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VA North Texas Health Care System

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Pulse is published for Veterans living in North Texas and southern Oklahoma. We welcome your story ideas and suggestions. Send to: ntxpublicaffairs@va.gov





REHAB DEP

Changing lives. One Veteran at a time.

Resilience and Grit

EDITOR'S NOTE

The keys to surviving and thriving in uniform are the same traits that make Veterans the unique persons they within their communities: resilience and grit.

It takes courage and commitment to raise your hand for an oath and surrender some of your personal freedoms in the protection of greater liberties for the many. It takes grit, the personal strength of character, to stand watch and serve the nation in times of peace, in war, in the United States, vast oceans, and foreign countries. It was this resilience and grit that drove VA North Texas' Veterans, our patients, through two years of a global pandemic. It's this ability to rebound and refocus that makes Veterans a special group with personal journeys inspire strength, pride, and conviction in everyday life.

Two years of a pandemic made capturing Veteran portraits and stories nearly impossible. Since its inception in 2017, the Faces of Service, and related Faces of VA, programs, have captured over 1,500 Veteran faces and stories in print or on VA North Texas' social media platforms. Our goal is to capture as many portraits and stories of the 205,000 patients enrolled in health care with VA North Texas as we can over the next five years.

In July of 2022, the Faces team captured 154 portraits and stories over two days at the Dallas and Fort Worth VA Medical Centers. The portraits and stories captured during these two days is featured in this special edition of Pulse magazine. The people and their stories are diverse and varied, but are united in the spirit of service, sacrifice, resilience, and grit.

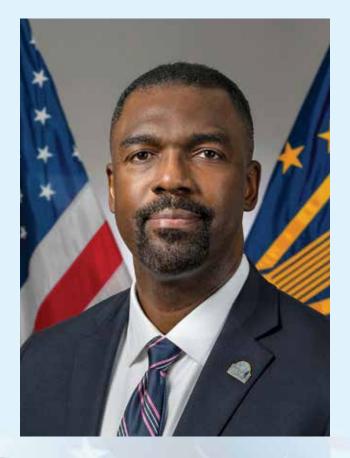
We hope you enjoy this Faces of Service tribute.

GET SOCIAL WITH US!



www.facebook.com/VANorthTexas www.twitter.com/VANorthTexas

Director's Message



3,000 daily visitors. 3,000 faces and stories.

VA North Texas Health Care System is the second largest VA medical center in the nation with 205,000 enrolled patients using 11 venues for care in a 40-county coverage area of North Texas and Southern Oklahoma. A typical weekday at VA North Texas will see some 3,000 Veterans present for routine, critical, or emergency care. And with the new parameters and Veteran opportunities presented in the VA PACT Act, this number will continue to steadily grow. Every Veteran who enters one of our facilities has a story that should be told, and the Faces of Service program is our way of sharing these experiences and honoring their selfless service.

As of September 2022, 12 additional VA medical centers have adopted some iteration of the Faces program to recognize and honor their patients' service. To date, we've captured some 1,500 portraits and stories here at VA North Texas, and it's heartening to know that many hundreds more have been gathered by so many other VA medical centers across our nation. Clinically, VA North Texas has always been at the leading edge of technology, procedures, and training among VA's 150 plus medical facilities. To be able to create and foster a program like Faces of Service to honor Veterans in all states and corners of the United States is a special accomplishment that further emphasizes our desire and mission to have a bias for action in serving those who've worn the uniform and borne the battle.

As the acting director, I walk among heroes every day, and am proud that I get to serve and honor them.

Enjoy this special edition of Faces of Service.

Kendrick D. Brown, CHFM INTERIM EXECUTIVE DIRECTOR







I joined the military to be well-rounded.

Being a soldier, a combat medic, taught me selflessness, personal integrity, and how to be excellent in everything that I set my mind to. These traits allowed me to excel on humanitarian missions in Haiti, Thailand, Mexico, Poland, Germany, and Iraq.

I came to VA after my time in uniform because I wanted to be around and serve my fellow Veterans. They speak my language. in 1978 to be a photographer and was eventually selected to be one of the elite underwater, dive-qualified, photographers in Norfolk, Virginia. We did everything from diving wrecks to world cruises overseas, and several classified recovery operations. We were the eyes of Navy's leadership underwater and I wouldn't change a thing about my 20 years in uniform.

Leroy Cameron U.S. Navy

UNDERWATER PHOTOGRAPHER

COLD WAR

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TEXAS A&M.

April Brown U.S. Marine Corps

PUBLIC AFFAIRS OFFICER

I was born

OPERATION DESERT STORM

でいる。

Maria **Brown-Spense** U.S. Army

PETROLEUM SUPPLY **SPECIALIST**

GLOBAL WAR ON TERROR

Military service is in my blood thanks to both of my parents.

Being the only woman in a newly integrated combat arms unit, I had to do a lot to prove myself to others. I took my experiences and founded Hearts2Heal, a nonprofit dedicated to designing and implementing culturally responsive mental health & wellness strategies for underserved communities, including military service members, Veterans & their families

into a military family when my father was in the Air Force. I become a Marine officer in 1985, I married a fellow Marine, and my daughter Maria served in the U.S. Army. In my 13 years in uniform, I never served with another female Marine African American officer. I thought that by continuing to serve I could serve as a lens

> I serve as the Director of Veteran Services at Texas Christian University because I know how much Veterans strengthen the campus through their diverse experiences.

> for cultural and racial

understanding.

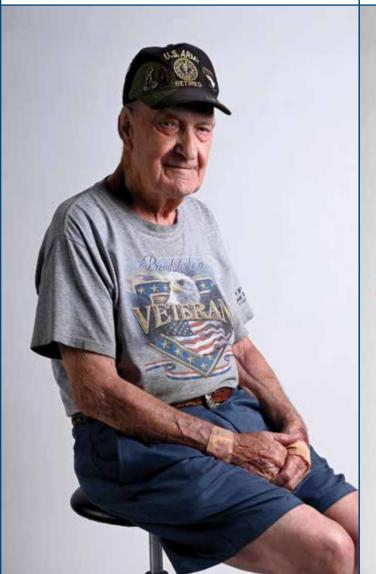
FACES of SERVICE

Juergen Klein U.S. Army

INFANTRY/FIRST SERGEANT VIETNAM, COLD WAR

Yasmeen Rivera U.S. Marine Corps

SUPPLY ADMINISTRATION OPERATION ENDURING FREEDOM VA EMPLOYEE





I was originally in the German Army. I spent a lot of time training with U.S. service members and the first chance I got, I came to the U.S. and volunteered to serve with the U.S. Army. I wanted to jump out of airplanes, so I requested service with the 101st Airborne Division. I loved it. I spent six years as a First Sergeant and wouldn't change a thing about my 21 years in uniform.

I wanted to be the first female in my family to join the Marines. During my tour at Camp Leatherneck, Afghanistan, in 2010, I met my husband who was on his third tour. As a female Marine you are held to a higher standard, and you must always be on point for what's next. You really must become comfortable with being uncomfortable.

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Arthel Martin U.S. Army

COMBAT ENGINEER VIETNAM

Melissa O'Neal U.S. Marine Corps

MOTOR TRANSPORTATION



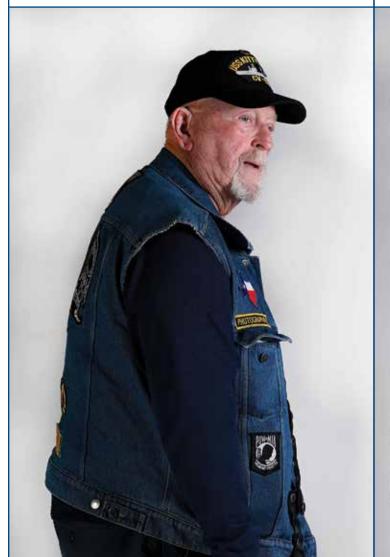
I was drafted directly out of college in Gary, Indiana, in 1962. I later attended Officer Candidate School and was sent to Vietnam in 1967 to serve as a battalion S4 during the Tet Offensive. I was the only black officer in leadership and faced a fair number of comments and racism. I went back to Vietnam in 1971 and served another tour. Despite some bad memories, I enjoyed my time in the U.S. Army.

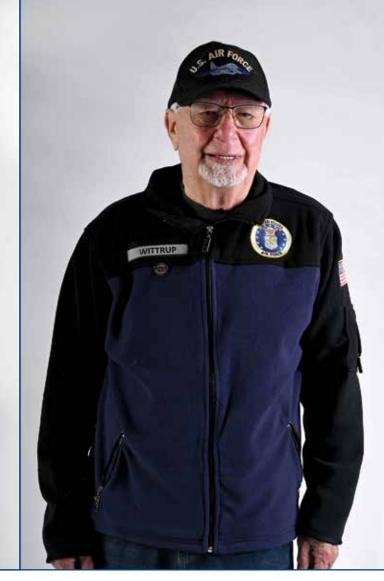
I watched the movie GI Jane repeatedly as a teenager and it motivated me to eventually join the Marines. I was gung-ho and ended up in Okinawa. Unfortunately, I was kicked out of the Marines for being gay. I guess they felt I couldn't be gay and be a good Marine. Today I own and operate an air duct cleaning company and I'm still very proud of my service in uniform.

Fred Jerger U.S. Navy

DAMAGE CONTROL VIETNAM, COLD WAR **Richard Wittrup**U.S. Air Force

FIGHTER CREW CHIEF COLD WAR





I quit school at 17 to join the U.S. Navy out of New Orleans. I was on the USS Kitty Hawk on December 6, 1965, when a fire broke out in a machinery room during a refueling operation from tankers in waters off Vietnam. Two sailors were killed, and 48 more sailors and a civilian were injured before the fire was brought under control. Within hours of the fire, we resumed launching planes for strikes against North Vietnam.

I joined the Air Force when I was 17. My mom had to sign for me. I spent 18-months in North Africa, specifically Tripoli, taking care of my F-86, F-89, and F-100 fighter aircraft. I made staff sergeant in less than four years and was among the youngest NCO's in the Air Force at that time.

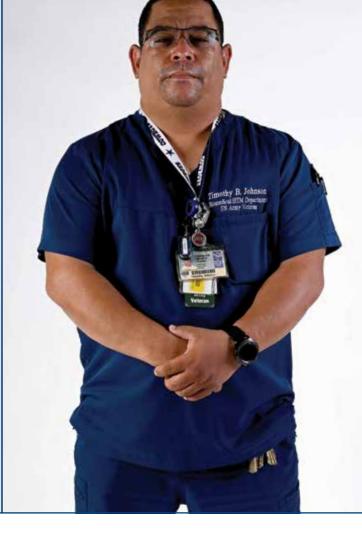
Crystal GuerraU.S. Marine Corps
U.S. Army

COMBAT ENGINEER/
PATIENT ADMINISTRATION
GLOBAL WAR ON TERROR

Timothy Johnson U.S. Army

AH-64 ARMAMENT
SYSTEMS REPAIR
OPERATION IRAQI FREEDOM
VA EMPLOYEE





I was going to join the U.S. Army but a Marine recruiter came to my school in his dress blue uniform, and I changed my mind. As a Marine, I was the only woman in my unit of 35. I later served in the Army National Guard for six years and moved into the medical field where I continue to work.

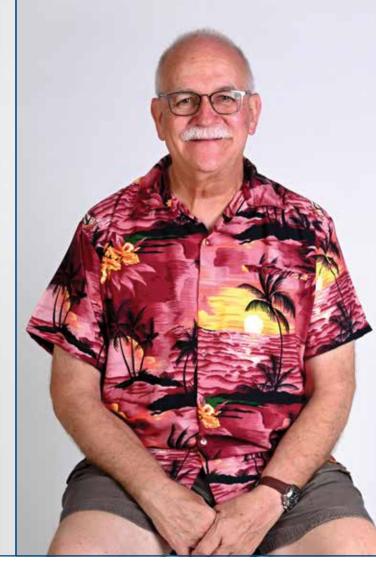
I was in basic training when the invasion of Iraq occurred in 2003. Within a few years I oversaw 27 AH-64 attack helicopters and was on a rapid response team for downed helicopters in the theater. We lost 10 soldiers. After I left the military, I became homeless for a year and the VA's supportive housing (HUD-VASH) program saved my life. I started my VA career in the kitchen, went back to school, and became a Networking Biomedical Equipment Support Specialist for VA North Texas Health Care system.

Joanne Passons U.S. Navy

NURSE VIETNAM **Howard Clapper** U.S. Air Force

MEDICAL LABORATORY TECHNICIAN VIETNAM





I loved being in uniform as a Navy Nurse. I worked as an ICU and trauma nurse at Naval Medical Center San Diego in Balboa from 1970 to 1972. My fellow nurses were great, and we helped a lot of young sailors and Marines on their way to or back from the Pacific theater and Vietnam. I am very grateful that VA, especially mental health services, has taken such great care of me in all those years since I left the service. VA truly saved my life.

I remember being at Westover Air Force Base in Massachusetts, mid-1973, treating some of returning Vietnam Prisoners of War who were on recovering on base before continuing their military careers or being medically retired. Most of them didn't have family or friends close by, so a few of us in the hospital would take them on evening and weekend trips to help them reorient to the world after years in captivity. Many of them were our guys our age who just wanted to grab a beer, check out the local colleges, and enjoy simple things they had missed and thought they might never again experience. It was cathartic for them, and for us as their caregivers. These were our heroes.

FACES of SERVICE

FACES of SERVICE



As of 2020, the United States was home to 18.82 million Veterans, or roughly 6 percent of the total population.

Nearly 2 million of these Veterans call Texas home. VA North Texas Health Care system, covering 40 counties in North Texas provides care to 205,000 of these Veterans each year. Every Veteran has a story of service of sacrifice.





Our Veterans come from all walks of life and service. From World War II to stability operations in Southwest Asia, old and young, our Veterans represent the best of our society in peace time and war. They have all worn the uniform, stood watch, and placed mission before anything else on countless occasions. They continue to serve their communities, cities, and fellow Veterans with selfless acts, dedication, bound by the camaraderie that they shared in uniform, home and abroad. Their faces and stories are as diverse as their backgrounds, and it these differences that make their stories of service and sacrifice all that much more relevant in today's world.



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They also served.

The United States is home to

1.63 million women **VETERANS**

and represents the

fastest growing Veteran population in VA. ★ ★ ★



23,000 women Veterans,

a 57 percent increase from 2016 to 2021.

Our hope is that every 💚 woman Veteran will never have to sit in a VA clinic and hear the words "Are you waiting for your husband?"



FACES of SERVICE

And they served proudly and with honor.











Veteran, employee, volunteer, family member — we share a common bond and a legacy of service to those who've borne the battle.

These are the Faces of Service.

The Faces of VA.

We are strong and we are VA Proud.

