

St. Cloud VA HCS Telephone Tree

Current as of June 2023

Call the St. Cloud VA HCS at
320-252-1670 or
800-247-1739

For Pharmacy press 1

To make an appointment or
to message your provider or
team press 2

To speak with a nurse today
about a medical condition
or problem press 3

To apply or determine your
eligibility press 4
(ext. 6226)

For billing questions
press 5

For MISSION Act general
questions press 6

If you are having thoughts
of suicide press 7 or call 988
and press 1

For PACT Act information
press 8

For special vaccine clinic
information press 9

For other questions press 0
for operator assistance

For billing or copay
questions press 1
(1-866-347-2352)

To request a prescription
refill or order status press 2
(ext. 7601)

For all other pharmacy
questions press 3
(ext. 6991)

To cancel or reschedule an
appointment press 1
(ext. 7601)

For Primary Care press 2
(ext. 6339)

For Mental Health press 3
(ext. 6322)

For the Audiology hearing
clinic press 4 (ext. 4370)

For the Optometry eye
clinic press 5 (ext. 5432)

For Surgical & Specialty
Care press 6 (ext. 6429)

For Community Care
press 7 (ext. 6401)

For special vaccine clinic
information press 8

For VA bills press 1
(1-866-347-2352)

For Community Care bills
press 2 (1-877-881-7618)

For Insurance Claims press 3