

## 5/14- Crisis Leadership: View from the Director Chair

### **Speaker Bios:**

#### **Ryan Lilly, Network Director, VISN 1**

Mr. Lilly is the Network Director of VISN 1. In this role, he has executive oversight of eight VHA Health Care Systems in Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont, 35 Community Based Outpatient Clinics (CBOCs), and six nursing homes, and two domicilliaries. Prior to this role, Mr. Lilly served as the Medical Center Director of VA Maine Healthcare System.

#### **Stephen Black, Medical Center Director, Louisville VA Medical Center**

Mr. Black is the Medical Center Director of the Robley Rex VA Medical Center (Louisville, KY). Prior to this appointment, Mr. Black served as Medical Center Director for the St. Cloud, Minnesota, VA Medical Center, Associate Medical Center Director at the Durham, North Carolina VA Health Care System, and Assistant Medical Center Director at Durham VA. Prior to his leadership roles, Mr. Black served as System Redesign Coordinator and Rehabilitation Coordinator at the RLRVAMC in Indianapolis, Indiana.

### **Questions:**

1. What do you think was the most important part of your role throughout this response?  
Most important crisis leadership trait?
  - a. May discuss Communication and presence. Could branch into things we did to ensure communication throughout.
2. Why do you think Veterans in general have seen lower rates of infection than Non-Veterans?
3. As you look ahead to the Moving Forward plan, how do you expect the next few months to play out?

### **Additional questions if time allows:**

1. What's been the biggest learning throughout?
2. Decisions have you made that seemed to have paid off during the COVID response?
3. What are some hard decisions you've had to make?
4. What have you learned about the organization these last few months?
5. Anything you would have done differently from these past few months?