

# Connect With VA Care Through VA Health Chat



## Receive care from VA without stepping foot into a clinic or hospital.

The VA Health Chat app provides easy, online access to chat with VA staff when you need to refill a prescription and more. Only patients receiving care at select locations are eligible to use VA Health Chat.

VA team members are available to chat Monday through Friday from **8:00 a.m. to 4:00 p.m.** local time, excluding federal holidays.



## Use VA Health Chat for immediate answers when:



You need to **schedule** a VA appointment



You need to **refill** a VA prescription



You have **questions** about your prescriptions



You need **medical advice** for a minor injury or illness



You need **directions** to your closest VA facility



Learn more about VA Health Chat  
View the list of participating locations at  
[mobile.va.gov/app/va-health-chat](https://mobile.va.gov/app/va-health-chat).



VA Mobile