ESO SERVICE CATALOG FOR ISSO SUPPORT

DevSecOps EUO Enterprise Security Operations

July 1, 2022
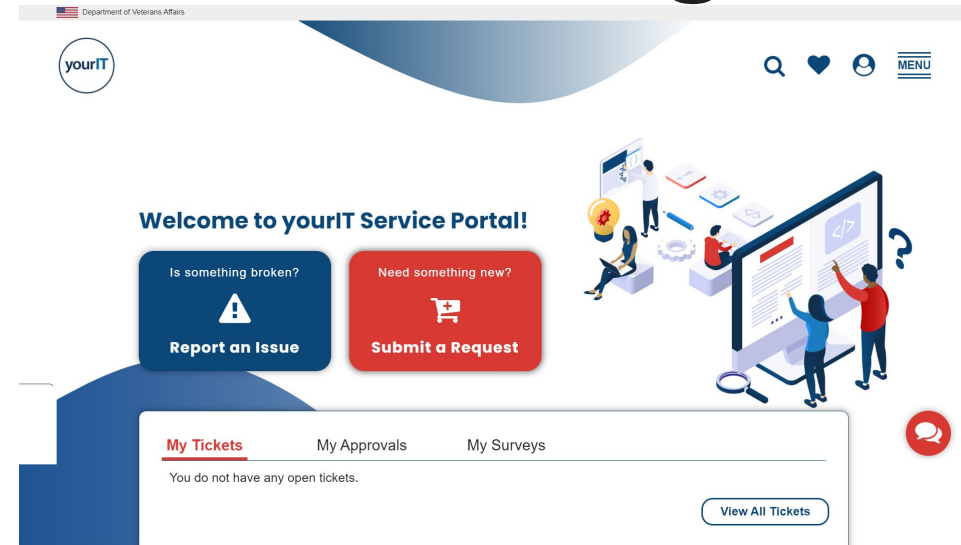
U.S. Department of Veterans Affairs

Office of Information and Technology
IT Operations and Services

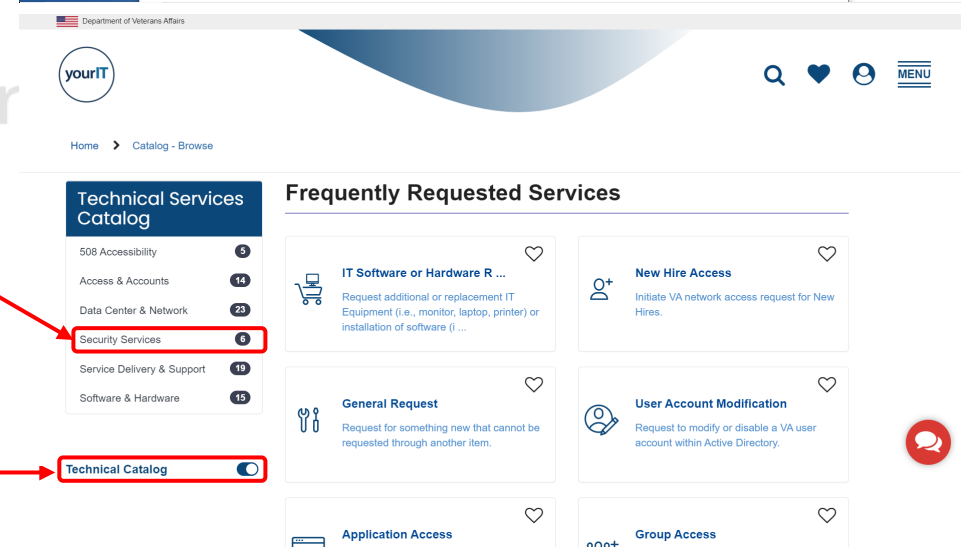# ISSO ESO Service Catalog

Navigate to
https://yourit.va.gov/

Select Security Services

Technical Catalog should be toggled to the ON position

ISSO ESO Service Catalog

Select ESO ISSO Facility Support

ISSO ESO Service Catalog

Request to engage with an Information System Security Officer

REQUESTER INFORMATION

* Requested By

| ℹ | Steven Blackwell (VHAHAMBlackS) | ▾ |

Auto Populates

⊛Are you submitting this request on behalf of someone else?

| -- None -- | ▾ |

Should be no, unless the user is submitting the ticket on behalf of someone else.

⊛Requested For

If they are submitting the ticket on behalf of someone else, they will enter the name here.

⊛Requested For Phone Number ❓   Requested For Phone Extension ❓

| Please enter the phone number using 10 or 11 digits. | ✕ | | Numeric Text Only. | ✕ |

Auto Populates   Extension # if needed

⊛Requested For Email Address

Auto Populates

⊛Requested For Location

| | ▾ |

Auto Populates

REQUEST DETAILS

Fields with a Red Asterisk * are Required Fields.

⊛Type of Service Requesting ISSO Support

| -- None -- | ▾ |

⊛Facility Location

Order Now

Required information
- Are you submitting this reque...
- Requested For
- Requested For Phone Number

ISSO ESO Service Catalog

REQUEST DETAILS

* Type of Service Requesting ISSO Support

-- None --

Contract Review
Research Protocol Review
Medical Device/SPS Assessment - VA Directive 6550
Electronic Equipment Request
Physical Security Review
Information Security Awareness Training / Consultation
Remote Access Support

Add attachments

Order Now

Required information
Type of Service Requesting IS...
Facility Location
Detailed Description of Servic...

Catalog Items (Phase One)

- **Contract Reviews**
- **Research Protocol Reviews**
- **Electronic Equipment Request (EER)**
- **MD/SPS Assessment (6550/ERA)**
- **Physical Security Reviews**
- **Information Security Awareness Training/Consultation**

- **MOU/ISA Support**
  - **MOU/ISA Support General Support**
  - **MOU/ISA Support Update**
  - **MOU/ISA Support Annual Review**
- **Remote Access Support**
  - **Site to Site Request**
  - **DAC Support**