

# FACTS

## Volunteer Engagement Experiences

The Corporal Michael J. Crescenz Veteran Affairs Medical Center's Center for Development & Civic Engagement (CDCE) offers a multitude of volunteer experiences to support our Veterans. Volunteers partner with staff in the Medical Center, Community Living Center, and off-site locations to support Veterans. Our goal is to meet the needs of our Veterans while matching your interests, skills, and talents as a member of our volunteer team. You can download the volunteer application or request one to be mailed. Volunteer engagement experiences are categorized in the following areas. ***Please note that every volunteer opportunity involves patient experience.***

**Administrative Support** | Volunteers provide administrative support to departments with tasks ranging from data entry, answering phones, running errands, assisting department-specific projects and more.

**Clinical Experience** | Volunteers have the opportunity to interact with Veteran patients; departments include nursing, physical therapy, emergency department, hematology/oncology, radiation therapy, and more.

**Community Engagement** | Volunteers serve as ambassadors to support Veterans in areas such as patient escort/transport, messenger, information ambassadors, coffee cart hosts, and more.

**Time Commitment** | While any time you are able to give to our Veterans and staff is valuable, we do ask for a minimum time commitment. Note: There is some flexibility.

Adult Volunteers: 3-4 hours per week | College Students: 2.5-3 hours per week

Summer Youth: Session I (July) or Session II (August); 4-8 hours total each week for four weeks

### Volunteer Application Process

The process includes an application, two references forms (non-family member), and the Universal Fingerprint form (applicable to those 18+), and documentation of your COVID vaccination. Applications are accepted all year long. After your application has been received, reviewed, and approved, you will be contacted about the next steps.



**VA**

U.S. Department of Veterans Affairs  
Veterans Health Administration  
Corporal Michael J. Crescenz VA Medical Center  
Center for Development & Civic Engagement

Center for Development & Civic Engagement (135)  
(215) 823-5868 | [vhaphivisn4voluntary@va.gov](mailto:vhaphivisn4voluntary@va.gov) | Download: [www.philadelphia.va.gov/giving](http://www.philadelphia.va.gov/giving)

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## Virtual Volunteer Experiences

The Center for Development & Civic Engagement (CDCE) at the Corporal Michael J. Crescenz Veterans Affairs Medical Center offers virtual volunteer experiences that are just as meaningful and impactful as volunteering in person. Here are opportunities developed to meet the need of our Veterans.

**Project Happy Birthday Wishes** | Partnered with our Patient Advocate department, volunteers make phone calls to wish Veterans a Happy Birthday. In addition, volunteers are also inquiring to Veterans about their wellness, food scarcity, and more. Time commitment: 1-2 hours per week

**Wellness Calls** | Volunteers are partnered with providers to support Veterans. These wellness checks are more relationship-based meaning volunteers may call Veterans weekly and may have 4-5 Veterans on their roster. Time commitment: 2-3 hours per week

**My Life, My Story** | Volunteers are trained to interview Veterans to write their story in the first person. The purpose of this program is to strengthen the relationship between patient and provider through storytelling. Once approved, the story is uploaded to the patient's medical record. Time commitment: 3-4 hours.

**Training** | Once you completed are regular virtual information/interview session, you can join a scheduled live session, which includes Q&A for the specific opportunities mentioned above.

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## Donor Engagement Opportunities

If participating in one of our volunteer engagement experiences is not possible at this time, the Center for Development & Civic Engagement is responsible for donation engagement initiatives. Monetary and gift-in-kind donations. Our needs list is updated regularly. 100% of your donation goes towards supporting Veterans.

### Monetary Donations

Monetary gifts are placed in General Post Fund accounts. These accounts are designated to use only for our Veterans. Below is a *sample* list of specific accounts: \*General Purpose \*Chaplain Service \*Community Living Center \*Food Pantry \*Recreation Therapy \*Social Work \*Women's Health  
*Check can be made payable to:* CMCVAMC and mailed directly to the Center for Development & Civic Engagement.

### Gift Cards

Gift cards provide flexibility to support Veterans in need. Any monetary amount to stores such as Wawa, Target, Wal-Mart, Dollar Tree, and grocery stores are helpful for our Veterans.

### E-Donate

Center for Development & Civic Engagement has the ability to accept online donations through a secure site. Visit <https://www.pay.gov/public/form/start/48119268/> and select Philadelphia.

### Gift-In-Kind Donations

While a monetary donation may not be feasible for you at this time, our Veterans are always in need of new items to support our Veterans. Please contact us for our most updated needs list via phone or e-mail.



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