

VA Southern Oregon Rehabilitation Center and Clinics My VA Health Quick Sheet

When will Veterans enrolled at VA Southern Oregon Rehabilitation Center and Clinics use My VA Health?

When VA's new electronic health record system goes live on **June 11, 2022**, Veterans managing their VA health care online through My HealthVet at VA Southern Oregon Rehabilitation Center and Clinics (SORCC) and its associated community-based outpatient clinics (CBOCs) will need to use a new patient portal, My VA Health.

How will this affect Veterans that don't use My HealthVet?

If a Veteran does not manage their VA health care online, they have no action to take and can continue to call in or go in person to receive the services they need.

Information About Which Online Patient Portal Veterans Should Use:

On My VA Health, Veterans Can:	On My HealthVet, Veterans Can:	On VA.gov, Veterans Can:
<ul style="list-style-type: none">• Schedule, review, request and cancel their VA health appointments at SORCC and CBOCs• Refill and renew their VA medications prescribed by VA health care teams at SORCC and CBOCs• Send secure messages to their VA health care teams at SORCC and CBOCs• Access their current VA health records for care provided at SORCC and CBOCs	<ul style="list-style-type: none">• Manage their VA health records and prescriptions for any other VA health facilities that have not implemented My VA Health• Access their past secure messages and VA health records from prior to this transition	<ul style="list-style-type: none">• Sign in to access My HealthVet and My VA Health• Change their address on file with VA for health care and other VA benefits• Schedule, review, request and cancel VA health appointments for VA health facilities other than SORCC and CBOCs• Apply for and manage other VA benefits

Where will Veterans log in to My VA Health?

Veterans can access My VA Health by clicking on the My VA Health icon on the [SORCC website](#). Alternatively, Veterans can continue to sign in to My HealthVet (myhealth.va.gov) or VA.gov (www.va.gov) as they do today.



What account should Veterans use to log in to My VA Health?

Veterans can sign in with any of these accounts: **Premium** My HealthVet account, **Premium** DS Logon account, verified Login.gov account or a verified ID.me account. **Note:** If a Veteran does not have a **Premium** My HealthVet account, they should go to www.myhealth.va.gov/premium and select the link for the step-by-step guide to learn how to upgrade their account to **Premium**. They can also view a short video that explains how to upgrade their account: <https://www.youtube.com/watch?v=cdAPOQ2SQ2Uht>.

Can Veterans refill their VA prescriptions on My VA Health?

Yes. Veterans can refill their VA prescriptions and request a renewal from their VA health care team at SORCC and CBOCs.

Where can Veterans get more information?

Veterans are encouraged to go to <https://www.va.gov/southern-oregon-health-care/programs/electronic-health-record-modernization/> for more information. Veterans can also call My VA Health support 24 hours a day, 365 days a year, at 888-444-6982 or 888-444-MYVA, after June 11, 2022.

