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**Northern Arizona VA Health Care System (NAVAHCS)
Receives 5 Stars CMS Quality Ratings**

Prescott, AZ – Today Northern Arizona VA Health Care System (NAVAHCS) announced that it received a 5-star rating from the [Centers for Medicare & Medicaid Services](#) (CMS). This is the first time CMS has included VA facilities in their annual Overall Hospital Quality Star Ratings.

The CMS uses 5 categories – mortality, safety of care, readmission, patient experience, and timely and effective care – to award a quality rating for each hospital. The more stars (out of 5), the better a hospital performed on the available quality measures.

Overall, 67% of VA hospitals included in the CMS annual Overall Hospital Quality Star Ratings received either 4 or 5 stars, compared to only 41% of non-VA hospitals. These findings are the latest in a series of recent evaluations showing the effectiveness of VA health care compared to non-VA health care. VA hospitals outperformed non-VA hospitals on all 10 core patient satisfaction metrics in the [recent Hospital Consumer Assessment of Healthcare Providers and Systems Star Ratings](#), and a recent [systematic review of more than 40 peer-reviewed studies](#) found that VA health care is consistently as good as — or better than — non-VA health care.

“Our job at NAVAHCS is to provide the best possible care to every Veteran who walks through our doors,” said Steve Sample, Medical Center Director. Sample also stated, “we are very proud of our 5-star rating and with the amazing employees here and we appreciate all of the support from the community and our Veterans. There is still work to be done and we will continue to work hard making improvements until we’re delivering world-class care to every Veteran, every time.”

For more information, please contact Max Efrein at Max.Efrein@va.gov or call 928-910-0332, or visit [VA Northern Arizona Health Care | Veterans Affairs](#)

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