

REGISTER NOW IN TMS for



September 17 Live Virtual Training is accredited for

.25 credit hour for ACCME, ACCME-NP, ACPE, ADA, ANCC, ABIM MOC, CDR

- You must **register in TMS before the event starts using the Register Now button rather than Assign to Me.**
 - ❖ **To obtain full credit for the class in TMS:**
 - Register, confirm attendance **AND** complete the after-session evaluation
 - Click the link [COVID in 20: Sept 17, 2020](#) to register in TMS

Participants will not be registered after the event.

For information on how to register and print certificates in TMS [click here](#).

Call starts at 4:30 pm ET

- **Adobe Connect**
 - Accessible outside the network – on your personal computer and phone.
- **Audio**
 - Participants are muted – use Q & A to interact
 - Use Adobe Connect to listen
 - If needed, use VANTS **1 800 767 1750** then **12328**
- **Recordings**
 - Available soon after the live event at [EM Community of Practice Website](#).

~~Assign to Me >~~

You may also:

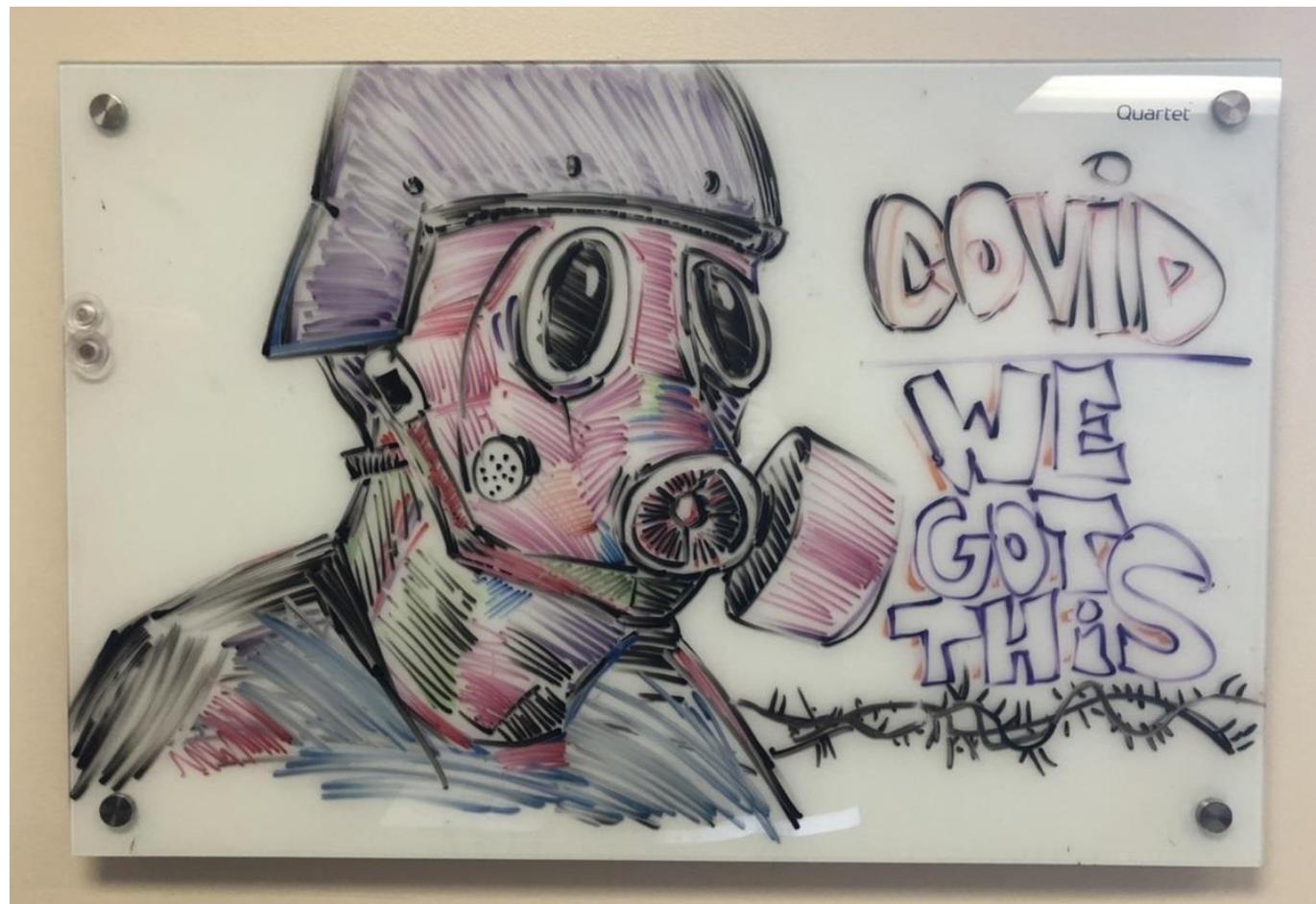
~~Start course >~~

Register Now >

[New Survey](#) - see "Web Links" pod!



Thanks to Mike McGowan from VA Greater Los Angeles for the cool dry-erase board art!



CONGRATULATIONS

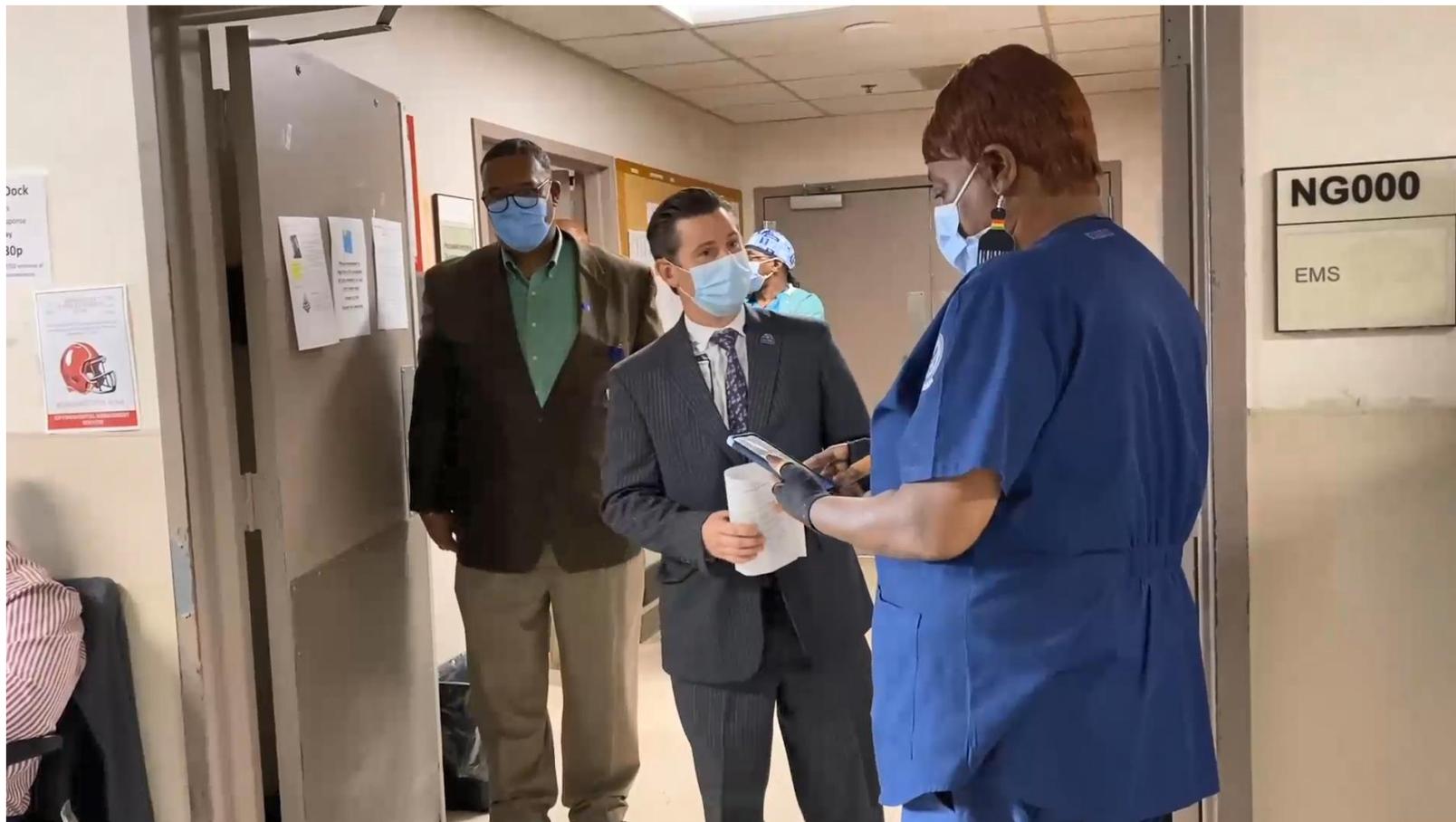
Christine Bihday!

From the moment COVID-19 started to unfold in neighboring New York City, our Employee Assistance Program Coordinator, Christine Bihday, APRN, sprung into action making sure the staff at VA Connecticut were supported through the challenges and stress the pandemic would bring. Ms. Bihday coordinated a comprehensive, multidisciplinary response team that was available to support staff all the clinics in the hospital. Her wide-ranging support program was **based on the principles of Psychological First Aid**. She coordinated different subgroups of staff to provide support for different clinics (e.g., acute service workers, primary care, teleworkers) and through different modalities (e.g., online mindfulness meditation programs, flyers on stress management throughout the hospital, walk through visits to the inpatient units, weekly presentations on wellbeing during COVID at the Director's Townhall, and one-on-one for support for those who wanted it). **Ms. Bihday was indispensable in maintaining the wellbeing of the staff at VA Connecticut through one of the most trying time in our world's history.** She worked tirelessly and creatively to innovate programs and ways to reach all staff who needed support during this time. **Ms. Bihday has been a hero for her dedication to supporting employee wellbeing at VA Connecticut throughout the COVID-19 pandemic.**

Nominated by Dr. Margaret Bauer



EMS Appreciation Week with Pete Tillman





Caitlin Martin-Klinger

Caitlin is currently the Deputy Chief of Staff at the New Orleans VA (Southeast Louisiana Veterans Health Care System) and Facility High Reliability Champion; her main focus is on quality and safety of clinical care. Caitlin also serves as a lead in our Pandemic Clinical Advisory Workgroup, a team borne out of the response to our initial COVID surge.



Dr. Curt Dill

Dr. Dill is Board Certified in Emergency Medicine and holds the rank of Associate Professor (Clinical) at the NYU Langone School of Medicine. Dr. Dill received his Doctor of Medicine degree from the State University of New York, Downstate Medical Center and Bachelor of Science in Nuclear Medicine Technology from Rochester Institute of Technology.

GOOD NEWS PAGE

The CHAI Award

COVID-19 Hero Award for Innovation

*An award to celebrate hard work
and innovation in the face of
COVID*



We would love to hear your stories!

Have good news, success stories,
innovative ideas from the front line, funny videos?

Please share them with us!

We will feature selected stories here!

- Please submit videos in .mov or .MP4 format
- Try to keep videos around a minute long
- If recording on a smartphone, shoot video sideways
- We plan to share one submission per *COVID in 20* episode.
- Be creative!

Link to CHAI Award Online Nomination [here](#).

C20 Wants You!

To Share Your Talent

We love featuring our listeners
and guests!

Please email VHA COVID in 20
VHACOVIDin20@va.gov. Title
your email with your talent and
attach audio or video file!

