

Meet the Preceptors



Kirstin Arndt, PharmD, BCPS is the Residency Program Director of the PGY1 Pharmacy Residency Program. She received her Doctor of Pharmacy degree from the University of Wisconsin (UW) - Madison School of Pharmacy (SOP) in 2005. She completed a PGY1 Pharmacy Practice Residency at the Clement J. Zablocki Veterans Affairs Medical Center (VAMC) in Milwaukee, WI in 2006 and then joined the pharmacy team as a clinical pharmacist, practicing in the inpatient pharmacy, outpatient pharmacy, and IV room. Later responsibilities included working as a Coordination of Care Clinical Pharmacist Practitioner (CPP) and practicing as an Inpatient Cardiology CPP. In 2013, she transferred to the Tomah VAMC where she joined the outpatient anticoagulation team. Dr. Arndt has now been practicing in ambulatory care since 2015, providing comprehensive medication management (CMM) for patients with diabetes, hypertension, hyperlipidemia, obesity, and more. She has precepted PGY1 pharmacy practice residents and advanced pharmacy practice experience (APPE) students throughout her career.



Mollie Shoyer, PharmD, BCACP is the Residency Program Coordinator of the PGY1 Pharmacy Residency Program. She received her Doctor of Pharmacy degree from South Dakota State University College of Pharmacy (COP) in 2016. She completed a PGY1 Pharmacy Residency in 2017 followed by a PGY2 Ambulatory Care Pharmacy Residency with a focus in Pain Management in 2018 at the William S. Middleton Memorial Veterans Hospital in Madison, WI. Dr. Shoyer is also credentialed to provide Battlefield Acupuncture (BFA). Her clinical responsibilities include providing chronic non-cancer pain management and working in the Interdisciplinary Pain Clinic. She is a lead in the Opioid Safety Initiative Committee, champions Opioid Education and Naloxone Distribution efforts, and plays a vital role on the local Pain Committee. Dr. Shoyer is an APPE Clinical Instructor for an Ambulatory Care Pain Management elective rotation with the UW-Madison SOP and is a Clinical Instructor for the Pain Therapeutics course at the Medical College of Wisconsin SOP. Her interest areas include pain management, whole health, student mentoring, and motivational interviewing.



Christina Baumgart, PharmD, BCPS, MPH received her Doctor of Pharmacy and Master in Public Health from the University of Iowa COP in 2011. She completed a PGY1 Pharmacy Residency at the Clement J. Zablocki VAMC in Milwaukee, WI in 2012 and joined pharmacy team as a Clinical Pharmacist following the completion of her residency practicing in inpatient, outpatient and a clinical capacity with the palliative care, Community Living Center (CLC), and general medicine teams. In 2015, Dr. Baumgart accepted a position as Director of Pharmacy at Winneshiek Medical Center, a critical access hospital affiliated with Mayo Clinic Health System. She has been with the Tomah VAMC since 2016 where she currently practices in ambulatory care/chronic disease state management as a CPP at the La Crosse CBOC. She has precepted PGY1 pharmacy practice residents at her prior VA position in Milwaukee and APPE students at all three of her places of employment.



Joshua Bayer, PharmD, BCPS, AAHIVP received his Doctor of Pharmacy degree from the University of Michigan SOP in 2009 and worked for two years in community pharmacy before completing a PGY1 Pharmacy Residency at the Clement J. Zablocki VAMC in Milwaukee, WI in 2012. Following residency, he accepted a position at the Tomah VAMC in Primary Care/Anticoagulation where he worked until 2014. After leaving the VA, he worked in the private sector for the University of Colorado Hospital in Medication Reconciliation and Outpatient Infectious Disease serving patients living with HIV and Hepatitis C and provided HIV prevention services/Pre-exposure Prophylaxis between 2014 and 2019. He then accepted a position providing chronic disease management services in an HIV Medical Home model with Vivent Health in Denver, CO. Dr. Bayer returned to the Tomah VAMC in 2020 as a CPP providing chronic disease management within the primary care teams at the La Crosse and Wausau CBOCs. He precepted APPE students and PGY1 residents at his previous positions.



Jennilee Cheung, PharmD graduated from the University of Illinois at Chicago COP in 2008. She completed a PGY1 residency at the Jesse Brown VAMC the following year. Shortly after residency, she was hired by Tomah VAMC in 2009 as a CPP for the Community Living Center (CLC). She is currently working remotely from Chicago. She works collaboratively with the CLC interdisciplinary team, and provides CMM services to the CLC residents. Her clinical responsibilities include completing monthly medication reviews for the CLC, inpatient anticoagulation monitoring for CLC residents, answering Inpatient Pharmacy consults and adverse drug reaction (ADR) monitoring for the facility. She is involved in the Falls Prevention Committee and Dementia Committee for the facility as well as the VISN12 ADR Committee.



Brooke Heyduk, PharmD, BCPS graduated from the Ferris State University COP. After graduation she completed a PGY1 residency at the Sheridan, WY VA Health Care System. Dr. Heyduk joined the Tomah VAMC in 2021 and worked in both inpatient and outpatient pharmacies. She now provides care to veterans seeking CMM services in our primary care clinics in Tomah and Wausau.

Nicole Hahn, PharmD (not pictured) graduated from the Concordia University Wisconsin SOP. She completed her PGY1 residency at the Clement J. Zablocki VAMC in Milwaukee. She joined the Tomah VAMC in the fall of 2021 and now provides CMM services to primary care patients in our Wisconsin Rapids CBOC.



Alex Gidal, PharmD received his Doctor of Pharmacy degree from the UW-Madison SOP in 2019. He completed a PGY1 Pharmacy Residency in 2020, and his PGY2 Psychiatric Pharmacy Residency at the Clement J. Zablocki VAMC in Milwaukee, WI in 2021. He joined the Tomah VAMC in 2021 as a Mental Health CPP working in the outpatient mental health clinic. He has precepted IPPE and APPE students and served as a mentor for PGY1 pharmacy residents throughout his residency training. His clinical interests include helping patients with PTSD, depression, anxiety, and severe mental health conditions, as well as neurological illnesses including epilepsy, multiple sclerosis, Parkinson's Disease, amyotrophic lateral sclerosis, and headaches.



Chelsie Heesch, PharmD, BCPP graduated from the UW-Madison SOP in 2012. After completing a PGY1 Pharmacy Residency at the Southern Arizona VA Health Care System (SAVAHCS), she completed the PGY2 Psychiatric Pharmacy Residency at the South Texas VA. She then joined the pharmacy team as a Psychiatric CPP at SAVAHCS in 2014 and transferred to the Tomah VAMC in 2017. Her clinical work has been in ambulatory care psychiatric medication management and she is now the Associate Chief of Pharmacy for Ambulatory Pharmacy Services. Her areas of interest include resident/student mentoring, pharmacy practice advancement, and working with veterans with PTSD, depression, anxiety, and severe mental health conditions. Dr. Heesch precepts APPE students on the Ambulatory Care Mental Health elective experience and pharmacy administration experience with the UW-Madison SOP. Dr. Heesch continues pharmacy practice advancement initiatives through several leadership positions including roles with Veterans Health Administration Pharmacy Benefits Management Clinical Pharmacy Practice Office.



Leigh Heffner, PharmD received her Doctor of Pharmacy degree from the Daniel K. Inoyue COP in 2019. She completed a PGY1 Pharmacy Residency at the William S. Middleton Memorial Veterans Hospital in Madison, WI in 2020 and a PGY2 Psychiatric Pharmacy Residency at the William S. Middleton Memorial Veterans Hospital in 2021. Dr. Heffner's clinical responsibilities include medication management services in the Tomah VAMC outpatient mental health clinic, managing patients with PTSD, depression, anxiety, substance use disorders, severe mental health conditions, and comorbid pain.



Leiha Lutz, PharmD received her Doctor of Pharmacy degree from UW-Madison SOP in 2010. She completed a PGY1 Pharmacy Residency in 2011 followed by a PGY2 Psychiatric Pharmacy Residency at the William S. Middleton Veterans Hospital in Madison, WI in 2012. She worked as a Mental Health Clinical Pharmacist at the Roseburg VA for a year before moving back to Wisconsin and joining the Tomah VAMC in 2013. Her clinical responsibilities involve providing CMM for primary care which includes managing diabetes, hyperlipidemia, hypertension, gout, COPD, hypothyroidism and more. She also is the Women's Health CPP at the Tomah VAMC.



Haley Pals, PharmD graduated from Drake University with her Doctor of Pharmacy and a minor in psychology in 2018. She completed a PGY1 Ambulatory Care Pharmacy Residency with the University of Minnesota COP and a PGY2 Psychiatric Pharmacy Residency at the William S. Middleton Memorial Veterans Hospital in Madison, WI. Dr. Pals is the Tomah VA Program Director for Substance Use Disorders (SUD). Her clinical responsibilities include psychiatric medication management for Veterans with SUD and providing consultative SUD services for providers in urgent care, inpatient units, primary care, and general mental health clinics at the Tomah VA and the outlying clinics. Dr. Pals is an APPE Clinical Instructor for an Ambulatory Care Mental Health elective rotation with the UW-Madison SOP. She also serves as the Co-Lead for the Practice Advancement Subgroup of the CPPO MH-SME Workgroup.



Elyse Keating, PharmD received her Doctor of Pharmacy degree from the UW-Madison SOP in 2020. She is a proud Badger Pharmacist! She completed both PGY-1 and PGY-2 Ambulatory Care Pharmacy Residencies at the William S. Middleton Memorial Veterans Hospital (Madison VA) with her primary focus in chronic disease management. Dr. Keating's clinical areas of interest include hypertension, glycemia, hyperlipidemia/ASCVD risk reduction, gout, and tobacco cessation. Her other areas of interest include pharmacy practice advancement, interdisciplinary collaboration within the Patient Aligned Care Team (PACT), communication, motivational interviewing, resident/student mentoring, and getting to know her team members on a personal level. Dr. Keating joined the Tomah VAMC in 2022 and her main clinical responsibilities include chronic disease management within PACT (primary care).



Courtney Putz, PharmD received her Doctor of Pharmacy degree from the UW-Madison SOP in 2016. She completed a PGY1/2 Health System Pharmacy Administration Residency at the William S. Middleton Veterans Affairs Hospital in Madison, WI in 2018. After completion of her residency, Dr. Putz joined the Tomah VAMC as Associate Chief of Pharmacy. In May of 2020, Dr. Putz was promoted to Chief of Pharmacy. She has precepted PGY1 pharmacy practice residents at her prior VA position and APPE students at both the Madison and Tomah VAMC. Dr. Putz continues pharmacy practice advancement initiatives through several leadership positions including roles with Veterans Health Administration Pharmacy Benefits Management Clinical Pharmacy Practice Office and American Society of Health-System Pharmacists Section Advisory Groups.



Chelsea Reed PharmD, BCPS received her Doctor of Pharmacy degree from the University of South Dakota State in 2013. She completed her PGY1 Pharmacy Residency at the VA Black Hills Health Care System in 2014. She then joined the VA Black Hills Health Care System as a Clinical Pharmacist working in multiple settings including anticoagulation, medication management, HBPC, and providing inpatient and outpatient pharmacy services. In 2016, Dr. Reed transitioned to the Tomah VAMC to work in the outpatient anticoagulation clinic and then transitioned to the Wausau CBOC in 2017 to provide chronic disease management for various disease states including but not limited to diabetes, hyperlipidemia, hypertension, and tobacco cessation.



Steven Shoyer, PharmD, BCPP received his Doctor of Pharmacy degree from the University of Illinois at Chicago COP in 2015 and completed a PGY1 Pharmacy Residency in 2016 followed by a PGY2 Psychiatric Pharmacy Residency in 2017 at the William S. Middleton Memorial Veterans Hospital in Madison, WI. Following residency, Dr. Shoyer started his clinical practice as a CPP at the Tomah VAMC in 2017. His clinical responsibilities include providing psychiatric medication management in Primary Care Mental Health Integration and Residential Rehabilitation Treatment Programs (RRTPs) for patients with PTSD, depression, anxiety, substance use disorders, and severe mental health conditions and facilitating multiple patient education groups in the acute psychiatry and RRTP settings. Dr. Shoyer plays a vital role in Psychotropic Drug Safety Initiative Committee and is a member of the P&T Committee and RRTP Safety Committee. Dr. Shoyer is an APPE Clinical Instructor for the Ambulatory Care Mental Health elective experience with the UW-Madison SOP.



Brandon Anderson, PharmD, MBA received his Doctor of Pharmacy degree in 2009 and Master of Business Administration in 2006 from the University of Missouri-Kansas City. After graduation, Dr. Anderson worked as a long-term care consultant pharmacist for PharMerica. In February 2011, he joined John J. Pershing VAMC where he started in Home Based Primary Care (HBPC) and later transitioned to clinical practice as a CPP in anticoagulation and primary care at a Community Based Outpatient Clinic (CBOC) in Cape Girardeau, MO. During this time Dr. Anderson also held a concurrent position as a retail pharmacist for Walmart from 2012 to 2022. He transferred to the Tomah VAMC in November 2022 and currently works as a Procurement and Pharmacoeconomics Pharmacist.



Sandy Zuccarello, PharmD received her Doctor of Pharmacy degree from the University of North Carolina-Chapel Hill in 2010. She also completed a Bachelor of Science from North Carolina State University in Computer Science in 2000. She first joined the St. Louis VAMC in 2011 as Clinic Support Pharmacist and cross trained in both inpatient and outpatient areas. She became the Pharmacy Automation Data Processing Coordinator in 2015 and became the Pharmacy Informatics Program Manager for an integrated network in VISN 15 in 2019. Her expertise includes drug file management, program management of different pharmacy information systems, working with providers to develop order menus/ order sets to enhance computerized physician order entry, data analysis, clinical decision support, and pharmacy staff education for new software/system enhancements and much more. Dr. Zuccarello joined the Tomah VA team in October 2021 and precepts the residents in the broad and exciting field of pharmacy informatics.



Rose Anderson, PharmD, BCPS earned her Doctor of Pharmacy degree from South Dakota State University COP in 2016. She completed her PGY1 Pharmacy Residency at the VA Black Hills Health Care System in Ft. Meade, SD. Following her residency training, she went on to practice as an Inpatient Clinical Pharmacist at the Sioux Falls VA Health Care System (SFVAHCS) in South Dakota. She precepted introductory pharmacy practice experience (IPPE) and APPE students as well as PGY1 pharmacy residents and served as the Pharmacy Training Director for SFVAHCS. Dr. Anderson maintained an active membership with the South Dakota Society of Health Systems Pharmacists including a term as Board Member at Large from 2018-2020 and continued service on the Continuing Education Committee until 2023. Dr. Anderson also served as the South Dakota Pharmacists Association Sioux Falls District Vice President from 2018-2019 and Sioux Falls District President from 2019-2023. Dr. Anderson transferred to the Tomah VAMC in 2023 to practice as a HBPC CPP, providing comprehensive medication management to medically complex geriatric patients.



Lizmarie Aviles-Gonzales, PharmD, BCPS, BCPP is a 2011 graduate of the University of Puerto Rico SOP. She completed her PGY1 residency at the VA Caribbean Healthcare System in 2012 and then completed her PGY2 in Psychiatric Pharmacy at the Tuscaloosa VAMC in 2013. Dr. Aviles-Gonzales practiced at the Tuscaloosa VAMC as a clinical pharmacist. She has worked with both the Birmingham VA Healthcare System and VISN 7 Clinical Resource Hub as a CPP specializing in pain management. She joined the Tomah VA in 2022 where she has roles both as a Pain Management CPP and Pain Management Opioid Safety PDMP Coordinator.



Johanna Taylor Katroschik, PharmD, graduated from the University of Minnesota COP in 2021. After graduation, she completed her residency training with the American Pharmacists Association (APhA) in Washington, DC. Her residency specialized in developing ACPE-accredited continuing education for pharmacists, developing web content for APhA, writing articles for PharmacyToday magazine, and being part of the editorial team for PharmacyToday. Dr. Katroschik considers herself a non-traditional pharmacist because she has a liberal arts degree in music and pursued a career in music prior to going back to school for pharmacy. She has been the outpatient pharmacy supervisor at the Tomah VAMC since July of 2022 and is a member of the Pharmacy & Therapeutics Committee, the VISN 12 Outpatient Pharmacy Steering Committee, and the Patient Experience Steering Committee. Additionally, she continues to be an active member of APhA and is a member of Editorial Advisory Board for PharmacyToday.