

VA Northeast Ohio Healthcare System  
Annual Report 2023

# A New Beginning



VA



U.S. Department of Veterans Affairs

Veterans Health Administration  
VA Northeast Ohio Healthcare System





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# What We Do

## Caring is Our Mission.

## Veterans are Our Motivation.

VA Northeast Ohio Healthcare System (VANEOHS) delivers high-quality, timely, compassionate, Veteran-centric health care to nearly 135,000 Veterans throughout 17 locations in Northeast Ohio. The Veterans we serve are as diverse as the Northeast Ohio community, and the VANEOHS mission is to provide the very best care and support for our Veteran patients.

Veterans choose VA because of the outstanding care available from expert clinicians uniquely attuned to the Veteran experience, common health conditions, and physical and mental health needs. VANEOHS provides nationally-recognized high-quality care, with the benefits of the latest health care technology, and consistently surpasses the average VA and competing regional private sector satisfaction measures.

VANEOHS offers a full range of primary and mental health care, specialty and emergent care, medical education, and research using modern practices.

In the future, VANEOHS will improve and expand facilities, competitively hire staff, and enhance care through clinical research and development.

Depending on a Veteran's period of service, character of discharge, service-connected rating, and income, the Veteran may be eligible for health care from VA. VA health care can also be used in combination with private insurance.

Veterans interested in exploring their eligibility for health care can contact VANEOHS's Veteran Outreach Team at [enrollvaneo@va.gov](mailto:enrollvaneo@va.gov) or **(216) 707-7914**.

# Leadership



Jill Dietrich Mellon, JD, MBA, FACHE,  
Executive Director / CEO



Beth A. Lumia, MSW,  
Associate Director / COO



Timothy M. Heimann, Pharm.D., MBA,  
Assistant Director Community Outpatient Service  
& Pharmacy Service



Kristen Guadalupe, PhD, RN,  
Assistant Director Quality, Safety & Value



Andrew D. Pacyna, FACHE,  
Deputy Director / COO



Brian Cmolik, MD, FACS,  
Chief of Staff / CMO

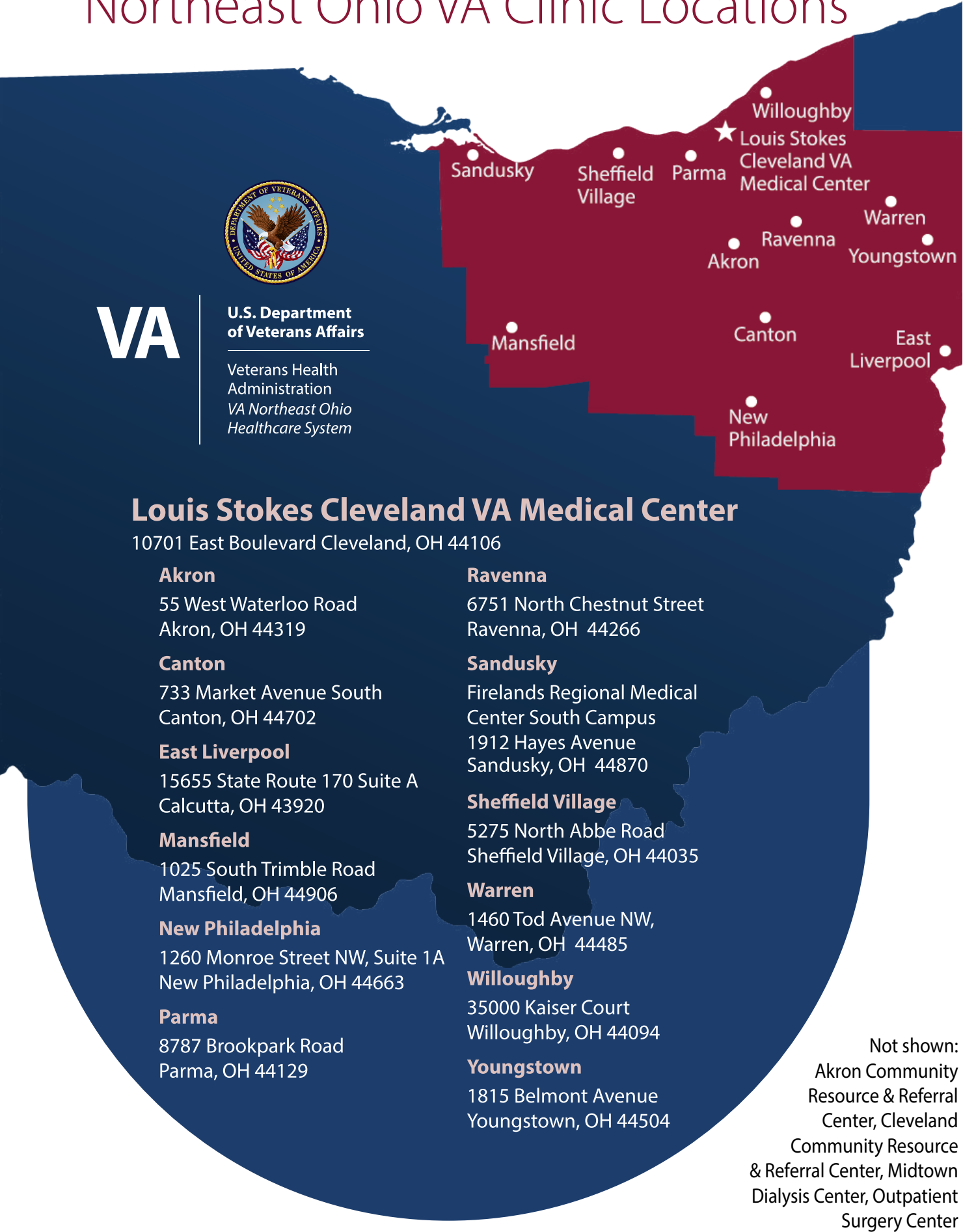


Garrett Schreier, MSN, RN,  
Associate Director Patient Care Services,  
Nurse Executive / CNO



Rob Jastromb, MHSA, CLSSBB  
Assistant Director

# Northeast Ohio VA Clinic Locations



# Quality Services

## Medicine

- Cardiology
- Dermatology
- Dialysis
- Endocrinology
- Gastroenterology
- Geriatrics
- Hematology / Oncology
- Infectious Diseases
- Nephrology
- Nuclear Medicine
- Pain Medicine
- Primary Care
- Pulmonary / Sleep
- Radiation / Oncology
- Radiology
- Rheumatology
- Women's Health

## Research Centers

- Advanced Platform Technology (APT)
- Case VA CARES
- Functional Electrical Stimulation (FES)

## Rehabilitation Services

- Acute / Long-Term Spinal Cord Injury Care
- Audiology
- Amputation Rehabilitation
- Blind Rehabilitation
- Creative Arts Therapy
- Home-based Primary Care (HBPC)
- Long Term Care / Skilled Nursing
- Orthotics / Prosthetics Lab
- Physical Medicine / Rehabilitation
- Polytrauma
- Recreation Therapy
- Residential Treatment
- Speech Pathology
- Traumatic Brain Injury (TBI)

## National & Regional Referral Services

- Acute / Long-term Spinal Cord Injury Care
- Amputee System of Care
- Amyotrophic Lateral Sclerosis (ALS)
- Blind Rehabilitation Center
- Cardiac Surgery
- Cochlear Implants
- Comprehensive Cancer Center
- Comprehensive Rehabilitation Center
- Fecal Microbiota Transplants
- Gambling Disorders
- General Surgery
- Headache Center of Excellence
- HIV Testing & Treatment
- Multiple Sclerosis
- Neurology
- Ophthalmology
- Pain Management
- Parkinson's Disease
- Polytrauma Network Site
- Post-Traumatic Stress Disorders (PTSD)
- Substance Abuse
- Traumatic Brain Injury Care
- Ventricular Assist Device

## Support Services

- Clinical Chaplain Care
- Dental
- Food / Nutrition
- Hospice
- Fisher House
- Imaging
- Pathology / Lab
- Pharmacy
- Whole Health

## Mental Health

- Addiction Recovery Center
- Community Resource & Referral Centers
- Homeless Services
- Intensive Case Management
- Military Sexual Trauma (MST)
- Post-Traumatic Stress Disorders (PTSD)
- Psychiatry
- Psychology
- Social Work
- Suicide Prevention

## Surgery

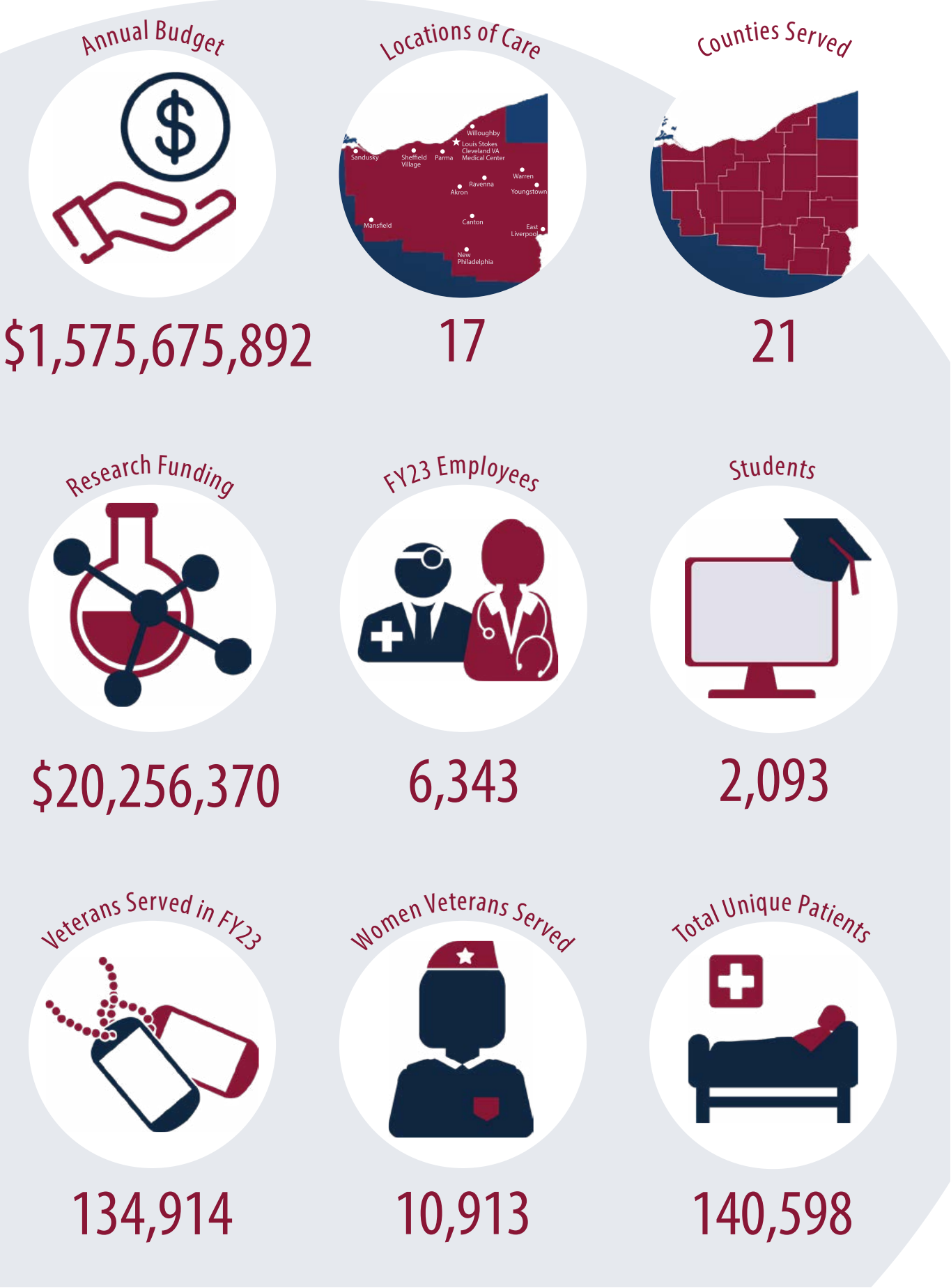
- Cardiothoracic
- General
- Gynecology
- Neurosurgery
- Ophthalmology
- Plastics
- Podiatry
- Urology
- Vascular

## Virtual Health

- Clinical Video / Home Telehealth
- Mobile Health
- My HealtheVet
- Online Scheduling
- SCAN-ECHO
- VA Point of Service Kiosks
- Veteran Video Connect / Video-to-Home
- Virtual Care



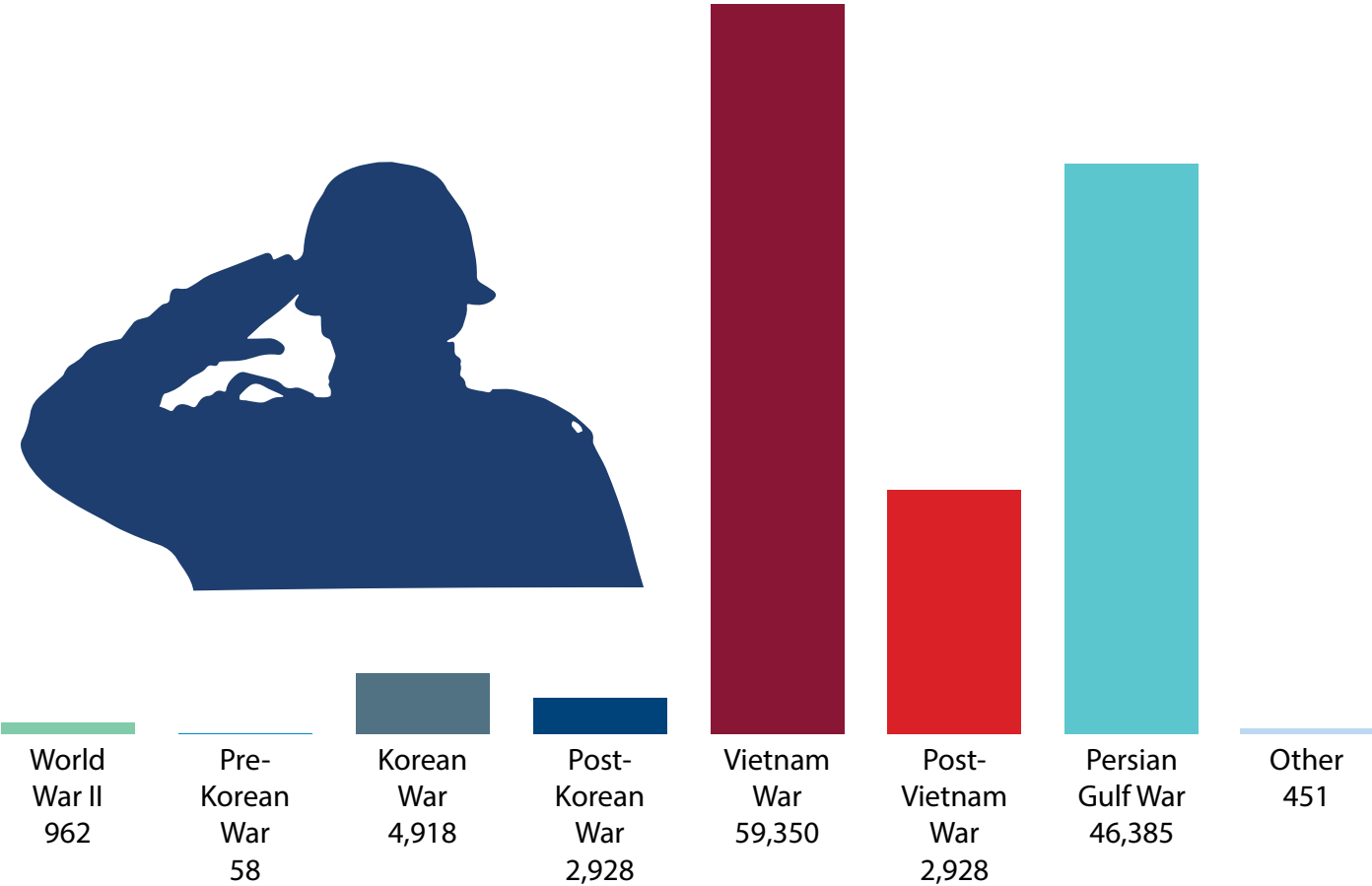
# VANEOHS Operational Summary



# Services

Services Provided	Daily	Annually
Admissions	27	10,669
Home Care Visits	231	54,771
Meals Served	1,659	734,596
Mental Health Appointments	1,575	417,359
Outpatient Appointments	9,542	2,532,400
Prescriptions Filled	8,962	2,231,458
Primary Care Appointments	1,818	481,693
Specialty Appointments	6,179	1,640,952
Telehealth Appointments	2,896	768,535

# Veteran Population by Era





# Research & Innovation



The Advanced Platform Technology (APT) Center is a Department of Veterans Affairs Research Center in the Rehabilitation Research and Development Service (RR&D). The APT Center addresses the pressing clinical needs of disabled Veterans by harnessing the most recent developments in untapped engineering and basic science disciplines and applying them to design and disseminate new rehabilitation interventions.

The unique and supportive environment enables APT Investigators to develop advanced assistive or restorative technologies that serve Veterans with sensory, motor, or cognitive deficits, as well as limb loss.

In January, the APT Center submitted a formal renewal application to VA Office of Research & Development (ORD) that was reviewed by external reviewers (Senior investigators within the field of Rehabilitation Research). At the end of the site visit, the ORD members and site reviewers convened and ultimately decided to renew the APT Center through December 31, 2029.

## Innovation Experience

The VANEOMS Innovation program continues to be a leader among the 35 Innovation Network sites. VANEOMS had 14 FY23 Spark-Seed-Spread projects complete their cycle. VANEOMS had a record number of “Shark Tank” submissions (15), 5 semi-finalists and ultimately 2 finalist projects. Similarly, there was a record number of FY24 Spark-Seed-Spread submissions (56). Of the annual Spark-Seed-Spread submissions 20 were selected for the Accelerator stage—more than any other iNet site. 19 additional projects were selected for the local innovation program.

Innovation goals for the year included increases in employee access, quality of applications, and establishing a foundation for building best practices through Innovation. Creating a culture change toward Innovative Thinking practices among front line staff was strongly supported by coordination with HRO leadership. This collaboration has provided staff a safe space to identify and address problem areas in their practice space. This relationship has led to shared projects and consistent promotion of Innovation through the all-staff HRO newsletter.

Through relationships with the Outreach team the Innovation Team has been able to participate in events where Veterans are given an opportunity to see the projects VANEOMS is supporting. Veterans are supportive and excited to see the work being done to improve their care and access to care.



# Celebrating World-Renowned Expertise in FES



The Cleveland Functional Electrical Stimulation (FES) Center celebrated more than three decades of history in 2023. A research consortium between the Louis Stokes Cleveland VA Medical Center, Case Western Reserve University, The MetroHealth System, the Cleveland Clinic, and University Hospitals, the Cleveland FES Center is dedicated to serving as the most comprehensive and cohesive program in the world performing research around the use of FES – functional electrical stimulation – to speak the language of the nervous system to replace, restore or rehabilitate the actions of neurons that have been damaged by injury or disease.

FES uses electricity to stimulate or otherwise control a part of the body. This can potentially be helpful for restoring movement, returning autonomic bodily functions, reducing pain, or facilitating rehabilitation.

Researchers at the FES Center continue to explore the use of FES through both fundamental and applied research and its potential to improve quality of life for individuals with a wide variety of neurological symptoms or conditions, such as spinal cord injury, stroke, amputation, pain, Parkinson's disease, and other neurological disorders. Additional focus areas for the Center are facilitating transdisciplinary collaborations, sharing bioethics consultation services, and developing new tools and technologies for translation to the medical community.

## FES Center Research Covered by CBS's *60 Minutes*

The Cleveland FES Center was thrilled to have received national media coverage for research teams participating in its Feasibility Study of the ReHAB System. This clinical trial is examining the feasibility of a system that involves implanting small electrodes in the brain paired with electrodes in the upper arm and shoulder, to activate paralyzed muscles of the arm and hand, and to provide sensory feedback.

The *60 Minutes* segment, “Feeling of Feeling – Advancements in prosthetics limb technology allow feeling, control” explores advancements in artificial prosthetics technology, including those that can now restore a sense of touch. On this episode, journalist Scott Pelley speaks with volunteers of experimental research who underwent surgery to advance this breakthrough technology. FES Center researchers Bolu Ajiboye, PhD, and Emily Graczyk PhD worked in collaboration with Dustin Tyler PhD on this episode highlighting the research taking place at the Louis Stokes Cleveland VA Medical Center. The episode was initially aired in March and was re-aired in July. An adapted version of the story, “Following the breakthroughs in prosthetics,” was also posted to *60 Minutes Overtime*.





# Community Development & Civic Engagement

The goodwill of benefactors and volunteers enhances the quality of life for Veterans receiving care at the VANEOHS facilities by providing essential services and programs. While VA is prohibited from fundraising, we can accept gifts for the general benefit of the healthcare system and the Veterans we serve.

As the Center for Development & Civic Engagement (CDCE) has expanded its care of Veteran patients into the community, Volunteers, and our generous donors, and benefactors have continued to be involved enhancing the quality of life for Veterans receiving care at VANEOHS. CDCE has worked to strategically integrate volunteers and community partners like our Veteran Service Organizations into critical programs, such as those for homeless Veterans, female Veterans, supporting Veterans thru financial difficulties, and food insecurities with three-day pantry bags, clothing, shoes, and hygiene items.

VANEOHS has many programs accepting volunteers, such as becoming a Volunteer Transportation Network Driver, greeting Veterans at the main entrance and/or taking them to appointments with the Escort program, or becoming part of the Compassionate Contact Corps by contacting socially-isolated Veterans through phone calls. The time commitment is up to the volunteer.

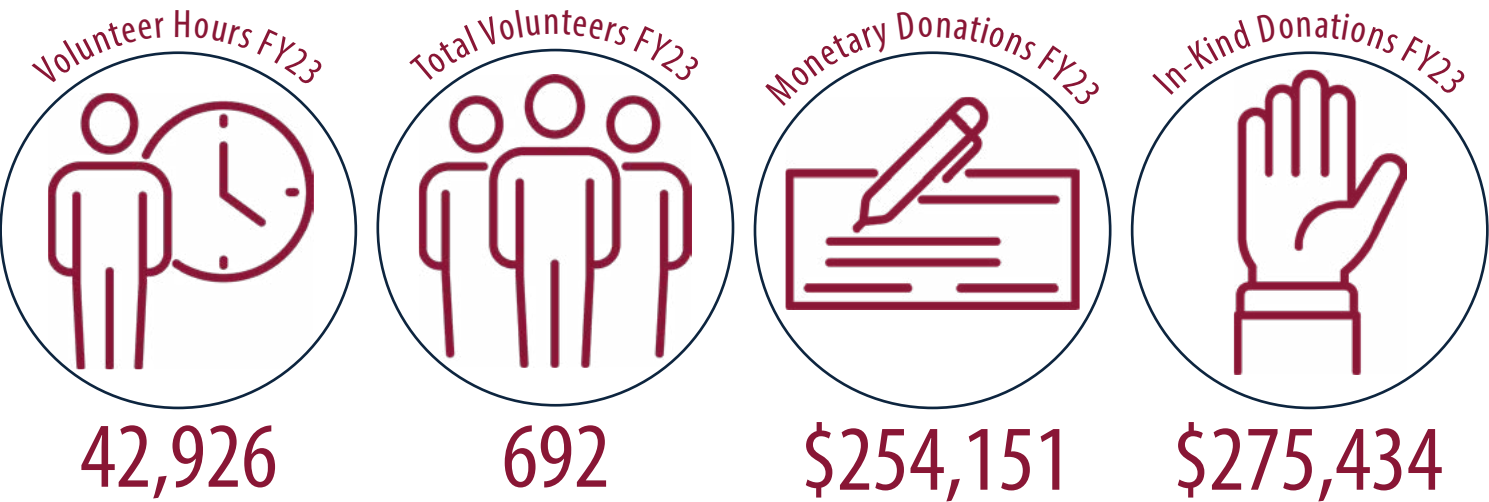
By giving their time, volunteers can provide an immeasurable impact on Veterans' lives. Adult volunteers must be 18 years old; youth volunteers must be at least 14 years old and can apply for several scholarships through their VA service. Volunteer applications require fingerprinting and background checks. Youth volunteers should commit to a minimum of 60 hours and adult volunteers should commit to 100 hours per year. Unregistered group volunteers are also accepted for special projects and events.

## Donations Welcome!

Monetary and non-monetary (in-kind) donations provide essential services and programs not otherwise available, such as transportation, social service assistance, rehabilitation equipment, recreation programs, activities, homeless Veteran services, holiday gifts, and much more. Organizations and individuals can also sponsor and develop virtual events and activities for Veterans staying at the Louis Stokes Cleveland VA Medical Center.

## Get started!

Contact the Development & Civic Engagement Office at [vhaclevoluntary@va.gov](mailto:vhaclevoluntary@va.gov) or (216) 791-3800 Ext. 65110



# Education, Training, & Residencies

## Affiliations

The VA Northeast Ohio Healthcare System maintains strong collaborative partnerships with more than 200 academic affiliates, including Case Western Reserve University (CWRU) School of Medicine, Cleveland Clinic Foundation, MetroHealth Medical Center, University Hospitals Cleveland Medical Center, Mercy Health, and the CWRU Francis Payne Bolton School of Nursing. These affiliations help to prepare interprofessional learners to focus on patient-centered, team approaches to healthcare.

## VA Training Experience



VA is invested in trainees' success with hands on experience in a diverse learning environment. Mentors provide clinical, teaching and research expertise, helping to guide trainees to their career aspirations.

Learn more about the VA trainee experience at: <https://www.va.gov/northeast-ohio-health-care/work-with-us/internships-and-fellowships/>

## Accredited Residency Programs

- Physician:** Addiction Psychiatry, Anesthesiology, Brain Injury Medicine, Cardiovascular Disease, Clinical Cardiac Electrophysiology, Dermatology, Diagnostic Radiology, Endocrinology, Family Medicine, Female Pelvic Medicine and Reconstructive Surgery, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hematology and Medical Oncology, Hematopathology, Hospice and Palliative Medicine, Infectious Disease, Internal Medicine, Interventional Cardiology, Interventional Radiology, Nephrology, Neurological Surgery, Neurology, Neuromuscular Medicine, Obstetrics and Gynecology, Ophthalmology, Orthopaedic Surgery, Otolaryngology, Physical Medicine and Rehabilitation, Plastic Surgery, Preventive Medicine, Psychiatry, Pulmonary Critical Care, Radiation Oncology, Rheumatology, Sleep Medicine, Spinal Cord Injury Medicine, Surgery, Thoracic Surgery, Urology, and Vascular Surgery
- Dental:** Clinical Dentistry, Oral & Maxillofacial Surgery
- Nurse Practitioner:** Geriatrics, Primary Care, Psychiatry
- Nursing:** RN Transition-to-Practice (RNTTP) & Post-Baccalaureate Registered Nurse Residency Program (PB-RNR)
- Psychology:** Clinical Psychology, Clinical Health Psychology, Neuropsychology, and Rehabilitation Psychology
- Physical Therapy:** Orthopaedic Physical Therapy, Geriatric Physical Therapy
- VA Advanced Fellows:** Geriatrics (GRECC), Health Professions Education & Evaluation Research (HPEER), VA Quality Scholars (VAQS)
- Other Professional Residencies:** Audiology, Blind Rehabilitation, Chaplain Services, Dietetics, Licensed Mental Health Counseling (LPMHC), Medical Laboratory Technology, Occupational Therapy, Optometry, Pharmacy, Physical Therapy, Physician Assisting, Podiatry, Recreational Therapy, Social Work, and Speech Language Pathology

# VA National Priorities

In late 2022, the VA Under Secretary for Health, Dr. Shereef Elnahal, announced VA's strategic health care priorities, identifying six key areas of focus for the next few years. These six VA health care priorities are the top-level strategic and operational advancements of the greatest importance that must be achieved by VA. They are intended to be clear and actionable achievements that deserve our top performance, our focused commitment, and the best use of our available resources. Below is a summary of the progress VANEOHS has made against each of these six priorities.

## Six Priorities



### 1 Hire Faster and More Competitively

VANEOHS hired 521 staff in FY23, which represented a 9.3 percent growth rate, against a staff vacancy rate of 14 percent, and the median time to fill a position decreased to 146 days in the second half of 2023.

### 2 Connect Veterans to the Soonest and Best Care

When clinically appropriate, VANEOHS ensured telehealth is consistently offered in 100 percent of VISN 10, Louis Stokes Cleveland VAMC within current regulations. Additionally, VANEOHS realized a 50 percent increase from baseline for requesting and documenting Veteran preferences for VA care vs. community care.

### 3 Serve Veterans with Military Environmental Exposures

A full 90 percent of Louis Stokes Cleveland VAMC clinicians that were assigned to complete War Related Illness and Injury Study Center (WRIISC) training completed the module by December 2022.

By the end of December 2023, 90 percent of newly hired Louis Stokes Cleveland VAMC clinicians completed their WRIISC training within 90 days of onboarding.

A documented toxic exposure screen has been completed for unique active users of Louis Stokes Cleveland VAMC healthcare services (defined as having at least one clinical visit within the past year) according to the following schedule of dates and levels:

- 19,186 (15.6 percent) by January
- 30,008 (24.4 percent) by April
- 56,605 (44.4 percent) by November

## 4 Accelerate VA's Journey to a High Reliability Organization

In 2019, VANEOHS was selected as one of 18 sites across the country initiating VA's High Reliability Organization (HRO) Journey, using proactive risk assessments to prevent harm. While VHA and VANEOHS have implemented HRO practices since the 1990s, the goal of this journey was and is to increase efficiency and performance to enhance our ability to provide quality care for Veterans.

HROs' goal is to continuously improve to approach Zero Harm, focusing on three areas, or pillars, to achieve greater reliability - Leadership Commitment, Culture of Safety and Continuous Process Improvement (CPI) - while fostering a Just Culture that encourages staff to report and speak up about mistakes, regardless of whether the harm reached the patient or not, and facilitates the thoughtful detection of vulnerabilities that contribute to harm.

By the end of FY23, greater than 90 percent of Louis Stokes Cleveland VAMC facilities had implemented and adopted at least one Foundational HRO Practice and more than 60 percent of Louis Stokes Cleveland VAMC facilities had implemented and adopted all four Foundational HRO Practices.

VANEOHS leads with 20 percent of the Systems Redesign projects listed in the Quality Improvement Tracking Tool (QuITT) and by being one of the top five healthcare systems in its Annual Employee Survey 2023 results for Supervisor Trust and No Fear of Reprisals.

### HRO by the numbers

- 99 HRO Baseline Training for Staff and Supervisors classes taught with near universal compliance in HRO training
- 5,500+ employees participated in 240+ NCPs Team Training sessions in 9 months
- 34 percent decrease in Adverse Events reported and 50 percent increase in Close Calls reported
- 107 CPI projects listed in Quality Improvement Tracking Tool (QuITT)
- Three National HeRO Award nominees, 4 regional HeRO Award winners, and 15 VANEOHS HeRO Award winners out of 28 HeRO Award nominations submitted
- 35 percent increase in providing contact information in patient safety event reporting

VHA'S JOURNEY TO

HIGH

RELIABILITY

Your Care is Our Mission.



# 5Support Veteran’s Whole Health, their Caregivers, and Survivors

VANEOHS has committed to a number of ambitious goals in support of Veterans’ Whole Health, to advance employee and patient well-being, and to expand access to Whole Health programming for Veterans. Goals have also been established to work with relevant community partner organizations to ensure Veterans housed in VHA homeless programs do not return to homelessness and to make significant impact on the number of unsheltered Veterans in the VANEOHS catchment area. New goals have been established for providing tele-mental health care designed specifically for caregivers and the team is cooperating with National VHA to refine and expand caregiver eligibility for the assistance they require. -

# 6Prevent Veteran Suicide

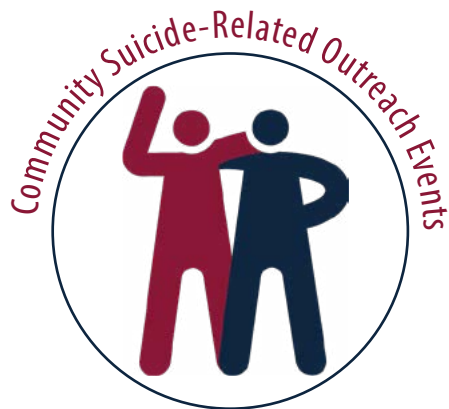
The U.S. Department of Veterans Affairs National Strategy for Preventing Veteran Suicide approaches suicide as a national public health issue that affects people from all walks of life. To combat this complex and multifaceted issue, it calls for advance coordination across the federal, state, and local levels and for the widespread adoption of suicide prevention best practices. VANEOHS/Cleveland VA’s Suicide Prevention Team serves locally as champions of VA’s suicide prevention activities and works to develop and advance actions to address suicide in the Servicemember, Veterans and their Families (SMVF) populations.



2,019



215



269

VANEOHS/Cleveland VA’s Suicide Prevention Team is composed of nine Suicide Prevention Coordinators (SPCs), two Community Engagement and Partnership Coordinators (CEPCs), and a Program Coordinator. The SPCs and Program Coordinator are available at every service-delivery level to support Veterans who are at high risk for suicide. SPCs ensure identified at-risk Veterans are referred to an appropriate level of mental health care and receive enhanced care. SPCs serve as subject-matter experts to clinical staff, community mental health clinicians, and the Veteran community of Northeast Ohio. CEPCs lead coalition-building to reduce Veteran suicide in communities by taking an active role in outreach to VSOs, Guard and Reserve units, colleges, family members, and community stakeholders.

In FY23, the program responded to 2,019 referrals from the Veterans Crisis Line supporting connection with local services. On average, the program is actively coordinating enhanced levels of care for 215 high risk Veterans at any given time, and in FY23 mailed more than 1,000 Caring Letters monthly for an additional year to formerly high-risk Veterans to provide supplemental support, a step clinical research demonstrates meaningfully reduces ongoing/ future risk. In FY23, Cleveland’s team lead VISN 10 with the performance of 269 community outreach events, performed 35 VA SAVE suicide prevention trainings (triple the national requirements) for our local community partners, and also newly built and/or supported an impressive 43 community-based coalitions (composed largely of local, non-governmental partners) that work to address and prevent suicide within their own local communities.

# VANEOHS Year in Review









# Accreditations & VA Designations

## Joint Commission Accreditation

- Advanced Inpatient Diabetes Certification
- Behavioral Health
- Home Health Care
- Hospital Accreditation Program
- Methadone Treatment Program

## American Board for Certification in Orthotics, Prosthetics & Pedorthics

- Orthotic & Prosthetic Lab

## Commission on Accreditation of Rehabilitation Facilities (CARF)

- Amputee Specialty Program
- Behavioral Health Programs
- Blind Rehabilitation
- Comprehensive Integrated Inpatient Rehabilitation Program
- Employment and Community Services
- Intensive Outpatient Pain Program
- Spinal Cord Injury Service



## Geriatric Research Education and Clinical Center

## Headache Disorders Center of Excellence

## HIV Specialty Telehealth Access Resource (H-STAR) Center

## Innovators Network Field Site

## Multiple Sclerosis – Regional Program

## Parkinson’s Disease Research Education and Clinical Center (PaDRECC) Consortium Site

## Primary Care Education Center of Excellence

## Rehabilitation Research & Development Service

- Advanced Platform Technology (APT) Center
- Cleveland Functional Electrical Stimulation (FES) Center

## SimLEARN Certified Center – Advanced – Cleveland VA Simulation Center

## SimLEARN Innovation Cell for Education (SLICE)

## Translational Education and Mentoring Center (VA-TEAM)



# External Designations

## ALS Association – Certified Treatment Center of Excellence

## Association for Assessment and Accreditation of Laboratory Animal Care International (AAALAC) – Research Laboratory

## American Association of Blood Banks

## American Association of Critical-Care Nurses’ Beacon Award for Excellence

- Medical Intensive Care Unit – Silver
- Progressive Care Unit – Silver
- Surgical Intensive Care Unit – Silver

## American College of Radiology

- Computed Tomography
- Mammography
- MRI
- PET / CT
- Radiation Oncology
- Ultrasound
- Ultrasound Breast and Guided Biopsy

## American College of Surgeons – Commission on Cancer Accredited Center

## American College of Emergency Physicians – Level 1 Geriatric Emergency Department

## American Heart Association – Get With the Guidelines Heart Failure Gold Plus Achievement

- 10-Year Recognition (Heart Failure)
- Target: Type 2 Diabetes Honor Roll
- Target: Heart Failure Honor Roll

## American Psychological Association Commission on Accreditation – Psychology Internship Program

## Anticoagulation Forum Centers of Excellence Certification – Anticoagulation Clinic

## Blue Star Memorial (Parma CBOC)

## Commission on Accreditation of Rehabilitation Facilities (CARF) – Behavioral Health Programs, Physical Medicine & Rehabilitation, Amputee, Intensive Outpatient Pain, Spinal Cord Injury

## Commission on Dental Accreditation – General Practice Residency Program

## COMISS Network Commission for Accreditation of Pastoral Services

## College of American Pathology (CAP) – Pathology & Laboratory Medicine Services

## Top Performer in LGBTQ Healthcare Equality (HEI)

## Infectious Disease Society of America (IDSA) – Antimicrobial Stewardship Center of Excellence

## Intersocietal Accreditation Commission – Visceral Vascular, Aortic Screening, Peripheral Arterial and Extracranial Cerebrovascular Testing

## Joint Commission – Hospital, Behavioral Health, Home Care

## NorthCoast 99 – Top Workplace Winner

## Pathway to Excellence®

## Purple Heart Facility (Louis Stokes Cleveland VAMC)

## Society of Nuclear Medicine and Molecular Imaging (SNMMI) – Clinical Radiopharmaceutical Therapy Center of Excellence



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# Locations of Care

## Louis Stokes Cleveland VA Medical Center

10701 East Boulevard  
Cleveland, OH 44106  
(216) 791-3800

## Lorain County VA Clinic

5275 North Abbe Road  
Sheffield Village, OH 44035  
(440) 934-9158

## Akron Community Resource & Referral Center

111 E Voris St  
Akron, OH 44310  
(330) 761-7054

## Midtown Dialysis Center

7000 Euclid Ave  
Cleveland, OH 44103  
(216) 391-0274

## Akron VA Clinic

55 West Waterloo Road  
Akron, OH 44319  
(330) 724-7715

## New Philadelphia VA Clinic

1260 Monroe Street Northwest,  
Suite 1A  
New Philadelphia, OH 44663  
(330) 602-5339

## Canton VA Clinic

733 Market Avenue South  
Canton, OH 44702  
(330) 489-4600

## Outpatient Surgery Center

8901 Superior Ave  
Cleveland, OH 44106  
(216) 421-3133

## Carl Nunziato VA Clinic

1815 Belmont Avenue  
Youngstown, OH 44504  
(330) 740-9200

## Parma VA Clinic

8787 Brookpark Road  
Parma, OH 44129  
(216) 739-7000

## Cleveland Community Resource & Referral Center

7000 Euclid Ave, 2nd Floor, Suite 202  
Cleveland, OH 44103  
(216) 391-0264 Ext. 7772 or 2001

## Ravenna VA Clinic

6751 North Chestnut Street  
Ravenna, OH 44266  
(330) 296-3641

## David F. Winder VA Clinic

1025 South Trimble Road  
Mansfield, OH 44906  
(419) 529-4602

## Sandusky VA Clinic

## Firelands Regional Medical Center South Campus

1912 Hayes Avenue  
Sandusky, OH 44870  
(419) 609-1460

## East Liverpool VA Clinic

15655 State Route 170 Suite A  
Calcutta, OH 43920  
(330) 386-4303

## Warren VA Clinic

1460 Tod Avenue Northwest  
Warren, OH 44485  
(330) 392-0311

## Lake County VA Clinic

35000 Kaiser Court  
Willoughby, OH 44094  
(440) 269-4600