



Aleda E. Lutz VA Medical Center
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News Release

FOR IMMEDIATE RELEASE

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We invite any media interested in interviewing our VA staff to learn more about care and services to contact our Public Affairs Officer at 989-497-2500, extension 13010 or e-mail tara.scheuer@va.gov

VA Supports Michigan Veterans Experience Action Center (VEAC)

SAGINAW – The U.S. Department of Veterans Affairs (VA), including special guests from the VA Center for Minority Veterans, and state and local partners will host the Michigan Veterans Experience Action Center (VEAC) from April 18-20, 2023, from 10 a.m. to 2 p.m. ET to assist Veterans and their loved ones with VA benefits, health care, and other services.

Over the phone, the virtual event connects Veterans, caregivers, service members, survivors, and family members with VA and state partners to obtain claim status updates; file new claims; file claims for increase; enroll in VA health care and schedule appointments; transition services; PACT Act information; housing solutions; temporary financial assistance; family member, caregiver, and survivor benefits and services; and more.

“I contacted VA 15 years ago and never received this kind of service. Being able to talk to someone made the difference instead of writing a letter and not knowing where to turn,” said a Veteran who participated in the Greater Los Angeles VEAC. “I don’t feel lost anymore. This is a great service, and now I have someone representing my claim.”

The Michigan VEAC is a virtual event in which residents can be seamlessly connected to the full range of VA and community-based services and resources while focusing on a person-centered approach.

VEACs are a collaboration that includes representation from the [Veterans Health Administration](#), [Veterans Benefits Administration](#), [National Cemetery Administration](#), Veteran Service Officers, and community partners working together to offer one-on-one personalized assistance.

Appointments are available from 10 a.m.– 2 p.m. ET, Tuesday, April 18 – Thursday, April 20. When registering, participants will have the option to schedule a virtual appointment time and day, that best fits their availability. A VA representative will call the Veteran during the scheduled time to provide assistance as needed.

Veterans who don't have access to a telephone to receive their VEAC appointment call can visit VA sites where phones will be provided. Visit the registration page for more information.

Registration runs through Saturday, April 15. Please note appointments for April 18 are for Veterans residing in the counties of Macomb, Wayne, and Wexford; April 19–20 is open to all Michigan Residents—any out-of-state registrations will be cancelled.

Veterans and family members can register at www.va.gov/VEAC.

For additional information please email ActionCenter@va.gov

The Aleda E. Lutz VAMC in Saginaw, Michigan operates an 81-bed skilled nursing and rehabilitation Community Living Center. It provides care to over 40,126 Veterans in a 35-county geographic area, from mid-Michigan to the Mackinac Bridge. Veterans can also receive care at one of our nine VA Community Based Outpatient Clinics located throughout Michigan. More information about this VA can be found at www.va.gov/saginaw-health-care/.

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