

NEWS RELEASE

North Florida/South Georgia Veterans Health System | Office of Communication & Outreach



For Immediate Release

May 16, 2022

Sgt Ernest I. “Boots” Thomas VA Clinic Clinical Access Unit Hours of Operation Changes due to Federal Holidays



TALLAHASSEE, FL. The Clinical Access Unit (CAU) hours at the Sergeant Ernest I. “Boots” Thomas VA Clinic (2181 East Orange Ave., Tallahassee, Florida) were recently expanded to include Saturdays.

The improved access to the CAU provides eligible Veterans with convenient access to urgent care services to meet Veterans’ acute medical needs on a walk-in basis. The facility will continue to offer CAU hours on Saturdays except Saturdays that include a Federal Holiday. See hours of operation below as well as closures:

Hours of Operation	Days of Week
7:00 a.m. - 7:00 p.m.	Monday, Tuesday, Wednesday
7:30 a.m. - 5:00 p.m.	Thursday, Friday
10:00 a.m. - 2:00 p.m.	Saturday
Closed	Sunday’s & observed Federal Holidays

Closed	Saturday, May 28; Monday, May 30 (Memorial Day)
Closed	Saturday, June 18; Monday, June 20 (Juneteenth)
Closed	Saturday, July 2; Monday, July 4 (Independence Day)
Closed	Saturday, September 3; Monday, September 5 (Labor Day)

If a Veteran is having a life-threatening medical emergency, please seek immediate emergency medical attention by dialing 911.

For after-hours assistance, eligible Veterans can call the VISN 8 Clinical Contact Center at (877) 741-3400. Services include general administrative support, nurse advice/triage, and virtual visits with a doctor or nurse practitioner via telephone or VA Video Connect, if applicable.

If you are a Veteran that has not enrolled for VA health care benefits and services or needs to file for updated enrollment, please contact our Enrollment/Eligibility Specialist at telephone number (850) 513-7650. The Enrollment/Eligibility Specialist will walk you through the process.

MEDIA CONTACT:

Office of Communications and Outreach
North Florida/South Georgia Veterans Health System
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*"...to care for him who shall have borne the battle
and his widow, and his orphan..."*
- President Abraham Lincoln



U.S. Department
of Veterans Affairs

North Florida/South Georgia Veterans Health System

Malcom Randall and Lake City VA Medical Center's
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619 South Marion Avenue | Lake City, FL 32025-5808 | PH: 386-755-3016