

## INFORMATION FOR VETERANS

Bring this card when you visit an in-network retail pharmacy or urgent care location to (1) fill a prescription and/or (2) receive a flu or COVID-19 vaccine.

### Eligibility

- You MUST verify your eligibility before using pharmacy benefits or receiving a flu or COVID-19 vaccine. Visit <https://www.va.gov/COMMUNITYCARE/>
- DISCLAIMER: This card does not guarantee authorization of service. You MUST meet VA eligibility requirements and be enrolled for health care to use this benefit.

### Choosing a pharmacy

- You must visit an in-network pharmacy located in the same state as your urgent care or referred care visit to fill your prescription.
- Use the VA Facility Locator to find an in-network pharmacy or urgent care provider at <https://www.va.gov/find-locations/>

### When you arrive at the pharmacy

- Present a valid government-issued ID (i.e. Veterans Health ID Card, DoD ID Card or other valid government ID).
- You SHOULD NOT have to pay a copayment at the time you receive your prescriptions, flu and/or COVID-19 vaccine.

### For more information

- To determine what Community Care Network (CCN) region you are located in, go to: <https://www.va.gov/COMMUNITYCARE/programs/veterans/CCN-Veterans.asp>

## INFORMATION FOR PHARMACIES

### Community Care Network Regions 1-3

AL, AR, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, ND, NE, NH, NJ, NY, OH, OK, PA, PR, RI, SC, SD, TN, VA, VI, VT, WI, WV

**Billing information for OPTUM providers in these states or U.S. territories listed above:** Enter Community Care Network/Veteran's pharmacy claims using the following information:

Step 1: Enter BIN: 004336

Step 2: Enter PCN: ADV

Step 3: Enter Rx Group

- Referred Care: Rx3839
- Urgent Care/VA Provider: Rx4136
- Flu Shot or COVID-19 Vaccine: Rx3841

Step 4: Enter Veteran ID: 10-digit Veteran ID or SSN

Step 5: Enter Veteran's date of birth (YYMMDD format)

For questions, please call the CVS Caremark™ Pharmacy Help Desk at 800-364-6331 (24/7).

### Community Care Network Regions 4-5

AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, TX, UT, WA, WY

**Billing information for TriWest providers in the states listed above:** Enter Community Care Network/Veteran's pharmacy claims using the following information:

Step 1: Enter BIN: 003858

Step 2: Person Code: 01

Step 3: Enter PCN: A4

Step 4: Enter Rx Group

- Referred Care: VETERAN
- Urgent Care: VAPC3RX
- Flu Shot or COVID-19 Vaccine: VAPC3RX

Step 5: Enter Veteran ID: 10-digit Veteran ID or SSN

Step 6: Enter Veteran's date of birth (YYYYMMDD format)

For questions, please call the Express Scripts Pharmacy Help Desk at 800-922-1557 (24/7).

## INFORMATION FOR URGENT CARE PROVIDERS

- Call 888-901-6609 to confirm Veteran's eligibility for urgent care services
- Call 833-4VETNOW (833-483-8669) to confirm Veteran's eligibility for urgent care services