

COVID *in 20*

- Call starts at 4:30 pm ET
- Audio
 - Participants are muted – use Q & A to interact
 - Use Adobe Connect to listen
 - If needed, use VANTS 1 800 767 1750 then 12328
- Recordings will be available soon after the live event at [EM Community of Practice Website](#).
- Adobe Connect accessible outside the network – on your personal computer and phone.

Good News Story!



The staff at the VISN 23 Clinical Contact Center (CCC) are “Coping with COVID” by giving back. Staff have **made/donated over 500 facemasks** for staff and veterans and **held a food drive for homeless veterans** at their VA Community Resource and Referral Center (CRRC), **donating over 20 boxes of food and supplies (including toilet paper!)** The Staff at the Omaha CCC had fun decorating their face shields with a “Super Hero” theme. Go TEAM VA! **Thanks for sharing this great story!**

Bright Spots-
Today's presenter
Mr. Stephen Black
and his Family!





Mr. Lilly and his family!

Have Good News Stories, Innovative Ideas?

We would love to hear your stories! Have **good news, success stories, innovative ideas from the front line, funny videos**? Please share them with us!
We will feature selected stories here!

- Please submit videos in .mov or .MP4 format
 - Try to keep videos around a minute long
- If recording on a smartphone, shoot video sideways
- We plan to share one submission per *COVID in 20* episode.
 - Be creative!

Email: VHACOVIDin20@va.gov