessions to formerly incarcerated men at a federal prisoner re-entry program and helped to start up a multidisciplinary practicum program for Columbia University in the Dominican Republic for students of Public Health, Nursing, and Social Work.

She began working for the Women's Health Services office at VA Central Office in 2010 as a Presidential Management Fellow/Project Manager leading projects related to women Veteran's cardiovascular health, mobile applications development for women Veterans, integrative health and others. Alison co-developed

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a Yoga for PTSD Program at the Manhattan VA Medical Center in 2014 and in September 2015 transitioned out of Women's Health Services to take on the role of National Program Manager for the VHA Integrative Health Coordinating Center, Office of Patient Centered Care & Cultural Transformation. In this role Ms. Whitehead leads efforts around the development of programs, policies, and other infrastructure to support implementation of integrative health across VHA.

Alison is the current Chair for the Academic Consortium for Integrative Medicine and Health (ACIMH) Policy Working Group, and an Alternate Designated Federal Officer (ADFO) for the Creating Options for Veterans Expedited Recovery (COVER) Commission.

Alison is a Yoga Alliance registered yoga teacher at the 500-hour level, a certified personal trainer through the National Academy of Sports Medicine, and is in training to become a certified yoga therapist.

### **Veteran Telehealth Experience Panel**

#### **James and Paulina Doray**

Jim retired from the Navy in 2015 after 25 years of service. As a result of a spinal cord injury in 2013, he requires frequent follow up appointments, monitoring, and prescription management. The stresses of the constant travel to VA medical centers, the closest being nearly 65 miles from home, led Jim and his wife, Paulina, to seek out VA Telehealth Services. Today Jim is an avid user of telehealth programs such as VA Video Connect and Secure Messaging. He was also an early participant in VA's remote monitoring program, Annie. The services have replaced many time-intensive trips to the medical center. Jim is enthusiastic about the advances in the technology and wants to help expand the service.

"Give [telehealth] a chance. Don't shutdown to it just because it's new technology. It's the greatest thing since pockets on shirts, in my opinion."

"It was always our dream to live in the mountains, and have our own land, and not be living on top of each other. So [telehealth] allow us to live our dream and still have good medical care."

#### **Gilbert Teague**

Dr. Teague is an OB-GYN and a retired Army officer. He currently serves as the Chief of Primary and Specialty Medicine at the Fort Meade VA Medical Center in South Dakota.

Last year, Dr. Teague helped bring the first telehealth programs to the facility. Shortly thereafter, he also became one of the facility's first Tele-Stroke patients when he suffered a stroke in January. Dr. Teague says that, in addition to his firsthand experience, telehealth has helped him to address staffing shortages at the facility and enhance the patient experience.

"It was nice to know there was a neurologist there on the TV. He's looking at my CAT scan, he's giving guidance to my family practice doctor."

"We're a small facility and we don't get a lot of strokes but being out in the middle of nowhere it's certainly something that's good to have."

## **ANYWHERE TO ANYWHERE, TOGETHER**

Speakers, Moderators, Facilitators, Panelists, Subject Matter Experts

### **Evelyn Thomas**

Evelyn, an Army National Guard and Marine Corps Veteran, enrolled with VA soon after leaving the military when PTSD symptoms began to impact her work as a teacher. She discovered telehealth earlier this year after her wife suffered a cerebral stroke and Evelyn became her caregiver. She called the VA for help dealing with the stressful situation and was referred to the CHOICE program.

Telehealth video appointments have not only helped her balance her caregiver responsibilities but also given her a new way to approach treatment that is a better fit for her needs.

"I've been involved with telehealth for several months, and the fact that I can do it from the ease of my home, and in a comfortable, safe environment, it adds so much to my recovery."

"It doesn't just help me, it helps my family."

### **John Whalen**

A Pennsylvania native, John joined the Army following World War II and served in Korea. He has received VA care for over 60 years and began using telehealth services four years ago after his VA physician suggested the technology might be a good fit. John jumped at the chance to use the technology.

Today he uses remote monitoring devices daily to measure his blood sugar, blood pressure, and weight. He says the service has helped him to have more productive discussions with his physician and to better track his health between visits.

"The service was a wonderful lift to my life."

"I know I wouldn't be here if it wasn't for the VA."