

Rider Information

- Driver will need to see your VA ID card (last name and last four of SSN)
- Please be respectful of other riders and keep personal telephone calls to a minimum
- Luggage is NOT allowed on the shuttle (small backpacks are acceptable)
- Smoking, vaping, or chewing tobacco consumption is NOT allowed on the shuttle.
- Patients who behave in a threatening or inappropriate manner on the shuttle may be banned from using this service
- Do not stand or walk while the shuttle is in operation
- Music and other audible tone devices may only be used with headphones
- Spouses and Medical Escorts must be 18 years or older to ride the shuttle only if space is available (Must also have a valid photo ID)

For Lost and Found, please contact Volunteer Services (650) 493-5000, ext. 1-1-65800.

San Benito stops are by appointment only.

To schedule a pick-up, call (650) 333-7063

All arrival times are approximate and can be affected by traffic or weather.

Important Phone Numbers

Shuttle Information

(209) 588-2600, ext. 1-3-35292

OR ext. 1-2-22253

Pharmacy

(800) 311-2511

Patient Scheduling Unit

(855) 632-8262

Telephone Care Program

(800) 455-0057



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VA Palo Alto Health Care System

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SHUTTLE SCHEDULE AND ROUTES FOR PALO ALTO AND MENLO PARK



VA



U.S. Department of Veterans Affairs
Veterans Health Administration
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