

## Who is eligible for Beneficiary Travel Reimbursement?

Veterans and caregivers may be eligible for travel pay. A list of eligibility requirements can be found on the VA Travel Pay Reimbursement webpage.

[www.va.gov/health-care/get-reimbursed-for-travel-pay/](http://www.va.gov/health-care/get-reimbursed-for-travel-pay/)

### Eligible Veterans can now:

- **Submit BT claims on-line 24/7, 365 days a year from a computer or mobile device**
- **Track the status of submitted BT claims**
- **Use self-help tools to make BT claims submission fast and easy**
- **Reduce BT processing time for submitted claims**

To get started please visit:  
[access.va.gov](http://access.va.gov)

### Can I get help to file my first claim?

If you need help logging in to the portal, please contact the help desk for the travel pay portal, available Monday to Friday, 8a.m. - 8p.m. Eastern Time, at 855-574-7292

A user's guide for BTSSS is available on the VA Travel Pay Reimbursement webpage  
[www.va.gov/health-care/get-reimbursed-for-travel-pay/](http://www.va.gov/health-care/get-reimbursed-for-travel-pay/)

A step by step YouTube video is available on the VA Travel Pay Reimbursement webpage  
[www.va.gov/health-care/get-reimbursed-for-travel-pay/](http://www.va.gov/health-care/get-reimbursed-for-travel-pay/)

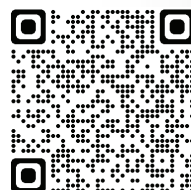
### What happens after I submit my claim?

We will deposit your reimbursement through electronic funds transfer (EFT), unless we have made other payment arrangements with you.

Be sure to submit your claim within 30 days of your appointment.

*The paper claim process is no longer in use. Travel Reimbursement has transitioned to the Beneficiary Travel Self-Service System (BTSSS)*

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A decorative graphic in the top right corner featuring a diamond-shaped frame with a blue border. Inside the frame is a photograph of a long, straight road stretching into the distance under a blue sky with white clouds. The road is flanked by green trees and grass. The overall design is modern and professional, using a color palette of blue, red, and white.

# Beneficiary Travel

(Travel Claims)

# Quick and Easy Access to the VA Travel Pay Portal

## ACCESS.VA.GOV



You can now use your My HealtheVet account credentials to sign in to the Beneficiary Travel Self Service System (BTSSS) Travel Pay Portal.

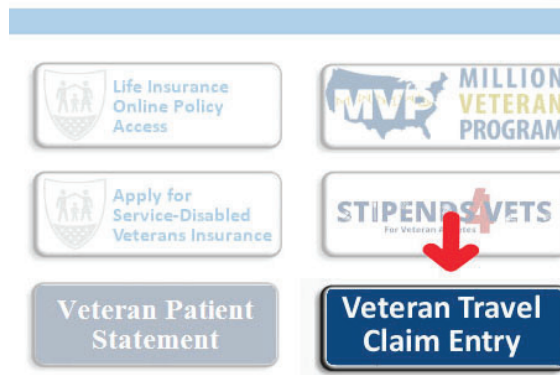
## Step 1

Select I am a Veteran from the category list.



## Step 2

Select Veteran Travel Claim Entry



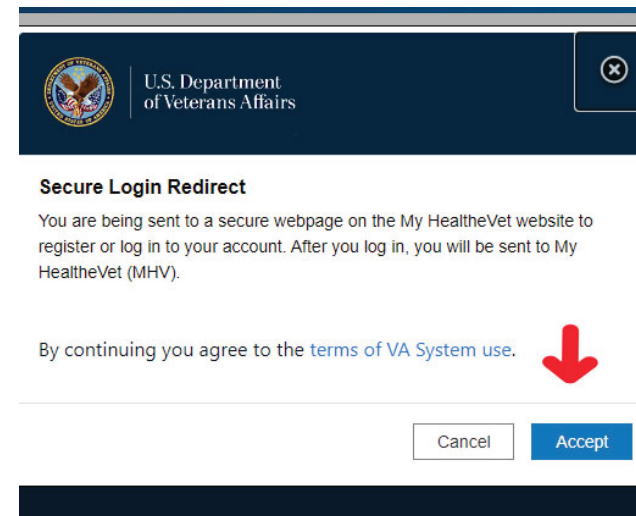
## Step 3

Use your sign-in from My HealtheVet to access BTSSS; other sign-in options available



## Step 4

Select the Accept Button



**With the BTSSS**, you can submit and track the status of travel claims online, 24/7.

To make your travel claim, **visit** [access.va.gov](https://access.va.gov)

