VA mobile check-in for appointments
check-in with your phone

Mobile check-in: Fast, easy, anywhere

Check in for your appointment right from your smartphone. Scan the QR code or text "check in" to the phone number provided on the mobile check-in poster in the check-in area.

No internet connection? Our staff are honored to check you in for your appointment and to answer any questions.

Check-in is the same whether you complete the process with mobile check-in or a staff member. Use mobile check-in on the day of your appointment to avoid potential lines at the check-in desk.

Pre-check-in from anywhere

After confirming your text appointment reminder, you may receive a link for pre-check-in. Pre-check-in allows you to review your contact information, emergency contact and next-of-kin up to seven days before your appointment. Use pre-check-in for more privacy and to save time at the medical center.

Go to your provider's waiting area

After you've finished mobile check-in, you're all set. Have a seat and a VA staff member will come get you.

Need to update your insurance coverage, contact, or other information?
Check in with a staff member instead.

How to use mobile check-in

1

Scan the QR code or text "check in" to the phone number provided on the mobile check-in poster located in the check-in area.

2

Select the link sent to you. Enter your last name and the last 4 digits of social security number.

3

Check in to your appointment. You may be asked to review your contact information, emergency contact, and next-of-kin. If correct, press yes to confirm.

If you answer no to any of the above questions, you must check in with a staff member.

Check in for your appointment with the blue **"Check in now"** button.

VA | U.S. Department of Veterans Affairs