# **\*\*STEPS BELOW ARE FOR THOSE WHO HAVE REMOTE ACCESS\*\***

Look for the citrixaccess icon (snapshot below has it at the top right corner) and double click; separate window opens If the non-VA computer you sign onto doesn't have the icon, click on this link <u>https://citrixaccess.va.gov/</u>

NOTE: If you don't have downloading privileges (due to being a school or business network), contact the IT section



Step 1: Ensure you have a PIV card reader connected and your PIV card inserted (if you don't have a badge, you must have an approved PIV exemption)

Step 2: Select "Click here to use Smartcard" or "Domain Username/Password" option...a separate window will open

Step 3: Enter your information

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VA CITIX REMOTE ACCESS	
When logging into this system you agree to the following:	
You are accessing a U.S. Government information system, which includes:   (1) This computer, (2) this computer network, (3) all computers connected to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork, and (4) all devices and storage media altached to this metwork and (4) all devices and storage media altached to this metwork and (4) all devices and storage media altached to this metwork and (4) all devices and storage media altached to this metwork and (4) all devices and and consent to the following: You have no reasonable expectation of physics (You sing this information system, you understand and consent to the following: You have no reasonable expectation of physics (You sing the information system, you understand and due to this information system. Any communications of data to this information system. Any communications of data to this information system may be disclosed or used for any lawful government purpose.   There enhanced features of ServiceNow and Your (T services wine metwork). Wing your Testoral this information and Your (T services source the torse torse bork you may access. ServiceNow partial at this 2/social at this 2/social at this 2/social at the setter any communication of the resonable and your of a subscention.   Wing your Present identity Viertisting (PV) Viertisting (PV) viertisting ServiceNow and Your (T services source torse torese. (Esto) at 4255674-3557.   Pre	
bottom link.	
Click here to use Smarticard: Click the icon to login with VA PIV card, CAC card, or USB e Token	
Click here to use OTP Token: POA entrored user require a Network Account exemption bus use OTP Token	
Click here to use Domain Username/Password	

#### Once your information is accepted, the window below will open...Click on "Accept" and access will be granted

## VA Security Warning

This U.S. government system is intended to be used by authorized VA network users for viewing and retrieving information only except as otherwise explicitly authorized. VA information resides on and transmits through computer systems and networks funded by VA. All use is considered to be with an understanding and acceptance that there is no reasonable expectation of privacy for any data or transmissions on Government Intranet or Extranet (non-public) networks or systems., All transactions that occur on this system and all data transmitted through this system are subject to review and action including (but not limited to) monitoring- recording- retrieving- copying- auditing- inspecting- investigatingrestricting access- blocking- tracking- disclosing to authorized personnel or any other authorized actions by all authorized VA and law enforcement personnel., All use of this system constitutes understanding and unconditional acceptance of these terms., Unauthorized attempts or acts to either (1) access- upload- change- or delete information on this system (2) modify this system (3) deny access to this system or (4) accrue resources for unauthorized use on this system are strictly prohibited., Such attempts or acts are subject to action that may result in criminal civil or administrative penalties.

Accept

select 1VA-Clinical South or Southwest tab towards the bottom



### A download tab will pop out (see below); ensure to select the most recent download request at the top of the list



If the above method doesn't work, click on the 1VA-Clinical South icon to expand drop down option and click open



After clicking the download file, you will be taken to the VA network and desktop as if you were at the VA. Click on V17 folder, then the STX programs folder, and finally the STX – GUI Executable to access Vista - R2, CPRSChart STX, and other needed programs.



To disconnect from the network...click the down arrow (top middle of the page) and click on the disconnect option



### You will be taken to the window below...to log out, go to the settings icon to the top right corner and select Log off