



Information for Veterans and Caregivers

Building 18 The Lodge

Office Hours:

Monday thru Thursday:

7 a.m. to 8:30 p.m.

Friday thru Sunday:

8 a.m. to 6:30 p.m.

Mailing Address:

Portland VA Health Care System

3710 SW US Veterans

Hospital Road

Portland OR 97239

Physical Address:

Building 18 The Lodge

Vancouver VA Campus

1601 E. Fourth Plain Blvd.

Vancouver WA 98661

Contact Us:

(503) 220-8262

ext. 32700 / 32701

1(800) 949-1004

ext. 32700 / 32701

VA Portland Health Care System Building 18 The Lodge



Frequently Asked Questions:

Is there wi-fi? Yes, wi-fi services are available throughout The Lodge.

What about meals? Meals are prepared by guests. The lodge has three separate kitchens for guest use. There are limited donated staple items, such as pasta, cereal, canned foods, milk, eggs, butter, some frozen meat. Guests are informed to bring funds for additional groceries and miscellaneous costs including transportation.

May we have visitors? Due to COVID no visitors are allowed in The Lodge. Only VA staff and registered guests are permitted. All guests must have COVID-19 test completed with a negative result before being allowed to stay in The Lodge.

Is there parking? Yes. There is patient and guest parking in the front and back parking lots of The Lodge.

Do we bring our own toiletries? Yes. We do not supply soap, shampoos, razors, or other personal items.

What about linens? Linens including bed sheets, towels and washcloths are provided. There are three separate laundry rooms available for guests use.

What amenities do you have at The Lodge? Each room has two twin hospital beds, private bathroom, closet, rolling side table, dresser, T.V, Keurig coffee machine, and refrigerator.

What about transportation? There is a VA shuttle that runs between the Vancouver campus and the Portland VA Medical Center. It runs Monday through Friday; the first shuttle leaves Vancouver at 7 a.m. and the last shuttle leaves Portland at 5:45 p.m. There are city buses with a stop near The Lodge that guests may use. A fee is required.

May we bring our pets or service animals? No. Due to our immune suppressant patients, we do not allow any animals. **DO NOT SHOW UP WITH AN ANIMAL.** Please notify staff if you have a service animal for a disability and you will be lodged elsewhere.

What time is check in and check out? The Lodge is open 24 hours a day. Staff is available during regular workday hours. After hours, there is signage to call VA Police who will escort you to your room. Lodging staff will complete registration with you the following work day. Check out is no later than 11 a.m.