



Community Care Flu & COVID-19 Vaccines

Community Care Network (CCN) Providers

- Boston VA is part of Region 1
- There are more than 70,000 in network retail pharmacies and urgent care locations
- Go to www.VA.gov/find-locations
- Flu and COVID-19 Vaccines are available at **no cost** to eligible Veterans if the visit is **only** for a flu or COVID-19 shot!
 - Veterans who are enrolled in the VA healthcare system, **and**
 - Received care through either a VA or community provider within the past 24 months
 - If eligible – Veterans do **not** need prior authorization
 - Family members and beneficiaries are **not** eligible



Getting a community flu or COVID-19 Vaccine

Step 1: Check Eligibility	Step 2: Find a Provider	Step 3: Go to Provider	Step 4: Get Vaccine
<ul style="list-style-type: none"> • Call 800-MyVA411 (800-698-2411) <ul style="list-style-type: none"> ○ Select option 1, then option 3, and then option 1 again -or- • Contact local VA medical facility. 	<ul style="list-style-type: none"> • Go to www.VA.gov/find-locations <ul style="list-style-type: none"> ○ Enter city, state or postal code ○ Under Facility type, select: <ul style="list-style-type: none"> ○ “Urgent care” OR “Community pharmacies (in VA’s network)” ○ If you select “Urgent Care”, choose “In-network community urgent care”. ○ Click Search and select provider -or- • Call (877) 881-7618 or your local VA medical facility for help locating an in-network provider. 	<ul style="list-style-type: none"> • Call ahead to make sure they offer the flu vaccine. • Print Billing Information Card to take with you or have viewable on mobile device. <p>When you arrive:</p> <ul style="list-style-type: none"> • Tell them you’re a Veteran enrolled in VA health care -and- • You would like to get a flu shot, paid for by VA. • Show your government-issued ID and Billing Information Card. 	<p>Get flu vaccine.</p>

Veterans can visit the CCN webpage to learn more about the Community Care Network:

<https://www.va.gov/COMMUNITYCARE/programs/veterans/ccn-Veterans.asp>



Documentation and Reminders

Community Medical Records

- In-network community care, urgent care, or retail pharmacy locations will be provided instructions by that area's third-party administrator on how to send documentation for a Veteran receiving a flu or COVID-19 vaccination to VA.
- This will ensure it is documented in the Veteran's VA medical record.

Immunization Records

- Documentation of the flu or COVID-19 vaccination is sent to VA by the provider to update the Veteran's medical record.
- Veterans can request a copy of the documentation showing they received the vaccine.

