

How to Prepare

Once the new EHR launches, it will change how you use online health tools overall to:

- Schedule, review, request and cancel your VA health appointments.
- Refill and renew your VA prescriptions.
- Send secure messages to your VA health care teams.
- Access your current VA health records.

Be sure to refill and renew prescriptions early:

- Use My Health^eVet to request online renewals of prescriptions until midnight PDT on June 7, 2022.
- Use My Health^eVet to request online refills of prescriptions until midnight PDT on June 7, 2022.

Please know, after June 11, 2022, you will be able to order prescriptions on the My VA Health portal.

You can still request refills during an appointment, by mailing in a refill slip or using the automated phone system by calling 541-440-1322 or 800-549-8387, ext. 4132 for pharmacy related calls and following the prompts to refill a prescription or speak to a representative.

Your early action will assist pharmacy staff to help you prepare for the new patient portal.

Please visit the link or scan the code below.



<https://www.va.gov/roseburg-health-care/programs/electronic-health-record-modernization/>

VA



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