

Rider Information

- Driver will need to see your VA ID card (last name and last four of SSN)
- Please be respectful of other riders and keep personal telephone calls to a minimum
- Luggage is NOT allowed on the shuttle (small backpacks are acceptable)
- Smoking, vaping, or chewing tobacco consumption is NOT allowed on the shuttle.
- Patients who behave in a threatening or inappropriate manner on the shuttle may be banned from using this service
- Do not stand or walk while the shuttle is in operation
- Music and other audible tone devices may only be used with headphones
- Spouses and Medical Escorts must be 18 years or older to ride the shuttle only if space is available (Must also have a valid photo ID)

For Lost and Found, please contact Volunteer Services (650) 493-5000, ext. 1-1-65800.

All arrival times are approximate and can be affected by traffic or weather.

Important Phone Numbers

Shuttle Information

(209) 588-2600, ext. 1-3-35292
OR ext. 1-2-22253

Pharmacy

(800) 311-2511

Patient Scheduling Unit

(855) 632-8262

Telephone Care Program

(800) 455-0057



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VA Palo Alto Health Care System

3801 Miranda Ave • Palo Alto, CA 94304
(650) 493-5000 • www.va.gov/palo-alto-health-care

Last Updated: January 2023

VA Palo Alto Health Care System

SHUTTLE SCHEDULE AND ROUTES FOR THE EAST BAY

Effective January 15, 2023



VA



U.S. Department of Veterans Affairs
Veterans Health Administration
VA Palo Alto Health Care System

Palo Alto · Fremont · Livermore · Stockton · Modesto

Your Location	Shuttle #	Departure Time	Palo Alto	Fremont	Livermore
Palo Alto	A	09:00			(10:15)
	B	10:30	(14:30)	13:15	(11:45)
	A	12:30		(13:15)	(13:40)
	B	14:30	-	(15:15)	(16:15)
Fremont	A	07:40	(08:45)		
	A	13:15			(13:40)
	B	13:15	(14:30)		
	B	15:15			(16:15)
Livermore	A	06:45	(08:45)	(07:40)	
	B	08:45	(10:00)	-	-
	A	11:00	(12:20)	-	-

Route Tip for East Bay to Palo Alto

Shuttle B:

- Depart Livermore at 08:45, arrive Palo Alto at 10:00

Boarding Points	Front of Entrance
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Palo Alto	3801 Miranda Avenue, Palo Alto, CA 94304 <i>Building 100, first covered shelter</i>
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Fremont	39199 Liberty Street Fremont, CA 94538
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Livermore	4951 Arroyo Road Livermore, CA 94550 <i>In front of Building 62 (white curb)</i>
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Notes
