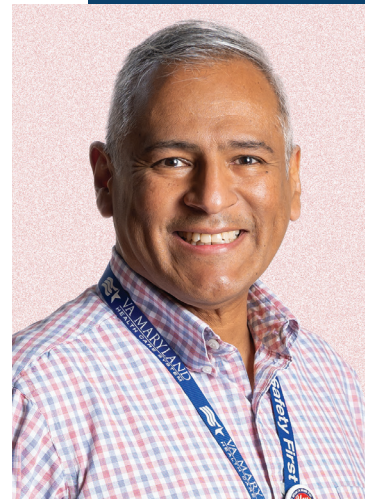


VA Maryland Health Care System



Annual Report Fiscal Year 2022

VA



U.S. Department of Veterans Affairs
Veterans Health Administration
VA Maryland Health Care System



www.maryland.va.gov

What We Do

The VA Maryland Health Care System is a dynamic and progressive health care organization that is dedicated to providing safe, quality and compassionate care to Veterans in Central Maryland and on Maryland's Eastern Shore. The Baltimore, Loch Raven and Perry Point VA Medical Centers, in addition to five community based outpatient clinics, all work together to form this integrated health care delivery system. To ensure the provision of quality patient care, the health care system employs a dedicated team of clinical, technical, administrative and support personnel who are specially trained to serve the unique needs of Veterans. Nationally recognized for its many clinical and research centers of excellence, the VA Maryland Health Care System is proud of its reputation as a leader in Veterans' health care, research and education.

Our Core Values

Our five core values underscore the obligations inherent in VA's mission. These core values are Integrity, Commitment, Advocacy, Respect, and Excellence — better known as “I CARE” – and they come together as five promises we make to those we serve.

- ★ **Integrity:** Act with high moral principle. Adhere to the highest professional standards. Maintain the trust and confidence of all with whom I engage.
- ★ **Commitment:** Work diligently to serve Veterans and other beneficiaries. Be driven by an earnest belief in VA's mission. Fulfill my individual responsibilities and organizational responsibilities.
- ★ **Advocacy:** Be truly Veteran-centric by identifying, fully considering, and appropriately advancing the interests of Veterans and other beneficiaries.
- ★ **Respect:** Treat all those I serve and with whom I work with dignity and respect. Show respect to earn it.
- ★ **Excellence:** Strive for the highest quality and continuous improvement. Be thoughtful and decisive in leadership, accountable for my actions, willing to admit mistakes, and rigorous in correcting.



From the Director

This past year we advanced our moving forward plan with a return to normal operations throughout the VA Maryland Health Care System after several challenging years navigating the COVID-19 pandemic. While we continued to face COVID-related issues, we were able to welcome back volunteers and group activities, re-engage in the community, and hold in-person gatherings. As we made positive strides forward, we also applied lessons learned and best practices from the pandemic to improve the health care delivery experience for our Veteran patients.

Over the past two years, I had the distinct pleasure of witnessing the professionalism, adaptability and commitment of our dedicated employees as they continued to overcome some difficult and challenging situations. Throughout it all, they stayed true to our mission of providing safe, quality and compassionate care to Maryland's Veterans by embracing VA's I CARE core values. I am truly proud to be a part of this incredible team.

I must also acknowledge our community partners and stakeholders for their support, collaboration and feedback during the past year. Our partnerships with various Veterans Service Organizations, the Maryland Department of Veterans Affairs, our Congressional offices, affiliates, and other stakeholders greatly contribute to our ability to provide the best care possible to Maryland's Veterans.

And finally, I want to reiterate my deep appreciation to our Veteran patients for allowing us to serve their health care needs during the past year and for trusting us to protect their safety and wellbeing throughout the COVID-19 pandemic. As an Army Veteran, I am proud and honored to serve as the Director of the VA Maryland Health Care System and to ensure that Veterans are receiving the care they have earned.

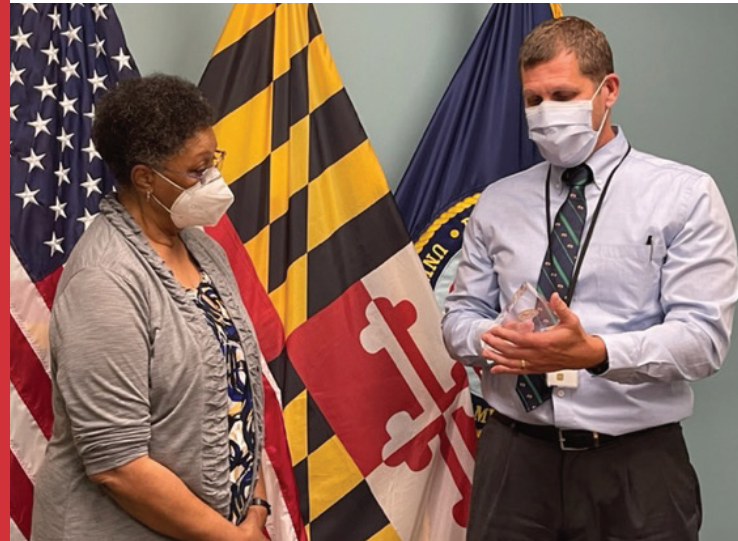
I am now pleased to present our Annual Report for the VA Maryland Health Care System for Fiscal Year 2022.

Jonathan R. Eckman, P.E.

Director, VA Maryland Health Care System



Our Awards, Accomplishments and Achievements



Minta Davis, an Air Force Veteran and Hospice and Compassionate Contact Corps Volunteer with the VA Maryland Health Care System, received the 2022 VA Excellence in Customer Experience Volunteer of the Year Award based on the outstanding care and compassion she consistently displays while working with Veteran patients throughout the health care system.



The American College of Physicians selected **Dr. Janaki Deepak**, the Director of the Lung Mass Clinic and Lung Cancer Screening at the Baltimore VA Medical Center, for its 2022 Herbert S. Waxman Award for Outstanding Medical Student Educator.



Dr. Thomas Hornyak, the Associate Chief of Staff for Research & Development for the VA Maryland Health Care System, received the American Skin Association's 2022 Research Achievement Award in Vitiligo and Pigment Cell Disorders.



For the second year in a row, the **Grounds Section at the Perry Point VA Medical Center** has been recognized with two awards for their comprehensive tree care and maintenance program, which includes the Maryland Urban and Community Forest Committee's Maryland Forestry Green People Loving and Nurturing Trees (PLANT) Award, and the designation as a Tree Campus Healthcare facility by the Arbor Day Foundation.



Veterans competing in the VA Maryland Health Care System's **2022 Creative Arts Competition** had a unique opportunity to share their talents with thousands of attendees at the Maryland State Fair. Veteran participants had their artwork on display throughout the duration of the fair, which ended with a live stage performance and an awards ceremony.



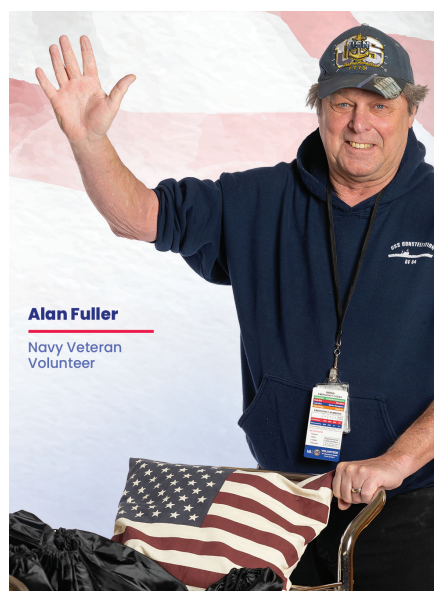
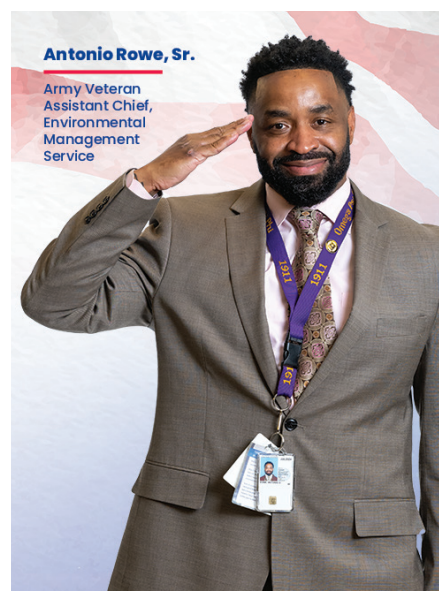
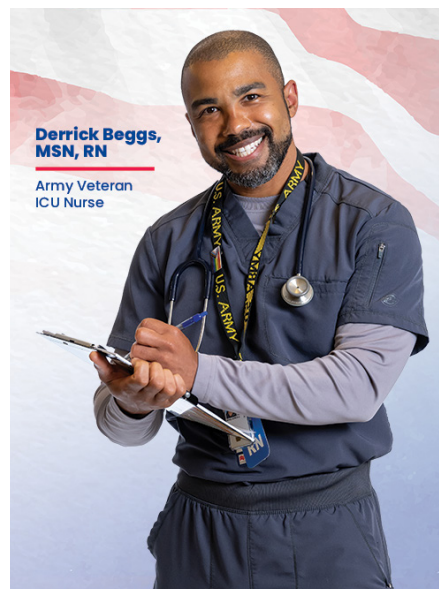
Cassandra Compton Kapoor, a Compassionate Contact Corps volunteer with the VA Maryland Health Care System, helped to save the life of **Richard Jones**, the Veteran she was matched with as part of the program. During one of their weekly calls, Kapoor noticed that Jones was out of breath and did not sound like himself. After Jones mentioned that he was feeling pressure in his chest, Kapoor received permission to call 9-1-1 for assistance. Unbeknownst to either of them, Jones was in the throes of a heart attack, and the 9-1-1 call saved his life.



The VA Maryland Health Care System hosted a **drive-thru baby shower** at the Loch Raven VA Medical Center to celebrate and recognize 35 women Veterans and their families who were expecting or recently delivered. Each of the women Veterans received an assortment of gifts, which included car seats and cradles, thanks to the generosity of various local Veterans Service Organizations.

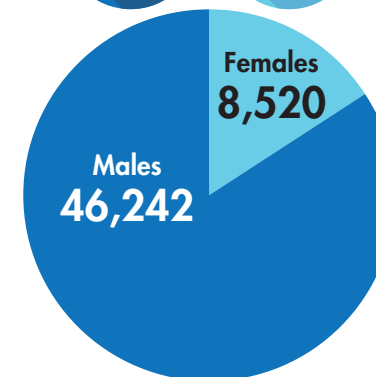
WELCOME TO MY VA MARYLAND HEALTH CARE SYSTEM

The Welcome to My VA Maryland Health Care System Campaign, which is an organizational pride initiative, introduced new photos of patients, employees and volunteers on banners, publications and websites throughout the health care system during the past year.

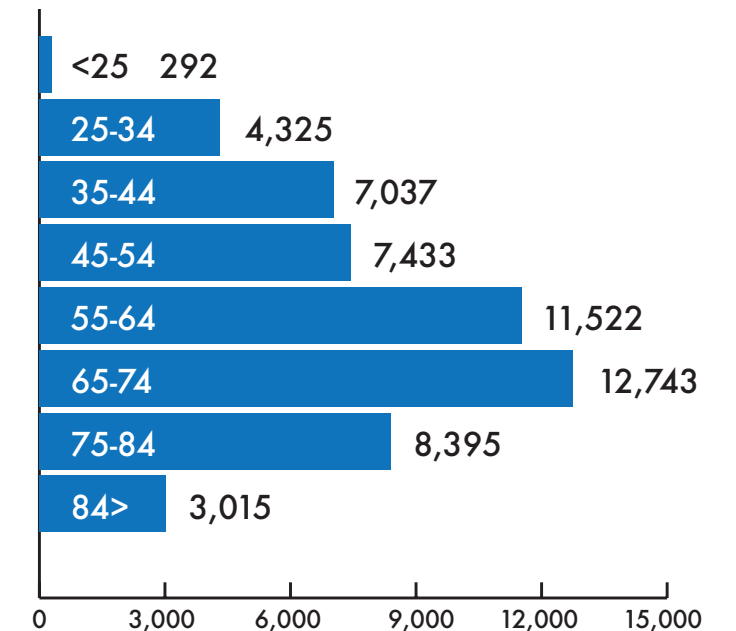


Our Veteran Demographics

By Gender



By Age



By Service Era



Our Workload, Budget and Activities



Baltimore: 124 Beds
Loch Raven: 120 Beds
Perry Point: 335 Beds



Employees: 3,775



Total Obligations: \$897.7 M



Medical Care Cost Funds: \$28.4 M



Prescriptions Filled: 1,001,457

Volunteers and Donations



Total Volunteers: 355



Total Volunteer Hours: 22,674



Total Donations: \$440,433

5,177

ADMISSIONS

665,190

OUTPATIENT VISITS

54,762

VETERANS SERVED

83,673

ENROLLED VETERANS



15,211

VETERANS USING COMMUNITY CARE



25,208

APPOINTMENTS SCHEDULED IN COMMUNITY CARE

Education and Affiliations



PRIMARY INSTITUTIONAL AFFILIATION: UNIVERSITY OF MARYLAND

ALSO AFFILIATED WITH JOHNS HOPKINS UNIVERSITY, UNIVERSITY OF MARYLAND MIDTOWN AND SINAI HOSPITAL



224

AFFILIATION AGREEMENTS

\$11.5 M

MEDICAL/DENTAL RESIDENTIAL FUNDING

\$2.6 M

ASSOCIATED HEALTH TRAINEE FUNDING



1,150

RESIDENTS, INTERNS & STUDENTS TRAINED

Research



Annual Total Funding: \$22.1 M



Number of Projects: 304



VA Merit Awards: 61



Research Principal Investigators: 108

Clinical & Research Centers

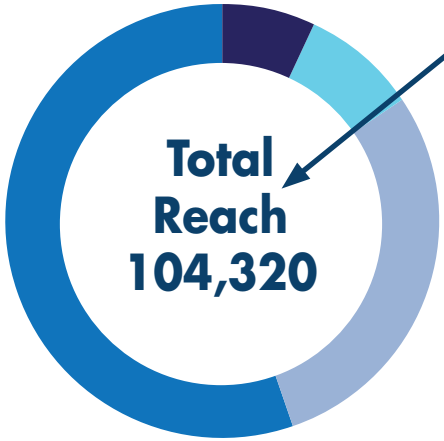
Geriatric Research, Education & Clinical Center (GRECC)

Mental Illness Research, Education & Clinical Center (MIRECC)

Multiple Sclerosis (MS) Center of Excellence

Epilepsy Center of Excellence

Keeping Veterans Engaged



Veterans, Family Members, Caregivers and Stakeholders



Facebook: 9,293 Followers



Twitter: 7,027 Followers



Email Newsletter: 31,000 Subscribers



Direct Mailings: 57,000 Addresses

Our Donors

The incredible donor support we receive from Veterans Service Organizations, community groups and local stakeholders allows us to better serve the unique needs of Maryland’s Veterans. While every gift is invaluable to us, the following is a list of our largest cumulative donors during the past year.

\$10,000+

- American Legion, Department of Maryland
- American Legion Post 91
- American Legion Post 296
- Derrick Dadds
- Disabled American Veterans, Department of Maryland

\$5,000+

- American Legion Auxiliary, Department of Maryland
- American Legion Post 194
- American Legion Post 278
- Jean Pugh
- Jewish War Veterans Rodger C. Snyder Memorial Ladies Auxiliary Post 117
- Veterans of Foreign Wars Post 5118

\$1,000+

- American Legion Auxiliary Northern Central District
- American Legion Auxiliary Unit 116
- American Legion Post 70
- American Legion Post 135
- American Legion Post 156
- American Legion Post 166
- American Legion Post 192, Mid-Shore Community Foundation
- American Legion Post 228
- American Legion Post 246
- AMVETS, Department of Maryland Service Foundation
- APWU Health Plan
- Boy Scouts of America Abingdon Troop 973
- Daughters of the American Revolution Maryland State Society
- Disabled American Veterans Auxiliary, Department of Maryland
- Disabled American Veterans Auxiliary Unit 1
- Disabled American Veterans Chapter 9
- Disabled American Veterans Chapter 15
- Disabled American Veterans Chapter 22
- Disabled American Veterans Chapter 28
- Edgemere Bible Church
- First Nation Group, LLC
- Gold Star Mothers, Maryland Chapter
- Grasonville Elementary School
- Kathryn E. Kelly Estate

- Knorr Brake Co.
- Military Order of the Cootie Blockbuster 3
- Military Order of the Cootie, Grand Put Tent of Maryland
- Military Order of the Purple Heart, Department of Maryland
- Moose Lodge 654
- Moose Lodge 851
- Sons of the American Legion
- Sons of the American Legion, Detachment of Maryland
- Value Village Thrift Store
- Veterans of Foreign Wars Auxiliary, Department of Maryland
- Veterans of Foreign Wars Auxiliary Unit 5118
- Veterans of Foreign Wars Post 528
- Veterans of Foreign Wars Post 7460
- Veterans of Foreign Wars Post 7464
- Veterans of Foreign Wars Post 7687



Thank
You



VA Maryland Health Care System 2022

