



Captain James A. Lovell Federal Health Care Center

3001 Green Bay Road • North Chicago, Illinois 60064

www.lovell.fhcc.va.gov

PRESS RELEASE

FOR IMMEDIATE RELEASE

Media Contact: Jayna Legg, Jayna.legg@va.gov or 224-610-3132

Feb. 9, 2024

Lovell Federal Health Care Center to hold two tele-town halls Feb. 16, 21

Veterans are invited to join Feb. 16; Department of Defense beneficiaries are the focus Feb. 21

NORTH CHICAGO, Ill. – The Captain James A. Lovell Federal Health Care Center will hold two patient tele-town halls this month, one for Veteran patients Feb. 16 and one for patients who are covered by TRICARE Feb. 21.

The Federal Electronic Health Record (FEHR), which will “go live” at Lovell FHCC March 9, will be a topic of both town halls. The town halls will also provide facility updates and information about many services for Veterans, military members and military families. The town halls are led by Director Dr. Robert Buckley and Deputy Director Capt. Chad McKenzie, who also is the commanding officer for Navy Medicine Readiness and Training Command Great Lakes.

Tele-town halls are similar to radio talk shows. Participants share questions with screeners and are placed in a queue to potentially ask their questions “live.” A selection of current patients will receive an automated call the day prior, and immediately at the start of each town hall, inviting them to join. Others who want to ensure they can participate can send their phone number to FHCC.Feedback@va.gov by noon, Feb. 14 for the Feb. 16 town hall, and noon, Feb. 17 for the Feb. 21 town hall.

WHAT: Lovell FHCC **Veteran** Tele-town Hall

WHEN: 11:30 a.m. to 12:30 p.m., Feb. 16

WHAT: Lovell FHCC **TRICARE** Tele-town Hall

WHEN: 5 to 6 p.m., Feb. 21

HOW: Email your phone number to fhcc.feedback@va.gov. Specify the town hall you are interested in..

About Lovell FHCC: With the main hospital located in North Chicago, Ill., Lovell FHCC is the nation’s only fully integrated Department of Defense and Department of Veterans Affairs medical facility. It serves Veterans, active duty military members, and military families. Lovell FHCC operates outpatient clinics for Veterans in McHenry and Evanston, Ill. and Kenosha, Wis., and has four Naval Station Great Lakes clinics for Navy recruits and students, and other area military members and their families.