Caring is **Our Mission.**
Veterans are **Our Motivation.**

**VA Northeast Ohio Healthcare System** delivers high-quality, timely, compassionate, Veteran-centric health care to more than 110,900 Veterans throughout 18 locations in Northeast Ohio.

Veterans who choose VA can expect the very best care. VANEQHS consistently surpasses VA and private sector quality and satisfaction standards.

We offer a full range of primary, mental health, specialty, emergent care, medical education, and research using state-of-the-art technology. Our Veterans are as diverse as the Northeast Ohio community. Depending on a Veteran’s period of service, character of discharge, service-connected rating, and income, he or she may be eligible for health care from VA. VA health care can also be used in combination with private insurance.

Veterans interested in exploring their eligibility for health care can contact VANEQHS’s outreach coordinators at:

**EnrollVANEQ@va.gov** or **216-707-7914**
// Our Leadership

Jill Dietrich Mellon, JD, MBA, FACHE
Executive Director / CEO

Jill has a wealth of VA experience, serving in progressively higher leadership roles throughout the Veterans Health Administration since starting her career as a Presidential Management Fellow. She joined VANE OHS in September 2019, previously serving as Executive Director / CEO for the Dayton VA Medical Center and is actively involved in the Northeast Ohio community, sitting on the following boards: the American Red Cross of Northeast Ohio, the Center for Health Affairs, the Cleveland Federal Executive Board, the Greater Cleveland Partnership and University Circle, Inc. She is also an active member of In Counsel with Women and was awarded the ACHE’s VA Regent Early Careerist Award in 2021.

VANE OHS welcomes:

Garett Schreier, MSN, RN
Associate Director Patient Care Services, Nurse Executive / CNO

Garett joined VA Northeast Ohio Healthcare System in early 2022: an executive nursing leader with more than 23 years of experience and a U.S. Navy Veteran having served as a corpsman and a naval officer. Mr. Schreier joined VA in 2006 and has served multiple roles, most recently at the Beckley VA Medical Center in West Virginia as the Associate Director for Patient Care Services / Nurse Executive.

Andrew D. Pacyna, FACHE
Deputy Director / COO

Timothy M. Heimann, Pharm.D., MBA
Assistant Director, Community Outpatient Service & Pharmacy Service

Beth A. Lumia, MSW
Associate Director / COO

Kristen Guadalupe, PhD, RN
Assistant Director, Quality, Safety & Value

Brian Cmolik, MD, FACS
Assistant Chief of Staff / CMO

2021 ANNUAL REPORT
VA NORTHEAST OHIO HEALTHCARE SYSTEM
VA Northeast Ohio Clinic Locations

MEDICINE
- Cardiology
- Dermatology
- Dialysis
- Endocrinology
- Gastroenterology
- Geriatrics
- Hematology + Oncology
- Infectious Diseases
- Nephrology
- Neurology
- Nuclear Medicine
- Pain Medicine
- Primary Care
- Pulmonary + Sleep
- Radiation/Oncology
- Radiology
- Rheumatology
- Women’s Health

RESEARCH CENTERS
- Cleveland FES
- Advanced Platform Technology
- Case VA CARES

REHABILITATION SERVICES
- Acute + Long-Term Spinal Cord Injury Care
- Audiology
- Amputation Rehabilitation
- Blind Rehabilitation
- Creative Arts Therapy
- Residential Treatment
- Home-based Primary Care
- Long Term Care / Skilled Nursing
- Orthotics + Prosthetics Lab
- Physical Medicine + Rehabilitation
- Polytroama
- Recreation Therapy
- Speech Pathology
- Traumatic Brain Injury (TBI)

NATIONAL + REGIONAL REFERRAL SERVICES
- Acute + Long-term Spinal Cord Injury Care
- Amputee System of Care
- Polytrauma Network Site
- Amyotrophic Lateral Sclerosis (ALS)
- Blind Rehabilitation Center
- Cardiac Surgery
- Cochlear Implants
- Comprehensive Cancer Center
- Comprehensive Rehabilitation Center
- Fecal Microbiota Transplants
- Gambling Disorders
- Neurosurgery
- Ophthalmology
- Optometry
- Orthopedics
- Otolaryngology
- Plastics
- Podiatry
- Urology
- Vascular

SUPPORT SERVICES
- Clinical Chaplain Care
- Dental
- Food + Nutrition
- Hospice
- Fisher House
- Imaging
- Pathology + Lab
- Pharmacy
- Whole Health

MENTAL HEALTH
- Addiction Recovery Center
- Community Resource + Referral Centers
- Homeless Services
- Intensive Case Management
- Military Sexual Trauma (MST)
- Post-Traumatic Stress Disorder (PTSD)
- Psychiatry
- Psychology
- Social Work
- Suicide Prevention

SURGERY
- Cardiothoracic
- General
- Gynecology
- Neurosurgery
- Ophthalmology
- Orthopedics
- Otolaryngology
- Plastics
- Podiatry
- Urology

VIRTUAL HEALTH
- Clinical Video + Home Telehealth
- SCAN-ECHO
- Mobile Health
- My HealtheVet
- Online Scheduling
- VA Point of Service Kiosks
- Video-to-Home
- Virtual Care
## Operations
### Building Blocks of VANEHOHS

<table>
<thead>
<tr>
<th><strong>$1,328,079,231</strong></th>
<th>Operating Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>18</strong></td>
<td>Locations of Care</td>
</tr>
<tr>
<td><strong>21</strong></td>
<td>Counties Served</td>
</tr>
<tr>
<td><strong>$14,872,431</strong></td>
<td>Research Funding</td>
</tr>
<tr>
<td><strong>5,566</strong></td>
<td>Employees</td>
</tr>
<tr>
<td><strong>1,961</strong></td>
<td>Students</td>
</tr>
<tr>
<td><strong>110,932</strong></td>
<td>Veterans Served</td>
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<tr>
<td><strong>7,794</strong></td>
<td>Women Veterans Served</td>
</tr>
<tr>
<td><strong>616</strong></td>
<td>Daily Inpatient Beds</td>
</tr>
</tbody>
</table>

## Services Provided in 2021

<table>
<thead>
<tr>
<th><strong>DAILY</strong></th>
<th><strong>SERVICES PROVIDED</strong></th>
<th><strong>YEARLY</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>7,850</td>
<td>Outpatient Appointments</td>
<td>2,009,843</td>
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<tr>
<td>203</td>
<td>Home Care Visits</td>
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<td>2,554</td>
<td>Telehealth Appointments</td>
<td>637,678</td>
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<tr>
<td>27</td>
<td>Admissions</td>
<td>9,969</td>
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<tr>
<td>5,068</td>
<td>Specialty Appointments</td>
<td>1,261,932</td>
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<tr>
<td>1,750</td>
<td>Meals Served</td>
<td>636,776</td>
</tr>
<tr>
<td>1,299</td>
<td>Mental Health Appointments</td>
<td>323,451</td>
</tr>
<tr>
<td>13,362</td>
<td>Prescriptions Filled</td>
<td>3,327,138</td>
</tr>
</tbody>
</table>

## Veteran Population by Era

- **31,635** Persian Gulf War Era (1990-Present)
- **15,895** Post-Vietnam War
- **50,930** Vietnam War Era
- **3,778** Post-Korean War
- **130** Pre-Korean War
- **6,237** Korean War Era
- **1,843** World War II
- **484** Others

**Total Veterans Served:** 18
// Development & Civic Engagement

By giving your time, you can provide an immeasurable impact on Veterans’ lives. Adult volunteers must be 18 years old. Youth volunteers must be at least 14 years old and can apply for several scholarships through their VA service. Volunteer applications require fingerprinting and background checks. We ask youth volunteers to commit to 60 hours and adult volunteers to commit to 100 hours per year. We also support unregistered group volunteers for special projects and events.

// Donate

Monetary and non-monetary donations provide essential services and programs not otherwise available, such as transportation, social service assistance, rehabilitation equipment, recreation programs, activities, homeless Veteran services, holiday gifts, phone cards and much more. Organizations and individuals can also sponsor and develop virtual events and activities for Veterans staying at the Louis Stokes Cleveland VA Medical Center.

Contact the Development & Civic Engagement Office at: vhaclevoluntary@va.gov or 216-791-3800 ext 65110

// Fisher House

The Cleveland VA Fisher House is a “home away from home” for families of military and Veterans receiving care from the Cleveland VA Medical Center and area hospitals. The two 16-suite homes, provide free, temporary lodging to military and Veteran families who live at least 50 miles or further from the treating facility can be close to their hospitalized loved one during a medical crisis.

// Education & Training

In Northeast Ohio, VA has strong collaborative partnerships with Case Western Reserve University School of Medicine, Cleveland Clinic Foundation, MetroHealth Medical Center, University Hospitals Cleveland Medical Center, the Frances Payne Bolton School of Nursing, the Breen School of Nursing - Ursuline College, and VA’s Office of Academic Affiliations. These collaborations help to prepare interprofessional learners to focus on patient-centered, team approaches to health care.

VA Training Experience

VA is invested in trainees’ success with hands on experience in a diverse learning environment. Mentors provide clinical, teaching and research expertise, helping to guide trainees to their career aspirations.

Learn more about the VA trainee experience at: https://www.va.gov/northeast-ohio-health-care/work-with-us/internships-and-fellowships/
Research & Innovation

APT Leads First iSens System Implant into a Veteran Research Participant

Dr. Dustin Tyler led a team of more than 60 scientists, clinicians, and engineers for the first-ever implant of the iSens system in a Veteran subject at the Louis Stokes Cleveland VA Medical Center in November 2021. For those with limb loss, the iSens system enables the user to move the prosthesis by just thinking about moving their hand and it provides sensation that feels to the patient like the prosthesis is their hand. This enables the user to feel the amount of pressure they are exerting on an object or sense changes in terrain or texture, among other capabilities.

The operation resulted in the successful connection of all 96 communication channels between engineered systems and the patient. The subject was able to make different functional movements of their phantom limb and said they could ‘feel their pinky finger for the first time in years.’

While iSens is still in the early phases of development, Dr. Tyler believes it has broad implications and represents a significant milestone in the translation of new technology from research to improving the lives of Veterans, wounded warriors, and others with limb loss.

APT Center Supports Diversity in STEM

Dr. Kath Bogie received a $210,000 supplement from VA’s Office of Research & Development to support VA researcher and ORD Diversity Equity & Inclusion Research Awardee Dr. Letitia Graves, in her 2-year project to determine how symptom science can be used to help explain, predict, and manage secondary health conditions following Spinal Cord Injury. The APT Center also hosted its most diverse cohort yet of undergraduate summer interns from Case Western Reserve, Saint Louis and Youngstown State Universities. The students focused on projects supporting orthodontics materials research, intercortical microelectrode performance and neurostimulation of sensory nerves, among other projects.

Cleveland FES Are We There, Yet?

Photographs on this page were taken prior to the beginning of the COVID-19 Pandemic.

The topic is not often mentioned at the dinner table or boardroom, but for those with spinal cord injury (SCI) or lower body paralysis, the ability to go to the bathroom ranks high on the list of every-day desires. “For people with paraplegia, number one is sexual function. Number 2A and 2B are bladder and bowel function,” says Dennis Bourbeau, PhD, an investigator for the Cleveland FES Center. All reside under one umbrella: Pelvic health. In our culture, that subject sometimes is taboo. It shouldn’t be.

The FES Center propels the work of scientists, engineers and clinicians in the use of Functional Electric Stimulation (FES) to improve the lives of those with neurological or other musculoskeletal impairments. The FES Center brings investigators together to advance the science, research, and development of devices to help those with medical challenges - among them pelvic function, post-stroke limitations, chronic pain or movement after paralysis.

Ken Gustafson, PhD, the Associate Director of Research & Education at the FES Center, says, “This approach involves electrical stimulation of the genital nerves. It affects a neural circuit that relaxes the bladder, which allows the bladder to hold more urine, improves continence, and allows patients more time to get to the bathroom.” Brose’s emphasis is “to let people regain their independence and dignity.” Bourbeau’s emphasis is on stimulating the genital nerve branch of the pudendal nerves. He also is implanting electrodes on the sacral spinal cord with what he calls an electrical version of a chemical block, which he compares to anesthesia at the dentist, and relax the muscles around the urethra. The goal is to achieve bladder emptying without use of a catheter.

Bowel function is the next challenge. Bourbeau says that those with SCI empty the bowel during a set routine, and hope there is no incontinence in the time between emptying. “There is an overlap in the neural pathways controlling the bladder and bowel,” Bourbeau says. “So it’s reasonable to believe that if our stimulation approach affects the bladder system, it will also have an effect on the bowel system.”

Gustafson describes the FES Center’s philosophy as having “one key” - meaning that one key opens all doors, which leads to collaboration. Each one of the three investigators is focused on going beyond the lab research to translational research, which means taking research into the marketplace and clinical environment, to bring real help to real people.
WHAT IS ELIGIBILITY?

VA uses "eligibility" to describe the benefits and services Veterans can access. Each benefit they are trying to access may require a different set of eligibility factors. For example, a Veteran may be eligible for the GI Bill but not for VA Health Care. If a Veteran is interested in a certain benefit, it is best to work with VA to determine eligibility.

FACTORS OF ELIGIBILITY

- Disability Rating
- Service History
- Medical Need
- Income Level
- Employment
- Education
- Finance
- Health Care
- Housing
- Memorialization

TYPES OF BENEFITS

- Employment
- Education
- Finance
- Health Care
- Housing
- Memorialization

Apply for VA Health Care

ONLINE
Fill out the application online and submit it to VA for processing. No need for additional documents to verify military service. Veterans will immediately receive a confirmation message notifying them that their application was received.

www.va.gov/health-care/apply/application/

TELEPHONE
The phone application option eliminates the need for a signed paper application. VA staff members will collect necessary information and process the enrollment application for eligibility determination.

877-222-VETS (8387)
8 a.m.-8 p.m. EST, M–F

MAIL & EMAIL
Veterans can pick up an application at their local VA or download, print, and fill out the 10-10EZ (Application for Health Benefits) at www.va.gov/vaforms/medical/pdf/10-10EZ-fillable.pdf and mail the completed form to:

Cleveland VA Medical Center
ATTN: 541-135W
10701 East Boulevard
Cleveland, Ohio 44106-9918

Or email to ENROLLVANEO@va.gov

IN PERSON
Veterans may apply in person at any local VA medical center or outpatient clinic. Locations, addresses and contact numbers are listed on page 4.

Veterans Benefits Administration

Uniformed service members; Veterans; spouses, children, or parents of a deceased or disabled service member or Veteran, may be eligible for VA benefits. Possible benefits include compensation, education, health care, home loans, insurance, pensions, vocational rehabilitation and employment, and burial and memorial benefits.

Go to eBenefits at www.ebenefits.va.gov, a one-stop shop to apply for and learn about VA benefits. Or visit the nearest VA Regional Office, call 800-827-1000, or go to our website at www.va.gov/benefits for more information.

Ohio Vet Centers Readjustment Counseling Services

Helping Veterans and their families make the transition between military and civilian life. Services are FREE to all eligible Veterans and their families.

Services offered include: Individual, group and family counseling, community education, and VA information and referrals. No information will be communicated to any person or agency, without written consent from the Veteran, except in circumstances to avert a crisis. (HIPAA, 1996)

24/7 HOTLINE: 1-877-WAR-VETS (927-8387)

National Cemetery Administration

Burial in a VA national cemetery is open to all members of the armed forces and Veterans who have met minimum active-duty service requirements, as applicable, and were discharged under conditions other than dishonorable. A Veteran’s spouse, widow or widower, minor children, and, under certain conditions, unmarried adult children with disabilities, may also be eligible for burial. Eligible spouses and children may be buried even if they predecease the Veteran. VA provides the gravesite, grave liner, opening and closing of the grave, government headstone or marker, U.S. burial flag, Presidential Memorial Certificate and perpetual care of the gravesite at no cost to the family.

Information on VA burial benefits is available from local VA national cemetery offices, at www.cem.va.gov, or by calling VA regional offices toll-free at 800-827-1000. To make burial arrangements at any open VA national cemetery at the time of need, call the National Cemetery Scheduling Office at 800-535-1117.

Ohio Western Reserve National Cemetery

Ohio Western Reserve National Cemetery was the second national cemetery built in Ohio and the 119th in the national cemetery system. The cemetery is approximately 45 miles south of Cleveland in Medina County.

10175 Rawiga Road, Seville, OH 44273
330-335-3069
Year in Review

Ongoing COVID-19 Response

Throughout the COVID-19 pandemic, our staff has worked tirelessly to care for our Veterans. The long-awaited COVID-19 vaccine arrived in December 2020 and VANEOSHS immediately started administering it to eligible recipients.

Working countless hours, nights and weekends, staff ensured the vaccine could be given to as many Veterans, staff and caregivers as possible, distributing more than 151,000 doses across our 21-county catchment area.

As we ended the year, we were faced with the COVID-19 Omicron surge. We endured a record number of staff and patients testing positive. Luckily, we were ready for this fight. In collaboration with our community healthcare partners, we enacted our plans ensuring we could continue to provide the very best care while keeping everyone safe.

Carl Nunziato VA Clinic Grand-Opening

The Carl Nunziato VA Clinic, formerly known as the Youngstown VA Clinic, moved to a new and bigger location in January, after nearly 30 years at its previous location. The new clinic allows VA to continue to provide high quality health care to more than 10,500 Veterans from Mahoning, Trumbull and Columbiana counties.

The new space was designed with the Veterans’ needs in mind, allowing for use of VA’s Patient Aligned Care Team (PACT) model. PACT is a team-based model of care in which a team of health professionals, led by a provider, works collaboratively with the patient to provide for all of the patient’s healthcare needs. The clinic provides a full range of services for Veterans to include, primary care and mental health services, women’s health, podiatry, audiology and physical therapy. This clinic helps provide hygiene and food items to Veterans in the community through the volunteer run pantry, distributing more than 6,000 food bags each year.

Lorain County VA Clinic Grand-Opening

Veterans in Lorain County can receive their care in a larger more welcoming space. The new facility provides approximately 3,000 additional square feet for patient care and allows VA to provide on-site radiology services and enhance primary, mental health and specialty care. The additional space also allows for the implementation of VA’s team-based, personalized care model.

The new space where the Lorain County VA Clinic is located, opened its doors July 9, 2021. This clinic serves more than 7,800 Veterans annually and has 68 staff members who help provide a full range of services for Veterans to include, primary care and optometry, women’s health, podiatry and physical therapy. A formal ribbon cutting ceremony for the clinic took place on August 13, 2021. The ceremony alongside a tour of the facility is available online.

Center for Women’s Health Grand-Opening

VANEOSHS proudly opened the Center for Women’s Health with a ribbon cutting ceremony August 9, 2021. The new location is within the Louis Stokes Cleveland VA Medical Center campus but has an independent entrance through the annex building with dedicated parking for women Veterans. Equipped with the latest technology for comfort and convenience, the space is specifically tailored for the needs of our women Veterans.
Celebrating 100 Years with WWII Veteran Chester Lloyd, Jr.

VANEOS hosted a surprise car-parade birthday celebration for U.S. Army WWII Veteran Chester Lloyd, Jr., who turned 100-years-old on August 4, 2021. Mr. Lloyd was joined by his nephew Jackie and close family friend Linda.

A native of Cleveland with roots in New Orleans, Mr. Lloyd spent his time after the Army giving back to those in need. He worked at Glenville High School, helping with at-risk youth. He was a huge sports fan, having had season tickets to the Browns, and used to operate the elevator for Cavaliers games.

Virtual Creative Arts Festival

Recreation and creative arts therapy can improve quality of life by helping to enhance and maintain physical and cognitive abilities, provide opportunities for creative and spiritual expression.

To highlight the importance of the arts, VA hosts an annual arts festival. This year we hosted our first virtual arts competition as part of the 2021 Arts Festival.

The competition included four categories, mixed media, photography, performance art, painting and illustration, with submissions from 26 Veterans.

Volunteer Drive-Thru Appreciation

VANEOS celebrated our dedicated, selfless volunteers with a drive-thru event to mark Volunteer Appreciation Week, the 75th Anniversary of VA Volunteers and the Veterans Health Administration. The longevity of VA health care and Volunteer programs is a testament to the commitment of VA volunteers and staff. Due to continuing COVID-19 precautions, VA Volunteers have spent the majority of the past year supporting our nation’s heroes from a distance.

Stories of Service: A Tribute to Our Nation’s Heroes for Veterans Day

Veterans Day is a time to reflect on the service and contributions of U.S. military Veterans and service members. COVID-19 did not keep us from doing just that. Instead of hosting an event on Veterans Day we asked Veterans in Northeast Ohio to share their experiences.

Veterans from different backgrounds, branches of service, service eras and military occupations shared what it meant for them to serve in the armed forces and how they feel about being a Veteran.

The Bevins’ narrated their experience as a dual military couple, Priscilla Mosby explained the importance of using art to keep morale high in combat areas, Leroy Brinkhoff showcased the importance of public service and George Hankins shared his experience as a Chaplain in an airborne unit and his transition to becoming a VA Chaplain.

Their stories of service are a testament to the diversity of our armed forces and serve as a reminder that commitment and excellence is what binds our Veterans together.

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Their stories of service are a testament to the diversity of our armed forces and serve as a reminder that commitment and excellence is what binds our Veterans together.
To honor and remember those who lost their lives in terrorist attacks September 11, 2001, VANEOMS joined forces with University Circle, Inc., the Northeast Ohio Foundation for Patriotism, and several other community partners, to conduct a 20th Anniversary Remembrance Ceremony. The ceremony paid tribute to those who made the ultimate sacrifice, both in the attacks and in the wars that followed. We remembered these patriots, the survivors, and those who were called into action after that tragic day.

VA Northeast Ohio Bear Brigade Deploys to Spread Positivity, Holiday Cheer

The VANEOMS Bear Brigade spread holiday cheer and positive energy throughout every VA Clinic. Each service branch was represented, and staff posed with their favorite branch. Much like VA employees, the Bear Brigade is committed to its mission of bringing smiles and joy to Veterans and colleagues.
// Accreditations
Joint Commission Accreditation
– Hospital Accreditation Program
– Behavioral Health
– Home Health Care
– Methadone Treatment Program
– Advanced Inpatient Diabetes Certification
American Board for Certification
– Orthotic & Prosthetic Lab
Commission on Accreditation of Rehabilitation Facilities (CARF)
– Comprehensive Integrated Inpatient Rehabilitation Program
– Amputee Specialty Program
– Spinal Cord Injury Service
– Behavioral Health Programs
– Employment and Community Services
– Blind Rehabilitation
– Intensive Outpatient Pain Program

// Residency Programs
American Psychological Association – Post Doctoral Residency (11/19 – 11/29)
– Clinical Psychology
– Clinical Health Psychology
– Neuropsychology
– Rehabilitation Psychology
Commission on Dental Accreditation (CODA) – General Practice Residency (2015 – 2022)
American Board of Physical Therapy Residency and Fellowship Education
– Orthopaedic Physical Therapy Residency (2030)
– Geriatric Physical Therapy Residency (2029)
Psychiatry Nurse Practitioner Residency Program – VA Office of Academic Affiliation
Clinical Pastoral Education Level I/II and Certified Educator – Association of Clinical Pastoral Education
RN Transition-to-Practice (RNTTP) – VA Office of Nursing Service
Dietetic Internship – Accreditation Council for Education in Nutrition and Dietetics - Academy of Nutrition and Dietetics (6/28)

// U.S. Department of Veterans Affairs Designations
Geriatric Research Education and Clinical Center
Headache Disorders Center of Excellence
HIV Specialty Telehealth Access Resource (H-STAR) Center
Innovators Network Field Site
Interior Designer of the Year (2020)
Multiple Sclerosis – Regional Program
Parkinson’s Disease Research Education and Clinical Center (PaDRECC) Consortium Site
Primary Care Education Center of Excellence
Rehabilitation Research & Development Service
– Advanced Platform Technology (APT) Center
– Cleveland Functional Electrical Stimulation (FES) Center
SimLEARN Certified Center – Advanced – Cleveland VA Simulation Center (2024)
SLICE – SimLEARN Innovation Cell for Education (2021-2023)
Translational Education and Mentoring Center (VA-TEAM)

// External Designations
ALS Association – Certified Treatment Center of Excellence
American Association of Diabetes Educators – Outpatient Diabetes Self-Management Education Program
Association for Assessment and Accreditation of Laboratory Animal Care International (AAALAC) – Research Laboratory
American Association of Critical-Care Nurses’ Beacon Award for Excellence
– Medical Intensive Care Unit – Silver (2021)
– Progressive Care Unit – Bronze (2021)
– Surgical Intensive Care Unit – Silver (2023)
American College of Radiology
– Oncology (12/18 – 12/21)
– Radiation Oncology (7/18 – 7/21)
– Ultrasound (5/20 – 5/23)
– PET / CT (8/20 – 12/21)
– Mammography (9/23)
– Ultrasound Breast and Guided Biopsy (9/20 – 9/23)
– Computed Tomography (7/19 – 7/20)
– MR (7/18 – 7/21)
American College of Surgeons – Commission on Cancer Accredited Center
American College of Emergency Physicians – Level 1 Geriatric Emergency Department

American Heart Association – Get With the Guidelines Heart Failure Gold Plus with Target: Type 2 Diabetes Honor Roll Achievement Award Hospital (2020)
Anticoagulation Forum Centers of Excellence Certification – Anticoagulation Clinic (2022)
Better Health Partnership – Gold Star Practices
COMISS Network Commission for Accreditation of Pastoral Services (2025)
College of American Pathology (CAP) – Pathology & Laboratory Medicine Services
Forum for Shared Governance Accreditation
2022 Top Performer in LGBTQ Healthcare Equality (HEI)
Infectious Disease Society of America (IDSA) – Antimicrobial Stewardship Center of Excellence
NorthCoast 99 – Top Workplace Winner
Pathway to Excellence©
Locations of Care

LOUIS STOKES CLEVELAND VA MEDICAL CENTER
10701 East Boulevard
Cleveland, OH 44106
216-791-3800

AKRON COMMUNITY RESOURCE + REFERRAL CENTER
111 E Voris St
Akron, OH 44310
330-761-7054

AKRON VA CLINIC
55 West Waterloo Road
Akron, OH 44319
330-724-7715

CANTON VA CLINIC
733 Market Avenue South
Canton, OH 44702
330-489-4600

CARL NUNZIATO VA CLINIC
1815 Belmont Avenue
Youngstown, OH 44504
330-740-9200

CLEVELAND COMMUNITY RESOURCE + REFERRAL CENTER
7000 Euclid Ave, 2nd Floor, Suite 202
Cleveland, OH 44103
216-391-0264 Ext. 7772 or 2001

EAST LIVERPOOL VA CLINIC
15655 State Route 170 Suite A
Calcutta, OH 43920
330-386-4303

LAKE COUNTY VA CLINIC
35000 Kaiser Court
Willoughby, OH 44094-3382
440-269-4600

LORAIN COUNTY VA CLINIC
5275 North Abbe Road
Sheffield Village, OH 44035-1451
440-934-958

DAVID F. WINDER VA CLINIC
1025 South Trimble Road
Mansfield, OH 44906
419-529-4602

MIDTOWN DIALYSIS CENTER
7000 Euclid Ave
Cleveland, OH 44103
216-391-0274

NEW PHILADELPHIA VA CLINIC
1260 Monroe Street Northwest, Suite 1A
New Philadelphia, OH 44663
330-602-5339

OUTPATIENT SURGERY CENTER
8901 Superior Ave
Cleveland, OH 44106
216-421-3133

PARMA VA CLINIC
8787 Brookpark Road
Parma, OH 44129
216-739-7000

RAVENNA VA CLINIC
6751 North Chestnut Street
Ravenna, OH 44266
330-296-3641

SANDUSKY VA CLINIC
Firelands Regional Medical Center
South Campus
1912 Hayes Avenue
Sandusky, OH 44870
419-609-1460

WARREN VA CLINIC
1460 Tod Avenue Northwest
Warren, OH 44485
330-392-0311