

Eastern Baltimore County VA OUTPATIENT CLINIC



VA



U.S. Department of Veterans Affairs

Veterans Health Administration
VA Maryland Health Care System

Eastern Baltimore County VA Outpatient Clinic

5235 King Avenue, Suite 200, Rosedale, MD 21237

443-730-2020 | Toll-Free: 800-351-8387

Eligibility & Enrollment: 877-222-8387

www.maryland.va.gov

Hours: Monday-Friday, 8 a.m. to 4:30 p.m. (except federal holidays)

Welcome to the Eastern Baltimore County VA Outpatient Clinic



The Eastern Baltimore County VA Outpatient Clinic, which is part of the VA Maryland Health Care System, offers health care services coordinated by experienced and compassionate primary care providers and support staff who specialize in delivering personalized attention to Veterans. The clinic provides general outpatient care, preventive health and

education services, various medical screenings, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

Patient Information

Services

- Anticoagulation Clinic
- Medication Management
- Mental Health
- Nutrition
- Primary Care
- Social Work
- Telehealth
- Women's Health

Enrolling for VA Care

Online: Visit www.va.gov and click on the “Apply now for VA health care.”

By Phone: Call **877-222-8387**
Monday through Friday between 8 a.m. and 8 p.m.

By Mail: Visit www.va.gov/health-care/how-to-apply/ and click on “Download VA Form 10-10EZ” to print and fill out the application for VA health care enrollment.

Mail the completed form to:

Health Eligibility Center
2957 Clairmont Road, Suite 200
Atlanta, GA 30329

In Person: You can drop off a completed 10-10EZ at the Eastern Baltimore County VA Outpatient Clinic Monday through Friday between 8 a.m. and 4:30 p.m.

Appointments

- Call **410-605-7333** Monday through Friday between 7:30 a.m. and 4:30 p.m. to schedule, change, cancel or confirm a clinic appointment.
- If you cannot make your scheduled appointment, please call to cancel or reschedule at least 24 hours in advance. This allows another Veteran to use your appointment time.
- Walk-in appointments are accommodated in as timely a manner as possible.

Prescription Refills

By Phone: Call **410-605-7395** (24 hours a day, 7 days a week)

Online: Visit www.myhealth.va.gov

By Mail: Fill out and sign your refill request form and use the return mailing label provided to mail the form to the appropriate outpatient pharmacy.

Emergency Care

- If you have a life-threatening emergency, call **911**.
- Once a Veterans' immediate emergency medical care needs have been addressed, the Veteran, a family member, friend or hospital staff member should call VA's National Emergency Notification Center at **844-724-7842** within 72 hours.

Urgent Care

- VA offers urgent care services to eligible Veterans at in-network urgent care clinics in the community. You can use VA's urgent care benefit to treat minor injuries and illnesses that are not life-threatening.
- For a listing of in-network urgent care providers in your community, visit www.va.gov/find-locations/ or call VA's Office of Community Care at **877-881-7618** Monday – Friday between 8 a.m. and 4:30 p.m.

Telephone Care Line

- If you have a medical concern or question after hours, call the Telephone Care Line at **800-865-2441**. Trained professionals are available 24 hours a day, 7 days a week to answer your non-emergent, health care questions.

Veterans Crisis Line

- If you are having thoughts of hurting yourself or you want to speak with a mental health professional, call the Veterans Crisis Line 24 hours a day, 7 days a week at **800-273-8255**, and **press 1**.

Hours of Operation

Monday through Friday from 8 a.m. to 4:30 p.m. (except federal holidays).

Parking

There is plenty of free parking available at the clinic.

Directions

From points East: Take I-695 North toward Essex. Take Exit 34 for MD-7/ Philadelphia Road toward Rosedale. Turn left onto MD-7/Philadelphia Road. Go approximately 2 miles and turn left onto King Avenue. Go .5 miles and turn left into the parking lot for the Franklin Square Professional Center.

From points West: Take I-695 East toward Essex. Take Exit 34 for MD-7/ Philadelphia Road toward Rosedale. Turn left onto MD-7/Philadelphia Road. Go approximately 2 miles and turn left onto King Avenue. Go .5 miles and turn left into the parking lot for the Franklin Square Professional Center.

The Eastern Baltimore County VA Outpatient Clinic is located on the 2nd floor (Suite 200) in the building on the left side of the parking lot.

Mass Transportation

For information about bus routes and schedules close to the Eastern Baltimore County VA Outpatient Clinic, please visit the Maryland Transit Administration website at www.mta.maryland.gov or call **410-539-5000**.

Shuttle Service to Baltimore VA Medical Center

There is a free shuttle available to and from the Baltimore VA Medical Center. No reservations are required for the shuttle, but ridership is based on a space available basis and is limited to Veteran patients only. For the shuttle schedule, visit www.maryland.va.gov/patients/shuttle.asp or call **410-605-7318**.

Important Phone Numbers

Appointment Center	410-605-7333
Billing Information	866-393-0006
Care in the Community	410-642-2411, ext. 26924
Eastern Baltimore County VA Outpatient Clinic	443-730-2020
Eligibility & Enrollment	877-222-8387
In-Network Urgent Care Providers	877-881-7618
Long-Term Care Information Line	410-642-1121
Maryland VA Benefits Program	800-446-4926, ext. 6450
MyHealthVet	410-605-7045
Patient Advocate	410-605-7542
Prescription Refill Line (24x7)	410-605-7395
Release of Information	410-605-7348
Returning Veterans	410-605-7259
State Veterans Cemeteries	410-923-6981
Telephone Care Line (24x7)	800-865-2441
VA Benefits	800-827-1000
VA Burial Benefits	410-644-9696
Veterans Crisis Line (24x7)	800-273-8255 (Press 1)
Women Veterans Services	410-605-7275