

NEWS RELEASE

North Florida/South Georgia Veterans Health System | Office of Communication & Outreach



For Immediate Release

April 19, 2022

St. Marys and Palatka VA Clinics to Change Days and Hours of Operation

**St. Marys & Palatka
VA Clinics**

**New Hours of
Operation**

Effective April 25, 2022

Monday - Thursday
(closed Fridays & Observed Federal Holidays)
7:00 a.m. - 5:30 p.m.

St. Marys VA Clinic
2603 Osborne Road Suite E
St. Marys, GA 31558
912-510-3420

Palatka VA Clinic
400 North State Road 19
Suite 48
Palatka, FL 32177
386-329-8800

VA U.S. Department of Veterans Affairs

ST. MARYS, GA & PALATKA, FL. A new pilot program will become effective Monday, April 25, 2022, changing the days and hours of operation at the St. Marys and Palatka Veterans Affairs (VA) Clinics to Monday – Thursday from 7:00 a.m. – 5:30 p.m. *(Current days and hours of operation was Monday – Friday 8:00 a.m.- 4:30 p.m.)*

The pilot program was developed in response to numerous requests from the Veteran population in the St. Marys, Georgia, and Palatka areas to have early and late appointments available. This pilot will continue for 120 days which provides ample time to monitor the effectiveness of the program.

“These extended hours will provide more flexibility for Veterans to balance work, school and family responsibilities,” said David Isaacks, Executive Health System Director, North Florida/South Georgia Veterans Health System. “We are optimistic these new hours will be successful and become permanent after the 120 days.”

If a Veteran is having a life-threatening medical emergency, please seek immediate emergency medical attention by dialing 911.

For after-hours assistance, eligible Veterans can call the VISN 8 Clinical Contact Center at (877) 741-3400. Services include general administrative support, nurse advice/triage, and virtual visits with a doctor or nurse practitioner via telephone or VA Video Connect, if applicable.

If you are a Veteran that has not enrolled for VA health care benefits and services or needs to file for updated enrollment, please contact our Enrollment/Eligibility Specialist at 912-510-3620 (St. Marys VA Clinic); or 386-329-8800 (Palatka VA Clinic). The Enrollment/Eligibility Specialist will walk you through the process.

MEDIA CONTACT:

Office of Communications and Outreach

North Florida/South Georgia Veterans Health System

vhanflpublicaffairs@va.gov

*“...to care for him who shall have borne the battle
and his widow, and his orphan...”*

- President Abraham Lincoln



**U.S. Department
of Veterans Affairs**

North Florida/South Georgia Veterans Health System

Malcom Randall and Lake City VA Medical Center's

1601 Southwest Archer Road | Gainesville, FL 32608-1135 | PH: 352-376-1611

619 South Marion Avenue | Lake City, FL 32025-5808 | PH: 386-755-3016