

31-Jul-23

John Veteran
000 Anywhere Ave
Parshall, NORTH DAKOTA 58770

Dear John Veteran,

Your community care appointment is scheduled for: Physical Therapy

Community Care Appointment Date: 08/7/2023 at 3:00 PM CST

Mountrail County Medical Center
Physical Therapy Department
615 6th Street Southeast
Stanley, ND 58784
Ph: 701-628-2424
DO NOT REPORT TO THE VA

For questions regarding this appointment or for rescheduling of this appointment, please call us Monday-Friday (10am-4:00pm) at 1-866-517-9363. If you do not notify us of your rescheduled appointment, you may be responsible for payment of services rendered.

Your authorization for services is attached. Please read it carefully and note the expiration date for this episode of care. For billing questions or concerns, please contact VA C4 Call Center at 877-881-7618 for assistance.

View your appointments online at My HealtheVet: www.myhealth.va.gov

Thank you for the opportunity to serve you.

VA Community Care
Ph: 866-517-9363



CONTACT NUMBERS

- ◆ Community Care Claims & Billing
1(877)881-7618
- ◆ 72 Hour ER Notification Line
1(844)724-7842

REIMBURSEMENTS

- ◆ Pharmacy Reimbursements - mail to:
Montana VA HCS
Attn: Dept. of VA POM
3687 Veterans Dr., PO Box 1004
Fort Harrison, MT 59636-1006
- ◆ Retroactive Billing Review Without
Guarantee of Payment - mail to:
VHA Office of Community Care
P.O. Box 30780
Tampa, FL 33630-3780



**Veterans
Crisis Line**
DIAL 988 then PRESS 1

Choose VA



Urgent Care

VA now offers urgent care at urgent care clinics closer to home. You now have the option to use VA's new urgent care benefit to be seen at an urgent care clinic within VA's contracted network for covered services. You can take advantage of this benefit, which does not require preauthorization, if you are enrolled in VA health care and have received care from a VA or a VA-authorized community provider in the last 24 months.



What is the urgent care benefit?

VA offers eligible Veterans an urgent care benefit for the treatment of minor injuries and illnesses at retail and urgent care providers who are part of VA's contracted network, through OPTUM, the VA's new Third Party Administrator (TPA):
www.va.gov/COMMUNITYCARE/programs/veterans/Urgent_care.asp

What type of care do urgent care providers provide?

Urgent care providers treat injuries and illnesses that require immediate attention but are not life-threatening, such as the common cold, minor burns and skin infections.

What I do when I arrive?

Tell the urgent care provider you would like to use your VA urgent care benefit, confirm that they are part of VA's network, and show them the Urgent Care cards blow. They will confirm your eligibility for the benefit.

HOW DO I CONFIRM I AM ELIGIBLE?

To check eligibility, contact your local medical facility OR call 800-MyVA411 (800-698-2411) select option 1, then option 3 and then option 1 again.

HOW CAN I CONFIRM THAT THE PROVIDER IS IN VA'S NETWORK?

You can determine if a provider is in-network by using the VA's facility locator at:
www.va.gov/find-locations.

For telephone assistance finding locations, please call 877-881-7618 (8 am - 8 pm ET).



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Jane Veteran
000 Anywhere Ave
PARSHALL ND 58770

Address Service Requested

Fargo VA Health Care System
2101 N. Elm
Fargo, ND 58102

U.S. Department
of Veterans Affairs



Presorted
First-Class Mail
U.S. Postage
PAID
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ZIP 46952