

VISITOR GUIDE



John L. McClellan Memorial Veterans Hospital

4300 West 7th Street
Little Rock, AR 72205
501-257-1000
800-224-8387 toll free

www.littlerock.va.gov
We are also on facebook
facebook.com/VACentralArkansas



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[www.littlerock.va.gov/
LR_Visitor_Guide.pdf](http://www.littlerock.va.gov/LR_Visitor_Guide.pdf)

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 501-257-1000 local • 800-224-8387 toll free • www.littlerock.va.gov

Local Telephone Numbers



Please dial the number to reach the desired department. For further assistance or information, please dial 501-257-1000 if outside of the campus, or '0' for the operator if on campus.

DEPARTMENT	NUMBER
Main Hospital	501-257-1000
Mental Health Local Crisis Line	501-257-3229
To Make or Change an Appointment	501-257-5656
24 Hour Telecare	866-722-4838
Patient Advocate	501-257-5410
Police Service (Non-Emergency)	501-257-3939
Arkansas Department of Veteran Affairs	501-370-3820
Audiology & Speech Pathology	501-257-5250
Billing	501-257-2589
Chaplain Services	501-257-2151
Chronic Pain Management Program	501-257-6050
Compensation & Pension Scheduling	501-257-2620
Dental Clinic	501-257-2200
Disabled American Veterans (DAV) Transportation	501-257-6991
Disabled American Veterans	501-370-3838
Eligibility & Enrollment	501-257-5681
Eye Clinic	501-257-6781
Little Rock Lost & Found 8:00 a.m. - 4:30 p.m.	501-257-5505
Little Rock Vet Center	501-324-6395
Mental Health Clinic	501-257-3131
Military Order of the Purple Heart	501-370-3862
Neurology Service	501-257-6050
OIF/OEF/OND	501-257-5414
Paralyzed Veterans of America	501-370-3757
Physical Medicine & Rehabilitation Service	501-257-2992
Public Affairs Office (Media)	501-257-5393
Release of Information	501-257-5696
Telecare	501-257-5656
Veteran Day Treatment Center	501-244-1900
Veterans Identification Cards	501-257-5681
Voluntary Services	501-257-3288
Women Veterans Health Program	501-257-5662



FOR YOUR SAFETY
 NO GUNS,
 KNIVES,
 OR OTHER
 WEAPONS
 ALLOWED
 ON CAVHS PROPERTY.

Legend

- Driving Path for Patient Drop-Off from the Main Entrance, all other entrances are gated
- Handicap Parking
- Emergency Department
- Bus Stop
- VA Shuttle Stop

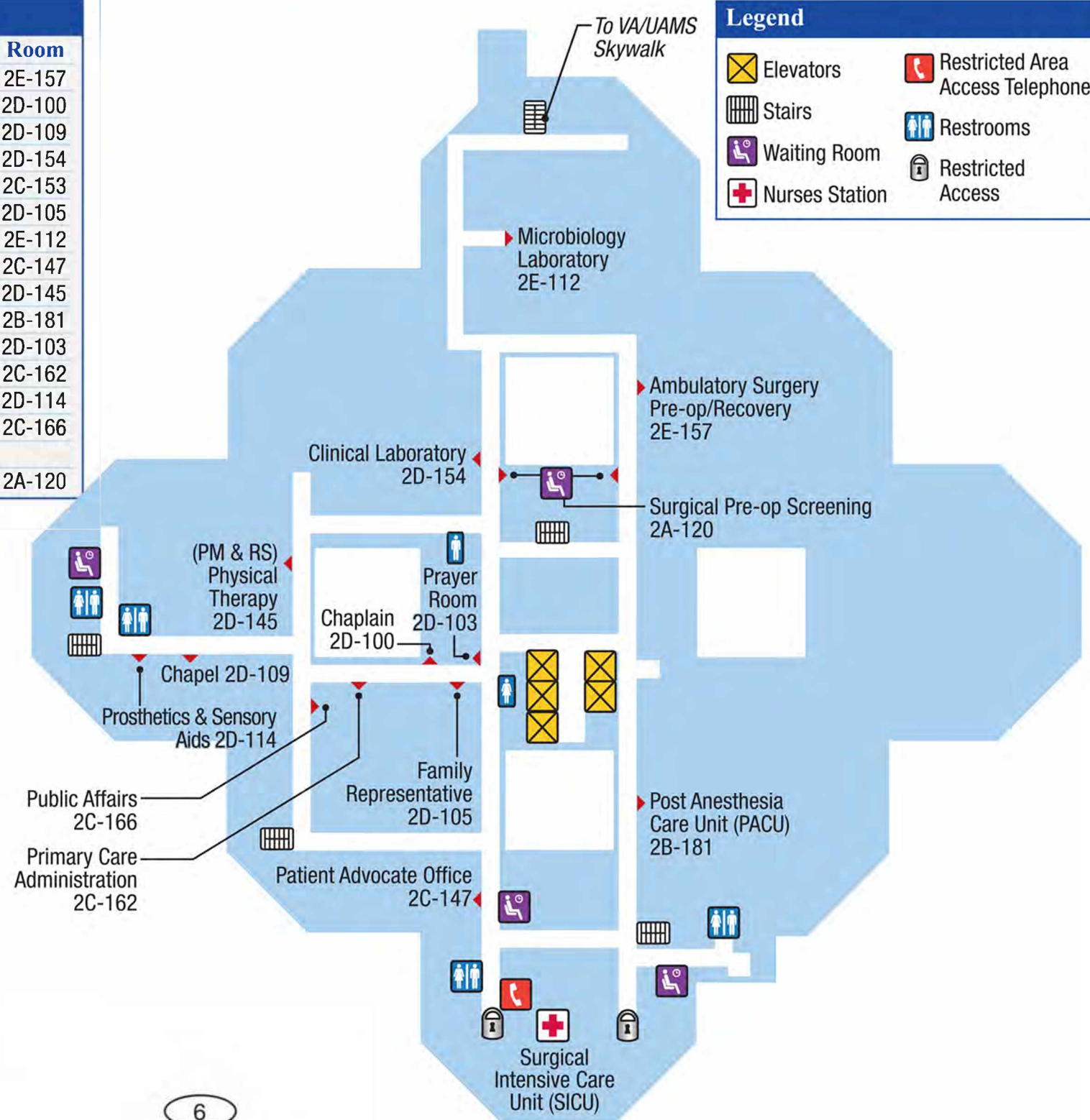


2nd Second Floor

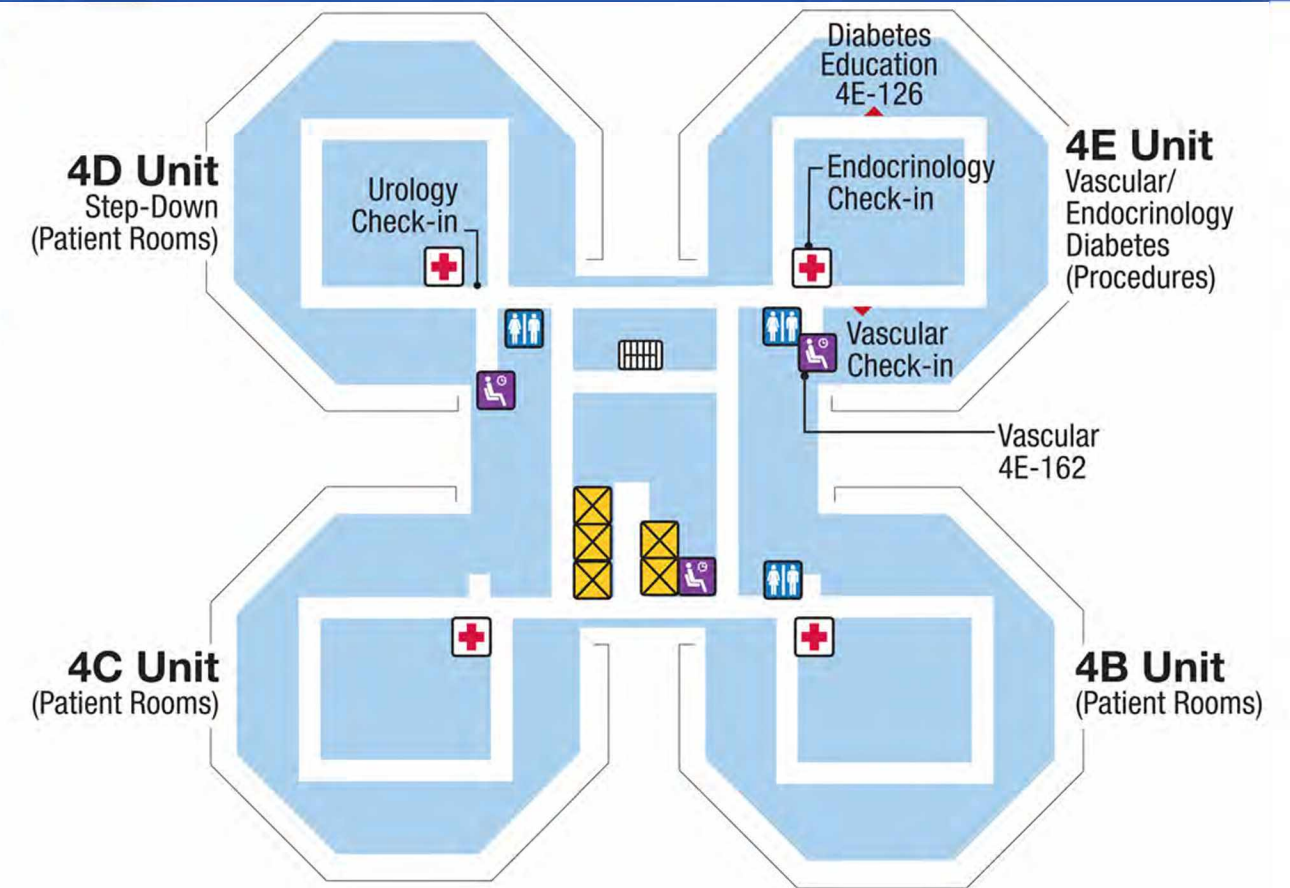
Second Floor Services	
Department	Room
Ambulatory Surgery Pre-op/Recovery	2E-157
Chaplain	2D-100
Chapel	2D-109
Clinical Laboratory	2D-154
Conference Room	2C-153
Family Representative	2D-105
Microbiology Laboratory	2E-112
Patient Advocate Office (PM & RS) Physical Therapy	2D-145
Post Anesthesia Care Unit (PACU)	2B-181
Prayer Room	2D-103
Primary Care Administration	2C-162
Prosthetics & Sensory Aids	2D-114
Public Affairs	2C-166
Surgical Intensive Care Unit (SICU)	
Surgical Pre-op Screening	2A-120



Increasing Veterans' independence through advanced prosthetic devices, sensory aids and programs.



4th Fourth Floor

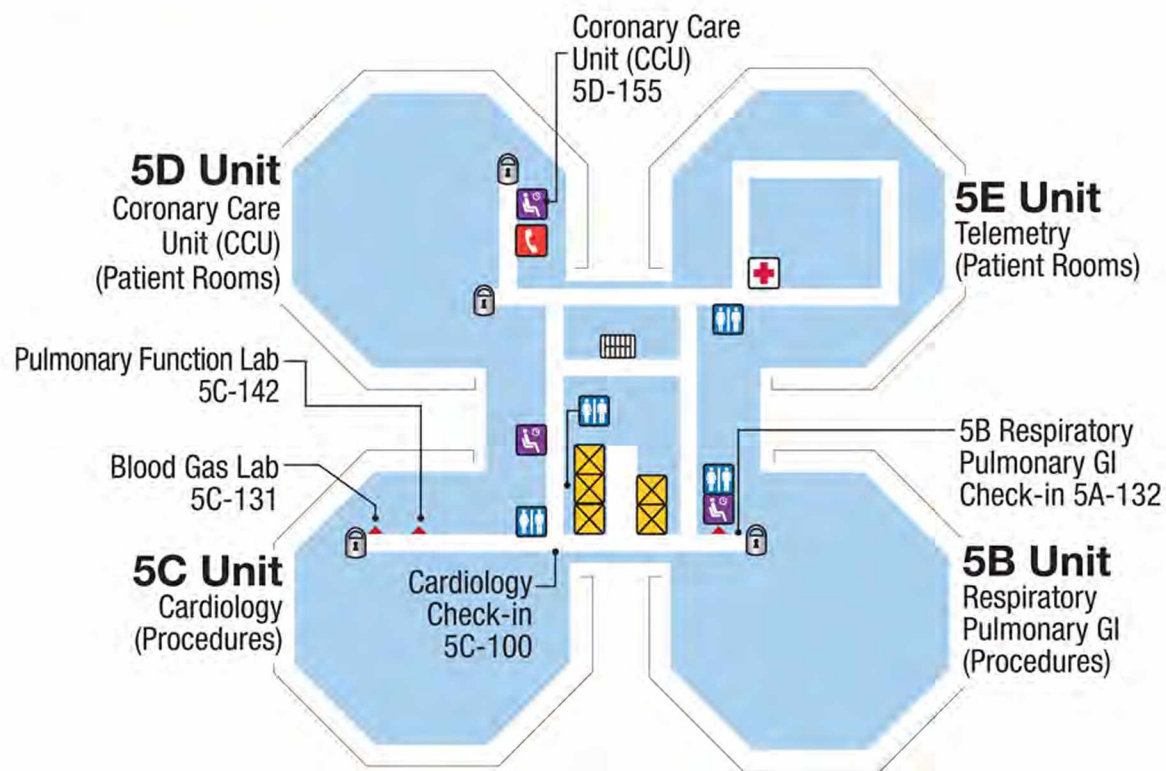


Fourth Floor Services	
Department	Room
Diabetes Education	4E-126
Endocrinology Check-in	
Step-Down Unit	4D Unit
Urology Check-in	
Vascular Unit	4E Unit
Vascular Check-in	
Vascular	4E-162

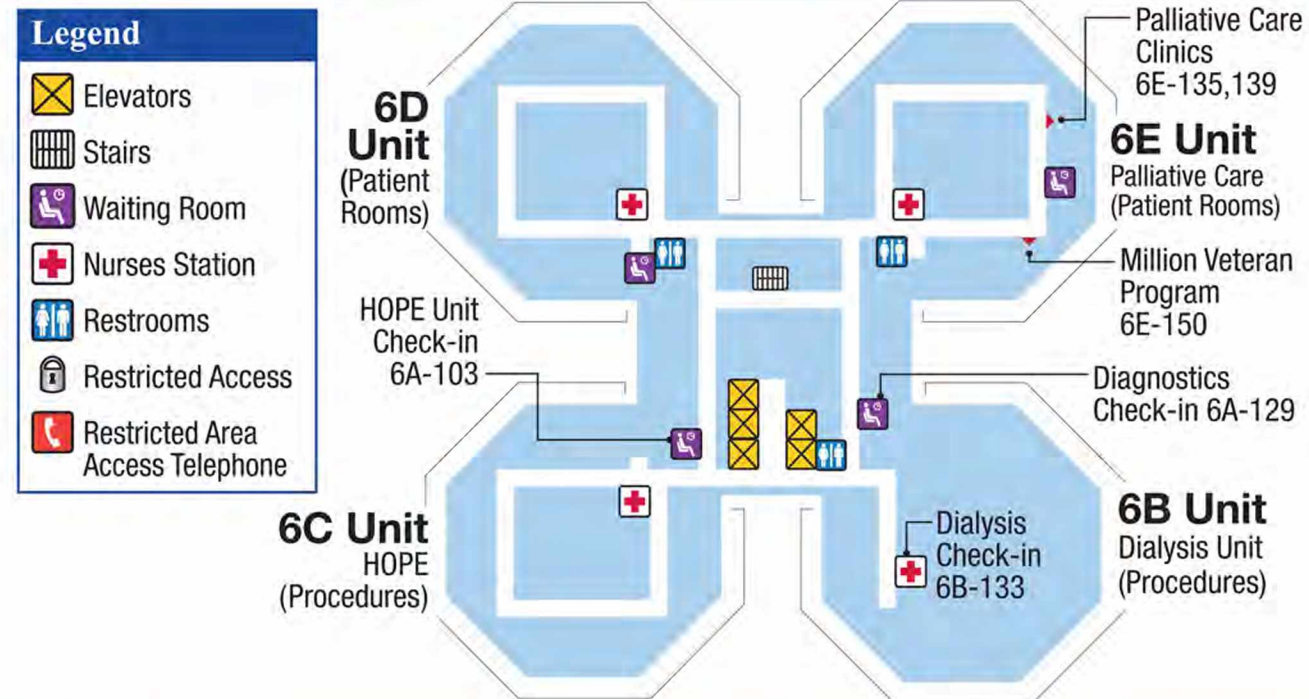


As a nationally funded research facility, we continue to push for advancements in aging, cancer, cardiac surgery, infectious disease and diabetes research.

5th Fifth Floor



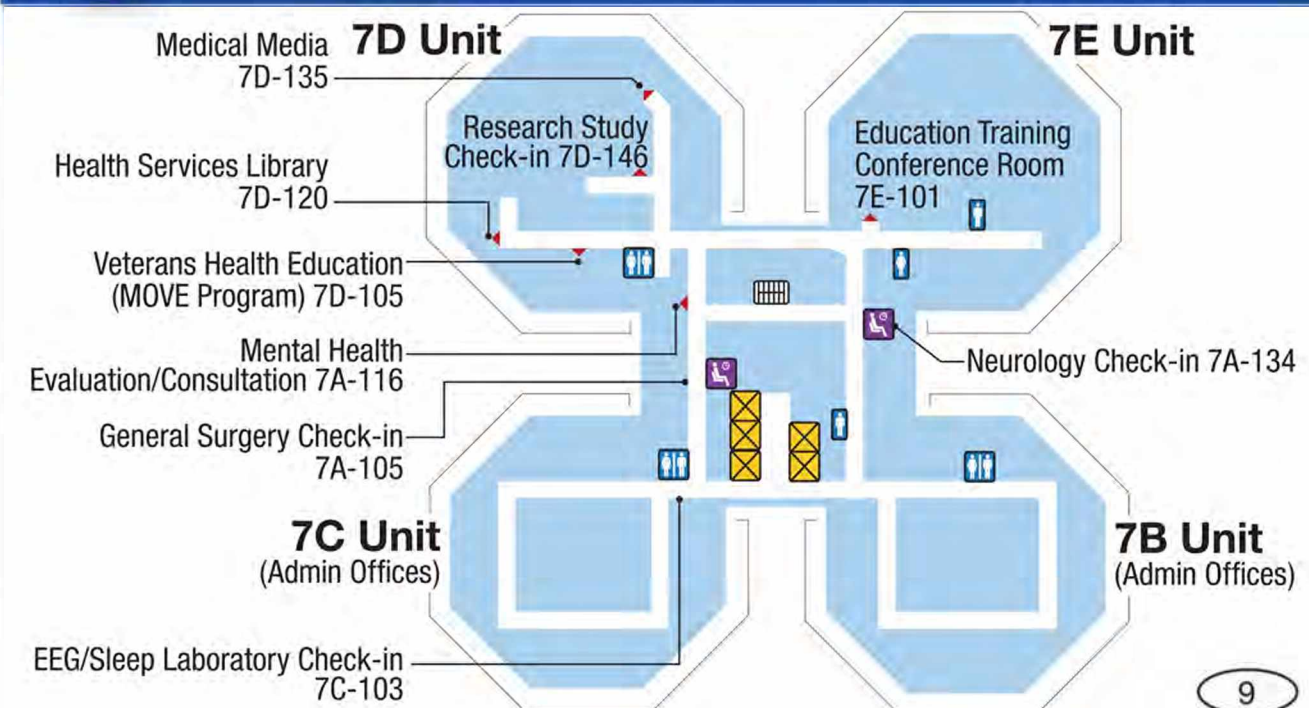
6th Sixth Floor



Fifth - Seventh Floor Services

Department	Floor	Room	Department	Floor	Room
Blood Gas Lab	5	5C-131	HOPE Unit Check-in	6	6A-103
Cardiology Check-in	5	5C-100	Medical Media	7	7D-135
Cardiology Unit	5	5C Unit	Mental Health Evaluation/Consultation	7	7A-116
Coronary Care Unit (CCU)	5	5D-155	Million Veteran Program	6	6E-150
Diagnostics Check-in	6	6B-129	Neurology Check-in	7	7A-134
Dialysis Check-in	6	6B-133	Palliative Care	6	6E Unit
Dialysis Unit	6	6B Unit	Palliative Care Clinics	6	6E-135, 139
Education Training Conference Room	7	7E-101	Pulmonary Function Lab	5	5C-142
EEG/Sleep Laboratory Check-in	7	7C-103	Research Study Check-in	7	7D-146
General Surgery Check-in	7	7A-105	Respiratory Pulmonary GI Check-in, 5B	5	5A-132
Health Services Library	7	7D-120	Telemetry Unit	5	5E Unit
Hematology, Oncology, Palliation Education (HOPE)	6	6C Unit	Veterans Health Education (MOVE Program)	7	7D-105

7th Seventh Floor



**1 John L. McClellan Memorial Veterans Hospital
4300 West 7th Street, Little Rock, AR 72205**



2 Eugene J. Towbin Healthcare Center
2200 Fort Roots Drive
North Little Rock, AR 72114
501-257-1000

**Community Based
Outpatient Clinics (CBOC)**

3 Conway CBOC
1520 East Dave Ward Drive
Conway, AR 72032
501-548-0500

4 El Dorado CBOC
460 West Oak Street
El Dorado, AR 71730
870-881-4488

5 Hot Springs CBOC
177 Sawtooth Oak Street
Hot Springs, AR 71901
501-520-6250

6 Mena CBOC
1706 U.S. 71
Mena, AR 71953
479-394-4800

7 Mountain Home CBOC
405 Buttercup Drive
Mountain Home, AR 72653
870-425-3030

8 Pine Bluff CBOC
4747 Dusty Lake Dr., Suite 203
Pine Bluff, AR 71603
870-541-9300

9 Russellville CBOC
3106 West 2nd Court
Russellville, AR 72801
479-880-5100

10 Searcy CBOC
1120 S. Main Street
Searcy, AR 72143
501-207-4700

Driving Directions to John L. McClellan Memorial Veterans Hospital

From I-30/I-630 Interchange: Travel west on I-630. Take Exit 3B toward Cedar Street and stay to the right. Continue on West 7th Street. The Veterans/visitor parking entrance is on the west side of the hospital.

From I-430/I-630 Interchange: Travel east on I-630. Take Exit 3B toward Cedar/Pine Street. Turn left onto South Pine Street and cross the bridge. Turn left onto 7th Street. The Veterans/visitor parking entrance is on the west side of the hospital.

Please Remember...

- Arrive early for your appointment (15-30 minutes).
- Call your clinic if you cannot make your appointment.
- Don't be a "No-Show" – another Veteran can use your time slot.
- Please bring a list of medications you are taking.
- Don't wait until you run out of medication to order a refill. You can always plan ahead and order refills through 1-800-209-7377 or www.myhealth.va.gov. Contact your primary care team when you receive the last refill on your prescription.
- Always ask your providers questions about your care.