

# Lebanon VAMC

## NEWSLETTER



### *The Fires Still Burns for Veteran Lambert Schaller*



Time travel is possible! Employees from the hospice unit at Lebanon VA Medical Center and firefighters from the Lancaster Fire Department witnessed Lambert Schaller travel down memory lane. In fact, anyone who saw the former Army Signal Corps member exchange stories with retired and current city fire department professionals, climb into Engine 4 and take a couple of laps around the medical center grounds with lights and sirens blaring knows that the Lancaster native was transported not just around the medical center's pristine campus, but he was also transported back in time – to the happiest and most fulfilling days of his life.



When Schaller turned 17, his father signed the necessary papers for him to join the Army. Upon completion of basic training and signal corps school at Fort McClellan, Alabama, the Lancaster native was sent to be a part of the occupation forces in Japan. He was assigned to develop photographs and films which were then sent to Washington DC. After his military service, Schaller returned to his hometown and worked part-time in a camera shop until he passed the test

to become a Lancaster police officer. After six years with the police force, he served in the Lancaster Fire Department for 25 years.

When the former firefighter was admitted to the Hospice Unit at Lebanon VAMC, the staff worked to fulfill a dying Veteran's wish — to enjoy one last ride in a fire engine. Advanced MSA and Army Veteran Brian Douillette, Jr. reached out to the Lancaster Department who was eager to help fill this request.

Chief Scott Little and a contingent of current and retired firefighters came to support the important mission. They met Schaller, his daughter Diane and number of hospice employees at the entrance of Building One in a shiny bright red engine. They gave the

former Engine Number 3 driver a department t-shirt and then after assisting him to climb into the cab, they gave him an unforgettable journey back in time that everyone there saw reflected in Schaller's smile.

*Sadly, US Army Veteran and former Lancaster fire fighter and police officer, Lambert Schaller died before this story was published.*

Choose **VA**

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 [@VALebanon](https://twitter.com/VALebanon)

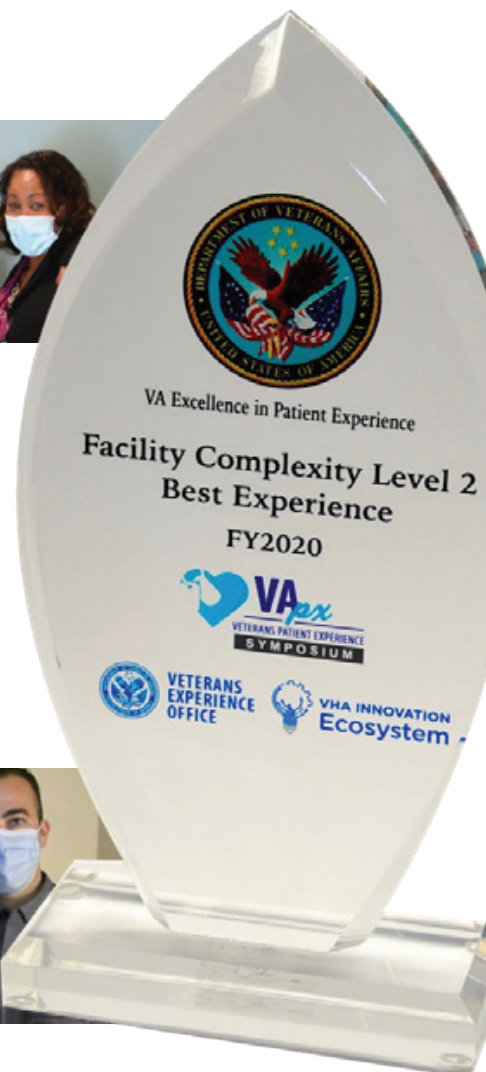
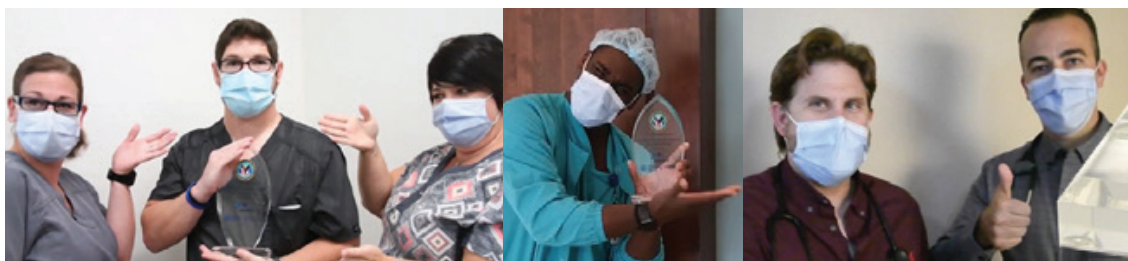
[va.gov/lebanon-health-care](https://va.gov/lebanon-health-care)

## Proud to be Best of the Best



Lebanon VA Medical Center received the National VA Veteran Experience Award during the recent VA Patient Experience Symposium this summer. Lebanon VAMC won the award for Best Overall Patient Experience in a level II facility. This award was based off of All Employee Survey and patient satisfaction (i.e. SHEP) scores. This award is an indication of the Veteran-centric culture at the Lebanon VAMC. The facility also scored in the top quintile in the Survey of Healthcare Providers (SHEP) Overall Rating of the Provider, SHEP Inpatient Overall Rating of the Hospital, Veterans Signals (Vsignals) Trust Scores and the All Employee Survey (AES) scores for the Best Places to Work. Thank you to all our Veterans who put their trust in us.

Watch our video on Facebook to hear from some of our frontline employees as they express gratitude and give thanks to our fellow staff and our Veterans in a short video honoring Lebanon VAMC with this national recognition: [facebook.com/VALebanon/videos/410628320685348](https://facebook.com/VALebanon/videos/410628320685348)



## COVID-19 Booster Update

VA now offers COVID-19 booster shots to people who are eligible based on Centers for Disease Control and Prevention (CDC) recommendations. Booster shots and additional doses are an important way to continue to protect people against COVID-19. The best way we can protect ourselves and those we care about is to encourage everyone who's eligible to get their vaccine. Veterans are being contacted via VetText as they become eligible for the booster. You may also schedule an appointment by calling 717-272-6621, ext. 5105 or 1-800-409-8771 and press option 3.



## It's Time to Beat the Flu

We urge you to get a flu shot this year which is an essential part of protecting you and your family's health every year. According to the CDC, the flu season typically starts to ramp up in October and peaks between December and February. The flu vaccine takes a few weeks to give you protection, which is why you start hearing reminders like this to get your flu shot early in the fall. If you aren't worried about yourself, getting a flu shot can keep you from spreading it to others who are at high risk of severe illness like children under 2 or adults over 65. You can receive your flu vaccine during any of your regularly scheduled medical appointments at any VAMC clinic location. Talk to your primary care doctor about getting your flu shot this winter.





# Employee Spotlight

## Our Adaptive Bikes Program is Growing

This summer our Recreation Therapy team received a wheelchair cycle from a grant, and this fall four more adaptive cycles were donated from the Enola American Legion Post 751. This expands our inventory of bikes to nine. Recreation Therapy utilizes these bikes in our growing program for adaptive sports—ensuring we can reach any Veteran regardless of impairment through the use of these specialized bikes. Veterans have benefited mentally, emotionally, spiritually, physically and socially.



## VA Community Clinic Staff Embrace R.E.D. Fridays

Over a year ago the VACC's started wearing red on Fridays to #RememberEveryoneDeployed and they continue to remember and support our troops overseas. Cheers to our VACC team at: Berks, Cumberland, Lancaster and York. #UntilTheyAllComeHome. #SupportOurTroops.



## Tele Urgent Care

**Veterans are now able to participate in a secure video or phone appointment with a VA tele urgent care provider.**

A registered nurse will give you advice and guide your care for prompt service if tele urgent care is right for you.

**1-833-TELE-URGENT**  
**(1-833-835-3874)**

Or dial 717-272-6621 and press option #3

Learn more at [www.visn4.va.gov/tele-urgent](http://www.visn4.va.gov/tele-urgent)

To make, change, or cancel a routine appointment, call 717-272-6621, ext. 5105 or 1-800-409-8771, press 2

Tele Urgent Care may be an option if:

- You live far from your VA facility
- You have health conditions that make traveling to the VA difficult
- You lack time to attend in-person appointments
- You don't require a hands-on physical examination

Tele Urgent Care uses the VA Video Connect app. To learn more and test your device, visit [mobile.va.gov/app/va-video-connect](http://mobile.va.gov/app/va-video-connect).



**Save time!**

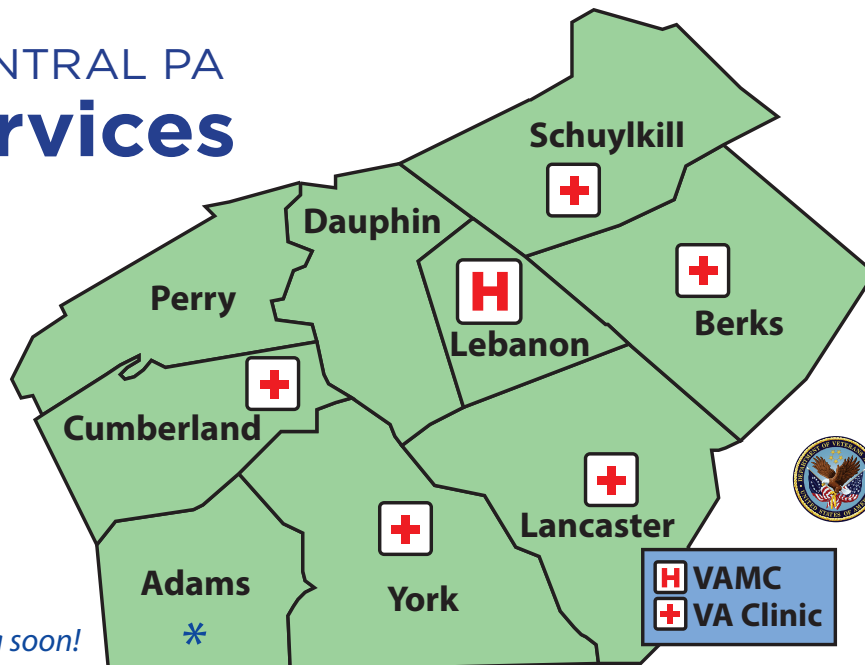
No need to travel to a VA facility!

**Save money!**

No co-pay needed!



# SOUTH CENTRAL PA VA Services



**Choose** 

## HEALTH CARE SERVICES

### VA HOSPITAL

#### LEBANON VA MEDICAL CENTER

1700 South Lincoln Avenue  
Lebanon, PA 17042  
717-272-6621 / 1-800-409-8771  
[www.lebanon.va.gov](http://www.lebanon.va.gov)

### VA CLINICS

#### ADAMS COUNTY VA CLINIC

\*Stay tuned – coming soon!

#### BERKS COUNTY VA CLINIC

2762 Century Boulevard  
Wyomissing, PA 19610  
484-220-2572

#### CUMBERLAND COUNTY VA CLINIC

5070 Ritter Road  
Mechanicsburg, PA 17055  
717-590-1525

#### LANCASTER COUNTY VA CLINIC

212 Willow Valley Lakes Drive, Suite 208  
Willow Street, PA 17584  
717-740-4434

#### SCHUYLKILL COUNTY VA CLINIC

1410 Laurel Blvd., Suite 2  
Pottsville, PA 17901  
570-628-5374

#### YORK COUNTY VA CLINIC

2251 Eastern Blvd.  
York, PA 17402  
717-840-2730

### OUTREACH CLINIC

#### FORT INDIANTOWN GAP VA OUTREACH CLINIC

Bldg. 4-114 (Hawkins Road)  
Fort Indiantown Gap  
Annville, PA 17003  
717-272-6621 ext. 5105 for scheduling  
*Hours limited to Wednesdays and Fridays,  
managed by Lebanon VAMC Primary Care*

***Thank you for choosing VA!***

## OTHER VA SERVICES IN OUR SERVICE AREA\*

### VET CENTERS

#### Readjustment Counseling Services

Learn more at [www.vetcenter.va.gov](http://www.vetcenter.va.gov)

#### LANCASTER VET CENTER

1817 Olde Homestead Lane  
Suite 207  
Lancaster, PA 17601  
717-283-0735

#### HARRISBURG VET CENTER

1500 North Second Street  
Suite 2  
Harrisburg, PA 17102  
717-782-3954

### VA NATIONAL CEMETERY

#### INDIANTOWN GAP NATIONAL CEMETERY

Indiantown Gap Road  
Annville, PA 17003  
717-865-5254

Learn more at [www.cem.va.gov](http://www.cem.va.gov)

*\*These VA services/facilities are not managed by  
Lebanon VAMC*

*The Best Care Anywhere... The Best Employees Anywhere.  
Quality care at seven locations in South Central PA.*



## Lebanon VA Medical Center

1700 South Lincoln Avenue  
Lebanon, Pennsylvania 17042

**717-272-6621 • 1-800-409-8771**

[va.gov/lebanon-health-care](http://va.gov/lebanon-health-care)

## COMMON LEBANON VAMC CONTACTS

**717-272-6621 / 1-800-409-8771**

Appointment Line	x 5105
Telephone Nursing Care	x 6041
Pharmacy Center	x 6009
Auto Med Refill / Acct & Appt Info Line	x 5991
Enrollment / Eligibility	x 6000
VETERANS CRISIS LINE	1-800-273-8255 Press 1