# My VA Health

## Updates to VA's Online Patient Portals at Jonathan M. Wainwright Memorial VA Medical Center

When the new electronic health record goes live in 2022, you will begin using My VA Health for care you receive at Jonathan M. Wainwright Memorial VA Medical Center, including refilling and renewing your VA prescriptions, messaging your VA health care teams, accessing your VA health records and scheduling your VA health appointments.

Scan this code
to learn more.

# Accessing My VA Health

My VA Health requires a My Health*e*Vet **Premium** account to access the new patient portal.

**How to Upgrade to a Premium Account**

**Option 1:** You can use your DS Logon or ID.me account to upgrade your My Health*e*Vet account to **Premium** online by visiting http://www.myhealth. va.gov/premium and following the steps listed to get a **Premium** account.

**Option 2:** You may also upgrade your account using a video conference from home, or in person at a local VA facility. You can contact your VA facility and ask for the My Health*e*Vet coordinator to set up a time to upgrade your account. To upgrade a My Health*e*Vet account to **Premium** status in person, you will need to:

- Be a VA patient and have an active My Health*e*Vet account
- Accept the current My Health*e*Vet Terms and Conditions
- Provide a current primary government-issued photo identification (ID)
- Provide a secondary form of ID if your primary ID does not match your official VA medical record (such as a recent name change)

Learn more about My VA Health and how to access the new online patient portal at https:// www.va.gov/walla-walla-health-care/programs/ electronic-health-record-modernization/.

**VA** | U.S. Department of Veterans Affairs