



Aug 01, 2023
2380511

Consult #

John Veteran
000 Anywhere Ave
Shevlin, MINNESOTA 56676

Dear John Veteran,

A community care referral has been placed for you for Mental Health.

Our VA Community Care Team has attempted to contact you regarding the scheduling of this appointment but have not been able to reach you.

Please call us at 1-866-517-9363 (press 2 and then 3) to schedule this appointment. We are available Monday-Friday from 10:00 a.m. to 4:00 p.m. (CST) to take your call. We are unable to move forward with this request until we have heard back from you. To provide timely healthcare, we ask that you contact us within 14 days from the date of this letter to schedule an appointment.

You must call us back to activate your authorization. If you attend an appointment without an active authorization, you may be responsible for payment

**Please disregard this letter if you have already spoken to us to schedule **

We are honored to assist you with your healthcare needs and look forward to hearing from you.

Sincerely,

Fargo VA Health Care System
2101 Elm Street North
Fargo, ND 58102



CONTACT NUMBERS

- ◆ Community Care Claims & Billing
1(877)881-7618
- ◆ 72 Hour ER Notification Line
1(844)724-7842

REIMBURSEMENTS

- ◆ Pharmacy Reimbursements - mail to:
Montana VA HCS
Attn: Dept. of VA POM
3687 Veterans Dr., PO Box 1004
Fort Harrison, MT 59636-1006
- ◆ Retroactive Billing Review Without
Guarantee of Payment - mail to:
VHA Office of Community Care
P.O. Box 30780
Tampa, FL 33630-3780



 **Veterans
Crisis Line**
DIAL 988 then PRESS 1

Choose VA



Urgent Care

VA now offers urgent care at urgent care clinics closer to home. You now have the option to use VA's new urgent care benefit to be seen at an urgent care clinic within VA's contracted network for covered services. You can take advantage of this benefit, which does not require preauthorization, if you are enrolled in VA health care and have received care from a VA or a VA-authorized community provider in the last 24 months.



What is the urgent care benefit?

VA offers eligible Veterans an urgent care benefit for the treatment of minor injuries and illnesses at retail and urgent care providers who are part of VA's contracted network, through OPTUM, the VA's new Third Party Administrator (TPA):
www.va.gov/COMMUNITYCARE/programs/veterans/Urgent_care.asp

What type of care do urgent care providers provide?

Urgent care providers treat injuries and illnesses that require immediate attention but are not life-threatening, such as the common cold, minor burns and skin infections.

What I do when I arrive?

Tell the urgent care provider you would like to use your VA urgent care benefit, confirm that they are part of VA's network, and show them the Urgent Care cards blow. They will confirm your eligibility for the benefit.

HOW DO I CONFIRM I AM ELIGIBLE?

To check eligibility, contact your local medical facility OR call 800-MyVA411 (800-698-2411) select option 1, then option 3 and then option 1 again.

HOW CAN I CONFIRM THAT THE PROVIDER IS IN VA'S NETWORK?

You can determine if a provider is in-network by using the VA's facility locator at:
www.va.gov/find-locations.

For telephone assistance finding locations, please call 877-881-7618 (8 am - 8 pm ET).



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Jane Veteran
000 Anywhere Ave
SHEVLIN MN 56676

Address Service Requested

Fargo VA Health Care System
2101 N. Elm
Fargo, ND 58102

U.S. Department
of Veterans Affairs



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