



Date: May 19, 2022

VA Southern Oregon Rehabilitation Center and Clinics introduces My VA Health

We are committed to providing you with the best care possible and have exciting news to share with you. As part of the Department of Veterans Affairs' (VA) Electronic Health Record Modernization program, you will soon begin to use the My VA Health patient portal.

When the new electronic health record goes live on June 11, 2022, you will begin using My VA Health for care you receive at VA Southern Oregon Rehabilitation Center and Clinics (SORCC) and its associated community-based outpatient clinics. You will use My VA Health to:

- Schedule, review and cancel VA health appointments
- Refill and renew VA prescriptions
- Send secure messages to your VA health care teams
- Access your current VA health records

To learn more about My VA Health and what you need to do to prepare for the change, we encourage you to read the overview fact sheet attached and learn more at <https://www.va.gov/southern-oregon-health-care/programs/electronic-health-record-modernization/>.

For questions about using or accessing My VA Health, call 888-444-6982 or 888-444-MYVA. Customer service representatives are standing by and ready to help you 24 hours a day, 365 days a year.