

VA St. Louis Health Care System Jefferson Barracks Campus 1 Jefferson Barracks Dr. St. Louis, MO 63125

Media Advisory

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FOR IMMEDIATE RELEASE

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VA St. Louis Health Care System Earns 4-Star Quality Rating

SAINT LOUIS – VA St. Louis Health Care System announced today that it earned a 4 out of 5 star rating from the <u>Centers for Medicare & Medicaid Services</u> (CMS). This is the first time CMS has included VA facilities in their annual Overall Hospital Quality Star Ratings.

The CMS uses 5 categories – mortality, safety of care, readmission, patient experience, and timely and effective care – to award a quality rating for each hospital. The more stars (out of 5), the better a hospital performed on the available quality measures.

According to Candace Ifabiyi, medical center director, "We are proud of the tremendous accomplishments we have made in our system" She added that our dedicated team are committed to improving the quality, safety, and delivery of exceptional services to our deserving Veterans. Ifabiyi is Medical Center Director and CEO of the four star rated VA health care system in St. Louis".

Overall, 67% of VA hospitals included in the CMS annual Overall Hospital Quality Star Ratings received either 4 or 5 stars, compared to only 41% of non-VA hospitals. These findings are the latest in a series of recent evaluations showing the effectiveness of VA health care compared to non-VA health care. VA hospitals outperformed non-VA hospitals on all 10 core patient satisfaction metrics in the <u>recent</u> <u>Hospital Consumer Assessment of Healthcare Providers and Systems Star Ratings</u>, and a recent <u>systematic review of more than 40 peer-reviewed studies</u> found that VA health care is consistently as good as — or better than — non-VA health care.

"Our job at VA is to deliver the best possible care to every Veteran who walks through our doors," said VA Under Secretary for Health Dr. Shereef Elnahal. "While we're very proud of these findings, there is still work to do. We will study these results, learn from them, and continue to improve until we're delivering world-class care to every Veteran, every time."

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About the VA St. Louis Health Care System

The VA St. Louis Healthcare System is a Joint Commission accredited, complexity level 1a facility serving over 70,000 Veterans across Missouri and Illinois. The Healthcare System has a 4 out of 5 star rating from the Centers for Medicare & Medicaid Services. It is a two-division, dual-affiliated tertiary care facility with a division downtown St. Louis (John Cochran Div.) and in South St. Louis County (Jefferson Barracks Div.) and outpatient clinics located in: Shiloh, Illinois, North St. Louis County, Missouri, St. Charles County, Missouri, and Washington, Missouri. For more information, visit <u>www.stlouis.va.gov</u>. Connect with us on <u>Facebook</u>.