

JAMES A. HALEY VETERANS' HOSPITAL COMMUNITY RESOURCE GUIDE

Tampa Deflection Team



Helpful Phone Numbers

Veteran Crisis Line: (800) 273-8255

Suicide Hotline: (800) 273-8255

Alcoholics Anonymous: (813) 933-9123

Narcotics Anonymous: (813) 879-HELP (4357)

Confidential 24-Hour Sexual Assault Helpline: (407) 497-6701

Trans (24-Hour) Lifeline: (877) 565-8860

SAMHSA's National Helpline: (800) 662-HELP (4357)

VA Police Emergency: (813) 972-7554

VA Police Non-Emergency: (813) 972-7553

Hillsborough County Sherriff's Department: (813) 247-8200

Polk County Sherriff's Department: (863) 298-6200

Lakeland Police Department: (863) 834-6900 / 863-698-0355 (Steve Pacheco/AC)

Pasco County Sherriff's Department: (727) 847-8102

Hernando County Sherriff's Department: (352) 754-6830

Tampa Police Department: (813) 931-6500

Temple Terrace Police Department: (813) 506-6500

Plant City Police Department : (813) 757-9200

Zephyrhills Police Department: (813) 780-0050

Citrus County Sherriff's Department: (352) 249-2790

Port Richey Police Department: (727) 816-1919

New Port Richey Police Department: (727) 841-4550

Dade City Police Department: (352) 521-1490

United Way: Dial 2-1-1, or (813) 274-0900

Speech and Hearing Impaired: Dial 7-1-1

Vet Center: (813) 372-0400

Veteran Services (VA Benefits): (813) 635-8316

Helpful Phone Numbers Cont..

Medicare Hotline: (800)633-4427

Christian Services Network: (813) 248-3301

Catholic Charities: (813) 631-4370

Aspire: (813) 542-5500

Goodwill Industries: (813) 874-7077

Career Source Capital Region: 1(800)757-4598

Social Security Administrations: 1(800)772-1213

Jewish Family Services: (813) 960-1848

Division of Motor Vehicles: (813) 276-5795

National Cemetery Scheduling Office: (800) 535-1117

Quick-Resource List:

- **American Military University: 1-877-755-2787 / www.amu.apus.edu**
- **American Foundation for the Blind: 1-212-502-7600 / www.afb.org**
- **Amputee Coalition of America: 1-888-267-5669 / www.amputeecoalition.org**
- **AM VETS: 1-877-726-8387 / www.amvets.org**
- **Army Emergency Relief: 1-866-878-6378 / www.aerhq.org**
- **Blinded Veterans Association: 1-800-669-7079 / www.bva.org**
- **Brain Injury Association of America: 1-800-444-6443 / www.biausa.org**
- **The Military Order of the Purple Heart: 1-703-642-5360 / www.purpleheart.org**
- **The National Amputation Foundation: 1-516-887-3600 / www.nationalamputation.org**

- **Tragedy Assistance Program: 1-800-959-8277 / www.taps.org**
- **Traumatic Brain Injury Survival Guide: 1-231-929-7358 / www.tbiguide.com**
- **United Spinal Association: 1-718-803-3782 / www.unitedspinal.org**
- **USA Cares: 1-800-773-0387 / usacares.org**
- **Veterans of Foreign Wars: 816-7568390 / www.vfw.org**
- **Vets4Vets: www.vets4veterans.com**
- **Wounded Soldier and Family Hotline: 1-800-984-8523 / armymedicine.mil**
- **Wounded Warrior Regiment Call Center: 1-877-487-6299 / www.woundedwarriorregiment.org**
- **Tips/Help for Spouses/Families: 1-405-535-1925 / www.veteransfamiliesunited.org**
- **USO: 1-888-484-3876 / www.uso.org**

Crisis/Help Lines:

Veterans Crisis Line Call **1-800-273-8255** and **Press 1**,24/7. [Chat online](#). Text to **838255**.

The Veterans Crisis Line connects Veterans and Service members in crisis and their families and friends with qualified, caring VA responders through a confidential toll-free hotline, online chat, or text.

War Vet Call Center Call **1-877-WAR-VETS (1-877-927-8387)**, 24/7.

The War Vet Call Center is a confidential call center where combat Veterans and their families can call to talk about their military experience or any other issue they are facing in their readjustment to civilian life.

Real Warriors Call **1-866-966-1020**, available 24/7 [Chat online 24/7](#).

Real Warriors, a program through the Defense Centers of Excellence for Psychological Health and Traumatic Brain Injury (DCoE), provides information and resources about psychological health, Post-Traumatic Stress Disorder (PTSD), and traumatic brain injury.

National VA Call Center for Homeless Veterans Call **1-877-424-3838**,24/7. [Chat online](#).

If you are or know a Veteran who is homeless or at risk of becoming homeless, you may contact the National VA Call Center for Homeless Veterans. These resources are also available to Veterans' family members and friends, VA medical centers, VA partners, community agencies, and service providers.

National Alliance on Mental Illness Call the NAMI Helpline at **1-800-950-NAMI** or **chat with us**. In a crisis, **text "NAMI" to 741741**.

DOD Safe Helpline Contact Phone: **1-877-955-5247**

Text zip code or installation/base name to 55247 or (202)470-5546 (if outside the U.S.).

Sexual assault support for the DOD Community. Web: **SafeHelpline.org**

Florida Domestic Violence Hotline Contact Phone **1-800-500-1119** The hotline provides support and advocacy for survivors of domestic violence and their friends and family.

Women Veterans Call Center Call **1-855-VA-Women (1-855-829-6636)** 8 a.m.-10 p.m. ET, Monday-Friday; 8 a.m.-6:30 p.m. ET, Saturday. **Chat 8 a.m.-10 p.m. ET Monday-Friday, 8 a.m.-6:30 p.m. ET, Saturday. Chat 8 a.m.-10 p.m. ET Monday-Friday, 8 a.m.-6:30 p.m. ET, Saturday.** The Women Veterans Call Center (WVCC). Provides VA services and resources to women Veterans, their families, and caregivers. You can also chat online anonymously with a WVCC representative.

Florida United Way helpline by dialing 2-1-1. The service is available for children/youth, ages 0-17 who need immediate assistance because they are experiencing a mental health or substance abuse crisis. Anyone can call and request the service and there is no cost to families.

QuitVet Call **1-855-QUIT-VET (1-855-784-8838)**, 9 a.m.-9 p.m. ET, Monday-Friday.

Tobacco quit-lines can double your chance of quitting, compared with getting no support at all. Any Veteran receiving health care through VA is eligible to use the Quit VET quit line. Call the quit line to speak with a tobacco cessation counselor.

Substance Abuse / Detox Center:

Aspire Health Partners \The Steven A. Cohen Military Family Clinic

4520 Oak Fair Blvd Tampa, FL 33610

Tel: 813-542-5500 Screening-Alcohol-Substance Abuse-Mental-Health-Veteran's Services

North Tampa Behavioral Health

29910 SR-56, Wesley Chapel, FL 33543

General intake information, call: **833-913-2719**

Substance Abuse / Detox Center: Cont...

New Beginnings of Tampa

1402 E Chilkoot Ave, Tampa, FL 33612

Admissions: **813-421-3738**

Ian@NewBeginningsForVeterans.com

Riverside Recovery

4004 N Riverside Dr. Tampa, FL 33603

Tel: **(813) 279-6900** Intake: **(833) 875-7701**

(NOTE: Consider for dual admissions of psych and detox)

WhiteSands Alcohol & Drug Rehab Tampa

7620 Gunn Hwy #110, Tampa, FL 33625

Tel: **(813) 285-5113**

(NOTE: Consider for dual admissions of psych and detox)

Healthcare / Mental Health / Psychiatric Facilities:

James Haley VA Medical Center

13000 Bruce B Downs Blvd, FL 33612

Main Number: **813-972-2000**

Hours of Operation: Mon- Sun 24/7

N 46th Mental Health Clinic, Tel: 813-631-7100

Brooksville VA Clinic

14540 Cortez Boulevard, Suite 108

Brooksville, FL 34613-6001

Main phone: 352-597-8287

VA health connect: 877-741-3400

Healthcare / Mental Health / Psychiatric Facilities: Continued

New Port Richey VA Clinic

7900 Little Road

New Port Richey, FL 34654-5405

Main phone: 727-869-4100

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 6:30AM-5:00PM,
Sat 8:00-12:00

Sun CLOSED Mental health care: 727-869-
4100 x4350

South Hillsborough VA Clinic

12920 Summerfield Crossing Boulevard

Riverview, FL 33579-7210

Main phone: 813-998-8600

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 7:00AM-4:30PM, Sat-Sun CLOSED

Zephyrhills VA Clinic

37827 Eiland Boulevard

Zephyrhills, FL 33542-1857

Main phone: 813-780-2550

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 7:00 AM-4:30 PM, Sat-Sun CLOSED

Zephyrhills CBOC Mental health care: 813-
780-2550 x3119

Lakeland VA Clinic

4237 South Pipkin Road

Lakeland, FL 33811-1442

Main phone: 863-701-2470

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 7:30AM-4:30PM, Sat 7:30-12:00, Sun CLOSED

Healthcare / Mental Health / Psychiatric Facilities: Continued

Forty Sixth Street North VA Clinic

14020 North 46th Street

Tampa, FL 33613-5778

Main phone: 813-972-7529 x7529

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 7:00AM-8:00PM, Sat-Sun CLOSED

Forty Sixth Street South VA Clinic

10770 North 46th Street, Suite 200

Tampa, FL 33617-3442

Main phone: 813-972-7551

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 8:00 AM-4:30 PM, Sat-Sun CLOSED

Lecanto VA Clinic

2804 West Marc Knighton Court, Suite A

Lecanto, FL 34461

Main phone: 352-746-8000

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 8:00AM-4:30PM, Sat-Sun CLOSED

Primary Care Annex / Hidden River

13515 Lake Terrace Lane

Tampa, FL 33637-1003

Main phone: 813-998-8000

VA health connect: 877-741-3400

Hours of Operation: Mon-Fri 7:00AM-5:00 PM, Sat 8:00-12:00 Sun CLOSED

Mental Health Resource Center

**Healthcare / Mental Health / Psychiatric Facilities:
Continued**

Discovery Mood & Anxiety Program

37445 Clinton Ave, Dade City, FL 33525

Tel: **(352) 834-8706**

Hours of Operation: 24 hrs a day / 7 days a wk

Elite DNA Behavioral Health

11349 Cortez Blvd, Brooksville, FL 34613

Tel: **(352) 616-7600**

Hours of Operation: Mon, Tue, Wed. 6:00-9:00PM; Fri, Sat-Sun CLOSED

Brain Chemistry Center

204 Lake Harris Dr, Lakeland, FL 33813

TEL **(863) 646-7733**

Brandon Mental Health

1134 Bell Shoals Rd, Brandon, FL 33511

Tel: **(813) 315-8648**

Crisis Center of Tampa Bay

One Crisis Center Plaza

Tampa, FL 33613

Phone: (813) 964-1964

HCA Florida Trinity West Hospital.

Medical Center of Trinity-Behavioral Health

5637 Marine Pkwy, New Port Richey, FL 34652

Tel: **407-875-3700**

Humanitary Medical Center Tampa

6607 N Dale Mabry Hwy, Tampa, FL 33614

Ph: 813-499-1500

Fax: 813-499-1499

Housing Assistance / Shelters

Tampa Hillsborough Homeless Initiative

601 E Kennedy Blvd 24th floor, Tampa, FL 33602

Tel: **(813) 223-6115**

Email: info@thhi.org

Liberty Manor for Veterans

10015 N 9th St, Tampa, FL 33612

Tel: **(813) 900-9422**

Intake hours: Monday-Friday 7:00AM-3:00PM

The Bridge 4 Veterans Inc.

306 S Park Ave, Inverness, FL 34452

Tel: **(352) 419-5451**

Jericho Road Ministries

11014 N Broad St, Brooksville, FL 34601

Tel: **(352) 799-2912**

Tampa Hope

3704 E 3rd Ave, Tampa, FL 33605

Tel: **(813) 333-7269**

Coalition for the Homeless of Pasco

8239 Youth Ln, Port Richey, FL 34668.

Tel: **(727) 842-8605**

Metropolitan Ministries West Pasco

3214 US-19, Holiday, FL 34691

Phone: (727) 937-3268

THE SPRING OF TAMPA BAY

PO Box 5147, Tampa FL 33675

Housing Assistance / Shelters Continued

Hotline: (813) 247-SAFE

Outreach: (813) 749-8764

Administration: (813) 247-5433

info@thespring.org

TALBOT HOUSE

814 NORTH KENTUCKY AVE

LAKELAND, FL 33801

(863) 687-8475

The Salvation Army Adult Rehabilitation Center – Tampa

13815 N, Salvation Army Ln, Tampa, FL 33613

Phone: (813) 972-0471

Intake Hours: Open 24 hours

Homeless Heroes (national VA program)

Phone: 1-877-424-3838

Meals / Food Banks

CITRIS COUNTY-

JESUS IS! Ministries, Inc.

PO Box 1110, Inglis, Florida 34449-1110

Phone: 352-447-2731 Fax: 352-447-0723

E-mail us at: jesusisministries@comcast.net

Meals / Food Banks Continued

HERNANDO COUNTY

Society of St. Vincent de Paul.

1291 Kass Circle Spring Hill, FL. 34606

Phone: 352-688-3331 Fax: 352-447-0723

JERICO ROAD MINISTRIES.

PO BOX 864 Brooksville, FL 34605

Phone: 352-799-2912

PASCO COUNTY

Foundations of Life

37733 Meridian Ave, Dade City, FL 33525

Phone: 352-521-1218 Email: folpasco@ccdosp.org

Messengers of Hope Mission

14426 Black Lake Rd, Odessa FL 33556

Phone : (813) 404-2300

messengersofhope1@gmail.com

POLK COUNTY

City of Refuge Compassion Pantry

1102 N Ruth Ave Lakeland, FL 33805

Phone: (863)-940-2061

Blessings and Hope Food Pantry

2150 E Edgewood Dr, Lakeland, FL 33803

Phone – (863) 698-7512 BlessingsandHopeFoodPantry@gmail.com

HILLSBOROUGH COUNTY

Bay Chapel Food Pantry

19911 Bruce B Downs Blvd, Tampa, FL 33647

Phone (813) 618-3872 Sat 9am

Metropolitan Ministries Family Support Center

Vet Centers / Peer Support

Tampa Vet Center

9206 King Palm Drive, Tampa, FL 33619

Phone: (813) 372-0400

www.vetcenter.va.gov

Ocala Vet Center

3300 SW 34th Avenue, Suite 140 Ocala, FL 34474

Phone: 352-237-1947

Lakeland Vet Center

1370 Ariana Street Lakeland, FL 33803-1817

Phone: 863-284-0841

Pasco County Vet Center

5139 Deer Park Drive New Port Richey, FL 34653

Phone: 727-372-1854

James A. Haley Veterans' Hospital Mental Health Peer Support Program

Program consists of full-time Peer Specialists and volunteer Recovery Coaches who can provide Peer Support and/or assist a Veteran and/or family members access Peer Support either at the VA or in the community.

Geographic Area Served:

Hernando, Hillsborough, Pasco, Polk Counties

Phone Number: 813-631-2506

Hours of Operation 8:30am - 5:00pm Monday-Friday

<https://www.va.gov/tampa-health-care/>

Financial Resources

American Red Cross Veteran Services

Tel: **1-877-272-7337**

The American Red Cross provides immediate financial assistance, emergency communication services

and deployment services 24/7 every day of the year.

Web: RedCross.org

CredAbility Contact

Tel: **1-800-251-2227**

A nonprofit organization that provides credit counseling and education; may also assist in foreclosures.

Web: Credability.org

Operation Homefront Contact

Tel: **1-210-659-7756**

1355 Central Parkway 5, Ste. 100 San Antonio, TX 78232

Provides emergency financial assistance for multiple needs.

Web: OperationHomefront.net/florida

Legal Services

Veterans Justice Outreach

Hillsborough County : 813-450-7219 / 813-442-9355

Pasco County: 813-525-0504

James Haley Veterans' Hospital Legal Clinic

Phone: 813-318-7010

Call and schedule an appointment.

Veterans Justice Outreach

Hillsborough County : 813-450-7219 / 813-442-9355

Pasco County: 813-525-0504



Veterans' Frequently Requested Information

1. Change my Provider

To change your doctor or provider, pick up the form from your team, fill it out and give it to the clerk. It may take up to 30 days for the change to go into effect.

2. Get help with Service Connection Claims and VA Benefits

- DAV Representative: **(813) 972-2000, Ext. 6596 or 6597**
Located on 2nd Floor office next to elevators and ATM Machine
- Florida Department of Veterans Affairs Representatives, Trailer 61: **(813) 972-2000 Ext. 6589**
- Hillsborough County of Veterans Affairs Representative: **(813) 903-4884**
Located on 1st floor across from Podiatry Room 1B-156B
- Regional Office in St. Petersburg: **1-800-827-1000**
- Florida Department of Veteran Affairs: **(727) 319-7400**

3. Get help with Travel Issues or Travel Vouchers

- Travel Office located on 1st floor near 1CN Specialty Clinics: **(813) 972-2000, Ext. 6208**
- Enrollment Coordinator: **(813) 972-2000, Ext. 5570**
- Section Chief of Patient Processing and Benefits Section: **(813) 972-2000, Ext. 5656**

4. Get help with Billing Issues or Repayment Plans and Waivers

- Ground Floor by Release of Information (ROI). **Walk-in service provided**
- Local Billing office: **(813) 903-4457 or (813) 903-4452**
- Florida Caribbean CPAC: **1-855-798-9780**
- VA Health Resource Center: **1-866-793-4591**

5. Submit Non-VA Hospital or Ambulance Bills

- **Must notify VA within 72 hrs** of being seen or admitted to a Non-VA Facility,
Call Fee Basis: **(813) 903-4221**
- **Ambulance Bills:**

Ambulance from home to Non-VA facility	Ambulance from Home or VA Clinic to Tampa VA Hospital
Send bill to: JAH Veterans' Hospital Attn: Fee Basis P.O. Box 290196 Tampa, FL 33687	Send bill to: JAH Veterans' Hospital Attn: Bill Thomas, Trailer 60 13000 Bruce B. Downs Tampa, FL 33612


6. Have my Medical Records Amended

To request a change to your medical records, contact our **Privacy Office** at **(813) 978-5857** or visit Building-41 second floor. They will provide a form with instructions.

7. Free Legal Services Clinic for Veterans: (813) 318-7010 for information and an appointment.

James A. Haley Veterans' Hospital
13000 Bruce B. Downs Blvd.
Tampa, FL 33612
813-972-2000
www.tampa.va.gov
www.facebook.com/VATampa

*Information compiled by the Patient
Advocates' Office, Ext. 5856*

 Approved by Veteran/Family Health
Education Committee 2013-10



James A. Haley Veterans' Hospital and Clinics

TRAM & SHUTTLE Limited Service

PHARMACY/DERMATOLOGY SHUTTLE INFO

Southern Route Shuttle Stops



2 Shift Bus Service from 0700am-700pm

- MH to Pharm/Derm: 7 Mins
- Pharm/Derm to 46th Street: 13 Mins
- Return Trip: 20 Mins
- Round Trip: 30 Mins

Level of Service: 20-30 minute wait

Express Van primarily runs on North Route but may supplement South route for emergencies.

2 Pharmacy/Dermatology 12210 Bruce B. Downs Blvd. Tampa, FL 33612-9211 Pharmacy-(813) 972-2000 ext 6767 Dermatology-(813) 972-2000 ext 5801	3 Mental Health Clinic 10770 North 46th Street Tampa, FL 33617 (813) 631-7122 / 7123	3 Comp & Pen South 10770 North 46th Street Tampa, FL 33617 (813) 972-7033	Eye Clinic 10770 North 46th Street Tampa, FL 33617 (813) 972-7574
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EMERGENCY CONTACTS SOUTH ROUTE DRIVERS

PRIMARY DRIVERS:	SECONDARY DRIVERS:	FLOATER EXPRESS DRIVER:
<ul style="list-style-type: none"> • Kevin Ramirez 6:30am-2:30pm 813-695-0150 • John Maye 11:30am-7:00pm 813-610-9686 	<ul style="list-style-type: none"> • Joel Palmer 11:30am-7:00pm 813-610-4817 • Norma Crespo 11:30am-7:00pm 813-610-0566 • Bobby Falla 6:30am-2:30pm 813-610-0006 	<ul style="list-style-type: none"> • Tony Kreemar 6:30am-2:30pm 813-613-4043

Transportation Office Contact Information

Supervisor, Jon Esteban 813-972-2000 ext. 1614
 Lead Driver, Nancy Wells 813-972-2000 ext. 7079
 Admin Staff Various 813-972-2000 ext. 4374

Tram Shuttle Service is operated by Volunteer Services
 Orlando Shuttle Service is operated by Orlando Patient Travel



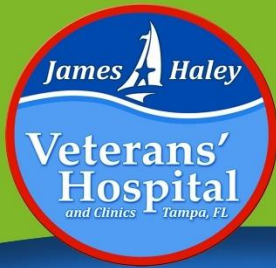
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James A. Haley Veterans' Hospital and Clinics

TRAM & SHUTTLE Limited Service

PRIMARY CARE ANNEX SHUTTLE INFO

Northern Route Shuttle Stops



Level of Service: 45-60 minute wait*

Round Trip: 30 Mins
 Level of Service: 30-40 minute wait*

2 Physical Therapy
 14530 North 42nd Street
 Tampa, FL 33613-2813
 (813) 972-2000 ext 5400 / 5401

3 Comp & Pen North/ Audiology
 14020 North 46th Street
 Tampa, FL 33613-2813
 Comp & Pen (813) 972-2000 ext 7551 or 2296
 Audiology (813) 972-2000 ext 6560 or 7529

4 & 5 PRIMARY CARE ANNEX
 - Dental Clinic
 - Women's Center
 13515 Lake Terrace Lane
 Tampa, FL 33637 (813) 998-8000

EMERGENCY CONTACTS NORTH ROUTE DRIVERS

PRIMARY DRIVERS:
 - Jaime Parrilla 6:30am-2:30pm 813-610-1075
 - Ray Sanabria 11:30am-7:00pm 813-610-7542

SECONDARY DRIVERS:
 - Joel Palmer 11:30am-7:00pm 813-610-4817
 - Norma Crespo 11:30am-7:00pm 813-610-0566
 - Bobby Falla 6:30am-2:30pm 813-610-0006

FLOATER EXPRESS DRIVER:
 - Tony Krcmar 6:30am-2:30pm 813-613-4043

PCA PARKING LOT SHUTTLE DRIVERS:
 - Teno Centeno 5:30am-2:00pm 813-610-3586
 - Mike Rogers 11:30am-7:00pm 813-310-0683

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James A. Haley Veterans' Hospital and Clinics

TRAM & SHUTTLE Limited Service

46th Street Clinics

MENTAL HEALTH CLINIC SHUTTLE INFO

Southern Route Shuttle Stops



2 Shift Bus Service from 0700am-700pm

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- Pharm/Derm to 46th Street: 13 Mins
- Return Trip: 20 Mins
- Round Trip: 30 Mins

Level of Service: 20-30 minute wait

Express Van primarily runs on North Route but may supplement South route for emergencies.

<p>2 Pharmacy/Dermatology 12210 Bruce B. Downs Blvd. Tampa, FL 33612-9211 Pharmacy-(813) 972-2000 ext 6767 Dermatology-(813) 972-2000 ext 5801</p>	<p>3 Mental Health Clinic 10770 North 46th Street Tampa, FL 33617 (813) 631-7122 / 7123</p>	<p>3 Comp & Pen South 10770 North 46th Street Tampa, FL 33617 (813) 972-7033</p>	<p>Eye Clinic 10770 North 46th Street Tampa, FL 33617 (813) 972-7574</p>
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EMERGENCY CONTACTS SOUTH ROUTE DRIVERS

PRIMARY DRIVERS:

- Kevin Ramirez 6:30am-2:30pm 813-695-0150
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SECONDARY DRIVERS:

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FLOATER EXPRESS DRIVER:

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James A. Haley Veterans' Hospital and Clinics

TRAM & SHUTTLE Limited Service

46th Street Clinics

EYE CLINIC SHUTTLE INFO

Southern Route Shuttle Stops



2 Shift Bus Service from 0700am-700pm

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James A. Haley Veterans' Hospital and Clinics

TRAM & SHUTTLE Limited Service

PHYSICAL THERAPY SHUTTLE INFO

Northern Route Shuttle Stops



- 2 Physical Therapy**
14530 North 42nd Street
Tampa, FL 33613-2813
(813) 972-2000 ext 5400 / 5401
- 3 Comp & Pen North/ Audiology**
14020 North 46th Street
Tampa, FL 33613-2813
Comp & Pen (813) 972-2000 ext 7551 or 2296
Audiology (813) 972-2000 ext 6560 or 7529
- 4 & 5 PRIMARY CARE ANNEX**
- Dental Clinic
- Women's Center
13515 Lake Terrace Lane
Tampa, FL 33637 (813) 998-8000

EMERGENCY CONTACTS NORTH ROUTE DRIVERS

PRIMARY DRIVERS:	SECONDARY DRIVERS:	FLOATER EXPRESS DRIVER:
- Jaime Parrilla 6:30am-2:30pm 813-610-1075	- Joel Palmer 11:30am-7:00pm 813-610-4817	- Tony Krcmar 6:30am-2:30pm 813-613-4043
- Ray Sanabria 11:30am-7:00pm 813-610-7542	- Norma Crespo 11:30am-7:00pm 813-610-0566	PCA PARKING LOT SHUTTLE DRIVERS:
	- Bobby Falla 6:30am-2:30pm 813-610-0006	- Teno Centeno 3:30am-2:00pm 813-610-3586
		- Mike Rogers 11:30am-7:00pm 813-310-0683

Transportation Office Contact Information

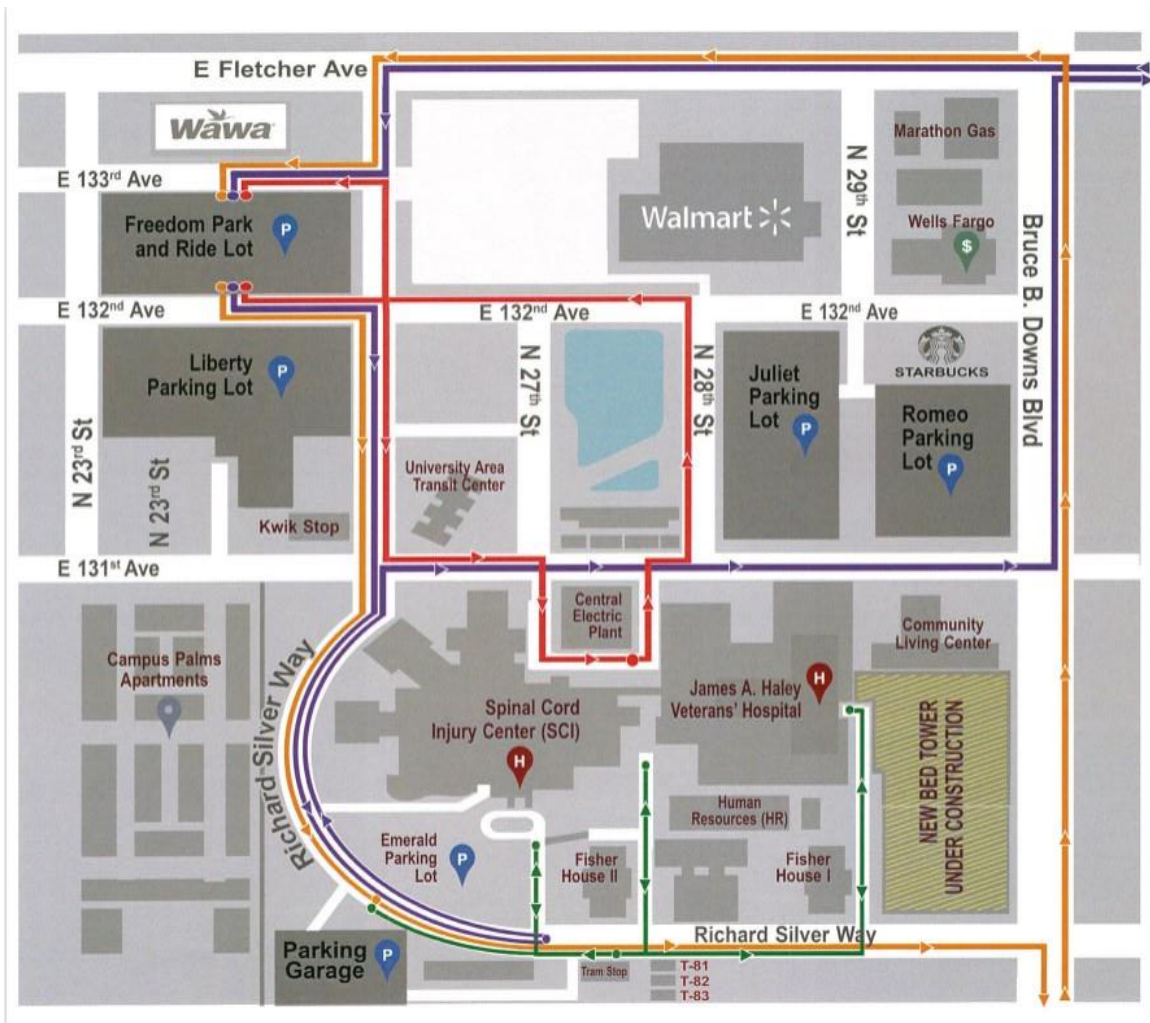
Supervisor, Jon Esteban 813-972-2000 ext. 1614
 Lead Driver, Nancy Wells 813-972-2000 ext. 7079
 Admin Staff Various 813-972-2000 ext. 4374

Tram Shuttle Service is operated by Volunteer Services
 Orlando Shuttle Service is operated by Orlando Patient Travel



CONNECT WITH US
 Like us at www.facebook.com/VAJamesAHaley. Follow us on twitter@TampaVA

Quality • Comfort • Convenience



PURPLE
NORTH SHUTTLE STOPS

- FREEDOM PARKING LOT
- PARKING GARAGE
- PHYSICAL THERAPY
- AUDIOLOGY/COMP AND PEN (NORTH)
- PRIMARY CARE ANNEX/PCA

Service runs every 60 mins from 0700 - 1800

ORANGE
SOUTH SHUTTLE STOPS

- FREEDOM PARKING LOT
- PARKING GARAGE
- PHARMACY/DERMATOLOGY
- MENTAL HEALTH/EYE CLINIC/
- COMP AND PEN (SOUTH)

Service runs every 45 mins from 0700 - 1800

RED
FREEDOM LOT SHUTTLE STOPS

- FREEDOM PARKING LOT
- CENTRAL ENERGY PLANT

Service runs every 15 mins from 0600 - 1800

GREEN
HOSPITAL TRAM STOPS

- PARKING GARAGE
- RTU HALLWAY
- SCI
- ER
- TRAM STOP / T-81-83

*Questions or concerns please call
(813) 972-2000 ext 7079*

James A. Haley
Veterans' Hospital

TRAM & SHUTTLE
Service

Quality • Comfort • Convenience



JAMES A. HALEY

VETERANS TRANSPORTATION SERVICES

13000 BRUCE B DOWNS BLVD

TAMPA, FL 33612

813-816-7150 (PRESS OPTION 6 FOR TRAVEL THEN OPTION 3 FOR VTS)

VTS SEPARATED TAMPA INTO FIVE SECTIONS TO ALLOW MAXIMUM EFFICIENCY WITH LIMITED DRIVERS

SERVICE DAYS BY SECTIONS:

(TAMPA WEST OF VA)

MONDAY'S — OLDSMAR, WESTCHASE, CARROLLWOOD VILLAGE, TOWN N' COUNTRY

(TAMPA NORTH OF VA)

TUESDAY'S — DADE CITY, LAND O LAKES, WESLEY CHAPEL, LUTZ, ZEPHYRHILLS

(TAMPA SOUTH OF VA)

WEDNESDAY'S — DOWNTOWN, YBOR CITY, DAVIS ISLAND, BAYSHORE, MACDILL AFB

(TAMPA SOUTHEAST OF VA)

THURSDAY'S — SEFFNER, BRANDON, VALRICO, GIBSONTON, RIVERVIEW, SUN CITY CENTER

(TAMPA EAST OF VA)

FRIDAY'S — DOVER, PLANT CITY, THONTOSASSA, MANGO, SEFFNER, OR 15 MILES FROM VA

WE ARE ASKING VETERANS TO PLEASE KEEP THEIR APPOINTMENT TIMES BETWEEN THE HOURS OF 0930 - 1500, SO WE CAN MAXIMIZE OUR TOTAL PICKUPS IN EACH OF THE SECTIONS LISTED ABOVE. IF YOU HAVE ANY QUESTIONS, CONCERNS, OR NEED TO MAKE RESERVATIONS PLEASE CALL 813-816-7150, PRESS OPTION 6 FOR TRAVEL THEN OPTION 3 FOR VTS. NOTE: PATIENTS MAY CALL 3 TO 21 DAY IN ADVANCE OF APPT. KEEP IN MIND WE HAVE A VERY HIGH CALL VOLUME.

PASCO WEST – HERNANDO SHUTTLE ROUTE # 5202

NEW PORT RICHEY OPC 9912 LITTLE RD NEW PORT RICHEY, FL PICKUP IN FRONT OF CLINC JUST TO THE RIGHT MONDAY thru FRIDAY	JAMES A. HALEY VA VETERANS TRANSPORTATION SERVICES	BROOKSVILLE CBOC 14540 CORTEZ BLVD. BROOKSVILLE, FL PICKUP AT DOOR #7 TUESDAY & THURSDAY
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For shuttle service reservations please call us at: **813-816-7150**

Press Option 6 for the travel team and Option 3 for your VTS team

OFFICE HOURS: M-F (0730 – 1600)

VTS operates on a first come, first serve basis with limited seating capacity. Patients requesting transportation may call and make reservations for transportation 2 to 21 days in advance of their scheduled appointment.

SERVICE DAYS:

MONDAY – WEDNESDAY – FRIDAY New Port Richey OPC ONLY	TUESDAY – THURSDAY New Port Richey OPC & Brooksville CBOC (If Needed)
DEPARTS – NEW PORT RICHEY OPC (0700) ARRIVES – JAMES A. HALEY (0830) DEPARTS – JAMES A. HALEY (1330 – NLT 1345)	DEPARTS – NEW PORT RICHEY OPC (0700) ARRIVES – BROOKSVILLE CBOC (0735) DEPARTS – BROOKSVILLE CBOC (0745) ARRIVES – JAMES A. HALEY (0915 - 0930) DEPARTS - JAMES A. HALEY (1330 - NLT 1345)
<ul style="list-style-type: none"> • ALL SHUTTLE TIMES ARE DEPENDENT ON TRAFFIC CONDITIONS & RIDERSHIP • WE ARE ASKING VETERANS TO PLEASE SCHEDULE THEIR APOINTMENTS TIMES BETWEEN 0930 AND 1245, SO WE CAN MAXIMIZE OUR TOTAL PICKUPS. 	

NOTE: Transportation from these areas are shuttle base, therefore any veteran requesting transportation to the Tampa VA will be required to be at the designated shuttle stop listed above. VTS will only provide residential pickup for veterans that are deemed legally blind by a certified physician.

It's OK

to **not be OK.**

to **ask for help.**

to **call.**



Veterans Crisis Line

DIAL 988 then **PRESS 1**

22



**SUICIDES
PER
DAY**

22 IS TOO MANY!

The VA remains committed to honoring our Nation's Veterans by ensuring a safe environment to deliver exceptional health care



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13000 Bruce B Downs Blvd
Tampa FL 33612

