

# KEEPING OUR PROMISE

VA



U.S. Department of Veterans Affairs  
Veterans Health Administration  
Corporal Michael J. Crescenz VA Medical Center

# 2022

## ANNUAL REPORT



Choose  VA





**Karen Flaherty-Oxler, MSN, RN**  
Medical Center Director

*"Our top priorities continue to be reducing Veteran suicides, ending homelessness, promoting a Whole Health approach to care, and outreach under the 2022 PACT Act!"*

## Director's Message

This has been an eventful year even in the midst of the ongoing global pandemic. We began offering the newly approved COVID-19 omicron booster in September along with flu vaccines to protect you from both of these viruses. As an agency, we expanded services and resources, and modernized systems to make it more convenient for you to access and manage your care.

We launched and expanded programs this past year including our new Patient Check-In portal, while expanding eligibility for others under the Caregiver Support Program.

Our Homeless Outreach team placed a record-setting 397 Veterans into permanent housing. Our Suicide Prevention program wrapped one of our vans with the new, three-digit crisis hotline number, 988, press 1 to help us empower our communities to act and know where to call if they know or see a Veteran in crisis.

My HealtheVet and our Travel Benefits programs launched more benefits to Veterans enrolled in these programs, and we provided nearly 4,000 bags of groceries to food insecure Veterans. As we continue to move forward, we were happy to see so many more of you in-person attending events in the hospital, in our CBOCs and participating in many of our offerings such as our golf clinics, gardening projects, Town Halls and more. Probably the hallmark of FY22 was the August 10, 2022, signing into law of the Promise to Address Comprehensive Toxics Act, better known as the PACT Act by President Joe Biden. This legislation provides for increased healthcare, benefits and financial compensation for Vietnam, Gulf War and Post-911 Veterans, as well as benefits for their widows and dependents. In FY23 we will continue to provide you the outstanding care, programs, and services that you have earned in service to our great nation. Thank you, as always, for entrusting us with your healthcare needs.

*RADM Karen Flaherty-Oxler (Ret)*



**Derek Coughenour,**  
DPT, MPM, BA

Interim Deputy Director



**John Kelly**  
MD, MBA, FACP

Chief of Staff



**Robert Askey**  
MBA, AAS, CA

Associate Director



**Coy Smith,**  
ND, MSN, RN, NEA, BC,  
FACHE, CPHO

Associate Director for  
Nursing/Patient Care Services



**Kaneen B. Allen**  
DHCE, MHA, BS

Acting Assistant Director  
& Eastern Market Manager

# SECRETARY OF VETERANS AFFAIRS



## DENIS MCDONOUGH

### VHA PRIORITIES

Hire **faster** and  
more **competitively**

Connect Veterans to  
the **soonest** and **best** care

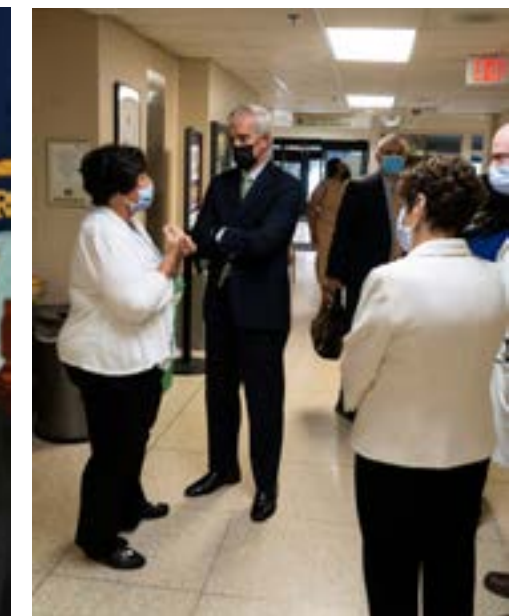
Serve Veterans with **military**  
**environmental** exposures

Accelerate VA's journey to a  
High Reliability Organization

Support Veterans' **whole health**,  
their **caregivers** and **survivors**

**Prevent** Veteran suicide

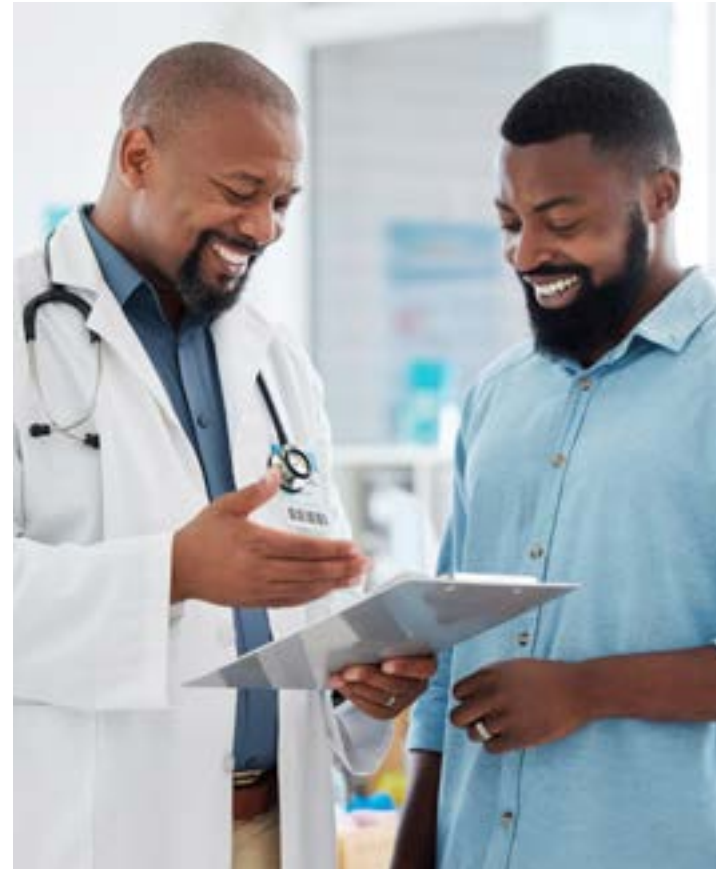
In July, VA Secretary Denis R. McDonough stopped by our facility to talk to Veterans and employees. He was in town for the launch of the new Veterans Crisis Line with Department of Health and Human Services Secretary Xavier Becerra in downtown Philadelphia. Preventing and reducing suicides among our nation's heroes is a top priority at headquarters and within our branch—the Veterans Health Administration. Secretary McDonough spent time meeting and greeting Veterans and frontline workers, gauging how well we are doing in meeting Veterans' needs and providing support to employees as we continue to navigate through this pandemic. Many were surprised at how engaging and committed he is to VA's Mission and the nation's Veterans as well as VA employees who show up everyday ready to serve. As our facility continues to address each of VA's priorities, we were encouraged by his visit as it reignites us, as we serve you, to have our top leadership checking in on us.





# GROWING HUMAN CAPITAL

VHA's first priority in serving Veterans is to ensure there is adequate staffing levels, especially as we anticipate an increase in Veterans and service members leaving active-duty status over the coming years. To accomplish this, VA must hire faster and more competitively to attract talent to our hospitals. Under the 2020 PACT Act legislation, increased funding has been allocated to help VA and VHA accomplish this goal. Here at our facility, we have held a number of virtual and in-person hiring fairs to increase our clinical, environmental management and administrative staffing levels. In FY22, our number of employees grew despite a number of retirements and departures. We closed FY22 with over 3,000 full-time employees. This number will grow significantly as we continue to onboard new employees each month. The additional staff is needed to help us attend to the influx of Veterans who will be eligible for new and/or additional healthcare services under the PACT Act.



## Virtual RN Hiring Fair



# ADDRESSING VETERANS' HEALTHCARE NEEDS IN A TIMELY MANNER

VHA's second priority is connecting Veterans to the soonest and best care for them to address their healthcare needs in a timely manner. We utilize a number of avenues to work and meet this priority. Our Community Care program assists Veterans outside of our service area to receive consults and care within their community when they are located 60 minutes or more drive time from a VA hospital for specialty care, or 30 minutes or more drive time for primary and mental health care. We also achieve this objective through our many and varied telehealth platforms such as our tele-mental, home telehealth, clinical video telehealth, secure messaging, e-consults and more. We also launched our Patient Check-In portal that enables Veterans to check-in remotely from home, their car or while waiting in our building.

In FY22, our Community Care program referred over 17,361 Veterans to care in their communities. We approved 16,631 Veterans for specialty medical consults, three for primary care and 730 for Contract Nursing Home. We spent \$58,211,681 on Veterans needing care in the community.

Our Caregiver Support program also supports eligible Veterans who no longer are capable of meeting their daily needs to receive care in their homes or from family members. In October, VA expanded eligibility to caregivers under the Program of Comprehensive Assistance for Family Caregivers (PCAFC) to eligible Veterans from all eras of service. Over 20 outreaches and three Resource Fairs were conducted in FY22. Our team also processed:

- ★ **743 Veteran applications for PCAFC (serving 354 Veterans and 389 caregivers)**
- ★ **Completed 928 Wellness Contacts with Veterans and their caregivers in PCAFC**
- ★ **Completed 131 Annual Assessments with Veterans**
- ★ **Completed 197 Legacy Transitional Assessments with Veterans**
- ★ **Maintained 97% rate for reviewing applications within 90 days**
- ★ **252 Veterans and 253 caregivers supported through the Program of General Caregiver Support Services**
- ★ **Completed 212 Caregiver Support Line telephonic outreach referrals**





# PACT ACT REPORT

VHA's third priority is to serve Veterans with military toxic exposures. This commitment was formalized through federal legislation on August 10, 2022, when President Joe Biden signed into law VA's largest expansion of benefits since the G.I. Bill.

The Promise to Address Comprehensive Toxics (PACT) Act is VA's promise to provide for additional medical treatment, benefits and compensation for Veterans who were exposed to toxic fumes, burn pits, Agent Orange, radiation and other environmental hazards while serving in the military. This historic legislation covers Vietnam, Gulf War and Post-911 Veterans and survivors of toxic exposed-Veterans. Veterans who served in specific countries in Africa,



the Middle East and Southwest Asia are also potentially eligible. The legislation provides for new presumptive conditions such as high blood pressure, sinusitis, asthma, numerous cancers and other medical conditions that VA is attributing to time in service in specific locations around the globe. If you are among these Veterans, it is imperative that you get an initial toxic screening here at the hospital and get your name on the registry.

If your name is on the registry before August 10, 2023, and your claim is accepted, your benefits period will be backdated to August 10, 2022. This will not impact your current disability rating and you do not need an attorney to obtain these benefits. Our Public Affairs Officer, Rita Chappelle, and her team are available to meet with your Veteran organization or businesses with Veteran employees to explain more about the PACT Act. Email Rita Chappelle at [Rita.Chappelle@va.gov](mailto:Rita.Chappelle@va.gov) today to schedule a PACT Act presentation.



# HRO PROGRESS



VHA's fourth priority to accelerate our journey to becoming a High Reliability Organization (HRO) has challenged us to evaluate our internal practices, modernize, innovate and accelerate best practices in order to improve Veteran outcomes. Clinical Teams Training (CTT) is the grassroots effort of our High Reliability Organization work and movement here. We established an HRO workgroup that is leading our organization in ensuring that across every service through innovation, outof-the-box thinking and implementation of best practices, we provide our Veterans outstanding care that makes VA their choice for all their health and wellness needs. Our HRO team is leading a communications project and organizing several safety

- ★ Improving Scheduling -- one team is focused on scheduling improvements;
- ★ Improving Signage--one project is focused on improving signage to access our radiology teams;
- ★ Improving Meal Options -- another project is focused on food and nutrition options for Veterans.

forums on the progress we are making as a facility. We have ongoing safety projects throughout the hospital led by multi-disciplinary teams. We have completed 19 CTTs, have trained more than 100 staff and have 17 master trainers now. We host an annual safety awards fair to widely share our projects within the facility. Currently, there are a multitude of projects ongoing throughout the hospital. We work with each team to self-identify areas where they feel safety and process improvements would be most helpful. Our teams include physicians, nurses, Environmental Management Services staff, pharmacists, Healthcare Administration Services staff, and social workers to name a few. Above is a sampling of some of the current projects underway.





## EMPOWERING VETERANS TO LIVE A WHOLE HEALTH LIFESTYLE



VHA's fifth priority is supporting Veterans' Whole Health (WH), their caregivers and survivors. VA's whole health approach to health care empowers and equips people to take charge of their health and well-being and to live their life to the fullest. FY22 was a year marked by expansion and integration of WH. WH team's growth included a Health Psychologist/WH Education Coordinator, a dietitian serving as the TeleMOVE Coordinator, and additional WH coaches. The additional staff afforded the WH team to expand Veteran offerings, some of which include the **MOVE** weight management orientation class that incorporates the use of the Personal Health Inventory to guide goal setting and treatment for Veterans interested in weight management. Another offering is **MOVE in the Kitchen**, a virtual cook-along class focusing on healthy cooking for weight management including shopping and meal planning strategies, along with a cancer support group, and WH coaching for Veterans. In close collaboration with behavioral health, we were awarded an Request For Authorization (RFA) to onboard an additional health psychologist to be dedicated to working with our oncology population due to high rates of suicide risk in this population. Employee WH (EWH) programming was

established this year too. New employee offerings include a facility-wide fitness challenge, **Club VA** (weight management), **Grub Club** cooking class, yoga, and the **Resilience Support Team** to address burnout within teams by identifying barriers to individual and team resiliency and offering recommendations to address barriers. We continued offering basic WH training with a total of 21, 4-hour virtual trainings for staff including evening classes. WH integration was also prominent this year. Two Primary Care (PC) WH Integration Champions (WHICs) were identified to advance the application of the WH approach in real world/day-to-day clinical practice. Data analytics assisted in creating a local WH dashboard to monitor WH implementation efforts and provide real time feedback. As recommended by the WHICs, we created and offered a 1-hour training for all incoming PC Residents to ensure the new generation of PCPs have a solid understanding of WH. WH coaches were embedded in PC, in the osteoarthritis clinic, and at some CBOCs, taking warm handoffs for Veterans to learn more about WH and become engaged. Lastly, WH was incorporated into the onboarding training for newly hired behavioral health employees that focused on implementing and documenting WH and EWH as an established presence at New Employee Orientation.



## SUICIDE PREVENTION

VHA's sixth priority is preventing Veteran suicides. FY22 was a busy time for our Suicide Prevention team. As we look back on the accomplishments of this year, we must first bid farewell to our longtime Suicide Prevention Coordinator—one of the nation's last remaining \*original\* SPCs, Iris Roundtree, who retired from CMCVAMC in December 2022 after 31 years of service. We aspire to embody her legacy in "making suicide prevention everyone's business." In FY22, the Veterans' Crisis Line (VCL) had 1,839 consults placed to our Suicide Prevention Team from the national Veterans Crisis Line, this was a 5% increase from FY21 and a 19% increase from FY20. Consults were completed within the required 3-day timeline 99.5% of the time,



### OUTREACH DATA:

- Averaged 7 events per month
- Distributed over 9,000 gunlocks to Veterans and community members
- Organized four new community coalitions and workgroups.



the highest rate in our VISN. Our call volume is 2-4 times greater than other sites in our VISN. Though we talk consistently about suicide prevention, we may lose a Veteran and the entire family is impacted. In the aftermath of any suicide, we held conversations with affected providers, made outreach to family members and hosted our annual **Survivors of Suicide Loss Day** healing ceremony.



## TAKING OUR MESSAGE TO THE STREETS WITH OUR SUICIDE PREVENTION VAN.



On the last day of FY22, we revealed to the tri-state region our new mobile Veterans Crisis van that bears the new suicide prevention 3-digit number “988, then press 1.” Our Medical Center Director Karen Flaherty-Oxler was joined by Jaclyn Trakalo, director of Outreach and Community Engagement of the Veterans Multi-Service Center. The Veterans Multi-Service Center was awarded \$740,211 by the Department of Veterans Affairs to help us in the fight to end Veteran suicides.



## CMCVAMC RECORDS 115% INCREASE IN PERMANENT HOUSING FOR HOMELESS VETERANS

In February of 2022, VA Secretary Denis R. McDonough issued a nationwide challenge to all VAMCs to provide permanent housing to 38,000 Homeless Veterans by December 2022. Our facility gladly accepted and stepped boldly into the challenge. The end result reflects the outstanding work that our Homeless Program team does day in and day out towards ending Veteran homelessness. When the challenge ended, our Homeless Programs team, working with its community partners, provided 397 homeless Veterans with permanent, safe, affordable housing and the security and joy of having a place they can call their own. This represented 115.41% of our facility’s target goal. As we continue to tackle this nationwide issue, we conduct outreach to potential landlords and apartment managers to join us in this noble fight by offering affordable housing options for our Veterans and their families in need.



**VA**

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**“IF YOU ARE A HOMELESS VETERAN OR AT RISK OF HOMELESSNESS, CALL VA’S NATIONAL CALL CENTER FOR HOMELESS VETERANS AT 877-4AID-VET (877-424-3838), 24/7. IF YOU ARE A LANDLORD OR PROPERTY MANAGER WE NEED AFFORDABLE HOUSING FOR OUR VETERANS. IF YOU HAVE APARTMENTS, TOWNHOMES OR SINGLE FAMILY HOUSES TO RENT, EMAIL TOVA.TENENBAUM@VA.GOV OR CALL HER BETWEEN 9AM-4PM ON (267) 521-9638.**



### RESEARCH THAT'S CHANGING VETERANS' LIVES AND IMPROVING THE PUBLIC'S HEALTH

In 2022, we had over 250 research studies of relevance to Veterans' health conducted by 100+ faculty members (many with dual appointments at the University of Pennsylvania) in Health Services, Rehabilitation, Biomedical Laboratory and Clinical Science R&D, Cooperative Studies Program and QUERI projects as well as non-VA funded studies via VA Non-Profit Philadelphia Research Education Foundation (PREF).

**Clinical Research Growth:** CMCVAMC was designated as a VA Cooperative Studies Program Network of Dedicated Enrollment Sites (CSP NODES) center with Dr. David Oslin, MD as the director, Dr. Joshua Baker, MD as co-director and Ms. Erin Ingram as the administrative director. This provides a great opportunity to enhance our participation, coordination and leadership for VA CSP locally and nationally. Our CMCVAMC CSP NODES and clinical research team have already been instrumental in identifying and improving various infrastructure and resources needed to conduct impactful clinical research towards improving Veterans' health. We have seven CSP studies ongoing and/or activating currently including those related to treatment of opioid use disorder, Parkinson's disease, insomnia, diabetic kidney disease, cancer screening (lung, liver) and COVID-19 epidemiology.



**Precision Oncology Studies with the VA Prostate Cancer Foundation Center of Excellence (PCF COE):** Our team of oncologists was extremely productive in 2022 with continued research projects supported through the PCF COE (clinical director Dr. Kyle Robinson, MD; operations director Dr. Yu-Ning Wong, MD). In addition, Drs. Kara Maxwell, MD/PhD, Darshana Jhala, MD, and Daniel Lee, MD have been instrumental in PCF-funded multi-site studies designed to better treat and improve the outcome of patients with prostate cancer. Finally, Drs. Kara Maxwell, MD/PhD and Dr. Lisa Aiello, RN PhD PCF spearheaded our VA's cancer genetic clinic with initial seed funding from PCF. This provides us with the ability to better counsel and treat our Veterans with cancer and genetic risk factors.



**New Director for our Center for Health Equity Research and Promotion (CHERP):** Dr. Peter Groeneveld, MD was recruited to lead our Health Services Research Center of Innovation CHERP Philadelphia as its new director, when Dr. Judith Long stepped down from that role. Under Dr. Groeneveld's leadership, CHERP co-hosted the HSR&D/QUERI National Meeting in implementation science, diversity and inclusion." Key VHA leadership attended, including the Under Secretary for Health, Dr. Shereef M. Elnahal, Assistant Under Secretary for Health, Dr. Carolyn Clancy and Chief R&D Officer, Dr. Rachel Ramoni.



**VA Career Development Awardees:** In 2022, we had two new career development awardees--Drs. Emily Hartwell PhD (CSR&D CDA2) and Ryan Locke PhD (RR&D CDA1). Further, two recent CDA2 awardees transitioned to independence with VA Merit funding--Drs. Scott Damrauer, MD and Avery Posey, PhD. CDA awardees represent our pipeline for continued growth of VA research. Additional early career investigators received diversity supplements including Drs. Kevin Burt PhD, Luis Rodriguez PhD and Yuvaram Reddy MBBS, MPH.



### CENTER FOR DEVELOPMENT & CIVIC ENGAGEMENT

- Gift-In-Kind & Monetary Donations \$920,271.00
- 470 Virtual & In-Person Volunteers Donated 21,000 hours
- Distributed 3,921 Bags of Food to 2,612 Veterans
- Called 6,650 Elderly Veterans For Their Birthdays





# EMPLOYEES OF THE MONTH / YEAR

**October**



**Donna Bisch**

**November**



**Darryl C. Darden**

**December**



**Joseph Sinibaldi**

**January**



**Jillian Hahn**

**February**



**Officer Andrew Gerdeman**

**March**



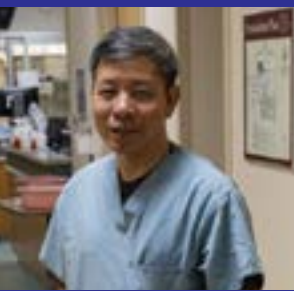
**Jonathan A. Burns**

**April**



**Ann Jacovelli**

**May**



**Son Nguyen**

**June**



**Nilda R. Pabon**

**July**



**Kineline Kelly Heagar**

**August**



**Cheryle Thornabar**

**September**



**Kim Harper**

**Doctor of the Year**



**Jeffery B. Doyon**

**Nurse Practitioner of the Year**



**Barbara Rensman**

**Physician Assistant of the Year**



**Allendre Lindor**

**Employee of the Year**



**Darryl C. Darden**

# NUTRITION AND FOOD SERVICE

In FY22, Nutrition and Food Service (NFS) focused on systemic change as it aimed to enhance the Veteran dining experience, update equipment, improve communication across the department, and boost employee morale. At both the Medical Center and the CLC, NFS implemented a Select Menu. Select menus allow most Veterans to choose their meals for breakfast, lunch, and dinner. Initiation of Select menus has enhanced the Veteran experience and increased patient satisfaction survey outcomes.



NFS' cooks now also prepare special holiday meals for our Veterans and a Wednesday 'Chef's Special' to our Veterans receiving the Select menu. More Veterans are noting an increase in variety of foods, taste of foods, and overall NFS experience. NFS also modernized its equipment used to prepare meals. In terms of clinical care, NFS increased virtual care in the clinical setting. It also initiated new clinical programs, including: The Grub Club, MOVE/Healthy Teaching Kitchen and women's health nutrition class.



## EXTENDING OUR REACH INTO VETERAN AND CORPORATE COMMUNITIES

Building coalitions, partnerships and reaching into Veteran populations previously not connected with the facility was an undertaking led by our Office of Media and External Affairs. Their efforts manifested in a number of ways. In partnership with the nonprofit Bookwell, they were able to fill the empty shelves of our Food Pantry with over 250,000 donated food items and send large bags of groceries to Veterans who were food insecure through Social Work. Through their ongoing partnerships with our professional sports teams, our Veterans were treated to a half-day tour of the Philadelphia Eagles stadium and received signed footballs and other sports paraphernalia. Others were treated to seats at an Eagles game. The Philadelphia 76ers donated masks and PPE to Veterans and employees. Academy Award winner Sylvester Stallone invited Veterans to lunch at the infamous restaurant “Adrian’s” from the Rocky film franchise in south Philly and then out for a relaunch of his Rocky vs Drago film at a black-tie event in Philadelphia. In September, as part of the office’s ongoing partnership with sister agencies the Veterans Benefits Administration, the National Cemetery Administration and VA’s Insurance Administration, we held a Town Hall and VA Information Fair.



This event came right on the heels of President Joe Biden’s signing into law the historic PACT (Promise to Address Comprehensive Toxics) Act and provided a great opportunity to make Veterans aware of the largest expansion of VA health care and benefits for Veterans since the G.I. Bill. More significant has been the deeper penetration into Veteran communities and organizations, businesses, labor unions, military fraternities and sororities and church organizations with large Veteran populations. This continues to be a wellspring of connections for getting information to Veterans. In FY22, media exposure for the facility increased by 47% and our social media reach by 38% as we garnered new followers.



## HONORING THE BRAVE VETERANS WHO INTEGRATED THE U.S. MARINE CORPS

On the second Saturday of every month, the Corporal Michael J. Crescenz VA Medical Center has had the distinct honor of hosting the Historic Montford Point Marines as they recognize and award the Congressional Gold Medal to the families of the forgotten African American men who integrated the U.S. Marine Corps from 1942-1949 during WWII. The families of these deceased men were also presented with the WWII Victory Medal, the American Campaign Medal, and depending on where they served, the Saipan Campaign Medal, or the Asiatic Pacific Medal, to name a few. During WWII, there were 20,000 African American men who integrated the Corps of which 13,000 were deployed to the Pacific. There were leaders in the Marine Corps opposed to its integration who thought that the mere sight of African Americans by Japanese forces would send the enemy the message that America was on the brink of defeat if they were now sending African American



soldiers to the front lines. But these brave men proved all the naysayers wrong as they distinguished themselves in battle, saved many of their white counterparts lives and helped turn the tide for US forces in the Pacific. Of the 13,000 deployed, 87 were killed. We were honored to host the National Montford Point Marines Association Philadelphia Chapter, the first in the nation, as they held (and continue to hold) these ceremonies here at our Veteran's hospital. At present, we provide medical care for five (5) surviving original Montford Point Marines, the youngest is 95, the eldest 104, all but one is fully ambulatory.

Our facility was also the site of an ABC News/Disney filming of several of these ceremonies over FY22 that is a part of a documentary – "Our America: Mission Montford Point" -- airing nationally now.



## DRESSING VETERANS FOR SUCCESS!

Veterans participating in our Compensated Work Therapy (CWT) and Transitional Work Force (TWF) programs, a division of our Vocational Readiness Service, were treated to weeklong trainings to help provide them with the knowledge, marketable skills, confidence and even business attire to help them present themselves to potential employers for jobs. Our team staffed informational tables, conducted mock interview sessions, and workforce readiness trainings to prep Veterans. The culmination of the week was when one of our TWF Veteran employees, Stephen Fortt, who runs his own nonprofit – W.A.Y. Haberdashery – brought in a van load full of dress shirts, ties, socks,



bowties, suspenders, jackets and business suits and personally dressed each Veteran. The joy on the Veteran's faces was felt even through their masks. Fortt has run his nonprofit for nearly a decade and partners with local high-end men's haberdasheries to dress his 'clients' all for free.





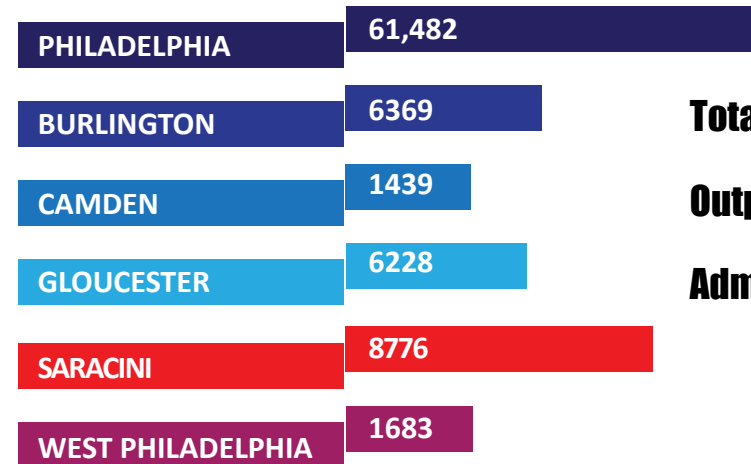
# EMPOWERING VETERANS THROUGH PROGRAMS THAT INSPIRE HEALTHY LIVING

During FY22, our Veterans Empowerment Center (VEC) in partnership with the Heroic Gardens was selected as one of the winners for the **2022 VHA National Community Partnership Challenge**. The VEC and the Heroic Gardens joined forces to offer a nature-based healing program to Veterans in support of their ongoing recovery and community re-integration goals. The offerings included “Forest Bathing,” an ancient Japanese practice also known as shinrin-yoku. Forest Bathing is a guided, moving, meditative practice where participants immerse themselves in nature, which is known to boost natural immunity, reduce mental stress and create opportunities to connect with nature.

Our Whole Health team also initiated a number of new programs to help Veterans identify, connect with and manifest lifestyles that support healthy living. In partnership with Sanctuary Farms Philadelphia, our Veterans were part of a therapeutic horticulture program structured to help them engage in tasks designed to gain insight into their lives, decrease stress and anxiety and improve their overall sense of well-being and nutrition.



## UNIQUE VISITS

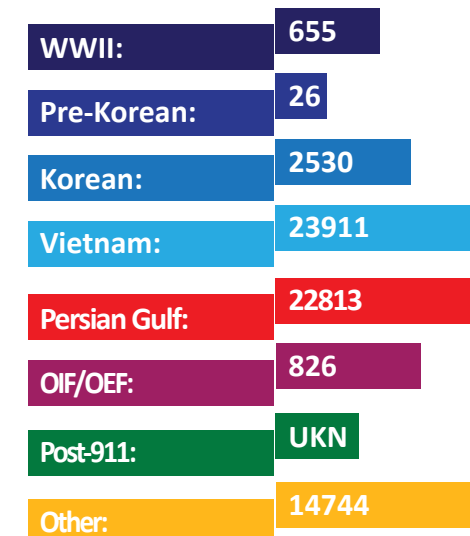


**Total Unique Patients** • Male: 57,872 • Female: 5,973

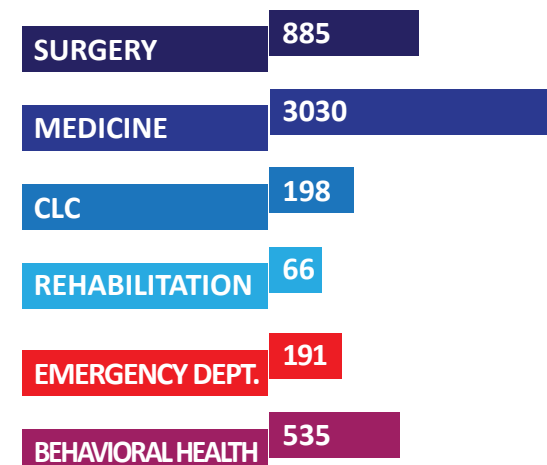
**Outpatient Visits** 678,013

**Admissions** (including observation): 7,091

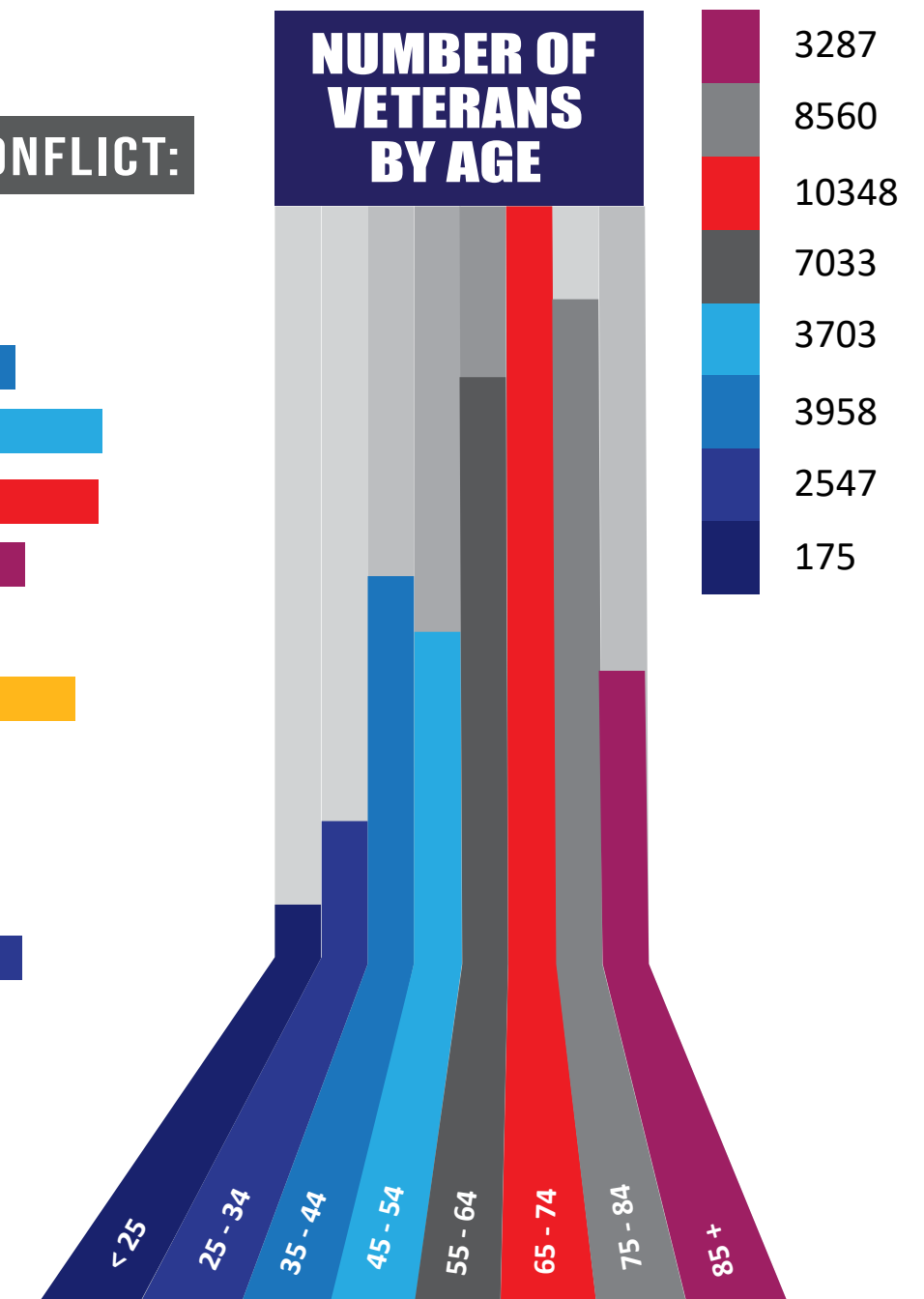
## UNIQUES BY CONFLICT:



## DISCHARGES



## NUMBER OF VETERANS BY AGE





## WORKPLACE DATA



- **Operating Budget**

Facility: \$718,183M (includes Specific Purpose \$70M)

Community Care: \$131,500M

Total: \$788,183M

- **Research**

Total Funding: \$15,076,020

Number of Investigators 110 and 271 Projects

## CMCVAMC Accreditation and Recognition for FY2022

### Accreditations and Recognition

To continually improve the health care provided to our Veterans, CMCVAMC is evaluated by external review programs such as The Joint Commission (TJC), Commission on Accreditation of Rehabilitation Facilities (CARF), the U.S. Food and Drug Administration (FDA), the Office of Inspector General (OIG), and the Ascellon Corporation for long-term care. These agencies evaluate the care processes of CMCVAMC and provide a framework for providing excellent, safe, high-quality, and effective care. Some of our notable accomplishments include:

**Commission on Accreditation of Rehabilitation Facilities (CARF):** Medical Rehabilitation-Comprehensive Integrated Inpatient Rehab Program (CIIRP) and Amputee Program-Polytrauma/Amputation Network Site (PANS) re-accredited through August 2023. Employment and Community Services-Health Care for Homeless Veterans (HCHV), Homeless Outreach, HUD-VASH, and Grant & Per Diem, re-accredited through November 2023. Behavioral Health-Mental Health Intensive Case Management Program (MHICM), re-accredited through November 2023. Behavioral Health- Residential Recovery Treatment Program (RRTP)/Snyder House, re-accredited through October 2024. Behavioral Health- Psychosocial Rehabilitation and Recovery Center (PRRC)/Veterans Empowerment Center (VEC) accredited through October 2025. Employment and Community Services Vocational Rehabilitation Services (VRS), accredited through October 2025.

**American College of Emergency Physicians (ACEP):** CMCVAMC achieved accreditation by the American College of Emergency Physicians (ACEP) in April 2022 (3-year accreditation), which means we have an enhanced reputation for delivering excellent geriatric patient care. As our Veteran population ages, their emergency care will continue to be the best care possible. ACEP launched the Geriatric Emergency Department Accreditation (GEDA) program to recognize those emergency departments that provide excellent care for older adults. CMCVAMC's Emergency Department has achieved the bronze standard — Level 3 GEDA accreditation. The GEDA program is the culmination of years of progress in emergency care of older adults. A Level 3 emergency department must incorporate many of these best practices, along with providing inter-disciplinary geriatric education, and having geriatric appropriate equipment and supplies available.

**Substance Abuse and Mental Health Services Administration (SAMHSA):** SAMHSA Certification for OTP accredited through October 2023.

**Behavioral Health: The American Psychological Association (APA)** re-accredited the Psychology Internship program through 2031. The Clinical Psychology Postdoctoral Residency was accredited by the Commission on Accreditation of the American Psychological Association until 2028.

**Commission on Dental Accreditation: Commission on Dental Accreditation (CODA)** surveyed CMCVAMC Post-Doctoral General Residency Practice Dentistry Program in June 2015 and awarded accreditation through June 2022.

**Radiation Oncology:** Accredited by the American College of Radiation Oncology. Surveyed in May 2021 and accredited through May 2024.

**Mammography Program:** This program was re-accredited by the American College of Radiology from April 2020 through July 2023 for both standard 2D imaging and 3D Tomosynthesis imaging.

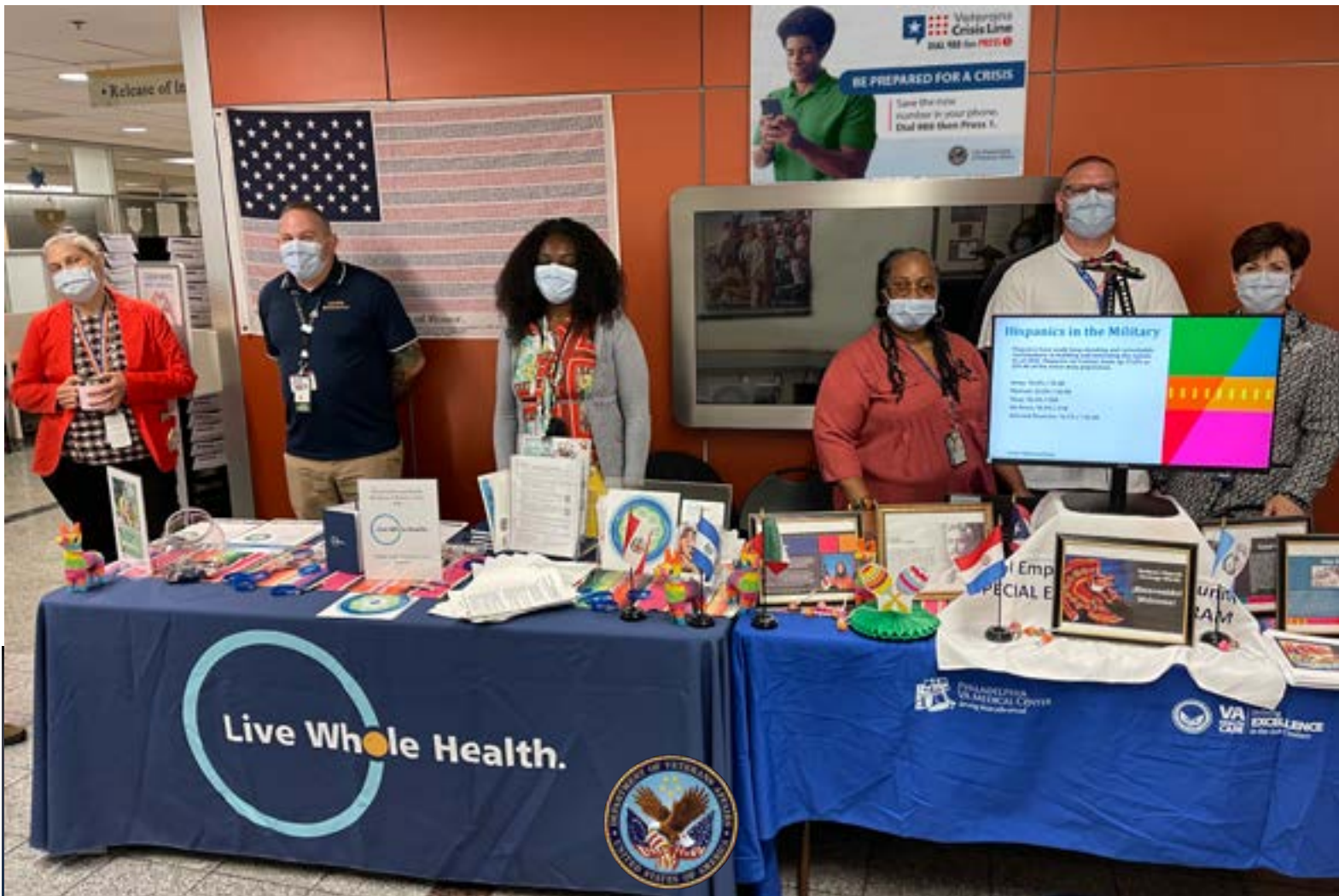
**Sleep Program:** The VISN 4 Eastern Regional Sleep Center was surveyed and re-accredited by the American Academy of Sleep Medicine (AASM) in August 2019 through August 2024.

**Community Living Center: The Community Living Center (CLC)** was surveyed by the Ascellon Corporation as an annual requirement from the Office of Geriatrics & Extended Care (GEC) in August 2022. The CLC went from a 2-star to a 4-star and 5-star overall rating by CMA.

**The Office of Laboratory Animal Welfare (OLAW):** Re-accredited on June 25, 2020, through May 31, 2024.







**U.S. Department of Veterans Affairs**

Veterans Health Administration  
Corporal Michael J. Crescenzo VA Medical Center

**3900 Woodland Avenue  
Philadelphia PA 19104  
(215) 823-5800  
(800) 949-1001**

**Burlington County VA Outpatient Clinic  
3000 Lincoln Drive East, Suite E  
Marlton, NJ 08053  
(844) 441-5499**

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6232 Market Street, Suite 100  
Philadelphia, PA 19139-2922  
(215) 222-7540**

**Camden VA Outpatient Clinic  
300 South Broadway, Suite 103  
Camden, NJ 08104  
(877) 232-5240**

**Gloucester County VA Outpatient Clinic  
211 County House Road  
Sewell, NJ 08080-2525  
(877) 823-5230**

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