



DEPARTMENT OF VETERANS AFFAIRS
North Florida/South Georgia Veterans Health System
Malcom Randall VA Medical Center
1601 SW Archer Road
Gainesville, FL 32608-1135

December 12, 2023

Dear Veteran:

The North Florida/South Georgia Veterans Health System (NF/SGVHS) is excited to share some upcoming changes within our Jacksonville, Florida market. We anticipate opening the new Jacksonville North VA Clinic & Domiciliary in the spring of 2024. This means we'll have three locations in Jacksonville to meet your needs.

In coordination with these exciting changes in the spring of 2024, all services currently being provided in our Southpoint Clinic at 6900 Southpoint Drive North will be relocating to the new site at 145 Heron Bay Road. Additionally, most of our Primary Care services at the Jefferson Street Outpatient Clinic will transition to the new Jacksonville North location. We are making this change to better serve You with expanded specialty and surgical care services offered at our Jefferson Street location. Please see reverse side for the list of services at each site.

We thank you for choosing VA and trusting the NF/SGVHS for your health care needs. As we continue to finalize plans and dates for service relocations, we will ensure you are kept informed.

Sincerely,

A handwritten signature in blue ink, reading "Wende K. Dottor", is positioned above the printed name.

Wende K. Dottor
Executive Health System Director

- VA Wellness Clinic and Domiciliary @ Jacksonville North (145 Heron Bay Road, Jacksonville, FL 32218) featuring:

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|-------------------------------------|----------------------------------|--------------------------|
| • Primary Care | • Mental Health (PTSD/MHICM/SUD) | • Audiology |
| • Primary Care Walk-in Clinic | • Lab Draw Services | • Optometry |
| • Women's Health Services | • Physical Therapy | • Pulmonary |
| • Whole Health | • Rehabilitation Services | • Diagnostic Imaging |
| • Enrollment/Eligibility | • Prosthetics | • VCS Patriot/Vision |
| • Patient Veteran Experience Center | • Telehealth | • Release of Information |
| • Transportation/DAV | • VSO | • VCS Patriot/Canteen |
- Our 30-bed domiciliary will offer residential rehabilitation and treatment services for Veterans with multiple and severe medical conditions, mental illness, addiction, and psychosocial deficits.

- VA Specialty Care Clinic @ Jacksonville Jefferson (1536 North Jefferson St, Jacksonville, FL 32209) featuring:

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|---------------------------|-------------------------------------|-----------------------|
| • Mental Health | • Whole Health | • Cardiology |
| • Full Lab Services | • Audiology | • Home Oxygen |
| • Physical Therapy | • Enrollment/Eligibility | • CPAP |
| • Rehabilitation Services | • Pulmonary | • Gastroenterology |
| • Prosthetics | • VCS Patriot/Vision | • Podiatry |
| • Optometry | • Dental | • Dermatology |
| • Diagnostic Imaging | • Outpatient Surgery | • Walk-in Clinic |
| • Pain Clinic | • Rheumatology | • Retinal/Tele Health |
| • Pharmacy | • Orthopedics | • Transportation/DAV |
| • Urology | • Patient Veteran Experience Center | • VSO |

- VA Clinic @ University Blvd (3901 University Boulevard, Jacksonville, FL 32216) featuring:

Primary Care and Mental Health

- | | | |
|---------------------------|-------------------------------------|-------------------------|
| • Primary Care | • Mental Health | • VSO |
| • Women's Health Services | • Lab Draw Services | • Physical Therapy |
| • Battlefield Acupuncture | • Telehealth | • Whole Health Services |
| | • Patient Veteran Experience Center | • Social Work Services |