

Kansas City VA Medical Center



A member of the VA Heartland Network
Veterans Integrated Service Network (VISN-15)

We are a tertiary care hospital and specialty referral center for Veterans in Western Missouri, and Eastern Kansas. Emergency Care available 24 hours a day.

Kansas City VA Medical Center (KCVA) opened in 1952 and has established a rich legacy of providing quality care to our nation's Veterans. Offering comprehensive inpatient and outpatient services focusing on primary care, mental health, and specialty services.

The Medical Center is a tertiary 1B Complexity teaching Medical Center providing the following services:

- **Outpatient Services:** Primary Care, Mental Health, Emergency Department, Medical/Surgical Specialties, Dental, Optometry, Audiology, Physical Medicine & Rehabilitation Services, Substance abuse, Post-traumatic stress disorder treatment, Whole Health, Social Work Services, Bariatric/Weight Management, Geriatrics, Spinal Cord Injuries, Prosthetics, and Vocational Rehabilitation.
- **Inpatient Services:** Critical Care, Medicine, Surgery, Psychiatry, and Cardiology.



Kansas City VA Medical Center in Kansas City, MO

A wide range of patient services are provided at multiple clinics.

Kansas City VA Outpatient Clinics

- Linwood Main Campus - Kansas City, MO
- Honor Annex - Kansas City, MO
- Belton, MO
- Cameron, MO
- Excelsior Springs, MO
- Nevada, MO
- Warrensburg, MO
- Paola, KS
- Shawnee, KS
- Radiation Therapy Center - Overland Park, KS
- Lenexa, KS

- Provides care to 50,000 Unique Patients
- 170 Active Research Projects
- 103 Academic Affiliations with 80 schools
- Over 2,100 Full Time Employees
- Fisher House

- Authorized 187 Beds
 - 74 Medical/Surgical Beds
 - 18 ICU Beds
 - 12 Stepdown Beds
 - 25 Acute Psychiatric Beds
 - 28 Beds for Substance Abuse Residential Recovery Treatment Program (SAR RTP)
 - 30 Beds for Transitional Rehabilitation

Scan Me



VA



U.S. Department of Veterans Affairs

Kansas City VA Medical Center

KCVA was one of 18 sites selected to help lead the Department of Veterans Affairs (VA) efforts to transform the nation's most extensive integrated health care system into a High-Reliability Organization (HRO).

THREE PILLARS OF HRO



LEADERSHIP COMMITMENT

A commitment that safety and reliability is reflected in leadership's vision, decisions and actions.



CULTURE OF SAFETY

Throughout our organization, safety values and practices are used to prevent harm and learn from mistakes.



CONTINUOUS PROCESS IMPROVEMENT

Across the VA, teams use effective tools for continuous learning and improvement.



KCVA Outpatients & Inpatient Statistics

Veterans Enrolled	55,155
Women Veterans Treated	3,739
Outpatient Visits	578,060
Hospital Discharges	5,648
SAR RTP Discharges	284



Veteran Services

- » Veteran Transportation Service provides shuttle services for Veterans in rural communities to get to their scheduled appointments
- » Main hospital shuttle service from the parking lots to the door
- » Door greeters — to assist you to your location in the building
- » Red Coat Ambassadors Program
- » Volunteer Services
- » Patient Experience Representatives

Programs and Services

- » Guest Wifi at the medical center
- » Optical Shop
- » New Patient Orientation
- » Retail Store
- » Starbucks Coffee Shop
- » Patriot Café
- » On-Site Veteran Service Officers
- » Chapel

For VA Medical Care Eligibility & Enrollment

Local: (816) 922-2489
Toll Free: (800) 525-1483

Veterans, Family Members, Caregivers COVID-19 Vaccine Appointment Line
(816) 922-2619

Suicide Prevention Veterans Crisis Line

(800) 243-8255

Whole Health Whole Health is VA's **holistic approach to care.**
For details call
(816) 861-4700 ext. 51259



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