

Accessing My VA Health

My VA Health requires a My HealthVet **Premium** account to access the new patient portal.

How to Upgrade to a **Premium** Account

Option 1: You can use your DS Logon or ID.me account to upgrade your My HealthVet account to **Premium** online by visiting <http://www.myhealth.va.gov/premium> and following the steps listed to get a **Premium** account.

Option 2: You may also upgrade your account using a video conference from home, or in person at a local VA facility. You can contact your VA facility and ask for the My HealthVet coordinator to set up a time to upgrade your account. To upgrade a My HealthVet account to **Premium** status in person, you will need to:

- Be a VA patient and have an active My HealthVet account
- Accept the current My HealthVet Terms and Conditions
- Provide a current primary government-issued photo identification (ID)
- Provide a secondary form of ID if your primary ID does not match your official VA medical record (such as a recent name change)

Learn more about My VA Health and how to access the new online patient portal at <https://www.va.gov/walla-walla-health-care/programs/electronic-health-record-modernization/>.

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